



**Greater Cleveland
Regional Transit Authority**

**1240 West 6th Street
Cleveland, Ohio 44113-1302
Phone: 216-566-5100
riderta.com**

MEETING NOTICE

Notice is hereby given that the following meeting of the Board of Trustees of the Greater Cleveland Regional Transit Authority will take place on **Tuesday, August 19, 2025** in the Board Room of the Authority, 1240 West Sixth Street, Cleveland, OH 44113, for consideration of the listed items and such other items that may properly come before the Board and be acted upon. This meeting will be live streamed on RTA's Board Page www.RideRTA.com/board on the meeting date for staff and members of the public. Members of the public may attend in person.

The meeting package will be posted on RTA's website at (www.riderta.com/board), on RTA's Facebook page, and RTA's Twitter page.

9:00 A.M.

Organizational, Services & Performance Monitoring Committee

- TRACTION Results Reporting – Presentation of 2nd Quarter 2025 scorecards and customer experience surveys.
- Quarterly Management Report – Review of 2nd Quarter 2025 results.

Committee of the Whole

- Internal Audit Report – Presentation of 2nd Quarter 2025 Internal Audit Report.

Board of Trustees Meeting

- Agenda attached



India L. Birdsong Terry
General Manager, Chief Executive Officer

IBT/al
Attachment

Scan this QR code to access the meeting schedule, live streams and meeting materials.



AGENDA

ORGANIZATIONAL, SERVICES & PERFORMANCE MONITORING COMMITTEE

Tuesday, August 19, 2025

Committee Members: Ms. Emily Garr Pacetti, Chair
 Ms. Lauren R. Welch, Vice Chair
 Mayor Marie Gallo
 Ms. Deidre Y. McPherson
 Mr. Jeffrey W. Sleasman

- I. Roll Call
- II. Approval of Minutes – August 5, 2025

TRACTION Results Reporting – Presentation of 2nd Quarter 2025 scorecards and customer experience surveys.

Presenter(s)

- India L. Birdsong Terry, General Manager/CEO
- Nick Biggar, Sr. Director, CX & Performance Mgmt
- James Rubin, TransPro Consulting

Quarterly Management Report – Review of 2nd Quarter 2025 results

Presenter(s)

- India L. Birdsong Terry, General Manager/CEO

- III. Adjourn



Organizational, Services & Performance Monitoring Committee

August 5, 2025

MEETING MINUTES

Committee Members: Ms. Welch (Vice Chair), Mayor Gallo, Ms. McPherson, Mr. Sleasman

Not Present: Ms. Pacetti

Staff/Other: Shawn Becker, Nick Biggar, India Birdsong Terry, Janet Burney, Floun'say Caver, Wayne Colonna, Sharon Cottrell, Nick Davidson, Drew Dimmick, Lynne Finnigan, George Fields, Bob Fleig, Joel Freilich, Anthony Garofoli, Rajan Gautam, Chief Deirdre Jones, Lawrence Jupina, Carl Kirkland, Jonathan Laule, Kathleen McGrevey, Sheila Miller, Bryan Moore, Charles Morgan, Mike Schipper, John Sulik, Kay Sutula, Wendy Talley, Carolyn Young

Public: Loh

Ms. Welch called the meeting to order at 11:06 am with a roll call. Four (4) committee members were present, representing a quorum.

A motion by Mr. Sleasman, seconded by Ms. McPherson to approve the minutes from July 1, 2025, and was unanimously approved.

Ms. Welch called the first presentation Multi-Tenant Hosting Solution Non-Competitive Procurement – this is a negotiated sole source procurement from Televic to allow access to new railcar data utilizing a multi-tenant hosting solution. Presenters included Bryan Moore and Drew Dimmick, Contract Administrator II

Mr. Moore described how the system, integrated with the onboard passenger information system, includes features such as variable message signs, public address announcements, intercoms, video surveillance, GPS, passenger counting, and diagnostic data. Moore explained the human-machine interface that operators use to manage communications, route selection, and emergency alerts. The system also enables remote message distribution and vehicle data collection. The multi-tenant hosting solution reduces the need for on-premises hardware, improves software version control, allows automated updates and backups, and simplifies troubleshooting.

Mr. Dimmick explained that this is a sole-source procurement, as Siemens exclusively uses Televic for its passenger information systems. A proposal was received May 7, 2025, and the total amount not to exceed is \$1,053,723 over four years and one month, beginning December 1, 2025, to align with railcar commissioning. The committee members asked clarifying questions regarding the platform height compatibility, ADA access, and the role of operators in switching door functions depending on

stop type. The presenters confirmed all new railcars will be equipped with this system and that the design includes trap doors and stairs to accommodate platform variations.

The committee expressed appreciation for the integration efforts and clarity of the presentation.

It was moved by Mr. Sleasman and seconded by Ms. McPherson and unanimously approved to recommend the procurement to the full board for final approval.

Next, the committee considered a group of negotiated change orders to existing contracts for paratransit services. Nick Davidson, District Director of Paratransit, and Sharon Cottrell-Peffer from the Procurement Department, gave a joint presentation. Mr. Davidson explained the rationale behind the change orders, citing a federally mandated requirement that paratransit services must accommodate all eligible trip requests without capacity constraints. Ridership has significantly exceeded pre-COVID levels—by as much as 128%—requiring a surge in operating capacity and personnel. Mr. Davidson noted that the contract adjustments reflect this demand and help sustain service levels through the remainder of the current contract term, which ends May 31, 2026.

Ms. Cottrell-Peffer reviewed the procurement history. The original contracts with Provide-A-Ride, GC Logistics of Mississippi, and Senior Transportation Connection (STC) were authorized in 2023. The proposed changes request increases of \$6.77 million, \$4.4 million, and \$1.06 million respectively, bringing the new total base contract amounts to approximately \$23.8 million for Provide-A-Ride, \$15.5 million for GC Logistics, and \$6.46 million for STC. All vendors have committed to maintaining the 14% DBE goal. The committee was assured that no previous change orders had been issued, and that this request had been reviewed and approved through the internal change order process.

Trustees asked for clarification on the use of the additional funds, which are specifically to support increased trip volumes by maintaining driver and vehicle availability. The committee also discussed long-term strategy, noting that GCRTA is expanding its in-house paratransit fleet from the current 80 vehicles to 100 by 2027. Ms. Terry emphasized that the agency is seeking better pricing through a new solicitation this fall rather than extending existing option years.

The committee commended the team for their proactive efforts to keep up with demand and ensure service compliance.

It was moved by Ms. Welch and seconded by Ms. McPherson to recommend the change orders to the full board was unanimously approved

There being no further business to bring before this Committee, a motion to adjourn the meeting by Ms. Welch, seconded by Mr. Sleasman. The meeting was adjourned at 11:32 am.

Rajan D. Gautam
Secretary/Treasurer

Avis R. Lyons
Interim Executive Assistant



Greater Cleveland Regional Transit Authority

FY25 Q2 Quarterly Performance Review Executive Summary

Q2 Organizational Scorecard

Customer Experience earned 40 of the possible 40 points (100%); Community Impact earned 17.1 of the possible 25 points (68%); Employee Investment earned 19.7 of the possible 20 points (99%); and Financial Health earned 13.5 of its possible 15 points (90%). *Customer Experience*: All metrics came in at or above goal, including a large improvement in Net Promoter Score (54). *Community Impact*: RTA saw a dip in emissions reduction from 5% in Q1 to 2% in Q2. *Employee Investment*: The internal pipeline and agencywide retention rate saw an uptick in performance. *Financial Health*: RTA won an additional \$35.65M in competitive capital grants over Q1, bringing the yearly total to \$38.37M. The organization transferred \$15M from the Revenue Stabilization Fund.

Q2 Divisional Scorecards

Division	Points	Strength Area	Growth Area
Operations	81.3	Non-Operator Overtime	Operator Labor Budget Adherence
Finance	88.0	Operating Expenses per Revenue Hour	Transfer from Revenue Stabilization Fund
Engineering & Project Management	81.1	Annual Goal for Rail Car Replacement Fund	Emissions Reduction
Legal Affairs	79.5	Safety Actual – Rate of On the Job Injuries	Reduce Operating Expenses
Human Resources	81.5	Wellness Incentive Participation	Reduce Operating Expenses
Administration & External Affairs	97.4	Community Perception – Brand	Division Employees Satisfaction

2025 Organizational Scorecard Key Success Metrics

The key success metric(s) for 2025 is defined in each of the four success outcomes:

Success Outcome	Success Definition	Status
Customer Experience	29 Net Promoter Score	54 Net Promoter Score
Community Impact	62% Community Perception of Personal Relevance	68% Community Perception of Personal Relevance
Employee Investment	95% Vacancy Fill Rate: Operators, Mechanics, Transit Police	92% Vacancy Fill Rate: Operators, Mechanics, Transit Police
Financial Health	\$35M Competitive Capital Grants	\$38.37M Competitive Capital Grants

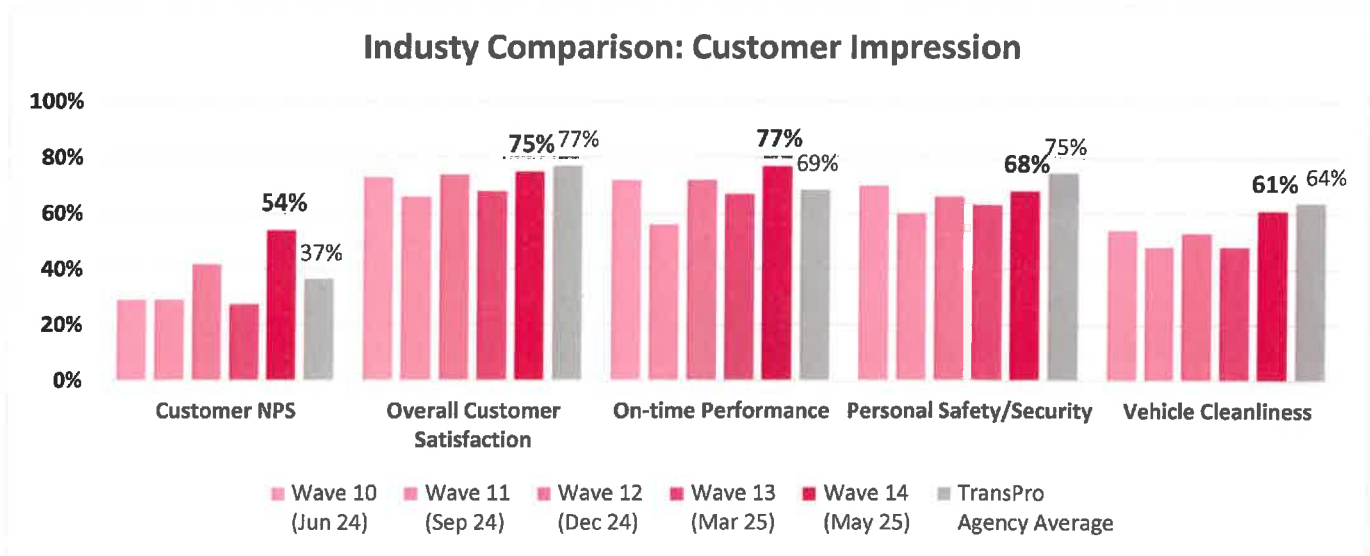
Tactics Review: 3 Most Important Things

The 3 most important things for 2025 are: (1) reduce operating expenses, (2) employee retention, and (3) customer perception of safety and security.

GCRTA Customer Survey Results – August 2025

I. Overall Greater Cleveland Regional Transit Authority Customer Experience

The 14th wave of Customer Experience Surveys occurred in May 2025. The agency Net Promoter Score* (NPS) increase dramatically by 27 points from Wave 13. An NPS of 54 is the highest score for RTA in the last four and a half years. Overall Satisfaction also improved, up to a 75%. The chart presented below shows the five most recent waves of customer experience surveys with overall results weighted by mode ridership (Fixed Route, BRT, Rail, and Paratransit).



On average, the RTA's NPS now sits 17 points above other transit agencies. Overall Satisfaction is now almost even with other agencies. Customer perceptions of on-time performance, personal safety/security, and vehicle cleanliness all improved from Wave 13.

II. Fixed Route, BRT, & Rail

Consistent with previous customer surveys, a methodology of a randomized intercept survey of approximately every fourth boarding customer across the three modes (Fixed Route, BRT, and Rail) was conducted. A total of 1,272 surveys were completed, yielding a margin of error below 5% for each mode.

The NPS for Fixed Route Bus, BRT, and Rail are 61, 17, and 43, respectively. For Overall Satisfaction, the modes scored 74%, 72%, and 75%, respectively.

The most important factors include personal safety and security (all three modes), cleanliness (all three modes), on-time performance (all three modes), and drivers (all three modes).

Customers are most satisfied with service operating on the days and times that are needed (Fixed Route, BRT, Rail), conveniently located routes (Fixed Route and Rail), safely maintained and operated vehicles (Fixed Route and BRT), helpful operators (BRT), and travel time (Rail).

Customers are least satisfied with vehicle cleanliness (Fixed Route and Rail) and RTA providing adequate updates on detours, service changes, and service improvement (BRT).

III. Paratransit

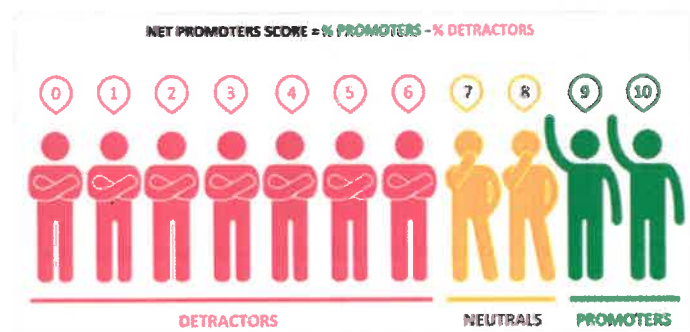
Paratransit surveys were completed by telephone and mail with a total of 403 surveys yielding a $\pm 4.9\%$ margin of error.

