



# Migration to Microsoft 365

Organizational, Services & Performance  
Monitoring Committee Presentation  
September 1, 2020





## Agenda

- History & Current State
  - Challenges
  - Needs
  - Proposed Solution
  - SaaS Solutions at GCRTA
  - Proposed Project Schedule
  - Procurement Overview
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## History and Current State

- MicroFocus (Novell)
  - File and Print services,
  - Email and Calendaring
  - Endpoint Management & IT Service Desk
- Microsoft
  - Office Desktop Applications.





## Challenges

- MicroFocus – Shrinking Market Share
  - Limited integration
  - Updates in functionality lag industry
  - Increasing support costs
  - Difficult to Maintain
- Multiple Support Contracts





## Needs

- Robust Communication Tools
  - Real Time Collaboration
  - Universal Integration
  - Expanded Remote Access
  - Must Strengthen Security
  - Guaranteed Availability
  - Ease of Administration and Use
  - Always Up-To-Date
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## Proposed Solution

### Standardize on Microsoft as a Platform

- Robust Suite of Applications
- Office Tools that are Familiar to Users
- Strong Integration within Office and 3<sup>rd</sup> Party Products
- More Widely Supported
- More Easily Administered





## Proposed Solution (cont.)

### Microsoft 365 - SaaS

- Anytime, Anywhere Access
- Real Time Collaboration
- Always Up-To-Date Functionality
- Strong Security
- Guaranteed Uptime





# M365



- 1300 F3 Users (Webmail & Cloud Apps)
- 1000 E3 Users (Full Office Suite)
- 2300 E5 Advanced Security Add-ons
- Enhanced Support for Windows 10 Desktops







## SaaS at GCRTA

- Phone System
- Integrated Voice Response
- Mobile Ticketing Applications
- Kronos Timekeeping





# Projected Project Schedule

Task	Estimated Completion
Project Initiation	September 2020
Design and Build Environment	October 2020
Begin Migration	November 2020
Go Live	Early December 2020
Acceptance	December 2020
Project Closeout	January 2021





## Procurement Overview

Section 306.43 (H)(4) of the Ohio Revised Code provides political subdivisions, within the State of Ohio, the opportunity to participate in contracts executed by the State of Ohio, Department of Administrative Services.





## Procurement Overview

Microsoft Enterprise Agreement to add access of Microsoft's M365 Products to GCRTA's available applications will be purchased from one of Microsoft's licensed partners, Dell Marketing, L.P. through the State of Ohio, Department of Administrative Services, Cooperative Purchasing Program under State Contract #0A1252.

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# Procurement Overview

## Recommendation:

- Staff requests that the Organizational, Services & Performance Monitoring Committee recommend to the Board of Trustees the award of a contract to Dell Marketing, L.P. for access to the Microsoft M365 products, in an amount not to exceed \$477,540.00 prorated for a 10 month base term and in an amount not to exceed \$573,048.00 for a one-year base term, for a total contract amount not exceed \$1,050,588.00 for a 1 year and 10 month period.
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# QUESTIONS/COMMENTS

