



MetroHealth Line BRT – Public Meeting I Feedback Summary

The Greater Cleveland Regional Transit Authority (GCRTA), supported by Michael Baker International (MBI) and City Architecture (CA) with Young Latino Network (YLN), conducted public engagement meetings to gather feedback on the proposed MetroHealth Line Bus Rapid Transit (BRT) project.

Public Open House #1 was held on June 27, 2024, generated 118 public comments. These comments span across the full project corridor, which traverses through the Ohio City, Clark-Fulton/Tremont, Brooklyn Centre, and Old Brooklyn neighborhoods. The feedback reflects a strong community interest in improving transit infrastructure, pedestrian safety, and accessibility while balancing the needs of local businesses and residents. Responses to each comment received are included in the comment matrix provided with this document.

Key Themes Identified

Transit Prioritization & Bus Lanes: Numerous comments advocated for 24/7 dedicated bus lanes, especially in congested areas like the Ohio City Market District. Many urged the removal of on-street parking to prioritize transit flow and safety.

Pedestrian & Cyclist Safety: Residents expressed concerns about dangerous intersections and crosswalks, particularly at Detroit Avenue, Carroll Avenue, Columbus Road, Scranton Road, and Wildlife Way. Suggestions included adding crosswalks, traffic calming measures, and improved bike infrastructure.

Station Design & Amenities: Feedback emphasized the need for real-time arrival screens, lighting, trash cans, wind shelters, ADA accommodations, and security features. Some comments raised concerns about seating attracting non-transit use, while others supported inclusive, comfortable station environments.

Service & Connectivity: Calls for improved weekend frequency of the MetroHealth Line, better integration with existing routes (#18, #25, #53), and connections to key destinations like the Zoo and MetroHealth campuses were common.

Community & Business Engagement: Stakeholders stressed the importance of involving local businesses in planning, especially regarding parking changes and construction impacts. A business communication plan is being developed in response.

Out-of-Scope Concerns: Several comments addressed issues outside the project's scope, such as the Red Line Greenway, land use, and unrelated development projects. These were noted but not actionable under the current BRT scope.

Next Steps

GCRTA and project partners will continue refining the design based on public input, with a focus on balancing transit efficiency, safety, and the needs of the community and local businesses. Ongoing coordination with city departments and stakeholders will guide implementation.