RTA's Paratransit NPS held steady at 66. It is now four points higher than the TransPro agency average of 62.

The most important factors to paratransit customers are safety while riding the vehicle, travel time, and vehicle cleanliness.

Customers are most satisfied with safety while boarding the vehicle, safety when riding the vehicle, and vehicle cleanliness. They are least satisfied with concerns and complaints being resolved in a timely fashion and vehicle comfort.

*Net Promoter Score



AGENDA

COMMITTEE OF THE WHOLE BOARD

Tuesday, August 19, 2025

Committee Members:

- Mayor Paul A. Koomar, Chair
- Ms. Lauren R. Welch, Vice Chair
- Ms. Anastasia A. Elder
- Mayor Marie Gallo
- Mr. Stephen M. Love
- Rev. Charles P. Lucas
- Ms. Deidre Y. McPherson
- Ms. Emily Garr Pacetti
- Mr. Jeffrey W. Sleasman
- Mayor David E. Weiss

- I. Roll Call
- II. Approval of Minutes – August 5, 2025
- III. Internal Audit Report - Presentation of 2nd Quarter 2025 Internal Audit Report.

Presenter:

 - Anthony Garofoli, Executive Director, Internal Audit
- IV. Adjourn



Committee of the Whole

August 5, 2025

MEETING MINUTES

Committee Members: Ms. Welch (Vice Chair), Mayor Gallo, Mr. Love, Mr. Sleasman

Not Present: Rev. Lucas

Staff/Other: Shawn Becker, Nick Biggar, India Birdsong Terry, Janet Burney, Floun'say Caver, Wayne Colonna, Sharon Cottrell, Nick Davidson, Drew Dimmick, Lynne Finnigan, George Fields, Bob Fleig, Joel Freilich, Anthony Garofoli, Rajan Gautam, Chief Deirdre Jones, Lawrence Jupina, Carl Kirkland, Jonathan Laule, Kathleen McGrevey, Sheila Miller, Bryan Moore, Charles Morgan, Mike Schipper, John Sulik, Kay Sutula, Wendy Talley, Carolyn Young

Public: Loh, Darwin Rutledge

Mayor Koomar called the meeting to order at 9:59 a.m. with a roll call. Nine (9) committee members were present, representing a quorum.

A motion by Ms. Welch, seconded by Mr. Love to approve the minutes from July 1, 2025, and was unanimously approved.

Mayor Koomar called for the first presentation of the Ridership Analysis and Report. This was presented by Joel Freilich, Director – Service Management and Ruben Morgan, Manager of Operations Analysis.

Mr. Morgan began by explaining that RTA primarily calculates ridership using Automatic Passenger Counters (APCs) installed on buses, rail vehicles, and at Red Line stations, supplemented with fare collection system data in areas without APC coverage. Paratransit ridership data comes from the trapeze scheduling system. In 2024, total system ridership reached 78 percent of pre-COVID (2019) levels, with weekday ridership at 74 percent and weekend ridership performing stronger at 93 percent. By mode, weekday bus ridership recovered to 80 percent of pre-COVID levels, while weekends exceeded 2019 levels on some routes. The HealthLine reached 76 percent on weekdays and 94 percent on weekends. Rail lagged behind, recovering to only 52 percent on weekdays and 71 percent on weekends. Paratransit ridership, however, grew beyond pre-COVID numbers, with a 34 percent increase on weekdays and 53 percent increase on weekends, requiring corresponding service expansion.

Mr. Morgan reviewed the results of the Next Gen system redesign implemented in 2021, noting that community input had called for greater off-peak and weekend frequency, improved non-downtown service, and less emphasis on peak-only routes. Current data shows two of the three highest-ridership bus routes, excluding the HealthLine, do not serve downtown. The report then covered case studies on frequency improvements. In August 2024, Route 50's service was improved from hourly to every

30 minutes, aligning with Route 48 to create a combined 15-minute corridor; ridership on Route 50 grew by 72 percent, with increases also seen on Route 48. Routes 16 and 86, also improved from hourly to every 30 minutes, experienced ridership growth exceeding 50 percent. On Route 71, midday frequency between downtown and Southland was improved to match peak service, resulting in a 26 percent increase. In December 2024, weekend frequencies on Routes 10, 22, and 28 were improved from every 30 minutes to every 15 minutes, producing ridership gains above system averages.

Board members discussed the clear correlation between increased frequency and ridership gains, while acknowledging that the increase is not directly proportional to the service added. Mr. Freilich explained that routes were selected for improvement based on existing ridership, population density, economic activity, and budget constraints, with priority corridors targeted first. Several members emphasized the need for ongoing public communication to highlight service enhancements, particularly in non-downtown areas, and suggested further evaluation of frequency increases on high-performing services such as the HealthLine.

Mayor Koomar called for the next presentation – Option to Purchase Up to Twelve (12) Railcars. The presenters will be Shawn Becker, Director of Procurement, Bryan Moore, Railcar Project Manager, Carolyn Young, Director of Grants and Tony Garofoli, Executive Director Internal Audit.

Mr. Becker presented a proposal to exercise a contract option with Siemens Mobility Inc. for the purchase of up to twelve additional high-floor light rail vehicles (LRVs) under contract number 2021-125. This contract, awarded in April 2023, covered the base order of twenty-four LRVs with options for up to thirty-six more. Previous options had been exercised in November 2023 for six LRVs at approximately \$31 million, and in November 2024 for eighteen LRVs at approximately \$112 million. The current request is for an amount not to exceed \$72 million. The base price of \$5.17 million per unit has increased due to inflationary adjustments to an estimated \$6 million per unit at final assembly.

Mr. Moore, Railcar Project Manager, outlined the key features of the new vehicles, including compliance with RTA's 2020 Design Standards, heated windshields and pantographs for winter performance, a load-leveling system to maintain consistent floor height, separate HVAC systems for operators, and capacity for fifty-two seated passengers, four wheelchairs, and two bicycles. The design includes door configurations that permit boarding from both high and low platforms. Interior amenities will feature passenger information systems with variable message signs. Mr. Moore showed photographs of the painted car shells, underframe components, and wiring inspections, noting that the first vehicles are in final assembly and significant fabrication milestones have been achieved. Infrastructure modifications are also underway to accommodate the new fleet.

Ms. Young, Director of Grants Management and Treasury, presented the financial overview. The total railcar replacement program budget is \$450 million, with \$380.7 million allocated to vehicle acquisition, \$33.5 million to infrastructure upgrades, \$6.5 million to design and inspection, and the remainder to administration and contingency. To date, \$420.5 million, or 94 percent of the total program budget, has been secured or committed through awarded and committed grants, including contributions from NOACA, ODOT, FHWA, and the FTA, as well as general fund transfers. The remaining \$29.5 million is expected to be covered by \$15 million in planned general fund transfers over 2026 and 2027 and \$14.5 million in competitive grant opportunities.

Mr. Garofoli, Executive Director of Internal Audit, confirmed that all prior orders under the contract had passed pre-award audits required by the Federal Transit Administration, including compliance with Buy America provisions, and that a similar audit would be conducted for this option upon Board approval. Board members noted that the funding position for the program is strong, though they emphasized the need to continue monitoring the impacts of tariffs and delivery schedules. Mr. Becker stated that a formal resolution for the purchase will be presented at an upcoming board meeting.

Mayor Koomar called for the next presentation – Personnel Policies and Procedures Manual Update. This is to approve the revisions to Policy 400.04: Payroll Deductions. The presenters will be Nadine DeJesus, Benefits & Compensation Manager and John Sulik, Associate Counsel II.

Ms. DeJesus presented proposed revisions to Personnel Policy 400.04 on payroll deductions. The revisions were the result of a joint review by Human Resources and Legal to ensure the policy aligns with federal, state, and local laws and reflects current GCRTA operational practices. Ms. DeJesus explained that the updated policy explicitly distinguishes between mandatory and voluntary deductions and clarifies that all voluntary deductions require prior written employee consent.

Mandatory deductions include federal, state, and local taxes; Ohio Public Employees Retirement System contributions; court-ordered garnishments; and, newly added, recovery of overpaid wages. Voluntary deductions may include health, dental, and vision insurance premiums; life insurance; flexible spending accounts; union dues and agency fees; deferred compensation contributions; and recovery of costs for lost, stolen, or damaged equipment or unauthorized P-card purchases. The policy also adds a provision allowing partial-day wage deductions for salaried employees if they are absent for personal or sick reasons without available or approved leave and have exhausted their paid leave balances.

Mr. Sulik emphasized that the updated policy language codifies practices that are already in use and that HR, Finance, and Legal will continue to review permissible payroll deductions on an ongoing basis. Board members expressed agreement that the revisions were appropriate and necessary for compliance and transparency. The Committee voted to recommend forwarding the revised Personnel Policy 400.04 to the full Board of Trustees for approval.

It was recommended that the Committee forward these items to the full Board for approval. A motion to do so was made by Mayor Koomar and seconded by Mr. Sleasman and unanimously approved.

There being no further business to bring before this Committee, a motion to adjourn the meeting was given by Mayor Koomar and seconded by Ms. Welch. The meeting was adjourned at 10:49 am.

Rajan D. Gautam
Secretary/Treasurer

Avis R. Lyons
Interim Executive Assistant



AGENDA

RTA Board of Trustees Meeting

Tuesday, August 19, 2025

9:00 am

- I. Call to order
- II. Roll Call
- III. Certification regarding notice of meeting
- IV. Approval of Minutes
 - a. July 15, 2025 Board Meeting
- V. Public comments **(2 minutes)** on **Agenda and Non-Agenda items:**

Please state your name and city of residence
 - a. In person
 - b. Phone: 440-276-4600
 - c. Web form (1 comment limit) Comments will be forwarded to Board and staff
- VI. Board Governance Committee report
 - Mayor Paul Koomar, President
- VII. Operational Planning & Infrastructure Committee report
 - Chair: Mr. Jeffrey Sleasman
- VIII. Organizational, Services & Performance Monitoring Committee report
 - Chair: Ms. Emily Pacetti
- IX. Audit, Safety Compliance and Real Estate Committee report
 - Chair: Mayor David E. Weiss
- X. External and Stakeholder Relations and Advocacy Committee report
 - Chair: Ms. Lauren R. Welch
- XI. Committee of the Whole
 - Chair: Mayor Paul Koomar
- XII. Civilian Oversight Committee (COC)
 - Board Liaison: Ms. Lauren R. Welch
- XIII. Community Advisory Committee (CAC)
 - Board Liaison: Ms. Deidre McPherson

XIV. Ad Hoc Committee reports

- a. Ad Hoc COC Selection Committee
 - Chair: Ms. Lauren R. Welch
- b. Ad Hoc Compensation Committee
 - Chair: Mayor David Weiss
- c. Ad Hoc Nominating
 - Chair: Mr. Stephen M. Love

XV. Introduction of new employees and announcement of promotions - Ida Marshall,
Senior Manager of Talent Acquisition

XVI. Introduction of Resolutions:

- A. 2025-84 - Authorizing Contract No. 2025-112 with Oracle America, Inc. to Provide Oracle Infrastructure as a Service (IAAS) Subscription Services for a Period of One Year in an Amount not to Exceed \$305,830.00 (General Fund, Management Information Services Department Budget)
- B. 2025-85 – Authorizing Contract No. 2025-055 with Televic US Corp. to Provide a Multi-Tenant Hosting Solution in an Amount not to Exceed \$1,053,723.00 for a Period of Four Years and One Month (General Fund, Information Technology Department Budget)
- C. 2025-86 – Authorizing Contract No. 2025-047 with DLZ Ohio, Inc. for Project 20.31 – On-Call Architect/Engineer Services – 2025 in an Amount not to Exceed \$400,000.00 for a Period of Twenty-Four Months (RTA Capital and/or RTA Development Funds, Engineering & Project Development Department Budget)
- D. 2025-87 – Authorizing an Increase to Contract No. 2022-082A with Future Age Inc. dba Provide A Ride to Provide Contracted Paratransit Services in the Amount of \$6,772,206.71, for a New Base Contract Amount not to Exceed \$23,816,692.06 (General Fund, Paratransit Department Budget)
- E. 2025-88 – Authorizing an Increase to Contract No. 2022-082B with GC Logistics of Mississippi, LLC to Provide Contracted Paratransit Services in the Amount of \$4,397,910.56, for a New Base Contract Amount not to Exceed \$15,503,986.47 (General Fund, Paratransit Department Budget)
- F. 2025-89 – Authorizing an Increase to Contract No. 2022-082C with Senior Transportation Connection to Provide Contracted Paratransit Services in the Amount of \$1,060,425.48, for a New Base Contract Amount not to Exceed \$6,460,796.37 (General Fund, Paratransit Department Budget)
- G. 2025-90 - Authorizing the Purchase of Casualty Insurance from Various Insurance Underwriters Through USI Insurance Services, LLC and Price Forbes & Partners Limited, or Their Successors, for a Period of 12 Months, in a Total Amount not to Exceed \$2,318,174 (Insurance and General Funds, Risk Management Department Budget)

H. 2025-91 – Authorizing Revisions to Personnel Policy 400.04: Payroll Deductions of the Personnel Policies of the Greater Cleveland Regional Transit Authority

Secretary-Treasurer's Report – Rajan D. Gautam, Deputy General Manager, Finance
Secretary-Treasurer

- a. General Fund Revenue – July 2025 compared to July 2024
- b. General Fund Revenue – period ending July 2025 compared to budget
- c. Sales & Use Tax Receipts Report budgeted during 2025, actual receipts through July 31, 2025
- d. Inventory of Treasury Investments as of July 31, 2025
- e. Debt Service Schedule and Status of Bond Retirement Fund (cash basis) as of July 31, 2025
- f. Summary of Investment Performance, Year to Date through July 31, 2025
- g. Report on Investment Earnings (cash basis) as of July 31, 2025
- h. Composition of Investment Portfolio as of July 31, 2025
- i. Banking and Financial Relationships as of July 31, 2025

XVII. General Manager's Report – India Birdsong Terry, General Manager, Chief Executive Officer

XVIII. President's Report

XIX. Old Business

XX. New Business

XXI. The next regular Board meeting is scheduled for **September 23, 2025** in the Board Room of the Authority, Root-McBride Building, 1240 West Sixth Street, Cleveland, Ohio 44113. This meeting will be live-streamed on RTA's Board page (www.RideRTA.com/board) by clicking the meeting date. The public is welcome to attend in person.

