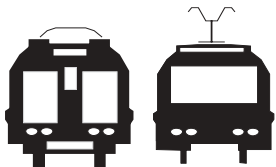


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# RAPID TRANSIT

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## PASSENGER SAFETY TIPS

**A guide to  
safety features  
and procedures  
on all rapid lines.**



**GREATER CLEVELAND  
REGIONAL TRANSIT AUTHORITY**

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# Safety First

As a rapid transit passenger, you are using one of the safest modes of transportation available today. RTA's train operators, station attendants, transit police, and safety equipment are ready to respond in an emergency situation.

We'd like for you, as a passenger, to be prepared should an emergency arise. Please take a moment to familiarize yourself with the safety procedures and equipment outlined in this brochure. Safety information for the Red Line (Airport/Windermere) differs from the Blue (Van Aken) and Green (Shaker) Lines because of the difference in design of these trains.

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## Warning

**Misuse of any of the emergency equipment on board RTA vehicles is prohibited by law. Under Ohio Revised Code 2909.04, purposefully interrupting or impairing public transportation is a fourth degree felony punishable by 18 months in jail and a fine up to \$5,000.**

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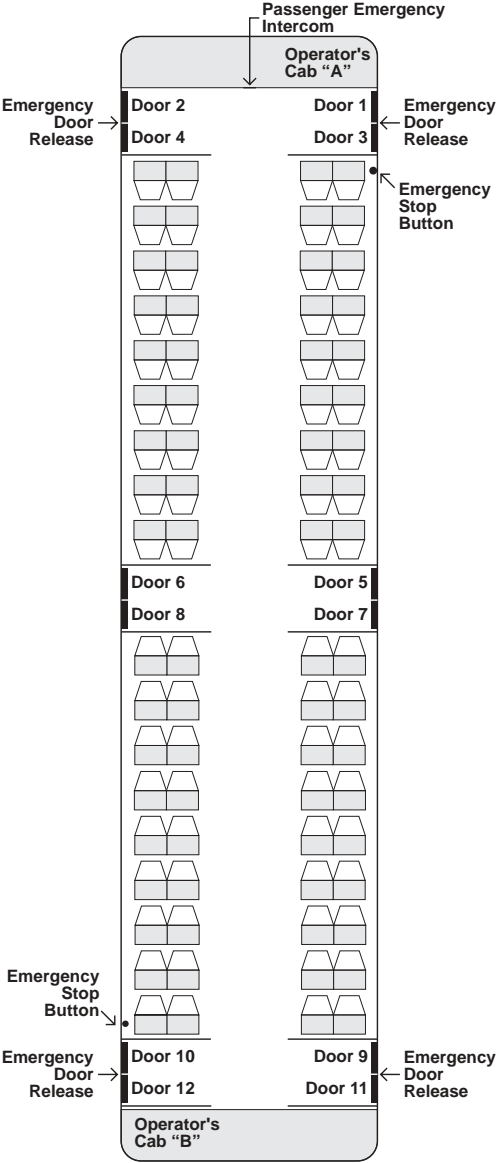
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**RED LINE  
RAPID  
TRANSIT**

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**Airport/Windermere Train**

# Red Line Safety Features





## Red Line

The Red Line consists of 18 high platform stations along a single route, 19 miles of double track in length, extending from the Cleveland Hopkins International Airport on the west to the Louis Stokes Station at Windermere in East Cleveland on the east.

## Safety Features

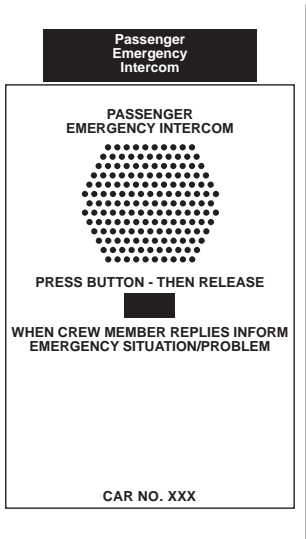
**NOTE:** Misuse of emergency equipment can cause serious injury and is a felony under state law. See “Warning” on page 1 for legal information.

