

**GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY  
EQUAL OPPORTUNITY DISCRIMINATION CUSTOMER COMPLAINT FORM**

GCRTA is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color of nation origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. Title VI complaints must be filed within 180 days from the date of the alleged discrimination.

The following information is necessary to assist us in processing your complaint. If you require assistance in completing this form please contact the Office of Equal Opportunity by calling (216) 566-5068. The completed form must be returned to GCRTA Office of Equal Opportunity, Manager of EEO and ADA Programs, 1240 West Sixth Street, Cleveland, OH 44113-1331

**Section I:**

Today's Date: \_\_\_\_\_

Your Name:
Home Address:
City, State & Zip Code:
Home Telephone No.:
Work Telephone No.:
Cellular Telephone No.:

**Section II:**

Law prohibits discrimination on the basis of the categories shown below. Check those categories, which you feel apply to the discrimination you experienced.

- Age                                      Age 40 or over
- Color                                      Color of skin, including shade of skin within group.
- Disability                                Physical or mental disability.
- FMLA                                      Denial of Family and Medical Care Leave; eligible employees are entitled to take up to 12 weeks, unpaid, job protected leave each year for specific medical and family reasons.
- Gender (Sex)                            Male or female, and including pregnancy.
- National Origin                        National birth site; May also include person's language or accent.
- Race                                        Belonging to one of the racial groups including: African American, Alaskan Native, American Indian, Asian, Filipino, Hispanic, Pacific Islander and White.
- Religion                                    Spiritual beliefs.
- Retaliation                                Retaliation for filing an EEO discrimination complaint or for opposing illegal discriminatory employment practices.
- Sexual Harassment                    Unsolicited and/or unwelcome sexual advances, including the