XXII. Adjournment



RTA Board of Trustees Meeting

July 15, 2025

MEETING MINUTES

Board Members: Ms. Welch (Vice President), Ms. Elder, Mayor Gallo, Mr. Love, Ms. McPherson, Ms. Pacetti, Mr. Sleasman, Mayor Weiss

Not Present: Mayor Koomar (President), Rev. Lucas

Staff/Other: Shawn Becker, Danielle Bennett, Nick Biggar, India Birdsong Terry, Janet Burney, Floun'say Caver, Melinda Dangelo, Nick Davidson, Wendy Feinn, George Fields, Bob Fleig, Ida Ford Marshall, Joel Freilich, Anthony Garofoli, Rajan Gautam, Fiona Gibbons, Diana Jones, Sheila Miller, Charles Morgan, Holly Mothes, Mike Schipper, Kay Sutula, Wendy Talley, John Togher, Natoya Walker-Minor, Fawntaine Walls

Public: Rhonda Eaddy, Justin K. Eaddy, Brian Gibbons, Kevin Hinkle, Loh, Chris Martin, Howard Walton, Jr.

I. Call to Order

- a. Ms. Welch, Vice President, called the meeting to order at 9:03 am.

II. Roll Call

- a. There were Eight (8) Board members present, representing a quorum.

III. Certification regarding Notice of Meeting

- a. It was advised that the notice of this meeting had been posted more than twenty-four hours in advance of the meeting, that the usual notification had been given to the news media and other interested persons, and that all requirements of the Ohio Revised Code and Rules and Bylaws of this Board regarding notice of meeting had been complied with.

IV. Approval of Meeting Minutes

- a. The minutes from June 17, 2025, Board Meeting had been previously distributed and reviewed. A motion to approve the minutes was made by Mayor Weiss and seconded by Ms. Pacetti and unanimously approved.

V. Public Comments – Agenda and Non-Agenda Items

The public comment section has been consolidated to include agenda and non-agenda items.

Members of the public addressed the Board regarding both agenda and non-agenda items.

1. Chris Martin – Cleveland, OH (in person) – Mr. Martin urged the board to advocate for free transit on both primary and general Election Days, noting it has previously only been done during presidential elections. He framed this as a tool in the fight against rising fascism and encouraged leveraging local resources, including support from the Cleveland Foundation.

While acknowledging the debate between free fares and service frequency, Mr. Martin emphasized that although transit is cheaper than car ownership, it remains inconvenient due to limited service, something the board must address. He shared a suggestion from a recent Transit Justice meeting: implement fare-free service during heat advisories and snow emergencies, as is done in Columbus. Mr. Martin concluded by warning of future funding shortfalls and called for pursuing local ballot initiatives, as state and federal funding is unlikely. He requested clarity on the board's taxing authority.

2. Kevin Hinkle – Cleveland, OH (in person) – A Cleveland resident and longtime commuter, expressed appreciation for the installation of two new bus stop signs—one at St. Clair Ave. and E. 55th Street, and another at Ridge Rd. and Ventel Ave. He also raised a concern about visibility at a bus stop on Lake Shore Blvd. near the Collinwood Recreation Center, noting that overgrown hedges obstruct the view of approaching buses and may cause them to miss waiting passengers. He requested that the hedges be trimmed for all concerned.
3. Airric Stewart – Cleveland, OH (caller) – A resident of Cleveland, expressed strong opposition to implementing daily free fares for public transit. He emphasized the importance of preserving all public comments—his own and those of others such as Chris Martin—in full, verbatim form for the historical record. Mr. Stewart reiterated that his full statement was submitted via a web form and requested that it be included in the meeting record without alteration. He raised specific concerns about inaccuracies related to route comparisons between the 50 and 48A buses, disputing claims about speed, service to Mount Pleasant and local businesses, and transfer times to other routes and rapid stations. He stated that the 48A offers superior service in several respects. Additionally, Mr. Stewart criticized the practice of disconnecting phone participants after their public comments while allowing in-person commenters to remain throughout the meeting. He requested clarification on any cost implications related to this practice. He concluded by insisting that all of his previous and current web form submissions be entered verbatim into the public record and that the agency uphold transparency and accuracy as a publicly funded entity.
4. Dontez Taylor – Cleveland, OH (caller) – A Cleveland resident and paratransit rider, voiced serious concerns about the reliability of paratransit services. He reported frequent delays of one to two hours, which often prevent riders from making important appointments such as medical visits. Mr. Taylor called for improvements to scheduling and service reliability, including hiring more paratransit drivers and reconsidering the use of third-party providers like Provide-A-Ride and GTS. He also highlighted recurring issues with the paratransit scheduling system crashing, which prevents next-day bookings—particularly problematic for those with unpredictable schedules. Mr. Taylor emphasized the need for a backup system and expressed frustration over the lack of accountability when system failures impact riders.
5. Airric Stewart – Cleveland, OH (webform) – Public comments and questions during the Board of Trustees meeting should be posted verbatim. This is part of the historical record of civic engagement. The actual statements conveyed should not be misconstrued or abbreviated. It will serve the BOT well to read this report from the Federal Reserve Bank—"Missed Connections in Cleveland: The Disconnect Between Job Access and Employment." I've been sending you information prior to this report on this very matter. This is a strong contributor as to why you should be compelled to implement the suggested 15A and 48A into existence. A minimum of 61 businesses at Pinecrest and 24 businesses at Shaker Square should have direct service for a population that is most likely to use it on these hourly buses in a 15- to 16-hour time period Monday through Friday and a 13- to 14-hour time period Saturday and Sunday. The Federal Reserve Bank of Cleveland has, in part, the responsibility to support the goals of maximizing employment in the metro area (4th Fed Reserve District). RTA has a

responsibility to the socioeconomic well-being of the public through the implementation of public transit. I have sent at least 5 webform responses. Please correct your errors and post what I took the opportunity in time to type. Please do the same with all of my, at least, 48 phone calls to Board of Trustee meetings. Do not continue to allow my public record contribution to be misconstrued. Go back and make the corrections.

6. Bernie Oakar – Medina, OH (webform) – Euclid Ave Trolley bus needs to be brought back. All of the park and rides need to be brought back. Are the 51 and 51a lines being discontinued if this project becomes reality
7. Vera Didenko – Cleveland, OH (webform) – Can we fix the word “calender” to its appropriate spelling on the EZFare app for monthly disabled passes? Been requesting since April 2025. Thank you.

VI. Board Governance Committee Report

- a. No committee report

VII. Operational Planning & Infrastructure Committee Report

- a. No committee report

VIII. Organizational, Services & Performance Monitoring Committee Report

- a. No committee report

IX. Audit, Safety Compliance and Real Estate Committee Report

- a. No committee report

X. External and Stakeholder Relations and Advocacy Committee Report

- a. No committee report

XI. Committee of the Whole

- a. No committee report

XII. Civilian Oversight Committee (COC) Report

- a. Ms. Welch announced that the next Civilian Oversight Committee meeting is scheduled for July 29th at 5:00 p.m.

XIII. Community Advisory Committee (CAC)

- a. No committee report

XIV. Ad Hoc Committee Reports

- a. No committee reports.

XV. Introduction of New Employees/Promotions

Ms. Marshall, Senior Manager, Talent Acquisition reported on new hires and promotions for July, highlighting continued growth within the organization. Several new bus operators, paratransit personnel, equipment servicers, line maintainers, and engineering co-op students were welcomed to the RTA family. The group also includes individuals in roles such as communications specialist, stock clerk, laborer, and supervisory positions. All were recognized for their commitment to RTA's mission and were wished success in their new roles.

Additionally, a number of employees were congratulated on recent promotions across departments including vehicle maintenance, equipment management, transportation, engineering, and HVAC services. Their dedication and performance were acknowledged and applauded.

The retirees from the second quarter of 2025 were honored, acknowledging their years of service and contributions to the organization. Special recognition was given to Howard Walton Jr., a bus operator with 30 years of service, and Rhonda Eaddy, a Power and Way stock clerk with 31 years, both of whom were present and celebrated with family members in attendance. Mr. Walton reflected on his time at RTA with gratitude, sharing how a follow-up call after his retirement made him feel appreciated and proud of his journey. Ms. Eaddy shared her inspiring career path, which included multiple firsts for women in her department, and emphasized the importance of recognizing and utilizing the talents of in-house staff. Both retirees expressed deep appreciation for the opportunities RTA provided and were thanked warmly for their dedication. All retirees were invited to take commemorative photos with Board leadership.

XVI. Introduction of Resolutions

- A. 2025-77 - Expressing Congratulations to the Employees of The Greater Cleveland Regional Transit Authority Who Retired During the Second Quarter of 2025 the adoption of which was moved by Ms. Welch, seconded by Ms. McPherson and approved by majority vote.
- B. 2025-78 - Authorizing Contract No. 2025-081 with Trapeze Software Group, Inc. to Provide Paratransit Software Maintenance & Support Services for a Three-Year Period in an Amount not to Exceed \$2,005,421.00 (General Fund, Information Technology Department Budget) the adoption of which was moved by Ms. Pacetti, seconded by Mr. Sleasman and approved by unanimous vote.
- C. 2025-79 – Authorizing Contract No. 2025-083 With Motorola Solutions, Inc. to Install a Distributed Antenna System in the Airport’s Tunnel in a Total Contract Amount not to Exceed \$148,643.00 (RTA Development Fund, Information Technology Department Budget) the adoption of which was moved by Mr. Sleasman, seconded by Ms. Elder and approved by unanimous vote.
- D. 2025-80 – Authorizing The General Manager, Chief Executive Officer to Enter into an Intergovernmental Agreement with the Cleveland Metropolitan School District for Student Fares for the 2025-2026 School Year, the adoption of which was moved by Ms. Elder, seconded by Mr. Sleasman and approved by a majority roll call vote. Ms. Welch abstained.
- E. 2025-81 – Adopting the Tax Budget of the Greater Cleveland Regional Transit Authority for the Fiscal Year Beginning January 1, 2026 and Submitting the Same to the Cuyahoga County Fiscal Officer, the adoption of which was moved by Mr. Sleasman, seconded by Mr. Love and approved by unanimous vote.
- F. 2025-82 - License Agreement to Allow Development of a Public Park on Land Located on the Columbus Peninsula of the Flats in the City of Cleveland, the adoption of which was moved by Ms. McPherson, seconded by Ms. Pacetti and approved by unanimous vote.
- G. 2025-83 – Amending Section 410.01 Procurement Policies of the Codified Rules and Regulations of The Greater Cleveland Regional Transit Authority, the adoption of which was moved by Mayor Weiss, seconded by Mr. Sleasman and approved by unanimous vote.

Ms. Terry explained the amendment adjusts the change order authority thresholds for contracts, consolidating the previous three-tier structure into two categories. For contracts up to \$2.5 million, staff and the CEO retain authority to approve change orders up to \$250,000. For contracts exceeding \$2.5 million, that authority increases to \$500,000. The previously proposed third category—for contracts over \$5 million with a \$750,000 threshold—was removed following further internal review with legal, accounting, and procurement staff.

Ms. Terry stated that this adjustment is a more conservative approach, given the Authority's historically tight and well-managed change order process. The Board was assured that if inflation or market trends begin to push project costs beyond the current thresholds, staff may return to request a future amendment.

Secretary-Treasurer's Report

Rajan D. Gautam, Deputy General Manager of Finance and Secretary-Treasurer, presented the Secretary-Treasurer's report. The Federal Reserve has maintained the interest rate at 4.5%, with further guidance expected following their upcoming meeting. Inflation showed a modest increase from 2.3% in April to 2.4% in May 2025. Consumer confidence, after six months of decline, rose by 16.3% in June according to the University of Michigan Index. Ridership through June 2025 was down 0.7% year-to-date compared to 2024 and remains approximately 24% below pre-COVID levels (2019), equating to about 3.8 million fewer rides. Passenger fare revenues were 6.6% higher than June 2024 but down 9.3% year-to-date, largely due to timing of CMST and U-Pass collections. Sales tax revenue for June, reflecting March activity due to a three-month reporting lag, was up 4% compared to June 2024 and 3.1% higher year-to-date. Fifteen of the 22 sales tax categories posted gains, with online sales increasing 17.1%, while vehicle-related sales declined 7.1%. The Authority's long-term debt stands at \$22.3 million, with principal payments scheduled for December 2025 and two interest payments throughout the year. The average investment yield to date is 4.06%. Total cash and investments total \$357.4 million, including \$29.8 million in unrestricted general fund reserves, which exceeds the Board's one-month reserve requirement. A \$10 million transfer from the Revenue Stabilization Fund to the General Fund was completed in May as part of the approved \$50.5 million budgeted transfer for 2025.