### Passenger Emergency Intercom

Each car is equipped with a Passenger Emergency Intercom that allows you to contact the train operator in case of fire, accident, injury, illness, or threat to your security. See page 4 for location information.

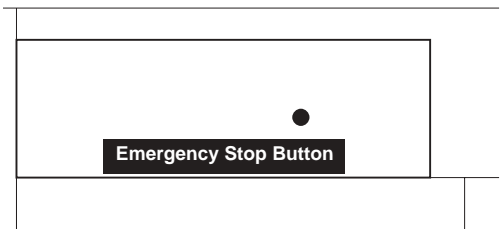
The Passenger Emergency Intercom is located on the outside of the operator’s cab at one end of your car. Look for the “Emergency Intercom to Train Operator” signs with arrows directing you to the location of the intercom.

To use the intercom, press and then release the red rectangular button on the metal intercom. Give the operator your car number, which is indicated on the intercom, and describe the emergency situation or problem.



## Emergency Stop Button

In an extreme emergency where your life is endangered and you are unable to use the emergency intercom, you can stop the train by using the Emergency Stop Button.

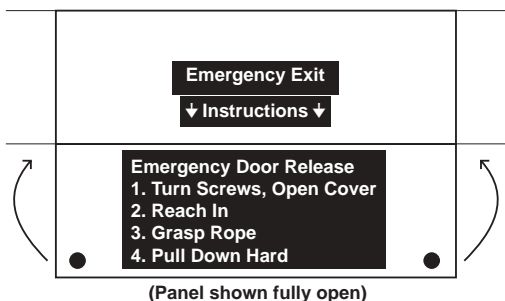


Each car is equipped with two Emergency Stop Buttons. They are located at both ends of the car next to the side doors numbered 3 and 10. To activate

an Emergency Stop Button, push the recessed button with your finger. This engages the train's brakes and brings the train to an abrupt stop. **These buttons are to be used in extreme emergencies only.**


## Emergency Door Release

If your life is in imminent danger and you are unable to use the intercom, you can evacuate the train by manually opening the doors. An Emergency Door Release is located inside the panel above the side doors at the ends of each car. (These doors are numbered 1 & 3, 4 & 2, 9 & 11, and 12 & 10.) See page 4 for location information.



Directions for using the Emergency Door Release are posted on the panel under the "Emergency Exit" signs you'll find over the doorways

1. Turn the two screws that open the overhead panel cover.
2. Reach up inside.

- 
3. Grasp the red plastic covered rope
  4. Pull the rope down hard, and doors will slide open.

Using the Emergency Exit door release also activates the brake and stops the train abruptly.

## **Evacuating The Train**

In an extreme emergency, it is usually safest to remain in your seat, avoid contact with metal, and wait for your operator's instructions or help to arrive. Evacuate the train only as a last resort, when your life is in imminent danger.

If you must exit the train, be sure to watch for oncoming or passing trains. (It is usually safer to use the doors on the right of the car as you are facing the direction in which the train is traveling.)

Get off the tracks as quickly as possible. If you are in a place where you can't immediately leave the tracks, walk outside the track area to the right of the rails your train is stopped on, in the direction your train was headed, to the first available platform or clearing.

To avoid electrical shock do not walk on or between the rails, and avoid contact with any metal, wires, poles and support structures for wires.



