#### **Greater Cleveland Regional Transit Authority**

















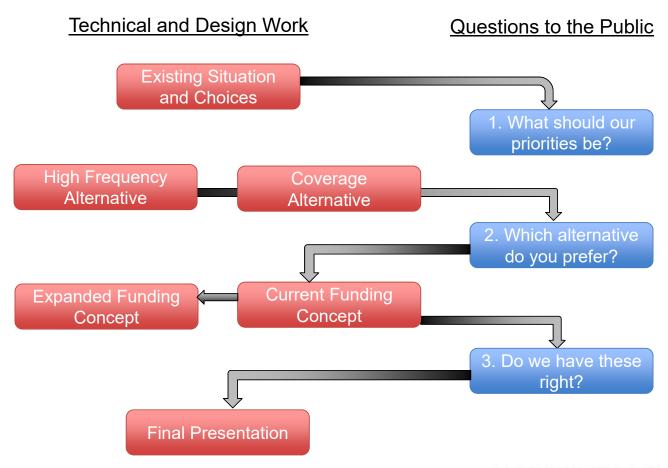
Greater frequency • Greater connectivity • for Greater Cleveland

#### Presentation to the

External and Stakeholder Relations & Advocacy Committee

December 15, 2020

### Study Process With JWA and Stakeholders



### Main Features – Connecting Our Community

What we learned from the public in 2019:

- Prioritize trips to work, education, and health care
- Provide more frequent service all day
- Provide more direct transportation, less need to transfer between transit vehicles on trips between city and suburbs



# Public Engagement in 2020

- NEXT GEN website and comment portal went live on October 14, 2020
- Public comment period open October 14 through November 30
- Comments taken at Facebook Live events, RTA AnswerLine and 24/7 via web
- 3,870+ views of the rideRTA.com/NEXTGEN website



## Community Leaders & Advocates

- Cuyahoga County Suburban Mayors and City Managers Association
- Follow-ups as requested by suburban mayors and their staffs
- Cleveland City Council Transportation Committee
- Follow-ups as requested by Council Members
- Downtown Cleveland Alliance
- Clevelanders for Public Transit
- Cleveland Heights Transportation Advisory Committee
- RTA Community Advisory Committee



## **Facebook Live Presentations**

- Northeast: 1K views, 58 comments
- Northwest: 2K views, 42 comments
- Southeast: 1.1K views, 54 comments
- Southwest: 1.4K views, 16 comments
- Downtown: 1K views, 16 comments
- Total: 18,799 minutes viewed, 452 engagements, 593 followers
- Approx. 70% watched live during a virtual public hearing
- Approx. 30% of views occurred at another time

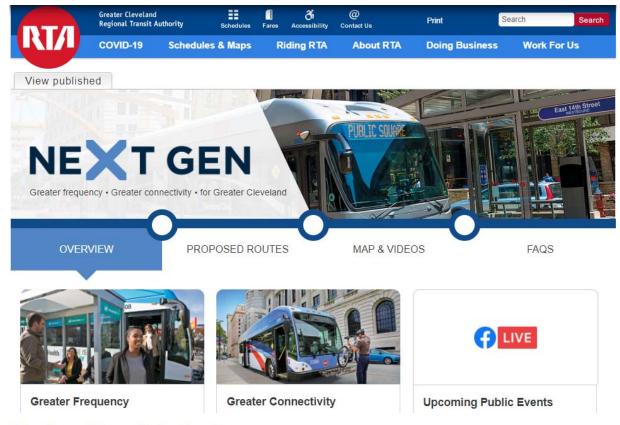


## Social Media Posts

- Twitter
- Facebook
- Instagram
- Boosted posts on Facebook
  - All events (leading up to date) and video presentations (through Nov. 30) were boosted posts.
  - Total cost associated with boosted posts: \$336.25
  - Cumulative reach on boosted posts: 16,841
  - Cumulative link clicks on boosted posts: 462



#### rideRTA.com/NEXTGEN



Greater Cleveland Regional Transit Authority



### **Proposed Routes Tab**

OVERVIEW PROPOSED ROUTES MAP & VIDEOS FAQS

#### How to use this page

This page is designed to compare and contrast the current RTA bus routes and the NEXT GEN RTA proposed routes.

