RESOLUTION NO. 2018-31

AMENDING SECTION 1013.04, "SERVICE AVAILABILITY FOR EACH MODE" OF THE CODIFIED RULES AND REGULATIONS OF THE GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY

WHEREAS, representatives of the Federal Transit Administration ("FTA") conducted a review of the Authority's compliance with Title VI of the Civil Rights Act of 1964; and

WHEREAS, the Authority was informed that its current service availability standard is not specific enough to comply with the FTA requirements promulgated in the most recent Title VI Circular; and

WHEREAS, the Authority staff consulted with FTA representatives to determine what level of specificity is required for compliance with Title VI; and

WHEREAS, the proposed revised standard was presented to the Board's Operational Planning & Infrastructure Committee for discussion on March 6, 2018; and

WHEREAS, the proposed revised standard was also presented to the Authority's Citizens Advisory Committee ("CAC") for discussion on March 8, 2018; and

WHEREAS, the language of the proposed revised standard was modified in response to the discussions with the Operational Planning & Infrastructure Committee and the CAC.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That Section 1013.04 is hereby amended to read as follows:

- (a) Transit service availability is critical for providing access to jobs, education, medical care and other activities and opportunities necessary for quality of life.
- (b) ADA-certified residents who live within ¾ mile of bus or rapid transit service can use complementary Paratransit service to access all other areas served by regular transit routes.
- (c) Ideally, 365-day bus or rapid transit service should be located near every Cuyahoga County resident.
- (d) Resource limitations and low-density settlement patterns currently preclude realization of the ideal.
- (e) The Authority will provide 365-day public transit service within 3/4 mile of *at least* 60 percent of Cuyahoga County residents.

Section 2. That this resolution shall become effective immediately upon its adoption.

Adopted: March 27, 2018

President

cest: CEO, General Manager/Secretary-Treasurer

Form 100-326 07-03-97



Greater Cleveland Regional Transit Authority STAFF SUMMARY AND COMMENTS

TITLE/DESCRIPTION:	Resolution No.: 2018-31
AMENDING SECTION 1013.04, "SERVICE AVAILABILITY FOR EACH MODE" OF THE CODIFIED RULES AND REGULATIONS OF THE GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY	Date: March 22, 2018
	Initiator: Service Management
ACTION REQUEST: Approval Review/Comment Information Only Other	

- 1.0 PURPOSE/SCOPE: This resolution will amend Section 1013.04 of the Codified Rules and Regulations ("Code") of the Greater Cleveland Regional Transit Authority.
- 2.0 DESCRIPTION/JUSTIFICATION: The Authority's Services Code contains only one requirement governing where and when transit service should be available. That requirement is: "Route coverage and spacing should be based on demonstrated need or potential demand (ridership)." In November 2017, during a review of the Authority's compliance with Title VI of the Civil Rights Act of 1964, the Federal Transit Administration ("FTA") noted that the current policy lacks specificity with respect to service availability, in that there is no clearly defined line between compliance and non-compliance. A more specific standard is required for compliance with the most recent Title VI Circular issued by FTA.

After further consultation with FTA, staff drafted a standard and presented it for discussion with the RTA Board's Operational Planning & Infrastructure Committee on March 6, 2018, and the RTA Citizens Advisory Committee ("CAC") on March 8, 2018. The Operational Planning & Infrastructure Committee asked why 60 percent was recommended as the standard. The staff explained that the Authority's 365-day routes serve about 67 percent of the Cuyahoga County population as reported in the 2010 census, but continued development of low-density housing in outer portions of the county between 2010 and 2020 will likely result in a lower percentage when 2020 census data is used. The intent is to establish a minimum standard below which we cannot go and still be in compliance with Board policy. The Board committee asked that 60 percent be identified as *only a minimum standard* and not as an ultimate goal. The CAC asked for more emphasis on access to all activities of daily living and acknowledgement of the relationship between access to regular routes and access to ADA Complementary Paratransit Service. The expanded language in the proposed amendment to the Code responds to the discussions with the Operational Planning & Infrastructure Committee and the CAC.

- 3.0 PROCUREMENT BACKGROUND: Does not apply.
- 4.0 AFFIRMATIVE ACTION/DBE BACKGROUND: Does not apply.
- 5.0 POLICY IMPACT: The resolution will replace a general Authority policy on service availability with a specific standard, as required by FTA. If the resolution is adopted, the RTA staff will have to continually ensure that the standard is met unless the Board of Trustees modifies the standard by resolution.
- 6.0 ECONOMIC IMPACT: Does not apply.

- 7.0 ALTERNATIVES: Not adopting this resolution. Not adopting this resolution would result in GCRTA's Service Availability Policy remaining out of compliance with FTA requirements.
- 8.0 RECOMMENDATION: This modification of the Authority's service availability standard was discussed at the March 6, 2018, Operational Planning & Infrastructure Committee meeting and subsequently revised. The staff recommends that the resolution be adopted.
- 9.0 ATTACHMENT: Redline copy of revisions to Section 1013.04 of the Code.

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.

Rajan D. Santam, ACTING
FOR CEO, General Manager/Secretary-Treasurer

Attachment

1013.04 Service Availability For Each Mode

- (a) Transit service availability is critical for providing access to jobs, education, medical care and other activities and opportunities necessary for quality of life.
- (b) ADA-certified residents who live within ¾ mile of bus or rapid transit service can use complementary Paratransit service to access all other areas served by regular transit routes.
- (c) Ideally, 365-day bus or rapid transit service should be located near every Cuyahoga County resident.
- (d) Resource limitations and low-density settlement patterns currently preclude realization of the ideal.
- (e) The Authority will provide 365-day public transit service within 3/4 mile of at least 60 percent of Cuyahoga County residents.
- (a) Route coverage and spacing should be based on demonstrated need or potential demand (ridership).