General Manager, CEO Report

India L. Birdsong Terry, General Manager, CEO provided a comprehensive update highlighting organizational accomplishments, funding, infrastructure developments, and community engagement. She announced that RTA was awarded \$19.81 million in grant funding through the Ohio Transportation Partnership Program (OTP2) to support the purchase of four railcars and the installation of digital signage at Red Line stations. She also acknowledged RTA's participation in the 2025 Pride Parade, which led to a significant increase in ridership, including a 79% rise on heavy rail and 43% on light rail during the event.

General Manager, CEO Terry and Deputy General Manager of Human Resources, George Fields participated in a virtual interview with the APTA Leadership Program to discuss best practices in workforce recruitment and retention. Additionally, RTA hosted 38 national participants for the ENO Transportation Mid-Manager Program, offering tours and leadership engagement sessions. The agency's 50th Anniversary celebration at Settlers Landing attracted over 3,500 attendees, with community partners, elected officials, and staff contributing to the success of the event.

RTA was recognized by the National Association of Minority Contractors Northern Ohio Chapter for its continued support of female- and minority-owned construction firms. Infrastructure updates included a community meeting on the West 25th Street BRT Project and the groundbreaking ceremony for the East 79th Street Blue and Green Line Station reconstruction, attended by Congresswoman Shontel Brown and other local leaders.

Ms. Terry also shared that RTA leadership traveled to Siemens Mobility's production facility in Sacramento, CA, to inspect the first painted railcar shell as part of the agency's ongoing railcar replacement program. The visit provided an opportunity to reinforce quality control and project expectations. Additionally, RTA was honored during Tri-C Corporate College's 20th anniversary celebration, highlighting the agency's commitment to workforce development and staff advancement. Lastly, Ms. Terry paid tribute to Ms. Marie Fratus, a founding member of the Citizens Advisory Committee, who served for over 40 years and played a key role in the passage of the 1975 countywide levy that established RTA. Ms. Fratus was remembered for her advocacy, humor, and lifelong dedication to public transit and community service.

President's Report

No President's report at this time.

Upcoming Meetings

The next regular Board meeting is scheduled for **Tuesday, August 19, 2025** in the Board Room of the Authority, Root-McBride Building, 1240 West Sixth Street, Cleveland, Ohio 44113. This meeting will be live streamed on RTA's Board page (www.RideRTA.com/board) by selecting the meeting date. The public is welcome to attend in person.

There being no further business to bring before this Board, a motion to adjourn the meeting by Mayor Weiss and seconded by Mr. Sleasman was approved by unanimous vote. The meeting was adjourned at 10:05 am.

President

Attest: _____
Secretary-Treasurer



To: Mayor Paul A. Koomar, President
and Members, Board of Trustees

From: India L. Birdsong Terry
General Manager, Chief Executive Officer

Date: August 14, 2025

Subject: August Resolutions – Information Regarding Committee Presentations

At the August 19, 2025 meeting of the Board of Trustees, the Authority will seek approval of the eight (8) resolutions listed below. For at least the past five (5) years, our practice has been to prepare a committee presentation when the total dollar request exceeds \$500,000.00 or if the resolution could be a matter of significance to the Board of Trustees.

This month, staff presented seven (7) of the eight (8) resolutions that are scheduled for approval. The one (1) resolution which was not presented before Committee was for a procurement of Oracle Infrastructure as a Service (IAAS) Subscription Services.

Title	Amount	Presentation
Oracle Infrastructure as a Service (IAAS) Subscription Services	\$305,830.00	N
Multi-Tenant Hosting Solution	\$1,053,723.00	Y
On-Call Architect/Engineer Services – 2025	\$400,000.00	Y
Increase to Contract No. 2022-082A for Contracted Paratransit Services	\$6,772,206.71	Y
Increase to Contract No. 2022-082B for Contracted Paratransit Services	\$4,397,910.56	Y
Increase to Contract No. 2022-082C for Contracted Paratransit Services	\$1,060,425.48	Y
Purchase of Casualty Insurance from Various Insurance Underwriters – 12 Months	\$2,318,174.00	Y
Revisions to Personnel Policy 400.04 Payroll Deductions	NA	Y

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

IBT/SB




TITLE/DESCRIPTION: CONTRACT: ORACLE INFRASTRUCTURE AS A SERVICE (IAAS) SUBSCRIPTION SERVICES VENDOR: ORACLE AMERICA, INC. AMOUNT: NTE \$305,830.00 FOR A PERIOD OF ONE YEAR	Resolution No.: 2025-84
	Date: August 14, 2025
	Initiator: Management Information Services Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 PURPOSE/SCOPE: This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to enter into a contract to purchase Oracle Infrastructure as a Service (IaaS) Subscription Services for a period of one year.
- 2.0 DESCRIPTION/JUSTIFICATION: The Authority has been using Oracle technology and applications since 1995. These applications are used to support the Authority's financial, procurement, and human resource activities. Because the Authority's Oracle Enterprise Business Suite ("EBS") application reached the end of its useful life, the Authority moved the EBS infrastructure to a cloud-based environment using Oracle Cloud Infrastructure ("OCI") in 2022. This transition ensures that the Authority has a stable and secure infrastructure solution that receives consistent patching, support, and disaster recovery. This contract will renew the Authority's OCI subscription services for a twelve-month period.
- 3.0 PROCUREMENT BACKGROUND: This contract is exempt from competition pursuant to R.C. 306.43(H)(3), which provides that competitive procedures are not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, services, or systems, or for the upgrade of such equipment, services, or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns.
- A price analysis has been performed, and the Procurement Department has determined the negotiated proposal from Oracle America, Inc. ("Oracle") in an amount not to exceed \$305,830.00 to be fair and reasonable to the Authority. The negotiated pricing is 3% below the estimate for this purchase.
- 4.0 DBE BACKGROUND: A 0% DBE goal was established for this procurement due to the lack of certified DBE firms.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This procurement will be funded through the General Fund, Management Information Services budget, in an amount not to exceed \$305,830.00 for a period of one year.
- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer would jeopardize the functionality of critical financial, procurement, and human resource systems vital to the organization.

- 8.0 **RECOMMENDATION:** It is recommended that the offer from Oracle be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 **ATTACHMENTS:** None

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

RESOLUTION NO. 2025-84

AUTHORIZING CONTRACT NO. 2025-112 WITH ORACLE AMERICA, INC. TO PROVIDE ORACLE INFRASTRUCTURE AS A SERVICE (IAAS) SUBSCRIPTION SERVICES FOR A PERIOD OF ONE YEAR IN AN AMOUNT NOT TO EXCEED \$305,830.00 (GENERAL FUND, MANAGEMENT INFORMATION SERVICES DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") currently utilizes Oracle America, Inc. ("Oracle") licensed products for financial, procurement, and human resource management applications; and

WHEREAS, the offer from Oracle, located at 500 Oracle Parkway, Redwood Shores, CA 94065, to provide Oracle Infrastructure as a Service (IaaS) Subscription Services was received on June 18, 2025; and

WHEREAS, R.C. 306.43(H)(3) provides that competitive procedures are not required when the expenditure is for a renewal or renegotiation of a lease or license for telecommunications or electronic data processing equipment, services, or systems, or for the upgrade of such equipment, services, or systems, or for the maintenance thereof as supplied by the original source or its successors or assigns; and

WHEREAS, the General Manager, Chief Executive Officer deems the negotiated offer from Oracle to be in the best interest of the Authority, price and other factors considered, and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Oracle to provide Oracle Infrastructure as a Service (IaaS) Subscription Services, is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and is hereby authorized to enter into a contract with Oracle to provide Oracle Infrastructure as a Service (IaaS) Subscription Services.

Section 3. This procurement will be funded through the General Fund, Management Information Services Department budget, in an amount not to exceed \$305,830.00 for a period of one year.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor with the specifications and addenda, if any; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Authority's Board of Trustees expects that Oracle will attempt to exceed the 0% minimum DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer



TITLE/DESCRIPTION: CONTRACT: MULTI-TENANT HOSTING SOLUTION VENDOR: TELEVIC US CORP. AMOUNT: NOT TO EXCEED \$1,053,723.00 FOR A PERIOD OF FOUR YEARS AND ONE MONTH	Resolution No.: 2025-85
	Date: August 14, 2025
	Initiator: Fleet Management Department / Information Technology
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 PURPOSE/SCOPE: This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to enter into an agreement with Televic US Corp. ("Televic") for a multi-tenant hosting solution for a period of four years and one month.
- 2.0 DESCRIPTION/JUSTIFICATION: The new railcars the Authority has procured from Siemens use a Televic manufactured Passenger Information System ("PIS") and on-board surveillance system that will be required to interface with a wayside server to offload data. These systems will provide critical operational data for the Authority. To interface with the PIS and the on-board surveillance system installed on Siemens' railcars, the Authority is required to procure a multi-tenant hosting solution from Televic.
- 3.0 PROCUREMENT BACKGROUND: R.C. 306.43(H)(2) provides that competitive procedures are not required when the purchase consists of goods or services, or any combination thereof, and after reasonable inquiry the board or any officer or employee the board designates finds that only one source of supply is reasonably available. Siemens uses Televic exclusively for their PIS and on-board surveillance system. As such, Televic is the only supplier of the multi-tenant hosting software required to interface with the PIS and on-board surveillance system on the Siemens-built railcars.

Televic has offered to provide this multi-tenant hosting solution at a negotiated amount not to exceed \$1,053,723.00 for a period of four years and one month. The proposal from Televic was reviewed by the Information Technology and Fleet Management Departments for adherence to technical requirements. A cost analysis was performed, and the Procurement Department has determined that the price is fair and reasonable to the Authority.

- 4.0 DBE BACKGROUND: A 0% DBE goal was established for this procurement due to the lack of certified DBE firms.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This contract shall be payable through the RTA Development Fund, Fleet Management Department budget, including but not limited to Capital Grant OH-2024-007-03 in an amount not to exceed \$221,307.00 (\$177,045.60 in federal funds, which represents 80% of the total cost) for the current period through December 31, 2026. Beginning

January 1, 2027, this contract shall be payable through the General Fund, Information Technology Department budget, in an amount not to exceed \$832,416.00, for a total contract amount not to exceed \$1,053,723.00 over a period of four years and one month.

- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer would prevent the Authority from offloading the data from the PIS and on-board surveillance systems installed on the Siemens-built railcars. This would leave the Authority without critical operational data.
- 8.0 RECOMMENDATION: This procurement was discussed by the Board of Trustees at the August 5, 2025 Organizational, Services & Performance Monitoring Committee meeting. It is recommended that the offer from Televic be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: None

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

RESOLUTION NO. 2025-85

AUTHORIZING CONTRACT NO. 2025-055 WITH TELEVIC US CORP. TO PROVIDE A MULTI-TENANT HOSTING SOLUTION IN AN AMOUNT NOT TO EXCEED \$1,053,723.00 FOR A PERIOD OF FOUR YEARS AND ONE MONTH (DEVELOPMENT FUND, FLEET MANAGEMENT DEPARTMENT BUDGET, GENERAL FUND, INFORMATION TECHNOLOGY DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") requires a multi-tenant hosting solution to offload data from the Passenger Information System ("PIS") and on-board surveillance system installed on the Authority's new Siemens railcars; and

WHEREAS, Televic US Corp. ("Televic") is the only supplier of the multi-tenant hosting solution required to access the PIS and on-board surveillance hardware installed on Siemens railcars; and

WHEREAS, R.C. 306.43(H)(2) provides that competitive procedures are not required when the purchase consists of goods or services, or any combination thereof, and after reasonable inquiry the board or any officer or employee the board designates finds that only one source of supply is reasonably available; and

WHEREAS, the offer from Televic, located at 4620 Northgate Blvd Suite 120, Sacramento, California 95834, to provide the multi-tenant hosting solution at a total price not to exceed \$1,053,723.00 for a period of four years and one month was agreed upon; and

WHEREAS, the General Manager, Chief Executive Officer deems the offer from Televic to provide a multi-tenant hosting solution for a period of four years and one month to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Televic, as negotiated, to provide a multi-tenant hosting solution to access the PIS and on-board surveillance system on the Authority's new Siemens railcars for a period of four years and one month be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer be and she is hereby authorized to enter into a contract with Televic to provide said multi-tenant hosting solution for a period of four years and one month.

