



## MEETING NOTICE

Notice is hereby given that the following meeting of the Board of Trustees of the Greater Cleveland Regional Transit Authority will take place on **Tuesday, August 11, 2020** in the Board Room of the Authority, 1240 West Sixth Street, Cleveland, OH 44113 for consideration of the listed items and such other items that may properly come before the Board and be acted upon.

In accordance with House Bill 197 of the 133rd General Assembly, signed by the Governor of the State of Ohio on March 27, 2020, the March 9, 2020 order of the Governor of the State of Ohio declaring a public health emergency and the April 30, 2020 order of the Director of the Ohio Department of Public Health prohibiting any gathering of ten (10) or more people, this meeting will be live-streamed on RTA's Facebook page ([www.facebook.com/rideRTA](http://www.facebook.com/rideRTA)) for staff and members of the public. **Only Board members and essential RTA staff will be allowed in the Board Room.** The meeting package will be posted on RTA's website at ([www.riderta.com/board](http://www.riderta.com/board)), on RTA's Facebook page, and RTA's Twitter page.

### 9:00 A.M. Organizational, Services & Performance Monitoring Committee

- Vehicle Procurement:
  - RFP Procurement - Sixty Foot Articulated BRT Coaches - Presentation of a competitive negotiated procurement for the furnishing of up to eight (8) sixty foot articulated BRT coaches, with an option to purchase up to twenty (20) additional coaches, over the five year term of the contract.
- Oracle Applications Upgrade - Presentation of Oracle Software Subscription Services and Oracle SaaS Cloud Implementation Services.

### Audit, Safety Compliance And Real Estate Committee

- Casualty Insurance Program - To provide an update on the Authority's Casualty Insurance Program, which is scheduled for renewal September 1, 2020.
- Security Update - Update on crime stats, operator assaults, COVID-19 Response Strategy, homeless initiative, use of force policy, Ohio Collaborative, and training.

### Operational Planning & Infrastructure Committee

- Rail Car and Rail Infrastructure – Update on Rail Car and Rail infrastructure.
- RFP Procurement - Consultant Services for Safety and Security Certification - New Railcar Fleet: Presentation of a competitive negotiated procurement for a professional consultant to complete safety and security certification for the new railcar fleet.

### External and Stakeholder Relations & Advocacy Committee

- System Redesign – Update on the System Redesign.
- Fare Equity Study – Update and discussion on the Fare Equity recommendations.

### Committee of the Whole

- Code Book Update Project – Presentation on the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority.
  - Chapter 840 Fare Code

Floun'say R. Caver, Ph.D., Acting  
General Manager, Chief Executive Officer

## AGENDA

### RTA ORGANIZATIONAL, SERVICES & PERFORMANCE MONITORING COMMITTEE

Tuesday, August 11, 2020

Committee Members:      Rev. Charles P. Lucas, Chair  
                                     Mr. Justin M. Bibb  
                                     Mayor Michael P. Byrne  
                                     Mr. Leo Serrano  
                                     Mayor David E. Weiss

- I.      Roll Call
- II.     Vehicle Procurement:
  - RFP Procurement – Sixty Foot Articulated BRT Coaches – Presentation of a competitive negotiated procurement for the furnishing of up to eight (8) sixty foot articulated BRT coaches, with an option to purchase up to twenty (20) additional coaches, over the five year term of the contract. *(Dan Dietrich and Glenville Manning)*
- III.    Oracle Applications Upgrade – Presentation of Oracle Software Subscription Services and Oracle SaaS Cloud Implementation Services. *(Pete Anderson)*
- IV.    Adjourn



To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D. *Floun'say R. Caver, Ph.D.*  
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: Summary of Proposed Award – Manufacture and Delivery of Up to Twenty-Eight,  
60Ft. Articulated BRT Coaches, Spare Parts, Tooling and Training over a Five  
Year Contract Term

This is an RFP Procurement for the manufacture and delivery of seven, 60Ft. articulated BRT coaches, spare parts, tooling and training, with an option to procure up to twenty-one additional coaches, spare parts, tooling and training, exercised within five years of contract signature.


At the August 11, 2020, Organizational, Services & Performance Monitoring Committee meeting, we will make a presentation of the RFP procurement process and staff recommendation for contract award. Attached is the summary for this contract award. We will be requesting that the Organizational, Services & Performance Monitoring Committee recommend the award of this contract at the August 25, 2020 meeting of the Board of Trustees.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

FRC/MD  
Attachment



To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D.   
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: State Contract Purchases -Oracle Software Subscription Services and Oracle SaaS  
Cloud Implementation Services

At the August 11, 2020, Organizational, Services & Performance Monitoring Committee meeting, staff will present a recommendation for the board to approve the projects to upgrade the Oracle applications. The upgrade project includes two components: 1) Oracle Software Subscription services and 2) Oracle SaaS Cloud implementation services.

The current on premise Oracle solution has reached its end of life and premier support will not be available after December 31, 2021. As a result, an upgrade is required. The Authority must perform an upgrade to retain this needed support and after careful evaluation has chosen to use the Oracle SaaS Cloud solution.

RTA has used Oracle applications since mid-1990. These applications are used to support all of RTA's financial, purchasing and human resource activities. This transition allows RTA to gain a substantial increase and improvement in available features, functionality and technology, which includes the following:

- Automatic updates to ensure the most current software version is available
- Unlimited user access from anywhere and anytime (supports remote workers)
- Additional modules (increases operational efficiencies in various areas such as budgeting, agency performance management and various human resource improvements for recruiting and employee performance management)
- Enhanced security
- Improved disaster recovery
- Improved analytics and reporting capabilities

Without these two projects, RTA will be without key software support for essential functions in the financial, purchasing and human resources areas. Contracts for both of these services are available for purchase under State of Ohio contracts. These two contracts were awarded by the State of Ohio as a result of competitive solicitations.