Each tab, located below, will offer a comprehensive selection of Current RTA Routes or NEXT GEN RTA Routes.

First, select the tab of either NEXT GEN RTA or Current RTA routes. Lists of all route numbers for the selection will populate below. When you click on a route number, you will find a route map, frequency table and service information. This can also be printed in an easy to read fact sheet for each route.

- Download All NEXT GEN RTA Route Fact sheets
- · Download All Current RTA Route Fact sheets

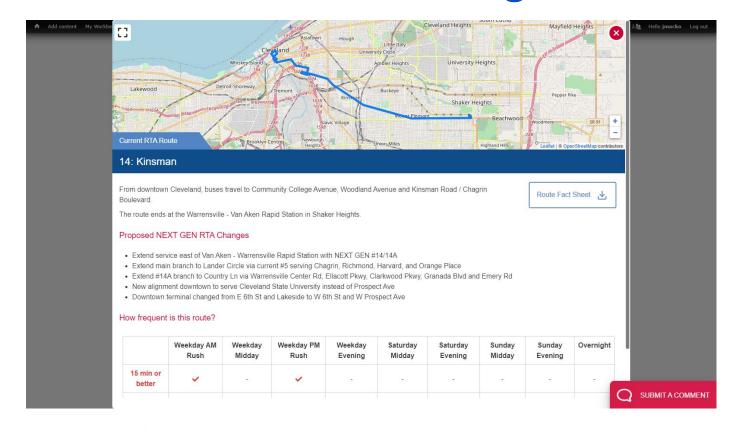




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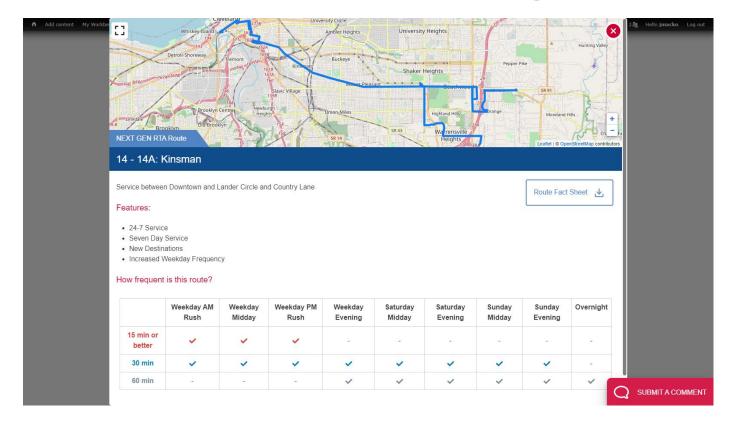


### **Current Route Page**





## **NEXT GEN Route Page**







Greater frequency . Greater connectivity . for Greater Cleveland

#### **NEXT GEN #10 East 105- Lakeshore**

Service between Turney-Ella Loop and Shoregate.

#### **NEXT GEN #10 FREQUENCY**

 Weekday AM Rush
 Every 15-30 Minutes
 Weekend Daytime
 Every 30 Minutes

 Weekday Midday
 Every 15-30 Minutes
 Weekend Evening
 Every 60 Minutes

 Weekday PM Rush
 Every 15-30 Minutes
 Overnight
 Every 60 Minutes

Weekday Evening Every 60 Minutes

#### **NEXT GEN #10 Features:**

- · Seven Day Service
- New Destinations
- · Increased Weekday Frequency
- · Increased Weekend Frequency

#### **NEXT GEN #10 Points of Interest:**

- Cleveland Clinic Main Campus
- · Louis Stokes VA Medical Center
- · Euclid Hospital
- John Hay High School
- Glenville High School
- Shore Center Plaza
- · East Side Market
- University Circle





9-2020



#### **Planned Adjustments Based on Feedback**

Retain these links during daytime hours:

- #2 E. 79, Slavic Village, Steelyard (5 days like today)
- Service on E. 55<sup>th</sup> north of station (5 days like today)
- Service on Buckeye Road (7 days)
- #8 Service on Prospect and Cedar Avenues (7 days)
- One trolley route, the modified (i.e. current) B-Line