Michael Baker
INTERNATIONAL



APPENDIX A

Summary of Comments and Responses

METROHEALTH LINE BRT
Summary of Public Comments

Updated: 05/22/25

Item #	Comment	Corridor Segment	Location	Topic	Comment From	Date Received	Responsible Party	Response / Next Steps	Status
22	Connecting to Route 55 stop?	Ohio City	Detroit	Overall	Public	06/27/24	GCRTA	Service will be reevaluated prior to construction.	
23	Planters to separate sidewalks and car traffic	Ohio City	Detroit	Safety	Public	06/27/24	MBI	Insufficient right-of-way to provide planters along the corridor.	
24	Terrifying crosswalk! (crossing Detroit on eastern side)	Ohio City	Detroit	Safety	Public	06/27/24	MBI	Noted. Outside project limits.	
25	Look into removing 1 right turn lane	Ohio City	Detroit	Bus Lanes	Public	06/27/24	MBI	At the request of the City to remove the existing left turn restriction and allow NB left turn movements from W. 25th to Detroit, the lane configuration has been revised to a left turn lane, a shared thru/right turn lane, and dedicated bus-only right turn lane.	
26	Median through this section	Ohio City	Aust-Franklin	Overall	Public	06/27/24	MBI	Current concept from Franklin boulevard to Detroit Ave includes central median	
27	Consolidate Jay and Franklin – both stops very close to each other	Ohio City	Franklin	Stations	Public	06/27/24	GCRTA	To maintain accessibility and convenience to the users of those existing stops, GCRTA does not wish to consolidate bus stations at this location.	
28	Is there any collaboration with city planning? This looks very different than what is being planned for Lorain/Superior, and the city is more ambitious about actually improving streets. It's like the RTA is afraid of working with anyone and is afraid of improving the rider experience.	Ohio City	Jay	Overall	Public	06/27/24	GCRTA	The project is in coordination with City planning.	
29	Be bold and design for transit NOT CARS	Ohio City	Jay	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
30	Design for busses/people not cars/parking	Ohio City	Jay	Overall	Public	06/27/24	N/A	As shown in 60% plans.	
31	Remove on-street parking and add dedicated bus lanes	Ohio City	Jay	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
32	24/7 Bus Lane	Ohio City	Jay-Lorain	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
33	Jay -> Lorain is important, as it benefits multiple routes. Design for buses first/not cars	Ohio City	Jay-Lorain	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
34	Very congested section should have dedicated bus lanes instead of parking. Encourage more parking in behind of streetscape removing parking would also improve visibility + safety for pedestrians	Ohio City	Jay-Lorain	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
35	Remove on street parking on 25th here – will help all west side buses	Ohio City	Jay-Lorain	On-Street Parking	Public	06/27/24	GCRTA	As shown in 60% plans.	
36	Suggestion: remove on-street parking (or at least restrict it) from Jay to Chatham to reduce congestion/have dedicated bus lane	Ohio City	Jay-Lorain	On-Street Parking	Public	06/27/24	GCRTA	As shown in 60% plans.	
37	Close W25th to personal vehicle traffic between Lorain and Jay	Ohio City	Jay-Lorain	Overall	Public	06/27/24	N/A	Project considers all users of the corridor.	
38	No dedicated lanes in most congested area is unacceptable! Prioritize transit + riders	Ohio City	Jay-Lorain	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
39	Eliminate street parking in W.S. Market area!	Ohio City	Jay-Lorain	On-Street Parking	Public	06/27/24	GCRTA	As shown in 60% plans.	
40	Needs 24/7 dedicated bus lanes -> otherwise bus severely delayed	Ohio City	Jay-Lorain	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
41	Add sidewalk at Carroll Ave.	Ohio City	Carroll	Pedestrians	Public	06/27/24	MBI	Crossing for W. 25th added south of Carroll.	
42	2nd Entrance to Red Line off Abbey Bridge	Ohio City	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
43	STOP RTA real estate deal to destroy Red Line Greenway!	Ohio City	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
44	EVIL! Ari Maron project KILL IT!	Ohio City	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
45	Don't reduce existing Green Space	Ohio City	Lorain Rapid Stn.	N/A	Public	06/27/24	N/A	Noted.	
46	Is there still a major new building here that wants to change this intersection?	Clark-Fulton / Tremont	Columbus	N/A	Public	06/27/24	N/A	The project is not aware of any development plan at the Columbus/W. 25th intersection.	
47	Need cross walk or reconfiguration of intersection	Ohio City	Columbus	Pedestrians	Public	06/27/24	MBI	Columbus Road is being modified as part of the project. Modifications include a crossing for W. 25th south of Columbus and a crossing for Columbus.	
48	Make the Red Line Greenway a true linear park. Not TOD. No land bridge.	N/A	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
49	Build access to RLG from W30th/Train Ave & refuge farm /Bridge Ave.	N/A	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
50	Build a parking garage on WSM lot and build TOD along Red Line Side with views of tower, keep all green	N/A	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
51	Build a new station & do TOD at Fulton Rd on old Flats RR	N/A	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	