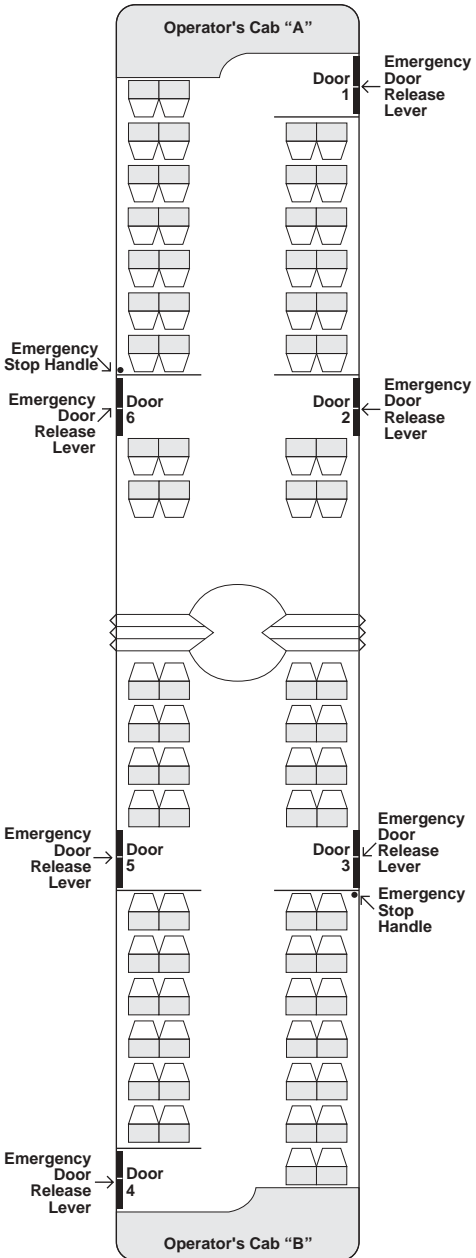
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# **BLUE LINE/ GREEN LINE RAPID TRANSIT**

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**Van Aken/Shaker Trains**

# Blue Line/Green Line Safety Features





## Blue Line/Green Line

The Blue and Green lines consist of two branches east of Shaker Square in the landscaped median strips of Van Aken Boulevard (Blue Line) and Shaker Boulevard (Green Line). The Waterfront Line is a 2.2 mile extension of the Blue and Green lines which runs through the Flats.

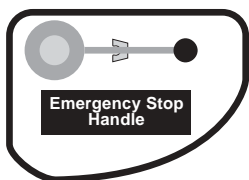
## Safety Features

**NOTE:** Misuse of emergency equipment can cause serious injury and is a felony under state law. See “Warning” on page 1 for legal information.

## Contacting The Train Operator/Conductor

There are no intercoms on the Blue and Green Lines as each car has its own train operator or conductor onboard. In case of fire, accident, injury, illness, or threat to your security, go to the operator or conductor in your car and report the problem.

## Emergency Stop Handle



*(Also see  
diagram on page*

In an extreme emergency, if you are unable to communicate with the train operator or conductor,

you can stop the train by using the Emergency Stop Handle.

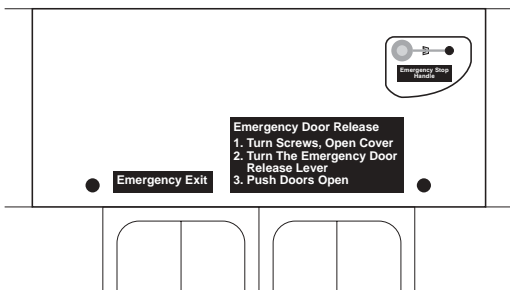
There are two Emergency Stop Handles in each car. They are located above door number 3 and door number 6. (Numbers are located above each door.) See page 10 for location information.

To activate the Emergency Stop Handle, push its metal locking arm to the right and then pull down on the Handle's red knob. This engages the train's brakes and brings the train to an abrupt stop. **These stop handles are to be used in extreme emergencies only.**

## Emergency Door Release

If the train is stopped, you can exit in an extreme emergency by manually opening the doors. On the panels above the side doors you'll find instructions for using the Emergency Door Release.

1. Open the panel cover by turning the screws.
2. Find the "Emergency Door Release Lever" inside and rotate the metal lever to your right.
3. Then push the doors open.





# Evacuating The Train

In an extreme emergency it is usually safest to remain in your seat, avoid contact with metal, and wait for your operator's instructions or help to arrive. Evacuate the train only as a last resort, when your life is in imminent danger.

If you have to exit the train, be sure to watch for oncoming or passing trains or automobiles. (It is usually safer to use the doors on the right side of the car as you are facing the direction in which the train was traveling.)

