



7101 Wisconsin Avenue
Suite 1210
Bethesda, MD 20814
T 301.654.7533
kapartners.com

**Greater Cleveland Regional Transportation Authority
Deputy General Manager, Innovation & Technology**

Located in Cleveland, Ohio, The Greater Cleveland Regional Transportation Authority (GCRTA) has engaged Krauthamer & Associates to conduct a national recruitment for a diligent, innovative, and intelligent professional to serve as the agency's Deputy General Manager, Innovation & Technology.

GCRTA is dedicated to its customers and community with a strong commitment to providing Greater Cleveland with safe, sustainable, and reliable transportation. GCRTA offers light and heavy rail, fixed route bus, paratransit, vanpools, and HealthLine, a state-of-the-art Bus Rapid Transit route connecting East Cleveland with downtown, totaling 45 million annual rides across their services. In addition to being a trusted community partner, GCRTA is focused on updating and innovating their current services through the latest technology to not only meet but exceed the needs of the community.

Reporting directly to the General Manager/Chief Executive Officer, the Deputy General Manager, Innovation & Technology will provide a proactive, dynamic, responsive, collaborative and forward-thinking vision, leadership and management of technology systems and services to support the mission and goals of the Greater Cleveland Regional Transit Authority. The Deputy General Manager, Innovation and Technology is responsible for providing leadership in developing, implementing and promoting GCRTA's vision for innovation and technology, with a focus on innovative strategies for user experience, rider/community experience, systems performance and agility, security, business intelligence, content management, transit infrastructure funding, personalized learning and work environments, and advancing diverse mobility solutions. Critical to the success of the GCRTA will be the ability to anticipate future technology needs and identify and adopt new processes and infrastructure necessary to provide superb customer service to the community.

The Deputy General Manager, Innovation and Technology will serve as the liaison for the Information Technology Ad Hoc Committee Chair. This position also has leadership and oversight for supervising staff, developing and managing technology budgets (capital and operating), establishing innovation and technology policies, and proposing innovation and technology solutions that support the curricular, administrative, and infrastructure needs of GCRTA.

The ideal candidate will be a strategic and effective communicator with experience engaging executives, boards of directors, and internal staff and garnering buy-in for the Authority's technology advancement. He or she will be capable of meeting project goals and objectives under budgetary and time constraints and have a strong understanding of capital processes. This person must be an innovative, visionary and transformative leader capable of evaluating and improving current agency technology systems and services by creating and executing a 5-10 year strategic technology advancement plan.

Interested candidates should possess a Bachelor's degree in IT management, Computer Information Systems, Network Administration, or a related field required. A Master's degree preferred. Additionally, candidates must have 10+ years of progressively responsible experience leading and/or managing core IT functions for a complex organizations. Public transit experience/knowledge preferred, but not required.

Cleveland is an iconic American city, offering residents and visitors alike with a thriving downtown scene, arts and culture, scenic forests and lakefronts, world class dining, and more. Offering a low cost of living as well as the feel of a big city, Cleveland is an excellent location for families and professionals. The Gateway District in the city's downtown area is the ideal destination for sports fans and live music, providing residents with a central hub for entertainment, shopping, dining, and more. Cleveland's natural outdoor scenery makes it a great place for outdoor recreation with sprawling parks for hiking, biking, and sightseeing as well as the newly transformed lakefront beach of Lake Erie, offering jet skiing, luxury boating, kayaking and paddle boarding. Cleveland is a great place to work, live, and play.

To obtain the full position description or to submit an application please submit a cover letter and resume to Gregg Moser, Principal, Krauthamer & Associates at gmoser@kapartners.com.