The Oracle Software Subscription Services project will be awarded to Oracle America, Inc. under State Contract No. MCSA0023. The Oracle SaaS Cloud Implementation Services project will be awarded to Diversified Systems, Inc. under State Contract No. 534371. We will be requesting that the Organizational, Services & Performance Monitoring Committee recommend the award of these two contracts at the August 25, 2020 meeting of the Board of Trustees.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

REVISED AGENDA

RTA AUDIT, SAFETY COMPLIANCE AND REAL ESTATE COMMITTEE


Tuesday, August 11, 2020

Committee Members: Ms. Karen Gabriel Moss - Chair  
Rev. Charles P. Lucas - Vice Chair  
Mr. Terence P. Joyce  
Ms. Valarie J. McCall  
Mayor David E. Weiss

- I. Roll Call
- II. Casualty Insurance Program – To provide an update on the Authority’s Casualty Insurance Program which is scheduled for renewal September 1, 2020. (*Judy Lincoln*).
- III. Security Update - Update on crime stats, operator assaults, COVID-19 Response Strategy, homeless initiative, use of force policy, Ohio Collaborative, and training. (*Chief John Joyce and Commander Mike Gettings*).
- IV. Adjourn



To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D.   
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: Casualty Insurance Renewal – September 1, 2020

At the August 11, 2020 meeting of the Audit, Safety, Compliance and Real Estate Committee Judy Lincoln, our Director of Risk Management will present on the current status of renewal negotiations for the Excess Liability and the details on the other policies in our Casualty Insurance Program.

GCRTA's casualty insurance program expires on September 1, 2020. This program includes the Excess Liability insurance program with a \$95 million limit of coverage excess of a \$5 million self-insured retention. The other two casualty policies are the Excess Workers' Compensation and the Public Officials'/Employment Practices Liability (EPL) insurance policy.

We engaged in early discussions in May and June with USI and Price Forbes, our casualty insurance brokers. They presented a summary of the market place and we discussed our renewal strategy and their recommendations.

Extensive insurance applications were completed and provided to both incumbent and competitive markets with thorough information on GCRTA's operations, exposures and loss experience as well as our aggressive safety and security programs.

Our brokers informed us that the excess liability market was hardening across all classes, including transit accounts. They confirmed in June that they were seeing increases on virtually all accounts, particularly in the higher risk/exposure sectors of the market such as transportation and rail accounts as always.

We requested a budgeted amount for approximately a 20% increase on the major program, the Excess Liability which seems to be, by far the most difficult market this year. We were granted a 5% budget increase. Our brokers have indicated that the market has worsened since those estimates were developed. They are actively engaged in negotiating with current and potential underwriters now. They have cautioned that the result could be an increase of 25 – 50% or higher. The Excess Workers' Compensation policy is expected to be renewed at a 5% rate increase. The Public Officials' Liability/EPL market is very hard and we have been told to expect a potential increase as high as 30%.

A final resolution containing our recommendations for all lines of coverage to the full board for approval will be brought to the August 25, 2020 Board Meeting.



Greater Cleveland  
Regional Transit Authority

Interoffice Memo

To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D. *Floun'say R. Caver, Ph.D., Acting*  
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: Security Update

At the Tuesday, August 11, 2020 Audit, Safety Compliance and Real Estate Committee meeting, Chief John Joyce will give an update on crime stats, operator assaults, COVID-19 response strategy, homeless initiative, use of force policy, Ohio Collaborative, and training.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

FRC/MG/tab

## AGENDA

### RTA OPERATIONAL PLANNING & INFRASTRUCTURE COMMITTEE

Tuesday, August 11, 2020

Committee Members: Mr. Terence P. Joyce, Chair  
Rev. Charles P. Lucas, Vice Chair  
Mayor Michael P. Byrne  
Ms. Karen Gabriel Moss  
Ms. Luz N. Pelot  
Mr. Leo Serrano

I. Roll Call

II. Presentations

- Rail Car and Rail Infrastructure – Update on Rail Car and Rail Infrastructure. (*Dr. Caver, Brian Temming, Joe Shaffer, Teresa Muti and Bryan Moore*)
- RFP Procurement – Consultant Services for Safety and Security Certification – New Railcar Fleet: Presentation of a competitive negotiated procurement for a professional consultant to complete safety and security certification for the new railcar fleet. (*Joe Shaffer and Jonathan Laule*)

III. Adjourn





Greater Cleveland  
Regional Transit Authority

Interoffice Memo

To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph. D., Acting  
General Manager, Chief Executive Officer

*Floun'say R. Caver, Ph.D., Acting*

Date: August 06, 2020

Subject: Rail Car and Rail Infrastructure  
Update on the Rail Car Design and Rail Infrastructure Construction

At the August 11, 2020 Operational Planning & Infrastructure Committee meeting, we will make a presentation on the status of the ongoing rail car design and rail car replacement program along with an update on the rail infrastructure projects that we are performing this year.

This presentation will be for information only and no action will be requested from the Operational Planning & Infrastructure Committee.

Please call me if you have any questions or require additional information prior to the August 11, 2020 meeting.

FRC:MJS



Greater Cleveland  
Regional Transit Authority

Interoffice Memo

To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D. *Floun'say R. Caver, Ph.D.*  
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: Summary of Proposed Award – Consultant Services for Safety and Security  
Certification – New Railcar Fleet

This is an RFP Procurement for a professional consultant to provide Safety and Security Certification Services for the new railcar fleet.

