

Let RTA take you there

For service information, visit www.rideRTA.com. For personalized scheduling, call the RTAnswerline, 216-621-9500.

At Browns' Stadium

- Dec. 4, 1 p.m. Jacksonville
- Dec. 24, 1 p.m., Pittsburgh
- Jan. 1, 1 p.m., Baltimore
- Park free at any rail station. Buy a \$3 All-Day Pass, ride any rail line to Tower City and take the Waterfront Line to the Stadium. Or, park free at five sites, and ride flyer buses to the Stadium
- www.clevelandbrowns.com

At Quicken Loans Arena Cavaliers Basketball

- Dec. 9, 13, 15, 17, 20, 23, 26, 31

Barons Ice Hockey

- Dec. 6, 11, 14, 16, 17, 21, 22, 27, 29

Other events

- Dec. 1, 8 p.m., tennis, Williams Sisters
- Dec. 2-3, 8 p.m. Trans-Siberian Orchestra, plus 3 p.m. Saturday
- Dec. 10, 7:30 p.m., U2/Vertigo concert
- Dec. 30, 7 p.m., Harlem Globetrotters
- Park free at any rail station. Buy a \$3 All-Day Pass. Ride any rail line to Tower City and take the Walkway to Gateway.
- www.theqarena.com

At CSU's Wolstein Center, 2000 Prospect Ave.

- Dec. 2, 7:30 p.m., Comedy Central Live.
- Dec. 3, 7:30 p.m., Brad Paisley concert
- Dec. 4, 7 p.m., Aerosmith & Lenny Kravitz concert
- Dec. 8, 7:30 p.m., Gwen Stefani concert
- Park free at any rail station. Buy a \$3 All-Day Pass, ride any rail line to Tower City. Ride bus routes #8, #14, #25, #33, #32X, #247 Loop
- www.wolsteincenter.com

University Circle area

- Dec. 4, 1-5:30 p.m., Holiday CircleFest. Park free at any rail station. Buy a \$3 All-Day Pass and ride the Red Line to the University Circle Station. A free CircleLink shuttle bus will take you to a participating facility.
- www.universitycircle.org/
- Dec. 4, Art Walk, Little Italy. Park free at any rail station. Buy a \$3 All-Day Pass and ride any Blue or Green Line train to Shaker Square. Transfer to the #821 Community Circulator.

CAB position open

RTA is seeking applicants to fill a volunteer position on the Citizens Advisory Board – a 20-member group that meets monthly to advise RTA on service and related issues.

Applicants should have an interest in public transit and RTA, care about serving the community, and be able to volunteer 4-6 hours a month.

If you are interested, call 216-566-5220. For background on the Board, go to www.rideRTA.com. Select "More About RTA", and then "Citizens Advisory Board."

RTA sets holiday service

Friday, Dec. 23: Regular weekday service

Saturday, Dec. 24: Saturday service

Sunday, Dec. 25: Sunday/holiday service

Monday, Dec. 26: Sunday/holiday service

Sunday, Jan. 1: Sunday/holiday service

Monday, Jan. 2: Sunday/holiday service

RTA offices will be closed on **Dec. 23, Dec. 26 and Jan. 2.**



Greater Cleveland Regional Transit Authority
www.rideRTA.com

Rider's Digest



A PUBLICATION OF THE GREATER CLEVELAND
REGIONAL TRANSIT AUTHORITY

Nominations sought for employee award

Do you know an RTA employee who has gone "above and beyond" to provide exceptional customer service? If so, you may want to consider nominating that employee for the General Manager's Customer Service Award. The deadline is Jan. 6.

Nomination forms are available at the RTA Main Office, 1240 W. Sixth St.; the Customer Service Center at the Tower City Station, on the scroller at www.rideRTA.com, or call 216-566-5283.

The award recognizes employees, or employee teams, for exceptional customer service during 2005. The honor includes a trophy, three days off with pay, and recognition at a banquet.

Nominations by customers will be reviewed by the General Manager, who makes the final decision for the award.

The award goes to employees who:

- Solve an extraordinary problem, or achieve a difficult goal.
 - Successfully implement a key customer service idea.
 - Performs an outstanding act of customer service.
- "Many RTA employees provide outstanding customer service every day," says Joe Calabrese, CEO and General Manager. "This award honors those employees who go that extra mile."