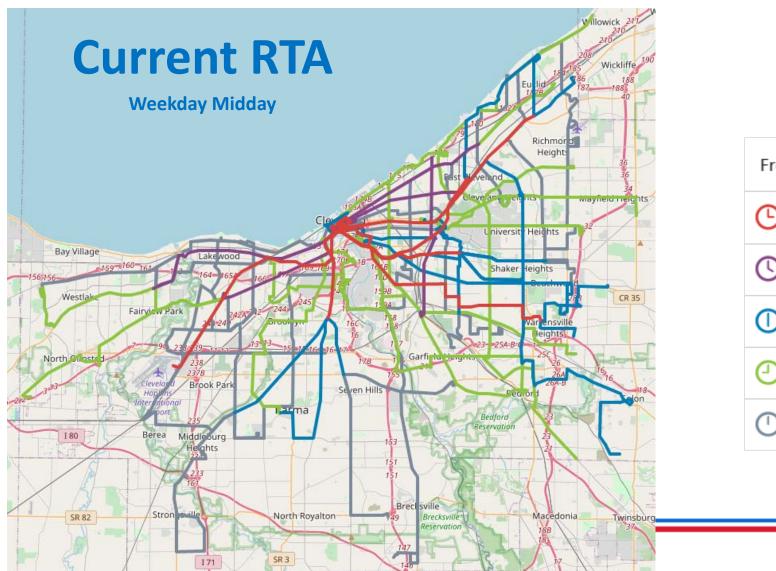


#### Planned Adjustments Based on Feedback

Retain these links with today's service hours:

- In response to concerns about the #81:
  - Revise #25 to link W. 25<sup>th</sup> & Steelyard via Tremont Pointe
  - Continue current service hours at Lakeview Terrace
- Revise #18 to link E. 55<sup>th</sup> Rapid to Slavic Village & Newburgh Hts.





Frequency Legend

(15 min or better

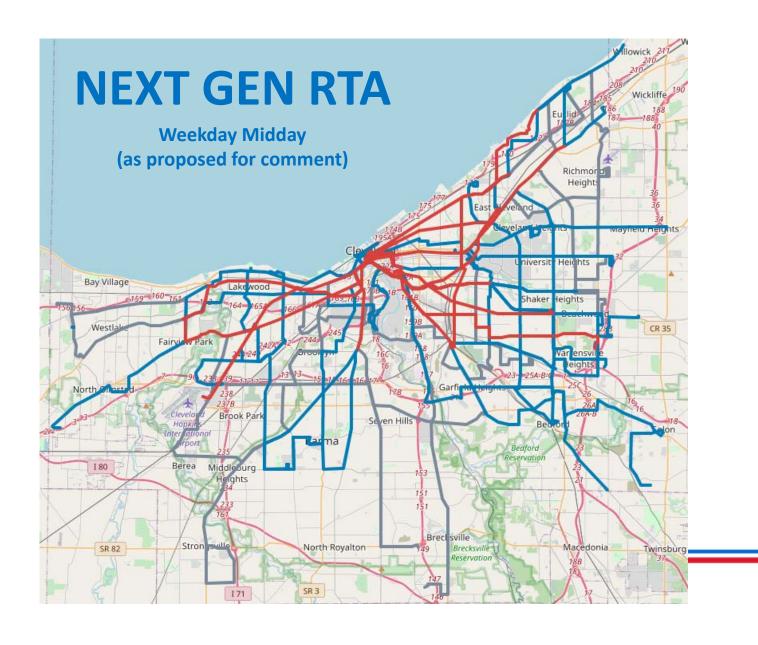
① 20 min

① 30 min

40 - 45 min

① 60 min





Frequency Legend

(15 min or better

20 min

① 30 min

40 - 45 min

① 60 min



#### **Summary**

- NEXT GEN RTA reflects community priorities, including frequent service (every 15 minutes or better) all day
- The number of *jobs* within ½ mile of frequent service will increase by 50,000 jobs or 25%
- The number of residents within ½ mile of frequent service will increase by 167,000 residents or 100%
- The service emphasizes key corridors in the Strategic Plan
- Implementation is targeted for June 2021



# Questions?