Item #	Comment	Corridor Segment	Location	Topic	Comment From	Date Received	Responsible Party	Response / Next Steps	Status
52	Build the Skywalk to extend the RLG into downtown!	N/A	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
53	Traffic calming on bridge	Clark-Fulton / Tremont	Columbus-Swift	Safety	Public	06/27/24	MBI	The project only includes restriping work, no structural work proposed as part of this project. To better accommodate cyclists traveling from Clark-Fulton to Ohio City, the proposed design includes shared bus-bike lanes on the bridge from Clark-Fulton to Ohio City.	
54	Build a connection to the RLG from Clementine Park vis Train Ave to W 41 St.	N/A	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
55	Extend the RLG from Zone Rec to Cudell Rd via Eastside of Red Line.	N/A	Outside project	N/A	Public	06/27/24	N/A	Noted, not part of this project.	
56	Possibility to close second ramp entrance?	Clark-Fulton / Tremont	Barber	Safety	Public	06/27/24	MBI	Ramp locations are owned and maintained by ODOT. Modifications to ramps are not within the scope of this project.	
57	Completely prevent left turn here. Very dangerous	Clark-Fulton / Tremont	Barber	Safety	Public	06/27/24	MBI	No documented crash trends were identified to justify such restriction.	
58	No front door to Pivot not friendly to bus rider & pedestrian	Clark-Fulton / Tremont	Castle	N/A	Public	06/27/24	N/A	Noted.	
59	This car shop uses 25 as their parking lot 24/7. You will need to aggressively enforce no parking zone	Clark-Fulton / Tremont	Castle	On-Street Parking	Public	06/27/24	GCRTA	Noted. Project in coordination with City of Cleveland and CPD.	
60	51-51A MetroHealth Line every 15 minutes on the weekends	Clark-Fulton / Tremont	Castle	Overall	Public	06/27/24	GCRTA	Bus service levels will be evaluated prior to construction.	
61	Connection Bus #25 & #18 Transit Waiting Environment South Branch Library	Clark-Fulton / Tremont	Clark	Overall	Public	06/27/24	GCRTA	Bus service levels will be evaluated prior to construction.	
62	Street parking around Clark Ave makes the area more congested. Suggestion: remove it to make way for a dedicated bus lane	Clark-Fulton / Tremont	Clark	On-Street Parking	Public	06/27/24	MBI	Dedicated bus lanes will be suspended at Althen Avenue through Walton Avenue to provide 3-lane section providing 1 lane in each direction, a dual left turn lane, and on-street parking along the east side of the roadway.	
63	Street parking around Clark/25th should be removed. Very congested intersection	Clark-Fulton / Tremont	Clark	On-Street Parking	Public	06/27/24	MBI	Lane configuration revised at part of 60% plans.	
64	Enforce no parking @ Dollar Bank. People use 25 as parking during no park times to use ATM	Clark-Fulton / Tremont	Clark	On-Street Parking	Public	06/27/24	GCRTA	Noted. Project in coordination with City of Cleveland and CPD.	
65	Work w/ CDC and City on shared parking with existing lots	Clark-Fulton / Tremont	Clark	Overall	Public	06/27/24	GCRTA	Not within the scope of this project.	
66	Centrovilla 25	Clark-Fulton / Tremont	Blatt	N/A	Public	06/27/24	N/A	Noted.	
67	It disrupts @ min 8+ public parking spaces used by local businesses. Too narrow for dedicated bus lanes	Clark-Fulton / Tremont	Althen	On-Street Parking	Public	06/27/24	MBI	Dedicated bus lanes will be suspended at Althen Avenue through Walton Avenue to provide 3-lane section providing 1 lane in each direction, a dual left turn lane, and on-street parking along the east side of the roadway.	
68	Lincoln West students - high accident (& Meyer Pool)	Clark-Fulton / Tremont	Meyer	Safety	Public	06/27/24	MBI	Noted.	
69	Stop used by high school students. Consider making larger seating area.	Clark-Fulton / Tremont	Meyer	Stations	Public	06/27/24	GCRTA	Sidewalk widened to 9' minimum through bus stops to provide sufficient width for bus station. Some seating will be available at all bus stations.	
70	Dickey Lanes bowling alley uses street parking.	Clark-Fulton / Tremont	Meyer	On-Street Parking	Public	06/27/24	N/A	Noted.	
71	Local businesses in Clark/Fulton will miss the on-street parking. How will food delivery pickup the orders @ small restaurants?	Clark-Fulton / Tremont	Sackett	On-Street Parking	Public	06/27/24	GCRTA	Project will retain on-street parking along the east side of the roadway from Althen Avenue through Walton Avenue.	
72	#18 goes to Marymount	Clark-Fulton / Tremont	Woodbridge	Overall	Public	06/27/24	GCRTA	Noted.	
73	Cancer radiology & outpatient - MetroHealth keeping?	Clark-Fulton / Tremont	Woodbridge	N/A	Public	06/27/24	N/A	Not within the scope of this project.	
74	If MetroHealth does not tear down the ambulatory building they may reopen the entrance on W. 25th (current plan has no stop in front of that building)	Clark-Fulton / Tremont	Woodbridge	Stations	Public	06/27/24	GCRTA	MetroHealth intends to utilize the entrance along Scranton as the main entrance and does not believe there needs to be a stop provided at that location.	
75	MetroHealth not currently bus friendly w/ entrances on Prospect. Can that change?	Clark-Fulton / Tremont	Woodbridge	N/A	Public	06/27/24	N/A	Changes to MetroHealth entrances not part of this project.	