At the August 11, 2020, Operational Planning & Infrastructure Committee meeting, we will make a presentation of the RFP procurement process and staff recommendation for contract award. Attached is the summary for this contract award. We will be requesting that the Operational Planning & infrastructure Committee recommend the award of this contract at the August 25, 2020 meeting of the Board of Trustees.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

FRC/MD  
Attachment

## AGENDA

### RTA EXTERNAL & STAKEHOLDER RELATIONS & ADVOCACY COMMITTEE

Tuesday, August 11, 2020

Committee Members:      Ms. Valarie J. McCall - Chair  
                                     Rev. Charles P. Lucas - Vice Chair  
                                     Mr. Justin M. Bibb  
                                     Mayor Michael P. Byrne  
                                     Ms. Luz N. Pellot

- I.      Roll Call
- II.     System Redesign – Update on the System Redesign. *(Joel Freilich)*
- III.   Fare Equity Study – Update and discussion on the Fare Equity recommendations. *(Joel Freilich)*
- IV.    Adjourn



Greater Cleveland  
Regional Transit Authority

Interoffice Memo

To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D. *Floun'say R. Caver, Ph.D.*  
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: System Redesign Update

At the August 11, 2020, meeting of the External and Stakeholder Relations and Advocacy Committee, staff will present an update on the System Redesign. We are proposing to conduct the public involvement process, virtually, this coming fall and return to the committee with a final plan on December 1. We propose to develop the final schedules and informational materials during the winter and conduct public information activities in the spring, with implementation of the redesigned system in June.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

FRC/JBF/tab



To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D. *Floun'say R. Caver, Ph.D.*  
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: Implementation of Fare Equity Study and Fare Code Amendments

At the August 11, 2020 External and Stakeholder Relations & Advocacy Committee and subsequently at the Committee of the Whole meeting, staff will present a recommendation to implement certain findings of the fare equity study along with proposed revisions to update various provisions of the fare code.

Staff proposes implementing the following recommendations from the fare study:

1. Reduce the price of two all-day passes (adult all-day pass and senior/disabled all-day pass) to an amount equal to 2 fares. Staff recommends reducing the price of these two passes, as well as reducing the student all-day pass by 25 cents, reducing the price of the paratransit all-day pass by 50 cents and adding a provision for a cash surcharge when an all-day pass is used on Park-n-Ride service. Together, these changes will address the financial penalty that some riders experience as a result of the elimination of transfers in 2003.
2. Make the 5-trip fare card more available, and revise it to create a card with fewer trips at the same per-trip price. In order to accomplish this, Staff recommends removing the restriction in the policy that 1-trip and 2-trip fare cards may only be sold in bulk, making the 1-trip and 2-trip fare cards available to individuals in small or large quantities. Together, these changes will make the value of the 5-trip fare card available in smaller denominations, allowing customers to access GCRTA's service with a lower cash outlay.

Additional proposed revisions to the fare code include:

1. Increasing the sales agent commissions for 1-trip, 2-trip and 5-trip fare cards and all-day passes to be consistent with the rate for the 7-day pass and including the commissions for 1-trip, 2-trip and 5-trip fare cards and all-day passes in the fare code.
2. Revising the provision for the student fare discount program to correspond with GCRTA's 2016 shift to selling student tickets directly to the public instead of only through schools.



Greater Cleveland  
Regional Transit Authority

3. Repealing the provision for fares for travel from Medina County to Cuyahoga County and replacing it with a provision that addresses transfers from transit agencies in Lake, Summit, Stark, Portage and Medina Counties.
4. Removing the requirement from the College Pass Incentive Program that the college or university must provide assistance in an amount up to \$25.00 a month per student.
5. Moving provision permitting the General Manager, Chief Executive Officer to suspend collection of fares during times of emergency from Chapter 242 to the fare code and adding authority to suspend fares for construction related detours.
6. Editing for clarity and accuracy.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

FRC/tab

## AGENDA

### RTA COMMITTEE OF THE WHOLE BOARD

Tuesday, August 11, 2020

Committee Members: Mayor Dennis M. Clough (Chairman)  
Rev. Charles P. Lucas (Vice Chair)  
Mr. Justin M. Bibb  
Mayor Michael P. Byrne  
Mr. Terence P. Joyce  
Ms. Valarie J. McCall  
Ms. Karen Gabriel Moss  
Ms. Luz N. Pellot  
Mr. Leo Serrano  
Mayor David E. Weiss

- I. Roll Call
- II. Code Book Update Project – Presentation on the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority.  
(*Dawn Tarka*)
  - o Chapter 840 Fare Code
- III. Adjourn



To: Mayor Dennis M. Clough, President  
and Members, Board of Trustees

From: Floun'say R. Caver, Ph.D. *Floun'say R. Caver, Ph.D.*  
Acting General Manager, Chief Executive Officer

Date: August 6, 2020

Subject: Implementation of Fare Equity Study and Fare Code Amendments

At the August 11, 2020 External and Stakeholder Relations & Advocacy Committee and subsequently at the Committee of the Whole meeting, staff will present a recommendation to implement certain findings of the fare equity study along with proposed revisions to update various provisions of the fare code.

Staff proposes implementing the following recommendations from the fare study:

1. Reduce the price of two all-day passes (adult all-day pass and senior/disabled all-day pass) to an amount equal to 2 fares. Staff recommends reducing the price of these two passes, as well as reducing the student all-day pass by 25 cents, reducing the price of the paratransit all-day pass by 50 cents and adding a provision for a cash surcharge when an all-day pass is used on Park-n-Ride service. Together, these changes will address the financial penalty that some riders experience as a result of the elimination of transfers in 2003.
2. Make the 5-trip fare card more available, and revise it to create a card with fewer trips at the same per-trip price. In order to accomplish this, Staff recommends removing the restriction in the policy that 1-trip and 2-trip fare cards may only be sold in bulk, making the 1-trip and 2-trip fare cards available to individuals in small or large quantities. Together, these changes will make the value of the 5-trip fare card available in smaller denominations, allowing customers to access GCRTA's service with a lower cash outlay.

Additional proposed revisions to the fare code include:

1. Increasing the sales agent commissions for 1-trip, 2-trip and 5-trip fare cards and all-day passes to be consistent with the rate for the 7-day pass and including the commissions for 1-trip, 2-trip and 5-trip fare cards and all-day passes in the fare code.
2. Revising the provision for the student fare discount program to correspond with GCRTA's 2016 shift to selling student tickets directly to the public instead of only through schools.





