

## Minutes

### RTA Operational Planning & Infrastructure Committee

9:04 a.m. November 17, 2020

**Committee Members:** Joyce (Chair), Lucas (Vice Chair) Byrne, Moss, Pellet, Serrano

**Other Board Members:** Bibb, Clough, McCall, Weiss

**Not present:** None

**Also Present:** Becker, Benford, Birdsong, Bitto, Burney, Caver, Cottrell, Dangelo, Davidson, Fields, Freilich, Garofoli, Gautam, Ghanem, Harris, Kirkland, Laule, Mothes, Orlando, Penning, Rusnov, Schipper, Sutula, Tarka.

Mr. Joyce called the meeting to order at 9:04 a.m. The secretary called the roll and reported that six (6) committee members were present. This meeting was conducted by teleconference for members of the Board in accordance with House Bill 197 of the 133rd General Assembly, signed by the Governor of the State of Ohio on March 27, 2020, the March 9, 2020 order of the Governor of the State of Ohio declaring a public health emergency and the April 30, 2020 order of the Director of the Ohio Department of Public Health prohibiting any gathering of ten (10) or more people. The meeting was live-streamed on RTA's Facebook page ([www.facebook.com/rideRTA](http://www.facebook.com/rideRTA)) for staff and members of the public.

#### 2021 Service Plan

Joel Freilich, Director of Service Management, made the presentation. The 2021 Service Management Plan is aligned with the recommended 2021 Budget and a part of that process. As required by Board policy, each year's SMP reports route performance in the first half of 2020 and outlines the Service Plan for 2021. The COVID-19 pandemic makes a dramatic effect on the 2020 route performance and affects the 2021 service plans.

The plan for 2021 fall into major and minor categories. The major service plans for 2021 are that they are building back the service from its current 93% of the pre-COVID level to an eventual 100% of the pre-COVID level they have budgeted for. The other major activity in 2021, which will take effect in June, is implementing the final System Redesign, which has been branded NextGen RTA. They have been holding public meetings and will continue meetings through next month. Along with that, the staff is always doing routine changes. They anticipate between now and December 2021 continued adjustments that respond to road and bridge construction projects, temporary service for rail construction projects and major special events. There are several rail construction projects planned that are significant and budgeted for 2021. Staff will continue to make adjustments because of their focus on service reliability.

The annual route performance analysis conducted every year, ranks bus routes by productivity, namely riders per bus hour. That is done within separate categories to provide fare comparisons among routes. The largest category is the regular routes to and from downtown. These are called the radial routes. The next largest category is the cross-town or feeder routes. These routes do not touch the downtown area. They may go perpendicular to the radial routes or they may feed into Rapid Stations or do both. A third category is the freeway Park-N-Ride services. The fourth category is the downtown trolleys categorized by the fact that they stay completely downtown.

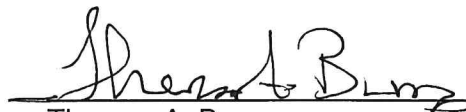
The Service Management Plan details 50 routes. Twelve perform in the lowest quartile of their categories. By policy, they examine those to see if they can do something to improve their productivity. This year, ridership and productivity is distinctly low due to the Pandemic. They plan to monitor the routes for productivity in the post COVID, post redesign environment. This presentation was informational.

The meeting was adjourned at 9:09 a.m.



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Floun'say R. Caver, Ph.D.  
Interim Secretary/Treasurer



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Theresa A. Burrage  
Executive Secretary