Get off the tracks as quickly as possible. If you are in an area where you can't immediately leave the tracks, walk outside the track area to the right of the rails on which your train is stopped, in the direction your train was headed, to the first available platform or clearing.

To avoid electrical shock do not walk on or between the rails, and avoid contact with any metal, wires, poles and support structures for wires.



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# GENERAL SAFETY INFORMATION

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**All Rapid Lines & Stations**



## Riding Safety Tips

Hold on to a handrail or pole at all times. An emergency stop can cause the train to brake very suddenly at any time. Make sure that children, packages and strollers are secure.

Never pass between cars.

Bicycles, other vehicles and the wearing of roller skates are not permitted on board. Except for service animals, animals are not allowed on the trains. Eating food, drinking beverages and smoking is also prohibited.

Do not exit a train between stations unless directed by your train operator or in a life-threatening emergency. The train may move without warning, and trains may be moving on the opposite track. You could also come in contact with high voltage power equipment.



# Station Safety Tips

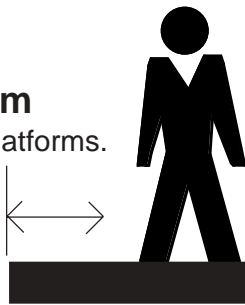
## Do Not Enter The Track Area

For assistance in retrieving an object that has fallen from the platform, contact the station attendant, train operator or a Transit Police officer.

Do not play, walk, cycle or operate vehicles on or near the tracks.

## Use Care On The Platform

Do not run on the platforms. Stand at least three feet from the platform edge until your train comes to a complete



stop. Hold the hand of children while train approaches to prevent them from running up to the moving train.

## Watch The Gap

When boarding or leaving a train, be aware of the small gap between the platform and the train.

## Be Aware Of The Doors

A beep sounds as a warning before the doors close. When you hear the beep, clear the doors

Do not stand in the doorway or attempt to jar the doors by placing an object between them while closing.



## **Supervise Children**

Keep small children away from the platform edge and under supervision at all times. Pay special

attention to the gap between the train and platform.

To prevent separation from children, be sure all members of your party board together. Strollers should be folded on the platform and carried aboard. Always board and leave the train with children in front of you, never behind you.

## **Escalators**

When using an escalator, hold on to a handrail. Hold small children by the hand, and use caution when stepping on or off escalators. Do not allow children to run, play, sit or lie down on the escalators. Avoid dangling shoelaces or other clothing that can get caught in the moving parts of the escalator.

In case of an emergency, the escalator can be stopped by pressing an emergency stop button located at the top and bottom of each escalator. Advise a station attendant or Transit Police officer of the emergency.



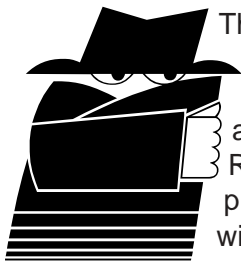
## Elevators

If your elevator should stop between levels, use the emergency telephone located inside the elevator for assistance.

## In Case Of A Station Fire

Report the fire to the attendant or Transit Police officer on duty. If you cannot locate an attendant or police officer, leave the station and use the nearest telephone to call "911" for emergency assistance. If there is an emergency call box at the station, this may be used to alert the Transit Police.

## Help Combat Crime



The rapid transit is your system. We want to keep it safe and clean for you. RTA vigorously prosecutes those who willfully defraud, vandalize or threaten

the transit system in any way, and those who engage in disorderly conduct. Under the Ohio Revised Code, anyone convicted of these actions can be fined and sentenced to jail.

To report unlawful activity, tell your train operator, contact a station attendant or Transit Police officer, or call the RTA Transit Police at 566-5163.

# PHONE NUMBERS TO KNOW



Transit Police ..... (216) 566-5163  
24-hour assistance

Emergency Medical Service,  
Fire and Police ..... 911

TDD/TTY  
Emergency Number for  
Hearing Impaired..... (216) 771-1368

RTAnswerline ..... (216) 621-9500  
Route and timetable information

Lost Property ..... (216) 566-5272

We at RTA are concerned  
with your safety.  
Please follow the  
procedures and features  
covered in this booklet.