Greater Cleveland  
Regional Transit Authority

3. Repealing the provision for fares for travel from Medina County to Cuyahoga County and replacing it with a provision that addresses transfers from transit agencies in Lake, Summit, Stark, Portage and Medina Counties.
4. Removing the requirement from the College Pass Incentive Program that the college or university must provide assistance in an amount up to \$25.00 a month per student.
5. Moving provision permitting the General Manager, Chief Executive Officer to suspend collection of fares during times of emergency from Chapter 242 to the fare code and adding authority to suspend fares for construction related detours.
6. Editing for clarity and accuracy.

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

FRC/tab

CHAPTER 840  
Commissions and Fare Structure

- 840.01 Commissions for the sale of tickets and passes.
- 840.02 Student fare discount program.
- 840.03 Fares.
- ~~840.04 Senior citizen and handicapped fares. (Repealed)~~
- ~~840.05 Downtown Loop service fares. (Repealed)~~
- ~~840.06~~840.04 Children's fares.
- ~~840.07~~840.05 Public personnel and miscellaneous fares.
- ~~840.08 Sunday passes. (Repealed)~~
- ~~840.09~~840.06 Fares for rides outside of County.
- ~~840.095 Fares for travel from Lake and Lorain Counties to Cuyahoga County.~~
- ~~840.097~~840.07 Fares for travel from Medina County to Cuyahoga County. Transfers from another transit agency.
- ~~840.099 Fares for travel from Cuyahoga County to Lake County on Route No. 39. (Repealed)~~
- ~~840.10~~840.08 Transfers.
- ~~840.11 Owl service fares. (Repealed)~~
- ~~840.12~~840.09 Temporary promotional programs.
- ~~840.13 Family fares. (Repealed)~~
- ~~840.14~~10 Annual pass program.
- ~~840.15 Fare schedule for community circulator service. (Repealed)~~
- ~~840.16 Day pass program. (Repealed)~~
- ~~840.17 Waterfront Line service. (Repealed)~~
- ~~840.18 Off peak pass program. (Repealed)~~
- ~~840.19~~840.11 Ride happy or ride free program.
- ~~840.20 Promotional free fare programs to community sponsored public events. (Repealed)~~
- ~~840.21~~840.12 Guaranteed ride home program.
- ~~840.22~~840.13 College pass incentive program.
- ~~840.23 Football flyer. (Repealed)~~
- ~~840.24 Waiver of fixed route fares for paratransit users.~~
- ~~840.25~~840.14 Proof of payment fare system.
- ~~840.26~~840.15 Multiple day fare pass program.
- ~~840.27~~840.16 Fares for Personal Care Attendants.
- 840.17 Authority to Suspend Fares in Times of Emergency or Construction Related Detours.

CROSS REFERENCES

~~Fares for elderly and handicapped persons~~Formula grants for the enhanced

mobility of seniors and individuals with disabilities - see 49 U.S.C.A. 1604(m), 1604b5310

~~Regulation of operation of systems, rates, rentals, or other charges; compliance with undertakings~~  
Special provisions for capital projects - see 49 U.S.C.A. 1608(d)5324

Public motor transportation companies - see Ohio R.C. Ch. 4921

Rates, fees and charges of public motor transportation companies - see Ohio R.C. 4921.23 et seq.

Private motor transportation companies - see Ohio R.C. Ch. 4923

Fees and charges of private motor transportation companies - see Ohio R.C. 4923.13

~~Authority of General Manager to suspend collection of fares during emergency~~  
see ADM. 242.07

Comprehensive fare policy - see VEH. & OP. Ch. 842

Discount fare cards - see SERV. 1084.01, 1084.02

---

#### 840.01 COMMISSIONS FOR THE SALE OF TICKETS AND PASSES.

(a) The sales commission rates for the Authority's authorized ~~ticket and~~ pass outlets are hereby fixed as follows:

<u>Fare Media</u>	<u>Commission</u>
<del>Ticket (each)</del>	<del>\$0.01</del>
<u>1-trip fare card (each)</u>	<u>\$0.03</u>
<u>2-trip fare card (each)</u>	<u>0.06</u>
<u>All-day pass (each)</u>	<u>0.06</u>
<u>5-trip fare card (each)</u>	<u>0.15</u>
<del>Weekly 7-day pass (each)</del>	<del>0.25</del>
Monthly pass (each)	0.60

(b) These commissions are to be paid only to authorized ticket and pass sales outlets.

(Res. 1991-128. Passed 6-18-91. Res. 2020-XXX. Passed XX-XX-20.)

(c) The General Manager/~~Secretary-Treasurer, Chief Executive Officer~~ or ~~his or her~~their designate-designee is hereby authorized to enter into agreements with business entities, employers, etc., for the sale of tickets and passes and the payment of the commissions set forth in subsection (a) hereof.

(Res. 1980-319. Passed 9-16-80. Res. 2020-XXX. Passed XX-XX-20.)

#### 840.02 STUDENT FARE DISCOUNT PROGRAM.

(a) (1) Any student in grades kindergarten through twelve residing within the County and attending a private or public school certified by the Ohio Department of Education will be entitled to ~~purchase or receive~~utilize student tickets at a cost as set forth in Section 840.03, good for a full fare on all Authority services.

- ~~(2) Student tickets shall be available to any school system certified by the Department that elects to sell and/or distribute such tickets to its student population.~~
- (3) Any rider using a student ticket is responsible for maintaining in his or her possession proof of enrollment in a school and/or system certified by the [Ohio Department of Education](#) and must produce such evidence if so requested by any Authority personnel.
- ~~(4) Any student who wishes to utilize Authority service without a student ticket must pay the full applicable rate of fare.~~

(b) The General Manager/~~Secretary-Treasurer, Chief Executive Officer~~ [is hereby directed to notify all schools and systems within the County that are certified by the Department of the Authority's revised student fare discount program and to complete may execute](#) agreements for the sale and/or distribution of ~~new~~ student tickets [and passes](#).

