



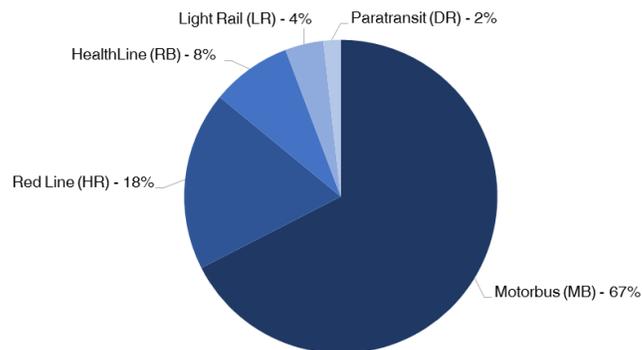
Greater Cleveland Regional Transit Authority

Ridership Report – March 2020

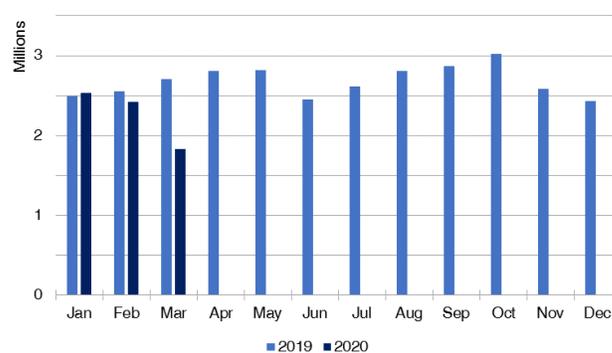
Summary

- The global COVID-19 pandemic had a significant effect on system-wide ridership
- Trolley and Park-n-Ride services were suspended effective March 24, affecting the Motorbus mode
- System ridership in March was 1.8 million, representing 32% fewer riders than in March 2019
 - Average fixed route weekday was 33% lower¹
 - Average fixed route Saturday was 33% lower¹
 - Average fixed route Sunday was 21% lower¹
 - There was one more weekday and one fewer Saturday in March 2020 than in March 2019
- Year-to-date ridership is 6.8 million, representing 12% fewer riders than through March 2019

March 2020 System Ridership by Mode



System Ridership by Month



Motorbus (MB)

Motorbus ridership in March 2020 was 31% lower than in March 2019

- Average weekday was 33% lower¹
- Average Saturday was 32% lower¹
- Average Sunday was 17% lower¹



Red Line (HR)

Red Line ridership in March 2020 was 36% lower than in March 2019

- Average weekday was 36% lower¹
- Average Saturday was 37% lower¹
- Average Sunday was 26% lower¹



Light Rail (LR)

Light Rail ridership in March 2020 was 43% lower than in March 2019

- Average weekday was 42% lower¹
- Average Saturday was 50% lower¹
- Average Sunday was 34% lower¹



HealthLine (RB)

HealthLine ridership in March 2020 was 32% lower than in March 2019

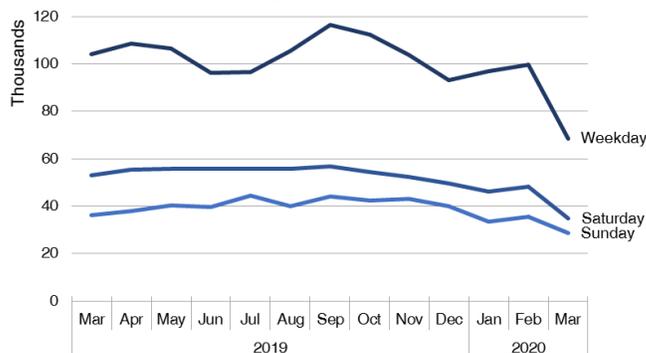
- Average weekday was 34% lower¹
- Average Saturday was 36% lower¹
- Average Sunday was 23% lower¹



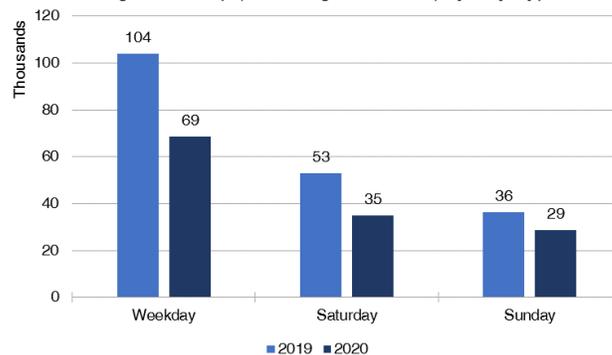
Paratransit (DR)

Paratransit ridership in March 2020 was 35% lower than in March 2019

Average Ridership (excluding Paratransit) by Day Type



March Average Ridership (excluding Paratransit) by Day Type



¹ Average ridership by day type does not include atypical days as defined by the FTA for NTD ridership reporting