



Highlights of March 2014 Service Change

Presentation to the
RTA Citizens Advisory Board
January 9, 2014



March 2014 Service Change

2014 Service Management Plan

- **Improve service hours for consistency by direction and day of week**
- **Address overcrowding by adding trips when ridership is high**
- **Reduce frequency when ridership is low, but provide at least 1 trip per hour**
- **Improve on-time performance**



March 2014 Service Change

Improve service hours for consistency

- Start #9 EB earlier (weekdays)
- Start #15 EB earlier (weekdays)
- Start #40 SB earlier (7 days)



March 2014 Service Change

Improve service hours for consistency

- #78 service to/from Brookpark Station is missing during rush hours
- All rush hour trips serve NASA Glenn instead of Brookpark Station
- Usage of NASA stops is very low
- Starting in March, rush hour trips will alternate between the two termini



March 2014 Service Change

Reduce frequency where ridership is low

- **#8 will run hourly after 7 p.m.**
- **One SB #77F trip will be discontinued, resulting in consistent half-hourly service in the PM rush hour**
- **One SB #78 trip will be discontinued**
- **One more SB #90F trip will deviate from Broadway to serve Northfield/Alexander**



March 2014 Service Change

Adjust schedules to improve connections and on-time performance

- **#5, #7, #8, #9, #22, #32, #39, #39F, #41, #48, #49, #58, #76, #90F, #94, #251, #451**



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