

Minutes

RTA Organizational, Services and Performance Monitoring Committee Meeting

10:17 a.m., May 12, 2020

Committee Members: Lucas (Chair), Bibb, Byrne, Serrano, Weiss

Other members: Clough, Joyce, McCall, Moss, Pellot

Not present: None

Also Present: Anderson, Benford, Birdsong, Bober, Brown, Burney, Caver, Cottrell-Peiffer, Dangelo, Feliciano, Ferraro, Fields, Freilich, Garofoli, Gautam, Goodwin, Kirkland, Lewis, Pickett, Schipper, Sutula, Togher, Wilson, Young

Rev. Lucas called the meeting to order at 10:17 a.m. The secretary called the roll and reported that five (5) committee members were present. This meeting was conducted by teleconference for members of the Board in accordance with House Bill 197 of the 133rd General Assembly, signed by the Governor of the State of Ohio on March 27, 2020, the March 9, 2020 order of the Governor of the State of Ohio declaring a public health emergency and the April 30, 2020 order of the Director of the Ohio Department of Public Health prohibiting any gathering of ten (10) or more people, the Board Committee meetings was live-streamed on RTA's Facebook page (www.facebook.com/rideRTA) for staff and members of the public.

Quarterly Management Report – 1st Quarter 2020

India Birdsong, GM/CEO, made the presentation. The first quarter was relatively staple compared to budget due to sales tax and passenger fare revenue, which were favorable from January through the first few weeks of March. The available ending balance was \$35 M. The Operating ratio was 18.3% compared to a 17.1% budget and 2.4% was due to an increase in fares and 3.2% decrease in expenses. There are 35 active capital grants. Twenty-five are formula grants and 10 are highly competitive or discretionary in nature. Operationally, improvements were made in preventable accidents, on-time performance and customer complaints. There is room for improvements in ridership due to COVID-19 and the Governor's Stay At Home Order. Improvements are needed in ridership, miles between road calls and attendance.

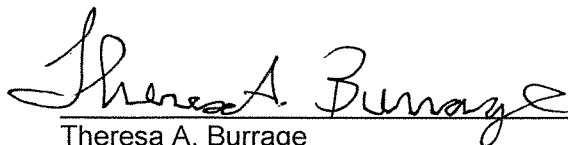
Other activities include the Human Trafficking events to support the safe passage of residents and passengers. DBE dollars awarded during the 1st quarter and FFY to-date on contracts greater than \$100,000 totaled \$3.6 M or 14.7% on total contracts of \$25.1 M. There were strides for front line supervisor training and development programs. Sixty-four supervisors completed the training since 2017. For the first quarter, 14 supervisors completed the training, resulting in six cohorts of classes. There were 40% promotions in relation to new hires.

Rev. Lucas sent the Board and executive staff some pictures of the new ramps at Shaker Square. He thanked Ms. Birdsong, Dr. Caver and Mr. Schipper for their work. This report did not require any action.

The meeting was adjourned at 10:23 a.m.



Floun'say R. Caver, Ph.D.
Interim Secretary/Treasurer



Theresa A. Burrage
Executive Secretary