## Department Budgets

The Department Budgets Section provides detailed information about the budget of a particular division or department within the Authority. Departments are listed in department-number order within their respective divisions. The Table of Contents at the beginning of the document lists departments by division. Also, departments are listed on the tabs of each division within this section.

## Budget information is organized at three levels within this section:

Authority ï An Organizational Chart for the Authority is presented on page DB-3. General Fund expenditures by Division, with Department totals, are listed on pages DB4 and DB-5, followed by Staffing by Division, with Department totals on DB-6 and DB-7.

Division ï For each of the divisions within the Authority, a narrative introduces the mission and general description of the division. Achievements from 2011 are highlighted, in addition to priorities for the upcoming 2012 Budget Year.

Department ï Detailed information is presented for each department, including a description of the department $\hat{\Phi}$ functions. Detailed information on historical and current year expenditures is presented. Current year information reflects the total approved budget presented by summary object classes. Also presented is budget implementation information, including budget directives and performance indicators. Organization charts and staff level summaries accompany each department. All positions listed on the organization charts are described as shown below:

```
    POSITION
    TITLE
    JOB CLASS
(# OF POSITIONS)
```

A solid box indicates that the position is budgeted and reports to the Department in which it is referenced. A dotted box denotes that the position has a reporting relationship with the particular Department but is not budgeted by the Department in which it is shown. A solid line reflects reporting of one position to another. A dotted line reflects reporting of one position to two or more positions.

The organizational charts and budgeted positions shown in the 2012 Budget represent a snapshot in time. Accordingly, they reflect the positions and organizational structure at the time the budget was adopted. During the course of the year a budgeted position may undergo changes in responsibility and scope as a result of technology and/or process improvements. When these changes are significant, it may become necessary to re-evaluate the grade level and title of a position to ensure it is consistent with the Authority $\hat{\mathbb{S}}$ Job Evaluation System and organizational structure.

## Department Budgets

Furthermore, the organizational charts included in the 2012 Operating Budget represent the completion of the district management reorganization. During that implementation, a number of operational departments underwent name and/or structural changes or were combined with other departments. These types of changes may also have occurred as a result of re-engineering efforts. In addition to structural changes, a number of positions may have changed in scope, title, and/or function to reflect new responsibilities.

## Department Budgets

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
TABLE OF DEPARTMENTAL ORGANIZATION AS OF 2012 BUDGET ADOPTION


## Department Budgets

## General Fund Expenditures by Division

DIV: 1-OPERATIONS

| DEPT \# DESCRIPTION |  | 2009 Actual | 2010 Actual | 2011 3rd Quarter Projection | 2012 Budget | 2013 Budget | 2014 Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 31 | PARATRANSIT DISTRICT | 15,957,726.78 | 15,946,317.77 | 17,424,632.56 | 18,558,636.00 | 18,938,139.68 | 18,951,499.36 |
| 32 | RAIL DISTRICT | 33,071,348.74 | 30,347,588.92 | 31,406,170.60 | 34,774,944.00 | 35,642,573.88 | 35,679,619.27 |
| 34 | TRANSIT POLICE | 9,927,561.11 | 10,114,804.44 | 10,479,979.73 | 12,232,799.00 | 12,902,149.20 | 13,022,327.95 |
| 35 | SERVICE MANAGEMENT | 11,785,384.52 | 12,088,046.49 | 7,668,715.41 | 8,087,678.63 | 8,305,343.89 | 8,332,004.20 |
| 38 | SERVICE QUALITY MANAGEMENT | 5,867,512.51 | 5,533,532.35 | 5,474,745.39 | 5,788,080.00 | 6,113,921.08 | 6,171,415.09 |
| 39 | FLEET MANAGEMENT | 41,524,984.64 | 29,857,732.31 | 34,106,481.67 | 37,198,925.00 | 37,620,614.84 | 37,654,276.56 |
| 43 | SATELLITES AND PASS THRUS | 231,509.94 | 274,999.90 | 270,268.98 | 286,110.00 | 280,500.00 | 280,500.00 |
| 46 | HAYDEN DISTRICT | 29,309,425.31 | 31,097,490.87 | 40,947,666.84 | 42,764,586.00 | 43,981,310.39 | 43,996,857.79 |
| 47 | HARVARD DISTRICT | 29,276,122.79 | 15,998,913.43 | $(16,184.75)$ | 0.00 | 0.00 | 0.00 |
| 49 | TRISKETT DISTRICT | 27,500,388.36 | 23,376,511.12 | 28,559,092.19 | 30,186,788.00 | 31,058,715.74 | 31,074,438.15 |
|  | DIVISION TOTALS | 204,451,964.70 | 174,635,937.60 | 176,321,568.62 | 189,878,546.63 | 194,843,268.71 | 195,162,938.38 |