(Res. 1982-242. Passed 8-19-82; Res. 2006-78. Passed 5-16-06; [Res. 2020-XX. Passed XX-XX-20.](#))

### 840.03 FARES.

The following fare media, with the rates of fares to be charged, are established as follows:

<b>Cash Fares</b>	<del>Effective</del> <del>August 14,</del> <del>2016</del> <u>Current</u>	<u>Effective</u> <u>October</u> <u>2020</u>	Effective <u>August</u> <u>October</u> <u>2021</u>
Senior/Disabled	\$1.25		\$1.35
Student K-12	\$1.75		\$2.00
Bus/Rapid/ <del>BRT</del>	\$2.50		\$2.75
Park-n-Ride	\$2.75		\$3.25
Out-of-County	\$3.75		\$4.25
	<del>Effective</del> <del>August 14,</del>	<u>Effective</u> <u>October</u>	Effective <u>October</u> <u>August</u>

<b>Tickets/Fare_cards – 1 trip</b>	<u>2016Current</u>	<u>2020</u>	2021
<u>Senior/Disabled – 1 trip</u>	<u>\$1.25</u>		<u>\$1.35</u>
Student K-12 - <del>single</del> <u>1</u> trip	\$1.75		\$2.00
<u>Bus/Rapid – 1 trip</u>	<u>\$2.50</u>		<u>\$2.75</u>
<u>Park-n-Ride – 1 trip</u>	<u>\$2.75</u>		<u>\$3.25</u>
<b><u>Tickets/Farecards – 2 trip</u></b>			
<u>Senior/Disabled – 2 trip</u>	<u>\$2.50</u>		<u>\$2.70</u>
<u>Student K-12 – 2 trip</u>	<u>\$3.50</u>		<u>\$4.00</u>
<u>Bus/Rapid – 2-trip</u>	<u>\$5.00</u>		<u>\$5.50</u>
<b><u>Tickets/Fare cards – 5 trip</u></b>			
<u>Senior/Disabled – 5 trip</u>	<u>\$6.25</u>		<u>\$6.75</u>
Student K-12 – 5 trip	\$8.75		\$10.00
<del>Senior/Disabled – 5 Trip</del>	<del>\$6.25</del>		<del>\$6.75</del>
<del>5-ride</del> Bus/Rapid/ <del>BRT</del> – 5 trip	\$12.50		\$13.75
Park-n-Ride <del>Bus</del> – 5 trip	\$13.75		\$16.25

~~1 and 2 ride tickets available for authorized agencies.~~ Students must have proper photo identification, if applicable. A 5-trip Bus/Rapid fare card may be used on a Park-n-Ride bus with payment of a \$.25 surcharge per trip.

<b>Passes (Unlimited Rides within Cuyahoga County)</b>	<del>Effective-</del> <u>August 14,</u>	<u>Effective</u> <u>October</u> <u>2020</u>	Effective <u>October</u> <u>August</u>
--	--	---	--

	<u>2016</u>	<u>Current</u>	2021
<b>Daily Passes – 1-Day Passes</b>			
Senior/Disabled <del>All-day</del>	\$2.75	<u>\$2.50</u>	<del>\$3.00</del> <u>\$2.75</u>
Children All-Day (ages 6-12 accompanied by adult)	\$2.75		\$3.00
<u>Student K-12</u>	<u>\$4.50</u>	<u>\$4.25</u>	<u>\$4.50</u>
Bus/Rapid <del>/BRT/All-Day</del>	\$5.50	<u>\$5.00</u>	<del>\$6.00</del> <u>\$5.50</u>
<del>Student All-Day K-12</del>	<del>\$4.50</del>		<del>\$5.00</del>
<del>1-Day Cleveland Pass (Limited Distribution)</del>	<del>\$5.50</del>		<del>\$6.00</del>
<del>2-Day Cleveland Pass (Limited Distribution)</del>	<del>\$11.00</del>		<del>\$12.00</del>
<del>4-Day Cleveland Pass (Limited Distribution)</del>	<del>\$22.00</del>		<del>\$24.00</del>

	<u>Effective</u> <u>August 14,</u> <u>2016</u>	<u>Effective</u> <u>October</u> <u>2020</u>	<u>Effective</u> <u>October</u> <u>August</u> 2021
<b>Daily Passes - 7-Day Passes</b>			
Senior/Disabled	\$12.50		\$13.50
Bus/Rapid <del>BRT</del>	\$25.00		\$27.50
Park-n-Ride	\$27.50		\$32.50

	<u>Effective</u> <u>August 14,</u>	<u>Effective</u> <u>October</u> <u>2020</u>	<u>Effective</u> <u>October</u> <u>August</u>
--	---------------------------------------	---	---

<b>Monthly Passes</b>	<del>2016</del> <u>Current</u>	2021
Senior/Disabled	\$48.00	\$53.00
Bus/Rapid/ <del>BRT</del>	\$95.00	\$105.00
Park-n-Ride	\$105.00	\$120.00

Specialty Passes

<u>1-Day Cleveland Pass (Limited Distribution)</u>	<u>\$5.50</u>	<u>\$5.00</u>	<u>\$5.50</u>
<u>2 Day Cleveland Pass (Limited Distribution)</u>	<u>\$11.00</u>	<u>\$10.00</u>	<u>\$11.00</u>
<u>4 Day Cleveland Pass (Limited Distribution)</u>	<u>\$22.00</u>	<u>\$20.00</u>	<u>\$22.00</u>

