

GCRTA CITIZENS ADVISORY BOARD
ADA COMMITTEE MEETING SUMMARY

DATE: May 21, 2009

TIME: 9:30am

SUBMITTED BY: Steve Albro, Chair

PRESENT: B. Chase, G. Zeller, F. Anderson, D. Prease, R. Jackson, M. Golob, Judy Sklarek, Glen Brown.

LOCATION: Tower City RTS

The committee evaluated the fare vending machines that will be used on the Red Line. On the CSK2 machine the R buttons should have raised numerals. The audio of the machine needs to be louder to carry above the ambient noise. The menu on the machine is too complex. For the visually impaired a great deal of orientation is needed in order to use the machine in a timely way.

The meeting moved to the Waterfront Line waiting room. We discussed and recommended that as with the Red Line fare collection changes the CAB and its committees need to be involved in the process earlier on so that recommendations can be put into the mix more realistically. Some changes are presented to the committees when there is a fait accompli and it is too late to change anything. Finally, when recommendations are made RTA management should report back the outcome one way or another.

The committee requests that Mike Hargrove present an update on Paratransit software changes and any issues re: Paratransit operations.

Adjourned: 11:00am