FEEDBACK TRACKING

Item #	Comment	Corridor Segment	Location	Topic	Comment From	Date Received	Responsible Party	Response / Next Steps	Status
76	If there are plans to reopen the entrance (<i>at the outpatient facility?</i>) , consider consolidating Southpoint + Sackett	Clark-Fulton / Tremont	Woodbridge	Stations	Public	06/27/24	GCRTA	To maintain accessibility and convenience to the users of those existing stops, GCRTA does not wish to consolidate bus stations at this location.	
77	Critical ADA (<i>connection</i>) - consider winter snow	Clark-Fulton / Tremont	Marvin/Southpoint	N/A	Public	06/27/24	GCRTA	Snow removal not within the scope of this project.	
78	Why don't any busses go through Metro main campus on Scranton? It would make facility more accessible.	Clark-Fulton / Tremont	Marvin/Southpoint	Bus Routes	Public	06/27/24	GCRTA	Noted.	
79	This on ramp to Scranton is uncomfortable when riding a bicycle past it up W 25th. Lack of a dedicated bus/bike lane here makes it likely to end up the most unpleasant part of the corridor (assuming speeds reduce on Big Creek Bridge)	Clark-Fulton / Tremont	Scranton	Bicycling	Public	06/27/24	MBI	The City of Cleveland Planning Commission is evaluating potential bike connections across the bridge over I-71. A bike connection through this area could be part of a future project if pursued.	
80	If you put in bus, put in bike infra @ this intersection especially. Very dangerous transitioning from Scranton to 25	Clark-Fulton / Tremont	Scranton	Bicycling	Public	06/27/24	MBI	The City of Cleveland Planning Commission is evaluating potential bike connections across the bridge over I-71. A bike connection through this area could be part of a future project if pursued.	
81	Thank you Brooklyn Library TWE	Brooklyn Centre	Willowdale	Stations	Public	06/27/24	N/A	Noted.	
82	Consolidate (<i>stops</i>)	Brooklyn Centre	Archwood + Willowdale	Stations	Public	06/27/24	GCRTA	To maintain accessibility and convenience to the users of those existing stops, GCRTA does not wish to consolidate bus stations at this location.	
83	Kosta Lofts on Pearl is TOD – He had no help from City	Brooklyn Centre	Garden	N/A	Public	06/27/24	N/A	Noted.	
84	RESTORE Crosstown RT #50 used to cover	Brooklyn Centre	Denison	Bus Routes	Public	06/27/24	GCRTA	Service will be reevaluated prior to construction.	
85	People drive Really fast over this.	Brooklyn Centre	Bradwell-Wildlife	Safety	Public	06/27/24	MBI	Noted.	
86	This! It's scary! ☹️ (<i>referring to comment 90</i>)	Brooklyn Centre	Bradwell-Wildlife	Safety	Public	06/27/24	MBI	Noted.	
87	Will adding the bus lane make people drive any slower here? Maybe some other traffic-calming strategies can be used too.	Brooklyn Centre	Bradwell-Wildlife	Safety	Public	06/27/24	MBI	Other than buses and bikes, vehicles will be restricted to 1 general purpose lane in each direction, which has been shown to provide traffic calming effects at other locations.	
88	This bridge is horrific going North and a death wish going South in anything but a car/bus	Brooklyn Centre	Bradwell-Wildlife	Safety	Public	06/27/24	MBI	Noted.	
89	Overhead barriers, narrow personal vehicle lanes – do everything to reduce speeds over Big Creek	Brooklyn Centre	Bradwell-Wildlife	Safety	Public	06/27/24	MBI	Noted.	
90	I will like idea with what yalls are doing and I will be with always!	Brooklyn Centre	General	Overall	Public	06/27/24	N/A	Noted.	
91	Bus to the zoo down Wildlife Way	Old Brooklyn	Wildlife Way	N/A	Public	06/27/24	GCRTA	GCRTA is continuing coordination with the Zoo. Bus to the zoo is unlikely at this time.	
92	Need traffic calming + more mid-block crosses after Zoo Bridge. Drivers at high speeds!	Old Brooklyn	Wildlife Way	Safety	Public	06/27/24	MBI	A signalized mid-block crossing just south of Wildlife Way is proposed to provide access from Wildlife Way to the park.	
93	Do the #53 busses become part of the line?	Old Brooklyn	Broadview	Overall	Public	06/27/24	GCRTA	Service will be reevaluated prior to construction.	
94	MetroHealth Old Brooklyn Campus!!! Senior Resource Center	Old Brooklyn	Devonshire	N/A	Public	06/27/24	N/A	Noted.	
95	Bus stop should be on other side of Devonshire so the seniors have less of a walk	Old Brooklyn	Devonshire	Stations	Public	06/27/24	MBI	Southbound station at Devonshire has been shifted north. Northbound station will remain at its existing location.	
96	South Brooklyn Library TWE add stops	Old Brooklyn	State	Stations	Public	06/27/24	GCRTA	Additional stops not being considered as part of this project.	
97	Use APP screen. Transitapp.com	Overall	Overall	Overall	Public	06/27/24	GCRTA	Noted.	
98	Ensure it functions like a true BRT	Overall	Overall	Overall	Public	06/27/24	N/A	Noted.	
99	•Off-board fare payment for all ticketing •Real Time arrival screens •Platform boarding	Overall	Overall	Stations	Public	06/27/24	GCRTA	Fare options are not being considered. Real time arrival screens will be included. Platform boarding included.	
100	Implement off-board fare payment	Overall	Overall	Stations	Public	06/27/24	GCRTA	Fare options are not being considered.	
101	Security cameras are cool!	Overall	Overall	Stations	Public	06/27/24	GCRTA	Security cameras will be included at stations.	
102	We need drivers that are rider friendly. Not so rude. ☹️ Be kind	Overall	Overall	Stations	Public	06/27/24	N/A	Noted.	