**Paratransit**

	<del>Effective- August 14, 2016</del>	<del>Effective- August- 2017</del> <u>Current</u>	<u>Effective October 2020</u>	<u>Effective October August 2021</u>	<u>Effective October August 2022</u>
Cash fare	<del>\$2.50</del>	\$2.75		\$3.00	\$3.25
<u>1-Trip fare card</u>		<u>\$2.75</u>		<u>\$3.00</u>	<u>\$3.25</u>
All Day pass	<del>\$7.00</del>	\$7.50	<u>\$7.00</u>	<del>\$8.00</del> <u>\$7.50</u>	<del>\$8.50</del> <u>\$8.00</u>
5-Trip <u>Passfare card</u>	<del>n/a</del>	\$13.75		\$15.00	\$16.25
7-Day Pass	<del>\$27.50</del>	\$30.00		\$32.50	\$35.00
Monthly pass	<del>\$105.00</del>	\$110.00		\$115.00	\$120.00

~~(Ord~~Res. 2006-78. Passed 5-16-06; Res. 2006-131. Passed 7-18-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2010-43. Passed 6-22-10; Res. 2012-10. Passed 2-21-2012. Res. 2012-91. Passed 10-23-12. Res. 2016-036. Passed 6-7-2016. Res. 2017-33. Passed 5-16-17. Res. 2018-033. Passed 3-27-2018. Res. 2019-042. Passed 4-16-

2019. [Res. 2020-040. Passed 5-12-2020.](#) [Res. 2020-XXX. Passed XX-XX-20.](#))

~~840.04 SENIOR CITIZEN AND HANDICAPPED FARES. (REPEALED)  
(EDITOR'S NOTE: Section 840.04 was repealed by Resolution 2006-78, passed May 16, 2006.)~~

~~840.05 DOWNTOWN LOOP SERVICE FARES. (REPEALED)  
(EDITOR'S NOTE: Section 840.05 was repealed by Resolution 2006-78, passed May 16, 2006.)~~

~~840.06~~[840.04](#) CHILDREN'S FARES.

Each adult paying the applicable fare may be accompanied by up to three children under six years of age riding free and up to three children aged six through twelve using Child All-Day Passes.

(Res. 2004-126. Passed 9-21-04. Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10.)

~~840.07~~[840.05](#) PUBLIC PERSONNEL AND MISCELLANEOUS FARES.

(a) Greater Cleveland Regional Transit Authority ~~trustees, employees, board members~~ and ~~persons retired from the Greater Cleveland Regional Transit Authority or its predecessor companies~~[retirees](#) shall be permitted to ride free upon presentation of an identification card issued by the Authority.

(b) ~~All duly appointed full time~~ Municipal Police Officers, Cuyahoga County Sheriffs, ~~Ohio State Highway Patrol Officers Troopers~~ and full-time Municipal Fire Department Personnel shall be permitted to ride free on GCRTA vehicles while in ~~official~~ uniform ~~and upon presenting their official badge and proper identification.~~

(c) All persons on active duty with the Armed Forces of the United States of America shall be permitted to ride free on GCRTA vehicles while in official uniform.

~~(d) The requisite uniform that will be recognized by GCRTA for the free fare privilege established by this section will be the duly authorized official uniform of the Municipal Police Force or the Municipal Fire Department of the community the police officer or firefighter is employed by, the Cuyahoga County Sheriff's Department, the Ohio State Highway Patrol and the branches of the United States Armed Forces.~~

(Res. 1993-119. Passed 7-20-93; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10; Res. 2012-38. Passed 4-17-12. [Res. 2020-XX. Passed XX-XX-20.](#))

~~840.08 SUNDAY PASSES. (REPEALED)  
(EDITOR'S NOTE: Section 840.08 was repealed by Resolution 1993-1, passed January 12, 1993.)~~

~~840.09~~[840.06](#) FARES FOR RIDES OUTSIDE OF COUNTY.



On routes that extend more than ~~one-two~~ miles outside of ~~the Cuyahoga~~ County, the fare for traveling to or from any point outside ~~the Cuyahoga~~ County will be as follows:

- (a) Prevailing cash fare;
- (b) Bus/rapid farecard or pass plus one dollar twenty-five cents (\$1.25);
- (c) Park-n-Ride Bus farecard or pass plus one dollar (\$1.00); and
- (d) Senior/-disabled customers pay no additional fare for out-of-county service. (Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10. Res. 2020-XXX. Passed XX-XX-1720.)

~~840.095 FARES FOR TRAVEL FROM LAKE AND LORAIN COUNTIES TO CUYAHOGA COUNTY.~~

~~Bus passengers traveling from Lorain County or Lake County to Cuyahoga County and presenting a valid transfer from Lorain County Transit or Laketran, respectively, shall pay the following fares:~~

- ~~(a) Rides to the express fare zone ————— \$1.50~~
  - ~~(b) Rides to the local fare zone ————— \$1.25~~
- ~~(Res. 1998-36. Passed 3-17-98.)~~

~~840.097840.07 FARES FOR TRAVEL FROM MEDINA COUNTY TO CUYAHOGA COUNTY. TRANSFERS FROM ANOTHER TRANSIT AGENCY~~

~~GCRTA will accept a transfer from the following agencies for a free single ride on GCRTA service as follows:~~

- ~~(a) Laketran (Lake Co. transit agency)
  - ~~• At any Downtown stop~~
  - ~~• In Lake County~~
  - ~~• In Euclid and Richmond Heights~~~~
- ~~(b) Metro (Summit Co. transit agency)
  - ~~• At any Downtown stop~~
  - ~~• At the VA Medical Center University Circle~~
  - ~~• In Brecksville~~~~
- ~~(c) SARTA (Stark Co. transit agency)
  - ~~• At any Downtown stop~~
  - ~~• At the VA Medical Center University Circle~~~~
- ~~(d) PARTA (Portage Co. transit agency)
  - ~~• At any Downtown stop~~
  - ~~• At the VA Medical Center University Circle~~
  - ~~• At Southgate Transit Center~~~~
- ~~(e) Medina County Transit
  - ~~• In Strongsville~~
  - ~~• In Medina County, but passengers boarding GCRTA in Medina County must pay the \$1.00 out-of-county surcharge in addition to presenting a transfer.~~~~