DIV: 2 - FINANCE AND ADMINISTRATION

| DEPT | DESCRIPTION | 2009 Actual | 2010 Actual | 2011 3rd <br> Quarter <br> Projection | 2012 Budget | 2013 Budget | 2014 Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 10 | OFFICE OF BUSINESS DEVELOPMENT | 393,147.14 | 354,622.01 | 364,197.87 | 377,829.00 | 404,640.00 | 408,615.70 |
| 60 | ACCOUNTING | 1,603,658.42 | 1,548,427.25 | 1,601,792.15 | 2,016,624.67 | 2,127,707.96 | 2,147,710.44 |
| 61 | INFORMATION SYSTEMS | 3,588,266.88 | 3,853,874.53 | 3,886,484.38 | 4,467,845.00 | 4,589,221.80 | 4,611,244.85 |
| 62 | SUPPORT SERVICES | 1,046,180.19 | 827,872.41 | 846,927.58 | 883,812.00 | 907,852.89 | 911,836.00 |
| 64 | PROCUREMENT | 1,654,540.48 | 1,503,022.48 | 1,530,791.20 | 1,579,385.00 | 1,668,846.72 | 1,685,094.19 |
| 65 | REVENUE | 2,346,067.05 | 1,924,982.24 | 2,140,023.95 | 2,163,636.00 | 2,242,006.84 | 2,255,979.08 |
|  | DIVISION TOTALS | 10,631,860.16 | 10,012,800.92 | 10,370,217.13 | 11,489,131.67 | 11,940,276.21 | 12,020,480.25 |

DIV: 3-ENGINEERING \& PROJECT MANAGEMENT

| DEPT | DESCRIPTION | 2009 Actual | 2010 Actual | 2011 3rd <br> Quarter <br> Projection | 2012 Budget | 2013 Budget | 2014 Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09 | EUCLID CORRIDOR TRANSP. PROJECT | 307,199.90 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 55 | PROJECT SUPPORT | 321,541.25 | 522,107.17 | 622,708.90 | 456,563.00 | 481,633.52 | 485,994.38 |
| 57 | PROGRAMMING \& PLANNING | 841,289.81 | 614,943.52 | 725,343.31 | 762,710.00 | 788,408.60 | 793,075.74 |
| 80 | ENGINEERING \& PROJECT DEVELOPMENT | 1,345,565.48 | 1,211,390.45 | 1,386,314.05 | 1,700,174.00 | 1,797,586.24 | 1,815,277.60 |
|  | DIVISION TOTALS | 2,815,596.44 | 2,348,441.14 | 2,734,366.26 | 2,919,447.00 | 3,067,628.36 | 3,094,347.71 |

## Department Budgets <br> General Fund Expenditures by Division

| DEPT | DESCRIPTION | 2009 Actual | 2010 Actual | 2011 3rd <br> Quarter <br> Projection | 2012 Budget | 2013 Budget | 2014 Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 15 | SAFETY | 794,059.59 | 733,433.95 | 851,382.92 | 930,815.00 | 964,523.42 | 970,631.54 |
| 21 | LEGAL | 1,336,796.79 | 1,396,214.46 | 1,420,144.99 | 1,848,192.00 | 1,915,089.71 | 1,830,585.99 |
| 22 | RISK MANAGEMENT | 7,508,627.84 | 7,355,524.91 | 7,799,025.67 | 8,231,676.00 | 8,310,008.52 | 8,324,214.12 |
|  | DIVISION TOTALS | 9,639,484.22 | 9,485,173.32 | 10,070,553.58 | 11,010,683.00 | 11,189,621.65 | 11,125,431.64 |


| DIV: DEPT \# | 5 - HUMAN RESOURCES DESCRIPTION | 2009 Actual | 2010 Actual | 2011 3rd <br> Quarter <br> Projection | 2012 Budget | 2013 Budget | 2014 Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 14 | HUMAN RESOURCES | 938,471.37 | 984,103.41 | 1,030,413.85 | 1,345,485.17 | 1,411,669.57 | 1,422,830.77 |
| 18 | LABOR \& EMPLOYEE RELATIONS | 1,061,317.42 | 1,868,382.03 | 1,186,040.91 | 1,330,015.00 | 1,355,713.60 | 1,360,380.74 |
| 30 | TRAINING \& EMPLOYEE DEVELOPMENT | 2,117,260.49 | 2,008,688.88 | 2,023,184.54 | 2,194,852.00 | 2,307,952.88 | 2,328,459.11 |
|  | DIVISION TOTALS | 4,117,049.28 | 4,861,174.32 | 4,239,639.30 | 4,870,352.17 | 5,075,336.05 | 5,111,670.61 |