Item #	Comment	Corridor Segment	Location	Topic	Comment From	Date Received	Responsible Party	Response / Next Steps	Status
103	1.Lighting 2.Trash cans 3.Wind block (enclosed shelter) 4.Recycling info 5.Buy @ the stop fare => institute fare card/the top on/top off for regional pricing & daily limits	Overall	Overall	Stations	Public	06/27/24	GCRTA	1. Included 2. Included 3. Included 4. Will consider 5. Fare options are not being considered	
104	Real time arrivals would be great! Other items that should be prioritized: lighting + trash cans	Overall	Overall	Stations	Public	06/27/24	GCRTA	Real time arrival screens will be included.	
105	Cleveland charges more for senior and disable fare than all the 50 largest cities except New York	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted. Not part of project.	
106	Real-Time arrivals sound like a Good Idea.	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted.	
107	Good idea. I will to see the buttons and camera been push inside bus stops and lights also	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted.	
108	Accessibility accommodations. Very important	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted, part of project.	
109	Crosswalk from the end of Carroll Ave. to the other end of W. 25th. Thanks!	Ohio City	Carroll	Pedestrians	Public	06/27/24	MBI	Crossing for W. 25th added south of Carroll.	
110	I'm fine with folks sleeping on benches	Overall	Overall	Stations	Public	06/27/24	GCRTA	Not preferred by most customers.	
111	Fare collection uniformity/simplicity	Overall	Overall	Stations	Public	06/27/24	GCRTA	Fare options are not being considered.	
112	Audio support is very helpful! In Washington, DC, people use the button all the time	Overall	Overall	Stations	Public	06/27/24	GCRTA	Not currently part of the project.	
113	Dedicated bus lanes in the Market District. Design for transit users, not drivers please!	Ohio City	Carroll-Lorain	Bus Lanes	Public	06/27/24	N/A	As shown in 60% plans.	
114	Real-time arrival digital kiosks needed in high-traffic areas/busy stops	Overall	Overall	Stations	Public	06/27/24	GCRTA	Real time arrival screens will be included.	
115	I really like that the city take care of the special needs!	Overall	Overall	Stations	Public	06/27/24	N/A	Noted.	
116	Pre-board fare payment please!	Overall	Overall	Stations	Public	06/27/24	GCRTA	Fare options are not being considered.	
117	How is landscape managed?	Overall	Overall	Stations	Public	06/27/24	GCRTA	MOU agreement will be drafted with the City of Cleveland.	
118	Design stations to be improved in the future to bring it up to BRT standards. Make it easy to add off board fare payment or level boarding without throwing away progress	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted. Fare options are not being considered. Level boarding unlikely due to right-of-way.	
119	Resistance to "Urban Scrawl" graffiti	Overall	Overall	Stations	Public	06/27/24	GCRTA	Maintenance of surfaces are being considered in design.	
120	No seating please (transit is not housing)	Overall	Overall	Stations	Public	06/27/24	GCRTA	Seating provided is sufficient for transit users only.	