~~(a) RTA bus passengers traveling from Medina County to Cuyahoga County and presenting a valid transfer from Medina County Transit shall pay one dollar and fifty cents (\$1.50) for trips to the express fare zone and one dollar and twenty five cents (\$1.25) for trips to the local fare zone.~~

~~(b) RTA bus passengers traveling from Medina County to Cuyahoga County and presenting a valid transfer from Brunswick Transit shall pay one dollar and fifty cents (\$1.50) for trips to the express fare zone and one dollar and twenty five cents (\$1.25) for trips to the local fare zone.~~

~~(c) Conflicts between the fare schedule established elsewhere in this chapter and the provisions of this section shall be resolved in favor of the provisions of this section. (Res. 1999-72. Passed 5-25-99. Res. 2020-XXX. Passed XX-XX-XX.)~~

~~840.099 FARES FOR TRAVEL FROM CUYAHOGA COUNTY TO LAKE COUNTY ON ROUTE NO. 39. (REPEALED)~~

~~(EDITOR'S NOTE: Section 840.099 was repealed by Resolution 2006-78, passed May 16, 2006.)~~

~~840.10~~840.08 TRANSFERS.

A customer is not entitled to receive a transfer when paying a cash fare. Customers who need to transfer can do so using passes or farecards. Each trip on a farecard provides a two and one-half hour boarding privilege. Bus/Rapid passes and farecards as well as individual all-day passes can be used on Park-n-Ride bus service upon payment of a per-boarding surcharge equal to the then-prevailing difference between the cash fare for Park-n-Ride service and the cash fare for Bus/Rapid service. See Section 840.03. an additional twenty five cents (\$.25) per boarding. Effective August 2018, Bus/Rapid/BRT passes and farecards can be used on Park n Ride bus service upon payment of an additional fifty cents (\$.50) per boarding.

(Res. 1990-206. Passed 11-27-90; Res. 2006-78. Passed 5-16-06; Res. 2008-63. Passed 4-15-08; Res. 2008-142. Passed 10-14-08; Res. 2010-11. Passed 2-16-10; Res. 2010-19. Passed 3-23-10. Res. 2016-036. Passed 6-7-16. Res. 2020-XX. Passed XX-XX-20)

~~840.11 OWL SERVICE FARES.~~

~~(EDITOR'S NOTE: Section 840.11 was repealed by Resolution 1997-19, passed January 21, 1997.)~~

~~840.12~~840.09 TEMPORARY PROMOTIONAL PROGRAMS.

(a) The CEO, General Manager is hereby authorized to conduct temporary programs for the promotion of ridership. The programs may offer fare incentives or complimentary rides for specific routes, for the entire system and for community sponsored events with a duration of up to sixty days.

(b) The CEO, General Manager shall consider the economic impact to the Authority when offering fare incentives or complimentary rides.

(c) The CEO, General Manager shall report the results of promotional activities to the Board of Trustees on at least an annual basis.

(Res. 1993-120. Passed 7-20-93. Res. 2019-067. Passed 6-18-19.)

~~840.13 — FAMILY FARES. (REPEALED)~~

~~(EDITOR'S NOTE: This section was repealed by Resolution 2004-126, passed September 21, 2004. See Section 840.06.)~~

840.1410 ANNUAL PASS PROGRAM.

(a) An annual pass program, ~~effective June 1, 1995~~, shall provide monthly passes for twelve consecutive calendar months of travel for four hundred ninety-five dollars (\$495.00) (local) or five hundred ninety-four dollars (\$594.00) (express), paid in advance.

(b) Sales commission rates for monthly passes dispensed under this program by ticket and pass sales outlets shall be consistent with the commission rates established for monthly passes in Section 840.01.

(Res. 1995-58. Passed 4-18-95. [Res. 2020-XX](#). Passed [XX-XX-20](#).)

~~840.15 — FARE SCHEDULE FOR COMMUNITY CIRCULATOR SERVICE. (REPEALED)~~

~~(EDITOR'S NOTE: Section 840.15 was repealed by Resolution 2006-78, passed May 16, 2006.)~~

~~840.16 — DAY PASS PROGRAM. (REPEALED)~~

~~(EDITOR'S NOTE: This section was repealed by Res. 2004-126, passed September 21, 2004. See Section 840.06.)~~

~~840.17 — WATERFRONT LINE SERVICE. (REPEALED)~~

~~(EDITOR'S NOTE: This section was repealed by Resolution 2002-38, passed February 26, 2002.)~~

~~840.18 — OFF PEAK PASS PROGRAM. (REPEALED)~~

~~(EDITOR'S NOTE: This section was repealed by Resolution 2002-38, passed February 26, 2002.)~~

~~840.19~~840.11 RIDE HAPPY OR RIDE FREE PROGRAM.

The ~~General Manager is authorized to initiate a~~ "Ride Happy or Ride Free Program" ~~beginning in February 2001 may, at the General Manager,~~ [Chief Executive Officer's discretion, provide customers a free ride in exchange for feedback on the Authority's service.](#) The General Manager, [Chief Executive Officer](#) is ~~also~~ authorized to terminate the program if ~~he deems~~[they deem](#) it to be ineffective.

(Res. 2001-15. Passed 1-23-01. [Res. 2020-XXX](#). Passed [XX-XX-20](#).)

~~840.20 — PROMOTIONAL FREE FARE PROGRAMS TO COMMUNITY-SPONSORED EVENTS. (REPEALED)~~

~~(EDITOR'S NOTE: This section was repealed by Resolution 2019-67, passed June 18, 2019.)~~

~~840.21~~840.12 GUARANTEED RIDE HOME PROGRAM.