Seasons Greetings

Some timetables change on Sunday, Jan. 8

RTA adjusts bus and rail schedules several times a year, to accommodate changes in usage, ridership demands and other factors.

Some RTA bus and rail schedules will change, beginning Sunday, Jan. 8.

New timetables are being issued for the following routes:

- Blue/Green Lines (#67/67AX), #1, #2, #6, #7/7X, #8, #9/9X, #10, #19, #22, #23, #25B/W, #30, #32/32X, #34, #35, #43, #46, #48/48A, #49/49F, #51F, #55F, #55X, #76X, #79A/B, #87F, #94, #135, #326, #251, #451 and #805

For most of these routes, there are only minor schedule adjustments or corrections to route maps.

For the following routes, there are additional changes:

- The #79A/B Fulton will use the Detroit-Superior (Veterans Memorial) Bridge instead of the Lorain-Carnegie (Hope Memorial) Bridge, between the West Side Market and Public Square.
- The #7, #9, and #32 route numbers are being dropped in favor of designating all trips as #7X, #9X, and #32X respectively. The fares on these routes will NOT change. Minor adjustments are being made to the #9X to improve on-time performance.

To obtain a new timetable, go to:

- RTA's Main Office, 1240 W. Sixth St.
- RTA's Customer Service Center, Tower City Station.
- www.rideRTA.com
- To receive a timetable by mail, call the RTAnswerline, 216-621-9500, from 6:30 a.m.-6:30 p.m. Monday-Friday, and 8 a.m.-4:30 p.m. Saturday.

Ride RTA to see the Cleveland Browns at the Stadium

The Browns play three more home games this year – Jacksonville on Dec. 4, Pittsburgh on Dec. 24 and Baltimore on Jan. 1. All games begin at 1 p.m.

RTA offers extra rail service starting at 11 a.m.. Waterfront Line trains drop off riders at the West Third Street Station, across the street from the Browns Stadium. A \$3 All-Day Pass with unlimited ridership is available from every farebox.

RTA offers more than 7,000 free parking spaces at rail stations and park-and-ride lots. Flyer buses at four sites leave at 11:30 a.m. Because of the longer drive, buses at Solon leave at 11:15 a.m.

After the game, fans board the buses on the north side of Lakeside Ave., near Mall C, and return home. Adult round-trip fare is \$3. The service leaves from these sites.

Solon Square lot, Rt. 43 at Solon Blvd. Park in designated RTA area in the middle of the parking lot.

Strongsville Park-N-Ride lot, on the Pearl Road entrance to the Ohio Turnpike.

Brecksville Municipal Parking lot, Rt. 21, south of Rt. 82.

North Olmsted Park-N-Ride lot, I-480 and Great Northern Blvd.

Westlake Park-N-Ride lot, on Sperry Road, near the Columbia Road exit of I-90.

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Dancing Wheels marks 25th year with production

Dancing Wheels – a professionally integrated dance company – presents *The Snowman* on the CCC Metro Campus Dec. 2-4. The family production – part of the group's 25th anniversary celebration – is presented in partnership with RTA.

Dancing Wheels is the first group in America to feature both disabled and non-disabled artists. These events showcase Cleveland as the birthplace of integrated dance in America.

On May 13, 2006, an Integrated Dance Festival will be held at the Allen Theater at Playhouse Square. For more information, visit www.dancingwheels.org.

Bus-only lanes on St. Clair

St. Clair Ave. now has bus-only lanes during the rush hours, from W. Third St. to E. 13th St.

Enforcement has begun. Transit Police and City Police have joint jurisdiction in those areas.

Rush hours are 7-9 a.m. and 4-7 p.m. There is regulated parking at all other times.

Earlier this year, RTA established round-the-clock bus-only lanes on Superior Ave., between W. Third St. and E. 18th St.

All RTA meetings are open

RTA's Board of Trustees hold several meetings each month that are open to the public. These meetings are held at RTA Main Office Building, 1240 W. Sixth St., in the Warehouse District. In December, the meetings are:

- **Tuesday, Dec. 6, 9 a.m.**, Finance Committee meeting and public hearing on the proposed 2006 budget. Other committees will also meet.
- **Tuesday, Dec. 20, 9 a.m.**, Finance Committee meeting and regular meeting, Board of Trustees.