

Greater Cleveland Regional Transit Authority

Summary of Proposed Award Elevator, Escalator & Lift Maintenance & Repair

Presented to: Organizational, Services &
Performance Monitoring Committee

May 14, 2019

Elevator, Escalator & Lift Maintenance & Repair

- 12 escalators and 38 elevators
 - Elevators for ADA compliance
- Monthly Preventative Maintenance on all equipment per manufacturer specifications
- KONE has been servicing equipment at RTA for 12 years
 - Both Preventative and Corrective maintenance with an overall up time over 95%

Elevator, Escalator & Lift Maintenance & Repair

- ADA compliance at bus & rail stations
- Maintain equipment in adverse conditions
- Equipment runs 24/7/365
 - 24 different locations – stations and buildings
- Maintained and reliable for public use

Elevator, Escalator & Lift Maintenance & Repair

- Monthly maintenance and 24 hour coverage
 - No cost for call outs after hours
- Remote monitoring – all equipment – no cost
- Annual escalator step cleaning
- 2 mechanics at all times during business hours
 - 7 AM to 3:30 PM
- Maintenance Control Plans

Elevator, Escalator & Lift Maintenance & Repair Procurement Overview

- RFP issued January 14, 2019
- Proposals due February 14, 2019
- 6 interested parties downloaded the solicitation from the website
- 3 firms submitted proposals

Elevator, Escalator & Lift Maintenance & Repair Procurement Overview

- Evaluation Panel Members
 - Asset & Configuration Management
 - Engineering
 - Office of Management & Budget
 - Service Quality
 - Procurement

Elevator, Escalator & Lift Maintenance & Repair Procurement Overview

- Evaluation Criteria
 - Approach & Understanding
 - Cost Effectiveness
 - Qualifications
 - Service & Parts Availability

Elevator, Escalator & Lift Maintenance & Repair Procurement Overview

○ Recommended Vendor

○ Kone, Inc.

- Founded in 1910
- Global leader in elevator and escalator industry
- Experience with large agencies requiring 24/7 operational units
- Local office in Brecksville, OH
- GCRTA's contractor for the past 12 years
- Dedicated to callback reduction

Elevator, Escalator & Lift Maintenance & Repair Procurement Overview

- Firm's Experience
 - Cleveland Hopkins Airport, Anthony Joseph Celebrezze Federal Building, John Glenn Columbus International Airport, Washington Metropolitan Area Transit Authority (WMATA), among others
- A 0% DBE goal was assigned to this procurement

Elevator, Escalator & Lift Maintenance & Repair

- Recommendation

- Staff requests that the Organizational, Services & Performance Monitoring Committee recommend an award to Kone, Inc. to provide elevator, escalator & lift maintenance & repair services in a total contract amount not to exceed \$2,680,000.00 for a three year base period with two one-year options not to exceed \$952,000.00 and \$984,000.00 respectively, for a total contract not to exceed \$4,616,000.00