(a) A "Guaranteed Ride Home Program" ~~will be implemented effective March 1, 2003.~~

~~(b) Participation in the Guaranteed Ride Home Program~~ will be open to all RTA commuters who purchase their prepaid fare media from their employers through the Authority's Commuter Advantage Program.

~~(eb)~~ All eligible commuters will be required to enroll in the Guaranteed Ride Home Program prior to participation.

~~(c) Participants will be limited to four (4) emergency rides home during a calendar year.~~

(d) A ceiling of thirty-five dollars (\$35.00) will be established for each emergency trip occurrence. ~~Based on the utilization rate experienced by similar programs, it is anticipated that only .4 percent of eligible rides will be taken. Five thousand dollars (\$5,000) This program will be funded from the General Fund - Marketing and Communications Department budget has been allocated to this program.~~

(e) The General Manager, Chief Executive Officer is authorized to implement administrative procedures that all enrolled participants will be required to follow for scheduling an emergency ride home and submitting reimbursable expenses.

(f) This program may be terminated at the discretion of the General Manager, Chief Executive Officer. (Res. 2003-020. Passed 2-18-03. Res. 2020-XXX. Passed XX-XX-20.)

~~840.22~~840.13 COLLEGE PASS INCENTIVE -PROGRAM.

~~(a)~~—The General Manager/~~Secretary-Treasurer~~, Chief Executive Officer of the Authority is authorized to enter into agreements with colleges, universities, and other institutions of higher learning to provide school term transit access for all eligible students at a mutually agreeable fee per student, ~~payable with tuition and other fees.~~

~~(b) GCRTA will assist in underwriting the cost of the transit fare for each eligible students provided like assistance is provided by the colleges or universities up to twenty five dollars (\$25.00) a month.~~

(Res. 2011-93. Passed 10-18-11. Res. 2020-XX. Passed XX-XX-20.)

~~840.23~~ FOOTBALL FLYER. (REPEALED)

~~840.24 WAIVER OF FIXED ROUTE FARES FOR PARATRANSIT USERS.  
(REPEALED)~~

~~840.25~~840.14 PROOF OF PAYMENT FARE SYSTEM.

(a) Juvenile Violation Fare.

- (1) All passengers, including juveniles, are required to have in their possession proof of purchase of a valid, paid fare whenever present in any facilities or vehicles that have been restricted to passengers with a pre-purchased fare. Any juvenile found without proof of a valid, paid fare is in violation of this requirement. On the first offense, the juvenile shall be given a warning. On the second and subsequent offenses, the juvenile shall be charged a violation fare of twenty-five dollars (\$25.00).
- (2) The violation fare shall be paid within thirty days of the mailing of the notice of fare violation by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) If the juvenile fails to pay the violation fare within ~~the~~ thirty days of the mailing of the notice of the violation, the record may be forwarded to the Cuyahoga County Prosecutor's Office, Juvenile Division, for referral to the county's Community Diversion Program.

(b) Adult Administrative Fee.

- (1) Effective November 1, 2011, adults found to be in violation of the proof of payment fare collection system may pay an administrative fee of twenty-five dollars (\$25.00) within seventy-two business hours and a criminal citation will not be filed. If, however, the administrative fee is not paid within seventy-two business hours, the citation will be referred to the appropriate court for criminal prosecution.
- (2) The twenty-five dollar (\$25.00) administrative fee shall be paid within seventy-two hours to the Greater Cleveland Regional Transit Authority by U.S. mail, GCRTA website, or in person at the GCRTA Customer Service Center.
- (3) Adults who receive a violation citation after November 1, 2011 and, thereafter, receive an additional violation citation within twenty-four months are not eligible for the administrative fee in lieu of the filing of a criminal citation.
- (4) After twenty-four months from a previous violation, adults found to be in violation of the proof of payment fare collection system may pay the twenty-five dollar (\$25.00) administrative fee described in subsection (b)(1) hereof ~~may be paid~~ and a criminal citation will not be filed. (Res. 2011-81. Passed 9-20-11; Res. 2011-82. Passed 9-20-11. Res. 2020-XXX. Passed XX-XX-20.)

~~840.26~~840.15 MULTIPLE DAY FARE PASS PROGRAM.

- (a) The General Manager, Chief Executive Officer is authorized to implement a multiple day fare pass program for 1-day, 2-day and 4-day passes, priced consistent with the price of a daily pass.

(b) The General Manager, Chief Executive Officer is authorized to offer other multiple day passes, provided that these passes are also priced consistent with the price of a daily pass.

(c) The General Manager, Chief Executive Officer is authorized to offer tiered pricing options as a function of group size for large group purchases of the multiple day passes.

(Res. 2012-10. Passed 2-21-12. Res. 2020-XXX. Passed XX-XX-20.)

#### 840.27840.16 FARES FOR PERSONAL CARE ATTENDANTS

That personal care attendants (PCAs), as defined in Federal ADA regulations shall ride free on Paratransit vehicles and pay the regular fare on buses, trains and Bus-rapid transit ("BRT") when accompanying ADA-eligible Paratransit riders.

(Res. 2016-036. Passed 6-7-16.)

#### 840.17 AUTHORITY TO SUSPEND COLLECTION OF FARES DURING TIMES OF EMERGENCY OR CONSTRUCTION RELATED DETOURS.

(a) The General Manager, Chief Executive Officer shall be and is hereby authorized to suspend the collection of fares for RTA services when an unforeseen occurrence, condition, or event requires that commuters be transported promptly and effectively as a result of the emergency situation or when customers are required to be detoured due to an RTA project.

(b) During such emergency situation, fares may be suspended system-wide or along such routes as may be affected by the emergency situation.

(c) The duration of such suspension of fares authorized by this section may continue until such time as the emergency is abated, but not to exceed 24 hours, unless the emergency is of such a catastrophic nature that the continued suspension of fares is in the public interest.

(Res. 2003-019. Passed 2-18-03. Res. 2020-XXX. Passed XX-XX-20.)