

RTA News

Citizens Advisory Board Meeting Highlights, Oct. 11, 2007

Report from the General Manager

Presented by Bruce Hampton, Deputy General Manager, Human Resources

- Joe Calabrese and other RTA leaders are in Charlotte to accept the major APTA award.
- The ribbon-cutting for the West 117th Street station will be held at 9:30 a.m. on Oct. 16.
- Preliminary numbers show that ridership for September is up.
- Last week, many RTA staff members participated in a tabletop safety drill with the FBI, TSA and many city and county law enforcement and first responder personnel.
- RTA is preparing for fare changes that take effect Jan. 7, 2008.

Presentation by Glenn Brown, Supervisor, Customer Service

Chairman's Report, by George Zeller:

- A review of the operating guidelines is ongoing. Once ADA signs off on the changes, they will proceed to finalized and sent to the Board of Trustees.

ADA Committee Report, by Steve Albro, chair:

- At the last meeting, Felicia Brooks-Williams discussed functional testing and the appeals process. The appeals process is going very well.

Volunteer Action Committee (VAC) Report by Vince Reddy, Chair:

- New operating guidelines should go to Board of Trustees in November.