| DEPT | DESCRIPTION | 2009 Actual | 2010 Actual | 2011 3rd <br> Quarter <br> Projection | 2012 Budget | 2013 Budget | 2014 Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 12 | EXECUTIVE | 1,925,824.38 | 1,965,347.00 | 2,061,065.17 | 916,914.00 | 958,479.45 | 966,028.30 |
| 16 | SECRETARY/TREAS. - BOARD OF TRUSTEES | 276,546.92 | 344,991.90 | 350,855.73 | 339,297.00 | 344,162.98 | 345,501.61 |
| 19 | INTERNAL AUDIT | 613,141.61 | 602,733.99 | 690,259.89 | 715,277.00 | 751,712.38 | 758,329.50 |
| 53 | MARKETING \& COMMUNICATIONS | 3,158,400.20 | 2,907,031.83 | 2,768,372.61 | 3,004,566.41 | 3,118,885.27 | 3,139,599.01 |
| 67 | OFFICE OF MANAGEMENT \& BUDGET | 907,772.68 | 950,859.81 | 5,759,464.27 | 5,763,486.00 | 5,823,876.96 | 5,834,844.73 |
| 99 | FUND TRANSFERS | 31,497,161.50 | 41,434,693.00 | 34,898,192.00 | 35,314,710.00 | 35,314,710.00 | 35,314,710.00 |
|  | DIVISION TOTALS | 38,378,847.29 | 48,205,657.53 | 46,528,209.67 | 46,054,250.41 | 46,311,827.04 | 46,359,013.14 |

## Department Budgets Staffing by Division

|  | 2009 | 2010 | 2011 | 2012 | $\begin{aligned} & \text { Variance } \\ & \text { 2012-2011 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| OPERATIONS |  |  |  |  |  |
| Paratransit District | 182 | 181 | 180 | 180 | 0 |
| Rail District | 385 | 383 | 362 | 368 | 6 |
| Transit Police | 153 | 148 | 148 | 148 | 0 |
| Service Management | 65 | 64 | 68 | 72 | 4 |
| Service Quality Management | 67 | 67 | 67 | 68 | 1 |
| Fleet Management | 177 | 174 | 174 | 164 | (10) |
| Hayden District | 417 | 411 | 579 | 611 | 32 |
| Harvard District | 447 | 441 | 0 | 0 | 0 |
| Triskett District | 412 | 336 | 394 | 410 | 16 |
|  | 2,305 | 2,205 | 1,972 | 2,021 | 49 |

## FINANCE \& ADMINISTRATION

Office of Business Development
Accounting
Information Technology
Support Services
Procurement
Revenue

| 5 | 4 | 4 | 4 | 0 |
| ---: | ---: | ---: | ---: | ---: |
| 22 | 22 | 22 | 24 | 2 |
| 23 | 23 | 23 | 23 | 0 |
| 8 | 8 | 7 | 7 | 0 |
| 20 | 18 | 16 | 16 | 0 |
| 20 | 20 | 18 | 18 | 0 |
| $\mathbf{9 8}$ | $\mathbf{9 5}$ | $\mathbf{9 0}$ | $\mathbf{9 2}$ | $\mathbf{2}$ |

ENGINEERING \& PROJECT MANAGEMENT
Euclid Corridor Transportation Project
Project Support
Programming \& Planning
Engineering \& Project Development

| 2 | 0 | 0 | 0 | 0 |
| ---: | ---: | ---: | ---: | :--- |
| 0 | 7 | 6 | 5 | $(1)$ |
| 6 | 4 | 4 | 4 | 0 |
| 16 | 13 | 13 | 15 | 2 |
| $\mathbf{2 4}$ | $\mathbf{2 4}$ | $\mathbf{2 3}$ | $\mathbf{2 4}$ | $\mathbf{1}$ |

## Department Budgets Staffing by Division

|  |  |  |  |  |  | Variance |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| 2012-2011 |  |  |  |  |  |  |

## EXECUTIVE

Executive
Secretary/Treasurer - Board of Trustees Internal Audit
Marketing \& Communications Office of Management \& Budget

GRAND TOTAL

| 13 | 12 | 14 | 5 | $(9)$ |
| ---: | ---: | ---: | ---: | :--- |
| 11 | 11 | 11 | 11 | 0 |
| 7 | 7 | 7 | 7 | 0 |
| 30 | 29 | 27 | 27 | 0 |
| 9 | 10 | 10 | 10 | 0 |
| $\mathbf{7 0}$ | $\mathbf{6 9}$ | $\mathbf{6 9}$ | $\mathbf{6 0}$ | $\mathbf{( 9 )}$ |
|  |  |  |  |  |
| $\mathbf{2 , 5 7 7}$ | $\mathbf{2 , 4 7 7}$ | $\mathbf{2 , 2 3 2}$ | $\mathbf{2 , 2 8 2}$ | $\mathbf{5 0}$ |

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