CITIZENS ADVISORY BOARD

Thursday, May 14th, 2015 RTA Board Room 1240 West 6th Street Cleveland, OH 44113 8:30 A.M.

MINUTES

The meeting was called to order at 8:30am

ROLL CALL

The following members were in attendance: Steve Albro, David Applefeld, Johnny Brewington, Marie Fratus, Martin Golob, Donaldson Hill, Ron Jackson, John McGovern, Donna Prease, Marjorie Sutton, Andre White and George Zeller

APPROVAL OF MINUTES April's minutes will be sent within the week and voted on in next month's meeting

GENERAL MANAGER'S REPORT: Joseph Calabrese, General Manager and CEO

- Ridership:
 - April ridership was FLAT
 - o Bus: up 0.1%
 - o HealthLine: down 1.2\$
 - o Total rail: down 2.7%
 - o YTD: DOWN 1.1% (165,800 fewer trips vs. 2014)
- Infrastructure:
 - o Bids are due soon for the E 34th St station design
 - Little Italy August opening scheduled
 - Lee Van Aken December opening
 - Brookpark Ground breaking was held on April 9
 - E 116th Design ongoing
 - Gillig CNG Buses 51 in Cleveland as of May 12 with a public event at the Science Center on May 19 at 11:00am
- Awards banquet was a success; there was great fun had by all and many employees were recognized for the dedication and hard work
- Tiger grants most important are the rail tracks it affects the entire system we will be joining ODOT for the statewide proposal for bus replacement – not sure how much we will get
- The Student Advisory Council is up and running. The most recent meeting was held on April 27 and the next meeting is scheduled for September 2015. We will be recruiting for graduating Seniors
 - The Hispanic Blue Ribbon Committee
 - The meeting was held on April 24, with plans to meet quarterly, next meeting is Jul 22, 2015. Some progress has been made in hiring
- Public Square: continued meetings HealthLine lanes will be blocked for about 4-6 weeks. RTA was informed that new stations that were promised will not happen they do not have the money for them. RTA was asked if they could use the old shelters of which RTA stated this is unacceptable. If old shelters are to be used RTA is expecting old shelters to be updated by being illuminated. Because of this there is an overall concern over the lighting in Public Square.
- Service Updates:

- May 24th there will be a service update affecting 23 bus routes with continued rail shutdowns
- $\circ~$ RTA will be offering increased frequency on the rail for the CAV's playoffs
- There has been a high level of media attention on Trolley operators because of the the Rock Hall induction
- Recognition:
 - o Baldrige award scored a 99 out of 100 for the program going very well
 - Selected as one of the most 50 smartest orgs
- Stephanie House was present also asked which bill she could sponsor does not have a lot of influence but perhaps she could submit to Legislature the issue of operator assaults: PD article on May 11 "traffic is not that bad around CLE" – RTA was recognized in helping to create a positive impact on traffic
- Advocacy:
 - Testified before the House Finance Committee
 - o With focus on the "Blue Ribbon Panel" on funding
 - Presented to the US Senate Banking Committee on March 10

NEW BUSINESS: John Joyce, Chief of Police (see attached power point presentation)

- Total officers 30 that do fare enforcement
- Same authority as any other Peace Officer in the State of Ohio
- Jurisdiction is on RTA property
- Joint jurisdiction down Euclid Ave, Superior, St Clair
- Scope of responsibilities is the difference from CLE police
- Transit Cooperated research program
- Community Policing:
 - Increase communication
- RTA provides and has implemented consistently higher standards of mandated training
- Most of the training is on-line training if the training has not been completed certification can be revoked
- Complaints against RTA police is "extremely rare" according to Chief Joyce

CAB CHAIR REPORT: Don Hill, CAB Chair

- Continuing the initiative of the former Chair John McGovern
- Each Committee to articulate specific goals
- ADA COMMITTEE REPORT: Ron Jackson, Committee Chair ADA Committee meeting 5/21/15

TIAC REPORT: Marjorie Sutton, Committee Chair

Next meeting 6/05/15 (joint with ADAC) Michael Lively attended and provided an update on Real Time

ADVOCACY COMMITTEE REPORT: Don Hill & Jessica Whale Co-Chairs

Next meeting TBD

State Representative Stephanie Howse, who represents the 11th Ohio District and is a member of the House Transportation Committee, made a presentation at the meeting and expressed eagerness to work with the Committee and RTA staff on bills supporting public transportation currently before the House, and new initiatives which we might devise together.

PUBLIC COMMENTS

- Anatasia Diamond-Ortiz & Kevin Leeson Open Cleveland wants to support CAB and its mission
- Artemis Williams at West Park, a legally blind person asked him to not report an incident of the operator not paying attention to him with a disability – interested in partaking in

sensitivity training of the operators. The doors do not always work when exiting – is there any type of maintenance scheduled?

• How can we respond to the issues of the public - Take the info presented from this meeting and host it on our website.

The meeting was adjourned at 10:00am

Next CAB meeting June 11th, 2015 RTA Board Room 1240 West 6th Street 8:30 a.m. http://www.riderta.com/CAB