Section 3. That said contract will be funded through the Development Fund, Fleet Management Department budget, including but not limited to Capital Grant OH-2024-007-03 in an amount not to exceed \$221,307.00 (\$177,045.60 in federal funds, which represents 80% of the total cost) for the current period through December 31, 2026. Beginning January 1, 2027, this contract shall be payable through the General Fund, Information Technology Department Budget, in an amount not to exceed \$832,416.00, for a total contract amount not to exceed \$1,053,723.00 over a period of four years and one month.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor with the specifications and addenda, if any; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Greater Cleveland Regional Transit Authority's Board of Trustees expects that Televic will attempt to exceed the 0% minimum DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer



TITLE/DESCRIPTION: CONTRACT: PROJECT 20.31 – ON-CALL ARCHITECT/ENGINEER SERVICES - 2025 VENDOR: DLZ OHIO, INC. AMOUNT: NTE \$400,000.00 FOR 24 MONTH PERIOD	Resolution No.: 2025-86
	Date: August 14, 2025
	Initiator: Engineering & Project Development Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE/SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to enter into a contract for On-Call Architect/Engineer services for a period of twenty-four months.
- 2.0 **DESCRIPTION/JUSTIFICATION:** The on-call Architect/Engineer will perform professional engineering services as assigned, including architectural, civil, geotechnical, surveying, landscape, structural, mechanical, and electrical services. Deliverables will include plans, specifications, cost estimates, construction duration estimates, construction support services, and safety certification.
- 3.0 **PROCUREMENT BACKGROUND:** The Request for Proposal was posted on the Authority's Procurement Department web site and advertised in local newspapers. Thirty (30) interested parties, including potential subcontractors, downloaded the solicitation package. These services were solicited through a competitive negotiated procurement, utilizing the Brooks Act procedures. Under this process, the Authority's evaluation panel first selects the most technically qualified firm, solicits a pricing proposal from that firm, and negotiates price only with that firm. Should the Authority determine that an agreement could not be reached with the most qualified firm, it may reject that proposal and repeat the process with the next most qualified firm. In this instance, negotiations were held with DLZ Ohio, Inc., the first ranked firm, and an acceptable price was negotiated.
- DLZ Ohio, Inc. has successfully completed projects for the Authority, Northeast Ohio Regional Sewer District, ODOT, Central Ohio Transit Authority, and Capital Area Transportation Authority, among others.
- The Procurement Department performed a cost analysis and determined the proposed pricing to be fair and reasonable to the Authority.
- 4.0 **DBE BACKGROUND:** A 11% DBE goal was established for this procurement. DLZ Ohio, Inc. has committed to achieving the goal through the utilization of Advanced Engineering Consultant (Asian Pacific male-owned) that will be a function of the specific nature of the on-call service required.
- 5.0 **POLICY IMPACT:** Does not apply.
- 6.0 **ECONOMIC IMPACT:** This contract shall be payable from the RTA Capital and/or RTA Development Funds, Engineering & Project Development Department budget, including but not limited to, 100% local funds and FTA grants to be determined, in an amount not to exceed \$400,000.00 for a period of twenty-four months.

- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer may impact the timely completion of engineering projects and prevent access to external technical expertise when needed.
- 8.0 RECOMMENDATION: This procurement was discussed by the Board of Trustees at the August 5, 2025 Operational Planning & Infrastructure Committee meeting. It is recommended that the offer from DLZ Ohio, Inc. be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: None

Recommended and certified as appropriate to the availability of funds, legal form, and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

RESOLUTION NO. 2025-86

AUTHORIZING CONTRACT NO. 2025-047 WITH DLZ OHIO, INC. FOR PROJECT 20.31 – ON-CALL ARCHITECT/ENGINEER SERVICES – 2025 IN AN AMOUNT NOT TO EXCEED \$400,000.00 FOR A PERIOD OF TWENTY-FOUR MONTHS (RTA CAPITAL AND/OR RTA DEVELOPMENT FUNDS, ENGINEERING & PROJECT DEVELOPMENT DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") requires On-Call Architect/Engineer Services to prepare plans, specifications, cost estimates, construction duration estimates, construction support services, and safety certification; and

WHEREAS, the proposal from DLZ Ohio, Inc., with an office located at 4208 Prospect Avenue, Cleveland, Ohio 44103, to perform said services was received on May 14, 2025 in response to a competitive solicitation; and

WHEREAS, after negotiations, DLZ Ohio, Inc. has agreed to perform the required services for an amount not to exceed \$400,000.00 for a period of twenty-four months; and

WHEREAS, the General Manager, Chief Executive Officer deems the offer from DLZ Ohio, Inc. to be the most advantageous to the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the negotiated offer from DLZ Ohio, Inc. to provide on-call architectural and engineering services under Project 20.31 – On-Call Architect/Engineer Services - 2025 be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer be and is hereby authorized to enter into a contract for Project 20.31 – On-Call Architect/Engineer Services - 2025 with DLZ Ohio, Inc. for the performance of said services for a period of twenty-four months.

Section 3. That said contract shall be payable from the RTA Capital and/or the RTA Development Funds, Engineering & Project Development Department budget, including but not limited to 100% local funds and FTA grants to be determined, in an amount not to exceed \$400,000.00 for a period of twenty-four months.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon compliance by the contractor with the specifications and addenda, if any; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That the Greater Cleveland Regional Transit Authority's Board of Trustees expects that DLZ Ohio, Inc. will attempt to exceed the 11% minimum DBE goal assigned to this procurement.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer



TITLE, DESCRIPTION: CONTRACT: INCREASE TO CONTRACT NO. 2022-082A FOR CONTRACTED PARATRANSIT SERVICES VENDOR: FUTURE AGE, INC. DBA PROVIDE A RIDE AMOUNT: NOT TO EXCEED \$6,772,206.71	Resolution No.: 2025-87
	Date: August 14, 2025
	Initiator: Paratransit Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review, Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE, SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to increase Contract No. 2022-082A for contracted paratransit services.
- 2.0 **DESCRIPTION/JUSTIFICATION:** This change order is necessary due to the increased demand for paratransit services. Demand has risen beyond what was anticipated since the contracts were executed. Since March 2023, the Authority has experienced an 18% increase in paratransit ridership over pre-covid levels. The Federal Transit Administration ("FTA") requires the Authority to execute every eligible paratransit trip request.
- 3.0 **PROCUREMENT BACKGROUND:** On February 28, 2023, the Board of Trustees, by Resolution No. 2023-8, authorized a contract with Future Age, Inc. dba Provide A Ride to provide contracted paratransit services in an amount not to exceed \$17,044,485.35 for a period of three years, and in amounts not to exceed \$6,243,059.71 and \$6,474,762.80 for each of two option years, respectively, for a total five-year contract amount not to exceed \$29,762,307.86.
- The need to procure additional contracted paratransit services will increase the cost of the contract by \$6,772,206.71, which is beyond the General Manager, Chief Executive Officer \$500,000.00 change order signing authority. Approval of this change order will result in a new contract amount not to exceed \$36,534,514.57.
- 4.0 **DBE BACKGROUND:** DBE requirements have been met. A 14% DBE goal was established for this procurement. Future Age, Inc. dba Provide A Ride has agreed to maintain the established DBE participation goal as contracted by its existing DBE firms.
- 5.0 **POLICY IMPACT:** Does not apply.
- 6.0 **ECONOMIC IMPACT:** This change order shall be payable from the General Fund, Paratransit Department budget, in an amount of \$6,772,206.71, for a new contract amount not to exceed \$36,534,514.57.
- 7.0 **ALTERNATIVES:** Reject this change order. Rejecting this change order would hinder the Authority's ability to provide federally required paratransit service, resulting in non-compliance with 49 CFR § 37.121(a) which states that "each public entity operating a fixed route system shall provide paratransit or other special service to individuals with disabilities that is comparable to the level of service provided to individuals without disabilities who use the fixed route system."

- 8.0 **RECOMMENDATION:** This change order was approved by the Change Order Committee and was discussed by the Board of Trustees at the August 5, 2025, Organizational, Services & Performance Monitoring Committee meeting. It is recommended that this change order be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to modify the contract.
- 9.0 **ATTACHMENTS:** None

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

RESOLUTION NO. 2025-87

AUTHORIZING AN INCREASE TO CONTRACT NO. 2022-082A WITH FUTURE AGE, INC. DBA PROVIDE A RIDE TO PROVIDE CONTRACTED PARATRANSIT SERVICES IN THE AMOUNT OF \$6,772,206.71, FOR A NEW CONTRACT AMOUNT NOT TO EXCEED \$36,534,514.57 (GENERAL FUND, PARATRANSIT DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") is required by the Americans with Disabilities Act of 1990 to provide paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, by Resolution No. 2023-8, the Board of Trustees authorized Contract No. 2022-082A to Future Age, Inc. dba Provide A Ride, with an office located at 4299 Cranwood Parkway, Warrensville Heights, Ohio 44128, to provide contracted paratransit services in an amount not to exceed \$17,044,485.35 for a period of three years, and in amounts not to exceed \$6,243,059.71 and \$6,474,762.80 for each of two option years, respectively, for a total five-year contract amount not to exceed \$29,762,307.86; and

WHEREAS, the Authority now requires additional contracted paratransit services, which are necessary to continue providing paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, Future Age, Inc. dba Provide A Ride can provide these additional contracted paratransit services in an amount of \$6,772,206.71, resulting in a new contract amount not to exceed \$36,534,514.57; and

WHEREAS, said contract increase will exceed the General Manager, Chief Executive Officer's \$500,000.00 change order signing authority; and

WHEREAS, the General Manager, Chief Executive Officer deems acceptance of the offer from Future Age, Inc. dba Provide A Ride, as negotiated, to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Future Age, Inc. dba Provide A Ride to provide additional contracted paratransit services be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to amend Contract No. 2022-082A with Future Age, Inc. dba Provide A Ride to include these additional contracted paratransit services.

Section 3. That said change order shall be payable from the General Fund, Paratransit Department budget, in the amount of \$6,772,206.71 for a new contract amount not to exceed \$36,534,514.57.

Section 4. That all other terms and conditions of said contract shall remain unchanged.

Section 5. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer



TITLE, DESCRIPTION: CONTRACT: INCREASE TO CONTRACT NO. 2022-082B FOR CONTRACTED PARATRANSIT SERVICES VENDOR: GC LOGISTICS OF MISSISSIPPI, LLC AMOUNT: NOT TO EXCEED \$4,397,910.56	Resolution No.: 2025-88
	Date: August 14, 2025
	Initiator: Paratransit Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review, Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE, SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to increase Contract No. 2022-082B for contracted paratransit services.
- 2.0 **DESCRIPTION/JUSTIFICATION:** This change order is necessary due to the increased demand for paratransit services. Demand has risen beyond what was anticipated when the contracts were executed. Since March 2023, the Authority has experienced above an 18% increase in paratransit ridership over pre-covid levels. The Federal Transit Administration ("FTA") requires the Authority to execute every eligible paratransit trip request.
- 3.0 **PROCUREMENT BACKGROUND:** On February 28, 2023, the Board of Trustees, by Resolution No. 2023-9, authorized a contract with GC Logistics of Mississippi, LLC to provide contracted paratransit services in an amount not to exceed \$11,106,075.91 for a period of three years, and in amounts not to exceed \$3,912,322.56 and \$4,016,054.09 for each of two option years, respectively, for a total five-year contract amount not to exceed \$19,034,452.56.
- The need to procure additional contracted paratransit services will increase the cost of the contract by \$4,397,910.56, which is beyond the General Manager, Chief Executive Officer \$500,000.00 change order signing authority. Approval of this change order will result in a new contract amount not to exceed \$23,432,363.12.
- 4.0 **DBE BACKGROUND:** DBE requirements have been met. A 14% DBE goal was established for this procurement. GC Logistics of Mississippi, LLC has agreed to maintain their 14.2% established DBE participation goal as contracted by utilizing its existing DBE firms.
- 5.0 **POLICY IMPACT:** Does not apply.
- 6.0 **ECONOMIC IMPACT:** This change order shall be payable from the General Fund, Paratransit Department budget, in the amount of \$4,397,910.56, for a new contract amount not to exceed \$23,432,363.12.
- 7.0 **ALTERNATIVES:** Reject this change order. Rejecting this change order would hinder the Authority's ability to provide federally required paratransit service, resulting in non-compliance with 49 CFR § 37.121(a) which states that "each public entity operating a fixed route system shall provide paratransit or other special service to individuals with disabilities that is comparable to the level of service provided to individuals without disabilities who use the fixed route system."

- 8.0 **RECOMMENDATION:** This change order was approved by the Change Order Committee and was discussed by the Board of Trustees at the August 5, 2025, Organizational, Services & Performance Monitoring Committee meeting. It is recommended that this change order be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to modify the contract.
- 9.0 **ATTACHMENTS:** None

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.


General Manager, Chief Executive Officer

RESOLUTION NO. 2025-88

AUTHORIZING AN INCREASE TO CONTRACT NO. 2022-082B WITH GC LOGISTICS OF MISSISSIPPI, LLC TO PROVIDE CONTRACTED PARATRANSIT SERVICES IN THE AMOUNT OF \$4,397,910.56, FOR A NEW CONTRACT AMOUNT NOT TO EXCEED \$23,432,363.12 (GENERAL FUND, PARATRANSIT DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") is required by the Americans with Disabilities Act of 1990 to provide paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, by Resolution No. 2023-9, the Board of Trustees authorized Contract No. 2022-082B to GC Logistics of Mississippi, LLC, with an office located at 219 Industrial Drive, Ridgeland, Mississippi, 39157, to provide contracted paratransit services in an amount not to exceed \$11,106,075.91 for a period of three years, and in amounts not to exceed \$3,912,322.56 and \$4,016,054.09 for each of two option years, respectively, for a total five-year contract amount not to exceed \$19,034,452.56; and

WHEREAS, the Authority now requires additional contracted paratransit services, which are necessary to continue providing paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, GC Logistics of Mississippi, LLC can provide these additional contracted paratransit services in the amount of \$4,397,910.56, resulting in a new contract amount not to exceed \$23,432,363.12; and

WHEREAS, said contract increase will exceed the General Manager, Chief Executive Officer's \$500,000.00 change order signing authority; and

WHEREAS, the General Manager, Chief Executive Officer deems acceptance of the offer from GC Logistics of Mississippi, LLC, as negotiated, to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from GC Logistics of Mississippi, LLC to provide additional contracted paratransit services be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to amend Contract No. 2022-082B with GC Logistics of Mississippi, LLC to include these additional contracted paratransit services.

Section 3. That said change order shall be payable from the General Fund, Paratransit Department budget, in the amount of \$4,397,910.56 for a new contract amount not to exceed \$23,432,363.12.

Section 4. That all other terms and conditions of said contract shall remain unchanged.