121	Seating less separated. Timeless & industrial designs tend to result in better sheltering from what I hear & see in other cities (not contemporary)	Overall	Overall	Stations	Public	06/27/24	GCRTA	Seating area govenered by right-of-way. Provided seating is sufficient for transit users only.	
122	Flexible furniture is great but it's okay for people to rest at bus stops	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted.	
123	Pick materials that will last/don't create big maintenance burden.	Overall	Overall	Stations	Public	06/27/24	GCRTA	Maintenance of surfaces are being considered in design.	
124	Need Rear Door Validators? Frequency of service 15 min off time on	Overall	Overall	Stations	Public	06/27/24	GCRTA	Not within the scope of this project.	
125	Make sure businesses don't push snow into sidewalks – Walgreens @ Pearl; snow and ice removal near stops	Overall	Overall	Pedestrians	Public	06/27/24	GCRTA	Noted.	
126	Need to bring businesses into the process for buy-in and maintenance after construction	Overall	Overall	Businesses	Public	06/27/24	GCRTA	Businesses are included in project notifications Project will be developing a business communication plan and will be distributing prior to construction.	
127	Real time info Reliability Predictability Comfort	Overall	Overall	Stations	Public	06/27/24	GCRTA	Real time arrival screens will be included.	
128	COLORFUL VIBRANT BILINGUAL SIGNAGE	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted.	
129	60' vehicles!!	Overall	Overall	Bus Routes	Public	06/27/24	GCRTA	Noted and part of project.	
130	Need a business-specific communications plan	Overall	Overall	Businesses	Public	06/27/24	CA	Plan will be developed and distributed prior to construction.	
131	Stations near business hubs – co-location easier navigation	Overall	Overall	Stations	Public	06/27/24	GCRTA	Stations are as shown on 60% plans.	
132	Is there flexibility for where on-street parking will be?	Overall	Overall	On-Street Parking	Public	06/27/24	GCRTA	As shown in 60% plans.	
133	No Seating in bus stations. People sleeping in bus stops will discourage new business from investing	Overall	Overall	Stations	Public	06/27/24	GCRTA	Seating at stations designed to discourage people sleeping at bus stops.	
134	James Santiago - 216 970 8797 - ELEVATE BARBERSHOP -> contact to help w/ business conversations	Clark-Fulton / Tremont	Overall	Businesses	Public	06/27/24	CA	Will follow up with James prior to construction.	
135	On Sundays They need to have less time waiting on buses. One hour is too much especially in the winter.	Overall	Overall	Overall	Public	06/27/24	GCRTA	Service is being evaluated prior to construction.	

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136	Concerns about losing parking. Contact businesses before making changes	Overall	Overall	On-Street Parking	Public	06/27/24	GCRTA	Businesses are included in project notifications Project will be developing a business communication plan and will be distributing prior to construction.	
137	Senior access	Overall	Overall	Stations	Public	06/27/24	GCRTA	Noted. ADA considerations are part of design.	
138	#53 MetroHealth Broadview Brecksville Health Service # x-rays, cat scans	Old Brooklyn	Devonshire	Bus Routes	Public	06/27/24	N/A	Noted.	
139	They have a lot across the street (<i>response to #74</i>)	Clark-Fulton / Tremont	Meyer	On-Street Parking	Public	06/28/24	N/A	Noted.	