

CITIZENS ADVISORY BOARD

**THURSDAY, October 8, 2009
RTA Board Room
1240 West 6th Street
Cleveland, OH 44113
8:30 A.M.**

A G E N D A

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF AGENDA**
- IV. GENERAL MANAGER'S REPORT**
Joseph Calabrese, CEO
General Manager/Secretary-Treasurer
- V. NEW BUSINESS**
Dr. Floun'say Caver, Acting Director of
Service Quality Management
Transit Cooperative Research Project
(TCRP) Presentation
- VI. BOARD OF TRUSTEES LIAISON REPORT**
Leo Serrano, CAB Liaison
- VII. CAB CHAIR REPORT**
Brad Chase, CAB Chairman
- VIII. ADA COMMITTEE REPORT**
Steve Albro, Committee Chairman
Next meeting 10/15/09
- IX. TRANSIT IMPROVEMENT ADVISORY COMMITTEE
REPORT**
Vince Reddy, Committee Chairman
Next meeting 11/06/09
- X. PUBLIC COMMENTS**
- XI. ADJOURN**

**Next Meeting Will Be Held
November 12, 2009
RTA Board Room
1240 West 6th Street
8:30AM
<http://www.riderta.com/CAB>**