Section 5. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer



TITLE, DESCRIPTION: CONTRACT: INCREASE TO CONTRACT NO. 2022-082C FOR CONTRACTED PARATRANSIT SERVICES VENDOR: SENIOR TRANSPORTATION CONNECTION AMOUNT: NOT TO EXCEED \$1,060,425.48	Resolution No.: 2025-89
	Date: August 14, 2025
	Initiator: Paratransit Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review, Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE, SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to increase Contract No. 2022-082C for contracted paratransit services.
- 2.0 **DESCRIPTION/JUSTIFICATION:** This change order is necessary due to the increased demand for paratransit services. Demand has risen beyond what was anticipated when the contracts were executed. Since March 2023, the Authority has experienced an 18% increase in paratransit ridership over pre-covid levels. The Federal Transit Administration ("FTA") requires the Authority to perform every eligible paratransit trip request.
- 3.0 **PROCUREMENT BACKGROUND:** On February 28, 2023, the Board of Trustees, by Resolution No. 2023-10, authorized a contract with Senior Transportation Connection to provide contracted paratransit services in an amount not to exceed \$5,400,370.89 for a period of three years, and in amounts not to exceed \$1,916,788.07 and \$1,978,398.27 for each of two option years, respectively, for a total five-year contract amount not to exceed \$9,295,557.23.
- The need to procure additional contracted paratransit services will increase the cost of the contract by \$1,060,425.48, which is beyond the General Manager, Chief Executive Officer \$500,000.00 change order signing authority. Approval of this change order will result in a new contract amount not to exceed \$10,355,982.71.
- 4.0 **DBE BACKGROUND:** A 14% DBE goal was established for this procurement. Senior Transportation Connection has agreed to maintain the established DBE participation goal as contracted by its existing DBE firms.
- 5.0 **POLICY IMPACT:** Does not apply.
- 6.0 **ECONOMIC IMPACT:** This change order shall be payable from the General Fund, Paratransit Department budget, in the amount of \$1,060,425.48, for a new contract amount not to exceed \$10,355,982.71.
- 7.0 **ALTERNATIVES:** Reject this change order. Rejecting this change order would hinder the Authority's ability to provide federally required paratransit service, resulting in non-compliance with 49 CFR § 37.121(a) which states that "each public entity operating a fixed route system shall provide paratransit or other special service to individuals with disabilities that is comparable to the level of service provided to individuals without disabilities who use the fixed route system."

- 8.0 RECOMMENDATION: This change order was approved by the Change Order Committee and was discussed by the Board of Trustees at the August 5, 2025, Organizational, Services & Performance Monitoring Committee meeting. It is recommended that this change order be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to modify the contract.
- 9.0 ATTACHMENTS: None

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

RESOLUTION NO. 2025-89

AUTHORIZING AN INCREASE TO CONTRACT NO. 2022-082C WITH SENIOR TRANSPORTATION CONNECTION TO PROVIDE CONTRACTED PARATRANSIT SERVICES IN THE AMOUNT OF \$1,060,425.48, FOR A NEW CONTRACT AMOUNT NOT TO EXCEED \$10,355,982.71 (GENERAL FUND, PARATRANSIT DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") is required by the Americans with Disabilities Act of 1990 to provide paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, by Resolution No. 2023-10, the Board of Trustees authorized Contract No. 2022-082C to Senior Transportation Connection, with an office located at 4735 West 150th Street, Cleveland, Ohio, 44135, to provide contracted paratransit services in an amount not to exceed \$5,400,370.89 for a period of three years, and in amounts not to exceed \$1,916,788.07 and \$1,978,398.27 for each of two option years, respectively, for a total five-year contract amount not to exceed \$9,295,557.23; and

WHEREAS, the Authority now requires additional contracted paratransit services in order to continue providing paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, Senior Transportation Connection can provide these additional contracted paratransit services in the amount of \$1,060,425.48, resulting in a new contract amount not to exceed \$10,355,982.71; and

WHEREAS, said contract increase will exceed the General Manager, Chief Executive Officer's \$500,000.00 change order signing authority; and

WHEREAS, the General Manager, Chief Executive Officer deems acceptance of the offer from Senior Transportation Connection, as negotiated, to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Senior Transportation Connection to provide additional contracted paratransit services be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to amend Contract No. 2022-082C with Senior Transportation Connection to include these additional contracted paratransit services.

Section 3. That said change order shall be payable from the General Fund, Paratransit Department budget, in the amount of \$1,060,425.48 for a new contract amount not to exceed \$10,355,982.71.

Section 4. That all other terms and conditions of said contract shall remain unchanged.

Section 5. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer



TITLE/DESCRIPTION: CONTRACT: PURCHASE OF CASUALTY INSURANCE FROM VARIOUS INSURANCE UNDERWRITERS VENDOR: USI INSURANCE SERVICES, LLC AND PRICE FORBES & PARTNERS LIMITED, OR THEIR SUCCESSORS AMOUNT: NTE \$2,318,174 FOR A PERIOD OF 12 MONTHS	Resolution No.: 2025-90
	Date: August 6, 2025
	Initiator: Risk Management Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE/SCOPE:** This action will provide the Greater Cleveland Regional Transit Authority ("Authority") with catastrophic casualty insurance protection for a period of 12 months.
- 2.0 **DESCRIPTION/JUSTIFICATION:** The Authority purchases a Casualty Insurance Program to protect its assets against catastrophic loss. The current Casualty Insurance Program expires September 1, 2025. The Casualty Insurance Program includes three policies: Excess Liability, Excess Workers' Compensation and Public Officials' & Employment Practices Liability ("EPL"). The Excess Liability program contains General Liability, Rail Liability, and Auto Liability coverage. Separate policies are purchased for EPL, as well as Excess Workers' Compensation.
- This resolution requests authorization for the Excess Liability program and the Excess Workers' Compensation policy. Due to a favorable renewal price for the EPL policy, that line of coverage is within the General Manager, Chief Executive Officer's contract signing authority.
- 3.0 **PROCUREMENT BACKGROUND:** The Authority's casualty insurance brokers, USI Insurance Services, LLC ("USI") and its partner, The Rutledge Group, and Price Forbes & Partners Limited ("Price Forbes"), USI's London brokerage partner, approached several commercial insurance markets seeking proposals for participation in the insurance program. As SUI explained at the August 5, 2025 Audit, Safety Compliance and Real Estate Committee meeting, the commercial liability insurance market remains challenging. The markets are reacting to nuclear verdicts and inflation. Carriers are particularly focused on reviewing potential aggregation of losses.

As a result of this state of the market, USI advised the Authority, during our strategy meeting in July, to expect an approximate 15% increase in the premium for the large Excess Liability program. Their experience with similar account renewals this year reflected increases of 10-20%. Similarly, we were given a 5% projected premium increase for the Excess Worker's Compensation policy.

We are pleased to report that we have exceeded expectations on all three lines of coverage, as summarized below.

Final Program Results:

Final negotiations resulted in renewing the entire program limit of \$95 million in coverage with no reduction in coverage. The final premium commencing September 1, 2025 for the Excess Liability policy is \$2,030,733, an 8% increase over the expiring premium of \$1,878,664. This is \$128,581 or 7% under the budgeted amount of \$2,159,314.

The renewal premium commencing September 1, 2025 for the Excess Workers' Compensation policy is \$287,441. The Authority was able to generate some competition in this very limited marketplace and achieve a premium decrease of \$86. The renewal premium of \$287,441 is \$14,462. below the budgeted amount of \$301,903.

- 4.0 AFFIRMATIVE ACTION/ DBE BACKGROUND: Does not apply.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This program shall be payable from the Insurance Fund, Risk Management Department budget, in an amount not to exceed \$2,030,733, and the General Fund Risk Management Department budget, in an amount not to exceed \$287,441 for a period of 12 months. The Authority maintains an Insurance Fund at a minimum level to pay severe losses within the self-insured retention. The intent is to utilize the interest income on the Insurance Fund to offset (and cover, if feasible) the annual liability insurance premium.
- 7.0 ALTERNATIVES: Reject this offer. Not adopting this resolution will put the Authority at risk of not having casualty insurance protection.
- 8.0 RECOMMENDATION: This insurance renewal program was discussed by the Board of Trustees at the August 5, 2025 Audit, Safety Compliance and Real Estate Committee meeting. It is recommended that the submittal of the underwriters through USI and Price Forbes, or their successors, as negotiated, be accepted and the resolution passed authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: Attachment A – Casualty Insurance Renewal

Recommended and certified as appropriate to the
availability of funds, legal form and conformance with
the Procurement requirements.


General Manager, Chief Executive Officer

ATTACHMENT A
CASUALTY INSURANCE RENEWAL

August 1, 2025

Excess Liability Program: General, Auto and Rail Liability Insurance:

Coverage Limit: \$95 million per occurrence & \$95 million aggregate
Occurrence Reported Coverage Basis
Self-Insured Retention: \$5 million per occurrence

Underwriters:

Apollo Liability Consortium (Lloyds of London Syndicate)
Argo Re Ltd. (Bermuda)
Hamilton Re (Bermuda)
Hiscox (Lloyds of London Syndicate)
AEGIS Casualty Consortium (Lloyds of London Syndicate)
AXA XL - (Lloyds of London Syndicate)
Aspen (Lloyds of London Syndicate)
Ascot (Lloyds of London Syndicate)
Argenta (Lloyds of London Syndicate)
Gemini Insurance Company (U.S.)
MAP (Lloyds of London Syndicate)
Inigo (Lloyd's of London Syndicate)
Helix (Bermuda)
Munich Re Syndicate (Lloyds of London Syndicate)
AWAC (Bermuda)
QBE (Lloyds of London Syndicate)

Excess Workers' Compensation:

Coverage Limit: \$10 million each accident
(\$95 million excess of \$10 million: Above underwriters)
(\$10 million excess of self-insured retention: (Safety National)
Self-Insured Retention: \$750,000 per accident

Public Officials'/Employment Practices Liability:

Coverage Limit: \$5 million per claim and annual aggregate each policy year
Self-Insured Retention: Coverage A: zero; Coverage B: \$250,000 per claim; EPL: \$500,000 per claim
Carrier: National Union Fire Insurance Company of Pittsburgh, PA (AIG)

RESOLUTION NO. 2025-90

AUTHORIZING THE PURCHASE OF CASUALTY INSURANCE FROM VARIOUS INSURANCE UNDERWRITERS THROUGH USI INSURANCE SERVICES, LLC AND PRICE FORBES & PARTNERS LIMITED, OR THEIR SUCCESSORS, FOR A PERIOD OF 12 MONTHS, IN A TOTAL AMOUNT NOT TO EXCEED \$2,318,174 (INSURANCE AND GENERAL FUNDS, RISK MANAGEMENT DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") requires casualty insurance protection; and

WHEREAS, the casualty insurance program for the Authority includes the Excess Liability program, which encompasses General, Rail, and Auto Liability coverages, the Excess Workers' Compensation policy; and the Employment Practices Liability/Public Officials' Liability policy ("EPL"); and

WHEREAS, proposals from various underwriters were received on July 30, 2025 and were evaluated in accordance with the Authority's Policies and Procedures; and

WHEREAS, the submittal of a group of underwriters through USI Insurance Services, LLC ("USI"), with an office located at 1001 Lakeside Avenue, Cleveland, Ohio, 44114-1874, and Price Forbes & Partners Limited ("Price Forbes"), London, U.K., for Excess Liability and Workers' Compensation insurance for a period of 12 months with coverage up to the limit of \$95 million per occurrence, at an amount not to exceed \$2,318,174 was determined to be the most advantageous to the Authority, price and all factors considered; and

WHEREAS, the General Manager, Chief Executive Officer deems the acceptance of the submittal of various underwriters through USI and Price Forbes for a casualty insurance program, as modified by negotiations, to be the most advantageous to the Authority and recommends acceptance thereof to the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the submittal of a group of underwriters through USI and Price Forbes, as modified by negotiations, for a casualty insurance program, is hereby accepted as the most advantageous to the Authority, price and all other factors considered.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to enter into a contract with USI and Price Forbes for casualty insurance coverages with the carriers, as agreed, and with such other carriers as the General Manager, Chief Executive Officer may deem appropriate, up to the limit of \$95 million per occurrence for year one from September 1, 2025 to September 1, 2026 at premiums not to exceed \$2,318,174.

Section 3. This program shall be payable from the Insurance Fund, Risk Management Department budget, in an amount not to exceed \$2,030,733 and the General Fund, Risk Management Department budget, in an amount not to exceed \$287,441 for a period of 12 months.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon compliance by the contractor to the Specifications and Addenda, if any, the Affirmative Action Plan adopted by the Board of Trustees, bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer



TITLE/DESCRIPTION: AUTHORIZING REVISIONS TO PERSONNEL POLICY 400.04: PAYROLL DEDUCTIONS	Resolution No.: 2025-91
	Date: August 14, 2025
	Initiator: Human Resources
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

1.0 PURPOSE/SCOPE: This resolution will amend Personnel Policy 400.04: Payroll Deductions in the Personnel Policies and Procedures Manual ("PPPM") of the Greater Cleveland Regional Transit Authority ("Authority").

2.0 DESCRIPTION/JUSTIFICATION: The PPPM was adopted by the Board of Trustees in 1990, pursuant to Resolution 1990-027. The PPPM is reviewed annually for applicable updates and revisions to ensure compliance with all applicable laws and the current operations of the Authority.

In the course of reviewing the PPPM, it was determined that the Authority's policy on payroll deductions did not align with current operations of the Authority and needed to be updated to include items that are regularly deducted from employees' paychecks. Additionally, it was determined that the Authority was not utilizing a public employer exception to the federal legal requirements for guaranteed salaries when a salaried, exempt employee only works a partial workday.

The proposed revisions include additional items that the Authority regularly deducts from employees' paychecks and will enable the Authority to utilize the public employer exception for partial day deductions from salaried, exempt employees.

