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Greater Cleveland Regional Transportation Authority

Deputy General Manager, Administration & External Affairs

Located in Cleveland, Ohio, The Greater Cleveland Regional Transportation Authority (GCRTA) has engaged Krauthamer & Associates to conduct a national recruitment for a diligent, innovative, and intelligent professional to serve as the agency's Deputy General Manager, Administration & External Affairs.

GCRTA is dedicated to its customers and community with a strong commitment to providing Greater Cleveland with safe, sustainable, and reliable transportation. GCRTA offers light and heavy rail, fixed route bus, paratransit, vanpools, and HealthLine, a state-of-the-art Bus Rapid Transit route connecting East Cleveland with downtown, totaling 45 million annual rides across their services. In addition to being a trusted community partner, GCRTA is focused on updating and innovating their current services through the latest technology to not only meet but exceed the needs of the community.

Reporting directly to the General Manager/Chief Executive Officer, the Deputy General Manager, Administration & External Affairs will direct and manage GCRTA's external communications and community engagement in addition to assisting Executive Management implement operational and planning initiatives across the agency. The Deputy General Manager, Administration & External Affairs will have oversight of GCRTA's Marketing, Communications, Government Relations/External Affairs, Office of Equal Opportunity, and Diversity & Inclusion functions and will be instrumental in envisioning and directing these strategic initiatives in pursuit of the agency's objectives.

The ideal candidate will be a strategic and effective communicator with experience engaging executives, government officials, boards of directors, and the community. He or she will be capable of meeting project goals and objectives under budgetary and time constraints and have a strong understanding of capital processes. This person will be a visionary leader capable of evaluating and improving current agency operations as well as motivating and engaging employees to keep the agency in line with short- and long-term plans. The Deputy General Manager, Administration & External Affairs will be instrumental in maintaining and developing GCRTA's relationship with the Cleveland community and Ohio's government officials. Through administrative oversight of the support functions, this customer-focused individual will be successful in delivering on GCRTA's innovative service, operational, and capital plans.

Interested candidates should possess a Bachelor's degree in Business Administration, Public Administration, Public Policy, and/or Urban Planning, or related field required. A Master's degree preferred. Additionally, candidates must have 10+ years of progressively responsible experience leading and/or managing core administrative and government relations functions such as Marketing & Communications, Government Relations/External Affairs, Equal Opportunity/Diversity & Inclusion in complex public, private, or non-profit management organizations. Public transit experience/knowledge preferred, but not required.

Cleveland is an iconic American city, offering residents and visitors alike with a thriving downtown scene, arts and culture, scenic forests and lakefronts, world class dining, and more. Offering a low cost of living as well as the feel of a big city, Cleveland is an excellent location for families and young professionals. The Gateway District in the city's downtown area is the ideal destination for sports fans and live music, providing residents with a central hub for entertainment, shopping, dining, and more. Cleveland's natural outdoor scenery makes it a great place for outdoor recreation with sprawling parks for hiking, biking, and sightseeing as well as the newly transformed lakefront beach of Lake Erie, offering jet skiing, luxury boating, kayaking and paddle boarding. Cleveland is a great place to work, live, and play.

To obtain the full position description or to submit an application please submit a cover letter and resume to Gregg Moser, Principal, Krauthamer & Associates at gmoser@kapartners.com.