

RTA CITIZENS' ADVISORY BOARD

The RTA Citizens' Advisory Board, at its meeting on March 23, 2000 recommended to the RTA Board of Trustees:

That the Greater Cleveland Regional Transit Authority telephone wait time should not exceed 15 minutes, 100% of the time, for paratransit scheduling.

Motion by Steve Albro, seconded by Jackie Thompson passed by a vote of 11-1.

George Zeller, Chairperson