3.0 PROCUREMENT BACKGROUND: Does not apply.

4.0 AFFIRMATIVE ACTION/DBE BACKGROUND: Does not apply.

5.0 POLICY IMPACT: Adoption of the resolution will align Personnel Policy 400.04: Payroll Deductions with applicable laws and the current operations of the Authority.

6.0 ECONOMIC IMPACT: Does not apply.

7.0 ALTERNATIVES: Not adopting this resolution. Not adopting this resolution would prevent the Authority's policy from reflecting current law and operations of the Authority.

8.0 RECOMMENDATION: This resolution was discussed at the August 5, 2025 Committee of the Whole meeting and recommended for consideration by the full Board of Trustees. It is recommended that this resolution be adopted.

9.0 ATTACHMENTS:

A. Red-line of proposed amendments to Personnel Policy 400.04: Payroll Deductions

Recommended and certified as appropriate to the
availability of funds, legal form and conformance with
the Procurement requirements.

A handwritten signature in blue ink, appearing to read "Suda R. B. Z.", is written over a horizontal line.

General Manager, Chief Executive Officer

Attachment A to Staff Summary

400.04 PAYROLL DEDUCTIONS

The GCRTA shall be authorized to make There are two multiple types of payroll deductions that the Authority GCRTA shall be authorized to make from employee wages, including from regular payroll cycles, supplemental payroll, final payroll checks, and vacation and/or sick time lump-sum payouts, and any other payments for wages made by GCRTA. The following are descriptions of the types of payroll deductions, applicable authorizations needed, and adherence to local, state, and federal employment laws.

(a) Mandatory Payroll Deductions: Mandatory payroll deductions are made for Federal, State and federal, state, and local tax withholding; taxes; the Ohio Public Employees Retirement System ("OPERS"); overpayment of previous wages; for Medicare for employees hired after April 1, 1986; and court-mandated deductions.

For these employees subject to withholding payments mandated by a Court order or the Child Support Enforcement Agency ("CSEA"), the GCRTA is mandated by law to notify the Court or CSEA of any lump sum payment of one hundred fifty dollars (\$150.00) or more. GCRTA is further mandated by law to hold said lump sum payment for thirty (30) days after the payment date and upon order of the Court or CSEA, to pay any specified amount of the lump sum payment to the Division of Child Support.

(b) Voluntary Payroll Deduction: Employees may authorize wage deductions from wages for such items as hospitalization/healthcare (medical, dental, vision) insurance, life insurance, flexible spending accounts, U.S. Savings Bonds, charity choice/employee giving campaign contributions, agency fee/union dues, credit union deductions, and deferred deductions, and deferred compensation contributions, and tuition reimbursement repayments. Voluntary wage deductions may also include deductions to address lost, stolen, or damaged property; improper tuition reimbursement repayments; overpayment of uniform or tool allowances; unauthorized P-Card purchases; and recoupment of improper benefit payments made by GCRTA. In most circumstances, employees must provide the GCRTA with prior authorization/consent to make voluntary deductions.

(c) Salaried Employee Deductions: (c) Other Permitted Deductions – With Prior Employee Authorization (Lost/Stolen/Damaged Employer Issued Equipment – i.e. Computers, Laptops, Cellphones, Keys, Tools, Overpayment of Wages, Overpayment of Compensated Balances, Overpayment of Allowances): The GCRTA may make wage deductions to employees' pay and/or applicable vacation and/or sick time payouts for lost, stolen, or damaged property that is provided for the employer's legitimate business purpose with prior written authorization/consent from the employee. The GCRTA adheres to and follows the restriction on deductions, not reducing the minimum wage and overtime for nonexempt employees. These same wage deductions for exempt employees are not lawful as they violate the "free and clear" requirement for exempt employees' salaries as defined by applicable local, state, and federal laws.

Salaried employees who are exempt from overtime generally enjoy the privilege of a guaranteed salary regardless of the number of hours worked or amount of work performed in a given pay period. The following policies are exceptions that permit deductions from these employees' regularly paid wages. Any wage deductions for lost, stolen, or damaged property provided to an employee as a benefit for personal use is lawful for both nonexempt and exempt employees, provided prior written authorization has been signed by the employee.

Attachment A to Staff Summary

~~For those employees subject to withholding payments mandated by the Court or the Child Support Enforcement Agency (CSEA), the Authority is mandated by law to notify the Court or CSEA of any lump sum payment of one hundred fifty dollars (\$150.00) or more. The Authority is further mandated by law to hold said lump sum payment for thirty (30) days after the payment date and upon order of the Court or CSEA, to pay any specified amount of the lump sum payment to the Division of Child Support.~~

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- (i) ~~The GCRTA may otherwise deduct money wages from a salaried exempt employee's salary for full day absences not covered by other paid leave, taken for personal reasons, or as otherwise permitted by applicable federal-state and state federal law.~~
- (ii) ~~GCRTA may deduct wages from a salaried employee's salary for partial day absences if all of the following circumstances are met:~~
 - 1) ~~The employee is absent for personal or sick reasons; and~~
 - 2) ~~The employee did not use vacation, personal, sick, or FMLA leave to cover the absence; and~~
 - 3) ~~One or more of the following apply:~~
 - a. ~~The employee did not seek permission for the partial absence;~~
 - b. ~~The employee did seek permission for the partial day absence and the permission was denied; or~~
 - c. ~~The employee's paid leave has been exhausted.~~

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~~The deductions listed in this policy are not exhaustive, and GCRTA reserves the right to make other mandatory or voluntary payroll deductions as permitted by federal, state, and local law.~~

~~This policy is established pursuant to principles of public accountability and to ensure responsible handling of public tax dollars.~~

~~Updated November 30, 2023~~

RESOLUTION NO. 2025-91

AUTHORIZING REVISIONS TO PERSONNEL POLICY 400.04: PAYROLL
DEDUCTIONS OF THE PERSONNEL POLICIES OF THE GREATER
CLEVELAND REGIONAL TRANSIT AUTHORITY

WHEREAS, pursuant to Resolution 1990-027, the Board of Trustees of the Greater Cleveland Regional Transit Authority ("Authority") adopted its personnel policies and procedures; and

WHEREAS, the Authority has conducted a review and determined that Personnel Policy 400.04: Payroll Deductions should be updated to align certain provisions to current law and the Authority's operations.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That Personnel Policy 400.04: Payroll Deductions is hereby amended to read as specified in Attachment A hereto.

Section 2. That the Board of Trustees hereby waives the fourteen-day period provided for in Article XI, Section 2 of the Bylaws.

Section 3. That this resolution shall become effective immediately upon its adoption.

Attachments: A. Personnel Policy 400.04: Payroll Deductions

Adopted: August 19, 2025

President

Attest: _____
Secretary-Treasurer

400.04 PAYROLL DEDUCTIONS

GCRTA shall be authorized to make multiple types of payroll deductions from employee wages, including from regular payroll cycles, supplemental payroll, final payroll checks, vacation and/or sick time lump-sum payouts, and any other payments for wages made by GCRTA.

(a) Mandatory Payroll Deductions: Mandatory payroll deductions are made for federal, state, and local tax withholding; the Ohio Public Employees Retirement System ("OPERS"); overpayment of previous wages; Medicare; and court-mandated deductions.

(b) Voluntary Payroll Deduction: Employees may authorize wage deductions for such items as healthcare (medical, dental, vision) insurance, life insurance, flexible spending accounts, U.S. Savings Bonds, employee giving campaign contributions, agency fee/union dues, credit union deductions, and deferred compensation contributions. Voluntary wage deductions may also include deductions to address lost, stolen, or damaged property; improper tuition reimbursement repayments; overpayment of uniform or tool allowances; unauthorized P-Card purchases; and recoupment of improper benefit payments made by GCRTA. In most circumstances, employees must provide GCRTA with prior authorization/consent to make voluntary deductions.

(c) Salaried Employee Deductions: Salaried employees who are exempt from overtime generally enjoy the privilege of a guaranteed salary regardless of the number of hours worked or amount of work performed in a given pay period. The following policies are exceptions that permit deductions from these employees' regularly paid wages:

(i) GCRTA may deduct wages from a salaried employee's salary for full day absences not covered by other paid leave, taken for personal reasons, or as otherwise permitted by applicable state and federal law.

(ii) GCRTA may deduct wages from a salaried employee's salary for partial day absences if all of the following circumstances are met:

- 1) The employee is absent for personal or sick reasons; and
- 2) The employee did not use vacation, personal, sick, or FMLA leave to cover the absence; and
- 3) One or more of the following apply:
 - a. The employee did not seek permission for the partial day absence;
 - b. The employee did seek permission for the partial day absence and the permission was denied; or
 - c. The employee's paid leave has been exhausted.

The deductions listed in this policy are not exhaustive, and GCRTA reserves the right to make other mandatory or voluntary payroll deductions as permitted by federal, state, and local law.

This policy is established pursuant to principles of public accountability and to ensure responsible handling of public tax dollars.



To: Mayor Paul A. Koomar, President
Members, Board of Trustees

From: India L. Birdsong Terry
General Manager / Chief Executive Officer

Subject: July 2025 Operating Budget Transfers

Date: July 15, 2025

Section 2 of the Budget Appropriation Resolution (No. 2024-107) states "That transfers of funds may be made in the FY 2025 Budget from one division to another, or from one department to another, or from one line item to another, or from one of the funds established by Chapter 460 of the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority to another, as long as the total appropriation in each fund is not exceeded and transfers of funds are reported to the Board within thirty (30) days after the end of the month in which said transfer occurred." The following transfer(s) were made:

July 2025						
Date	From		To		Amount +/-	Explanation
	Dept	Object Class	Dept	Object Class		
7/17/25	49	504021	67	502000	\$30,549.02	A budget transfer from Dept. 49-Triskett District of projected surplus for CNG to Dept. 67-Office of Management & Budget to be held in reserve.
7/17/25	32	505021			\$43,125.66	A budget transfer from Dept. 32-Rail District of projected surplus for electricity to Dept. 67-Office of Management & Budget to be held in reserve.
7/17/25	36	505010			\$259,673.46	A budget transfer from Dept. 36-Power & Way of projected surplus for propulsion power to Dept. 67-Office of Management & Budget to be held in reserve.
7/25/2025	57	505019			\$5,183.60	A budget transfer from Dept. 57-Programming & Planning projected surplus for sewer expenses to Dept. 67-Office of Management & Budget to be held in reserve.
7/31/2025	61	503046			\$70,861.08	A budget transfer from Dept. 61-Management Information Services from a prior year contractual commitment that is no longer needed to Dept. 67-Office of Management & Budget to be held in reserve.



DATE: August 13, 2025
TO: Distribution
FROM: Carolyn Young, Director of Grants Management & Treasury
RE: Treasury Reports for July 2025

Please find attached the following monthly treasury reports:

1. Report on Investment Earnings
2. Inventory of Treasury Investments and Accrued Interest
3. Debt Service Schedule and Status of Bond Retirement Fund
4. Composition of Investment Portfolio
5. Summary of Investment Performance
6. Banking and Financial Relationships

The month of July began with cash and investment balance of \$357.4 million. Sales tax revenue in the amount of \$22.0 million was received in July. The month closed with a cash and investment balance of \$357.4 million. The Authority's average investment balance for the month was \$349.7 million, compared to \$379.5 million in July 2024.

The Authority's average yield on investments was 4.14% during the month of July.

The average yield on the portfolio year to date is 4.07%, which is 0.16 basis points below the performance standard yield of 4.23% and 0.28 basis points below the money market average yield of 4.35%. The following table summarizes key economic indicators reported in June 2025 /July 2025:

<u>Economic Indicator</u>	<u>Period</u>	<u>Previous Report Actual/Revised</u>	<u>Current Report Actual</u>
Consumer Price Index	June	2.7	2.7 All items increased
Consumer Confidence	July	97.2	2.0-point increase Consumers' confidence
Leading Economic Indicators *	June	98.8	0.3% decline in LEI
Unemployment Rate	July	4.2	The unemployment rate slightly increased 0.1% compared to June

*July 2025 CPI, LEI information has not been reported

DISTRIBUTION: Birdsong-Terry, Gautam, Togher, Sutula, Lyons, So, Hodges

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
REPORT ON INVESTMENT EARNINGS (CASH BASIS)
AS OF JULY 31, 2025

BOND RETIREMENT FUND	
HUNTINGTON MONEY MARKET	\$ 16,918
TOTAL JULY	<u>\$ 16,918</u>
2025 YEAR TO DATE	\$ 76,466
2024 YEAR TO DATE	\$ 105,157
GENERAL FUND	
HUNTINGTON-SALES TAX ACCOUNT	\$ 108
STAROHIO	\$ 56,846
KEY BANK SWEEP ACCOUNT	\$ 7,462
PNC CUSTODY ACCOUNT	\$ 22,948
MERCHANT ACCOUNT-KEY BANK SWEEP ACCOUNT	\$ 278
TOTAL JULY	<u>\$ 87,642</u>
2025 YEAR TO DATE	\$ 797,435
2024 YEAR TO DATE	\$ 572,383
INSURANCE FUND	
STAROHIO	\$ 26,701
TOTAL JULY	<u>\$ 26,701</u>
2025 YEAR TO DATE	\$ 182,701
2024 YEAR TO DATE	\$ 254,593
LAW ENFORCEMENT FUND	
KEY BANK SWEEP ACCOUNT	\$ 257
STAROHIO	\$ 296
TOTAL JULY	<u>\$ 553</u>
2025 YEAR TO DATE	\$ 3,506
2024 YEAR TO DATE	\$ 2,941
LOCAL MATCH FUND	
STAROHIO-LOCAL MATCH	\$ 185,099
KEY BANK SWEEP ACCOUNT	\$ 1,762
PNC CUSTODY ACCOUNT	\$ 256,508
TOTAL JULY	<u>\$ 443,369</u>
2025 YEAR TO DATE	\$ 3,801,872
2024 YEAR TO DATE	\$ 3,603,951
PENSION FUND	
STAROHIO	\$ 5,649
KEY BANK SWEEP ACCOUNT	\$ 4
TOTAL JULY	<u>\$ 5,653</u>
2025 YEAR TO DATE	\$ 38,592
2024 YEAR TO DATE	\$ 44,882
EMPLOYEE ACTIVITY ACCOUNT	
KEY BANK MONEY MARKET	\$ 497
TOTAL JULY	<u>\$ 497</u>
2025 YEAR TO DATE	\$ 3,239
2024 YEAR TO DATE	\$ 3,586
RTA CAPITAL FUND	
KEY BANK SWEEP ACCOUNT	\$ 17,924
PNC CUSTODY ACCOUNT	\$ 77,216
TOTAL JULY	<u>\$ 95,140</u>
2025 YEAR TO DATE	\$ 350,450
2024 YEAR TO DATE	\$ 266,350

**GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
REPORT ON INVESTMENT EARNINGS (CASH BASIS)
AS OF JULY 31, 2025**

RESERVE FUND		
STAROHIO	\$	138,975
PNC CUSTODY ACCOUNT	\$	235,368
KEY BANK SWEEP ACCOUNT	\$	3,828
TOTAL JULY	\$	378,171
2025 YEAR TO DATE	\$	2,993,467
2024 YEAR TO DATE	\$	3,969,800
TOTAL ALL FUNDS		
JULY 2025	\$	1,054,644
2025 YEAR TO DATE	\$	8,247,728
2024 YEAR TO DATE	\$	8,823,643

	<u>JULY</u>	<u>2025 YEAR TO DATE</u>
INTEREST RECEIVED (CASH BASIS)	\$ 1,054,644	\$ 8,247,728
ACCRUED INTEREST:		
BEGINNING:	\$ (203,842)	\$ (458,951)
ENDING	\$ 266,746	\$ 266,746
TOTAL INTEREST INCOME EARNED	<u>\$ 1,117,548</u>	<u>\$ 8,055,522</u>
AVERAGE INVESTMENT BALANCE (COST BASIS):	\$ 349,445,307	\$ 361,594,598
AVERAGE YIELD ON INVESTMENTS:	4.14%	4.07%

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
INVENTORY OF TREASURY INVESTMENTS
AS OF JULY 31, 2025

FUND	PURCHASE DATE	MATURITY DATE	INSTRUMENT	INSTITUTION	TERM DAYS	TOTAL PRINCIPAL	ACCRUED INTEREST	AVERAGE DAYS TO MATURITY	AVERAGE YIELD
BOND RETIREMENT FUND									
TOTAL BOND RETIREMENT FUND	7/31/2025	8/1/2025	MONEY MARKET	HUNTINGTON BANK	1	\$ 6,528,752	\$ -	1	3.98%
GENERAL FUND									
	7/31/2025	8/1/2025	MERCHANT ACCT-KEY MMKT	KEY BANK	1	\$ 122,824	\$ -	1	1.56%
	7/31/2025	8/1/2025	STAR OHIO	STATE OF OHIO	1	14,538,794	-	1	4.46%
	7/31/2025	8/1/2025	EMPLOYEE ACTIVITY FUND	KEY BANK	1	380,713	-	1	1.56%
	7/31/2025	8/1/2025	PNC CUSTODY ACCOUNT	PNC BANK	1	6,823,432	-	1	4.24%
	7/31/2025	8/1/2025	SALES TAX ACCOUNT	HUNTINGTON BANK	1	33,416	-	1	3.98%
	7/31/2025	8/1/2025	KEY ECR	KEY BANK	1	7,541,558	-	1	1.56%
TOTAL GENERAL FUND	7/31/2025	8/1/2025				\$ 29,441,737	\$ -		3.62%
INSURANCE FUND									
	7/31/2025	8/1/2025	STAR OHIO	STATE OF OHIO	1	\$ 7,077,071	\$ -	1	4.46%
	7/31/2025	8/1/2025	KEY ECR	KEY BANK	1	19,670	-	1	0.00%
TOTAL INSURANCE FUND	7/31/2025	8/1/2025				\$ 7,096,741	\$ -		4.45%
LAW ENFORCEMENT FUND									
	7/31/2025	8/1/2025	KEY ECR	KEY BANK-SWEEP	1	\$ 267,211	\$ -	1	1.56%
	7/31/2025	8/1/2025	STAR OHIO	STATE OF OHIO	1	78,377	-	1	4.46%
TOTAL LAW ENFORCEMENT FUND	7/31/2025	8/1/2025				\$ 345,588	\$ -		2.22%
LOCAL MATCH FUND									
	7/31/2025	8/1/2025	LOCAL MATCH-STAR OHIO	STATE OF OHIO	1	\$ 58,966,133	\$ -	1	4.46%
	8/30/2022	8/28/2025	FHLB	STIFEL NICOLAUS	1094	15,000,000	253,967	28	4.01%
	7/28/2025	7/28/2027	FHLB	KeyBANC CAP MKT	730	30,000,000	7,050	727	4.23%
	7/28/2025	7/28/2027	FFCB	KeyBANC CAP MKT	730	10,000,000	2,292	727	4.13%
	7/31/2025	8/1/2025	PNC CUSTODY ACCOUNT	PNC BANK	1	50,042,140	-	1	4.24%
	7/31/2025	8/1/2025	LOCAL MATCH-KEY ECR	KEY BANK-SWEEP	1	560,828	-	1	1.56%
	7/31/2025	8/1/2025	GRANT-ECR	KEY BANK	1	975,827	-	1	0.00%
	7/31/2025	8/1/2025	CATCH BASIN-KEY ECR	KEY BANK	1	105,926	-	1	1.56%
TOTAL LOCAL MATCH FUND	7/31/2025	8/1/2025				\$ 165,650,854	\$ 263,308		4.25%

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
INVENTORY OF TREASURY INVESTMENTS
AS OF JULY 31, 2025

FUND	PURCHASE DATE	MATURITY DATE	INSTRUMENT	INSTITUTION	TERM DAYS	TOTAL PRINCIPAL	ACCRUED INTEREST	AVERAGE DAYS TO MATURITY	AVERAGE YIELD
PENSION FUND									
	7/31/2025	8/1/2025	KEY ECR	KEY BANK	1	\$ 6,448	\$ -	1	1.56%
TOTAL PENSION FUND	7/31/2025	8/1/2025	STAR OHIO	STATE OF OHIO	1	1,493,488	-	1	4.46%
						\$ 1,499,936	\$ -		4.45%
RTA CAPITAL FUND									
	7/31/2025	8/1/2025	KEY ECR	KEY BANK	1	\$ 2,314,192	\$ -	1	1.56%
	7/28/2025	7/28/2027	FFCB	KeyBANC CAP MKT	730	5,000,000	1,146	727	4.13%
	7/31/2025	8/1/2025	PNC CUSTODY ACCOUNT	PNC BANK	1	5,303,020	-	1	4.24%
TOTAL RTA CAPITAL FUND						\$ 12,617,212	\$ 1,146		3.70%
RESERVE FUND									
	7/31/2025	8/1/2025	PNC CUSTODY ACCOUNT	PNC BANK	1	82,875,105	-	1	4.24%
	7/28/2025	7/28/2027	FFCB	KeyBANC CAP MKT	730	10,000,000	2,292	727	4.13%
	7/31/2025	8/1/2025	KEY ECR	KEY BANK	1	5,522,959	-	1	1.56%
	7/31/2025	8/1/2025	STAR OHIO	STATE OF OHIO	1	28,127,838	-	1	4.46%
TOTAL RESERVE FUND						\$ 126,525,902	\$ 2,292		4.16%
GRAND TOTAL ALL FUNDS						\$ 349,706,722	\$ 286,746		4.14%

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
DEBT SERVICE SCHEDULE AND STATUS
AS OF JULY 31, 2025

Bonds	Final Maturity Date	Total Principal Outstanding 12/1/2024	Interest Payable/ 6/1/2025	Principal Payable/ 6/1/2025	Debt Service Requirement/ 6/1/2025	Interest Payable/ 12/1/2025	Principal Payable/ 12/1/2025	Debt Service Requirement/ 12/1/2025	Total Debt Requirement 2025
Series 2014A-Sales Tax Rev.	Dec. 2025	\$ 1,740,000	\$ 43,500	\$ -	\$ 43,500	\$ 43,500	\$ 1,740,000	\$ 1,783,500	\$ 1,827,000
Series 2015-Sales Tax Rev.		8,350,000	208,750	-	208,750	208,750	4,075,000	4,283,750	4,492,500
Series 2016-Sales Tax Rev.	Dec. 2027	4,345,000	108,625	-	108,625	108,625	1,380,000	1,488,625	1,597,250
Series 2019-Sales Tax Rev.	Dec. 2030	7,875,000	196,875	-	196,875	196,875	1,160,000	1,356,875	1,553,750
Total Bonds		\$ 22,310,000	\$ 557,750	\$ -	\$ 557,750	\$ 557,750	\$ 8,355,000	\$ 8,912,750	\$ 9,470,500

Bond Retirement
\$6,528,752

Current Balance (Set Aside for 2025)

\$789,208

Monthly Set Aside Required

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
SUMMARY OF INVESTMENT PERFORMANCE
YEAR TO DATE THROUGH JULY 31, 2025

MONTH	2025					2024				
	AVERAGE BALANCE	INTEREST EARNED	AVERAGE YIELD	STANDARD YIELD #	MONEY/MKT YIELD #	AVERAGE BALANCE	INTEREST EARNED	AVERAGE YIELD	STANDARD YIELD #	MONEY/MKT YIELD #
JANUARY	\$ 370,860,178	\$ 1,185,266	4.09%	4.16%	4.46%	\$ 385,508,048	\$ 1,735,498	4.39%	5.36%	5.22%
FEBRUARY	\$ 369,824,059	\$ 1,231,179	4.06%	4.16%	4.40%	380,226,311	1,215,231	4.43%	5.32%	5.16%
MARCH	\$ 367,862,225	\$ 1,165,944	4.06%	4.21%	4.36%	385,500,913	1,349,459	4.50%	5.33%	5.12%
APRIL	\$ 363,641,320	\$ 1,183,349	4.05%	4.25%	4.31%	392,386,644	1,386,057	4.57%	5.42%	5.21%
MAY	\$ 359,279,719	\$ 1,009,474	4.02%	4.26%	4.30%	380,149,184	1,426,995	4.49%	5.42%	5.21%
JUNE	\$ 350,249,378	\$ 1,162,584	4.08%	4.31%	4.30%	379,341,823	1,117,872	4.44%	5.33%	4.88%
JULY	\$ 361,594,598	\$ 1,117,548	4.14%	4.27%	4.29%	385,760,857	1,395,601	4.45%	5.14%	4.88%
AUGUST						382,269,871	1,388,567	4.56%	4.89%	4.88%
SEPTEMBER						376,958,299	1,414,144	4.55%	4.38%	4.52%
OCTOBER						374,899,152	1,086,953	4.38%	4.43%	4.44%
NOVEMBER						370,321,341	1,180,465	4.34%	4.42%	4.05%
DECEMBER						370,555,288	1,185,650	4.09%	4.13%	4.10%
YEAR TO DATE	\$361,594,598	\$ 8,055,344	4.07%	4.23%	4.35%	\$ 380,392,595	\$ 15,872,491	4.43%	4.96%	4.81%
RTA AVERAGE YIELDS OVER (UNDER) INDEX				-0.16%	-0.28%				-0.53%	-0.37%

Moving average coupon equivalent yields for 6 month Treasury Bills,

Market Yield equals US Treasury Money Fund 7 Day Yield

COMPOSITION OF INVESTMENT PORTFOLIO
AS JULY 31, 2025

	PRINCIPAL	FACE AMOUNT	PERCENT OF TOTAL	AVERAGE YIELD	AVERAGE MATURITY
Instrument:					
Money Market Account	\$ 151,728,689	\$ 151,728,689	43.39%	4.29%	1
Key Bank Sweep Account	828,039	828,039	0.24%	1.56%	1
Star Ohio	110,282,701	110,282,701	31.54%	4.46%	1
Earnings Credit Rate Account	16,867,293	16,867,293	4.82%	1.56%	1
U.S. Government Securities	70,000,000	70,000,000	20.02%	4.15%	734
Total Investment Portfolio	\$ 349,706,722	\$ 349,706,722	100.00%	4.14%	

Greater Cleveland Regional Transit Authority
Banking and Financial Relationships
As of July 31, 2025

Bank/Financial Institution	Nature of relationship
Key Bank	Main banking services
PNC Bank	Custodial Account and Credit card
Fifth Third	Escrow Account
Huntington Bank-Argent Institutional Trust Company ("AIRC"), Effective September 2025	Bond Retirement and Sales Tax Account Underwriter STAR Ohio-Investments
Bank of New York Mellon	Bond Registrar
BMO Harris Bank	Fuel Hedge

NOTE:

This information is being provided for applicable individuals to be in compliance with:

- Ohio Revised Code Sections 102.03(D) and (E)
- Ohio Ethics Commission Informal Opinion Number 2003-INF-0224-1
- Ohio Ethics Commission Staff Advisory Opinion to Sheryl King Benford (DGM - Legal Affairs) dated May 6, 2020
- Ohio Ethics Commission Opinion Number 2011-08
- Ohio Ethics CommissionStaff Advisory Opinion to R. Brent Minney dated March 27, 2012

Please refer to Chapter 656 of the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority (Travel Policy), Administrative Procedure 024 and Board of Trustees Resolution No. 2020-80 for additional information.