



Greater Cleveland
Regional Transit Authority

1240 West 6th Street
Cleveland, Ohio 44113-1302
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riderta.com

MEETING NOTICE

Notice is hereby given that the following meeting of the Board of Trustees of the Greater Cleveland Regional Transit Authority (GCRTA) will take place on Tuesday, February 17, 2026, in the Board Room of the Authority, 1240 West Sixth Street, Cleveland, OH 44113, for consideration of the listed items and such other items that may properly come before the Board and be acted upon. This meeting will be live streamed beginning at 9:00 a.m. on GCRTA's Board Page www.RideRTA.com/board on the meeting date for staff and members of the public. Members of the public may attend in person.

The meeting package will be posted on GCRTA's website at (www.riderta.com/board), Facebook page and Twitter page.

9:00 a.m. **Organizational, Services & Performance Monitoring Committee**

- TRACTION Results Reporting – Presentation of 4th Quarter 2025 scorecards and customer experience surveys
- Quarterly Management Report – Review of 4th Quarter 2025 results

Committee of the Whole

- Internal Audit Report – Presentation of 4th Quarter 2025 Internal Audit Report

Board of Trustees Meeting

- Agenda attached

Compensation Committee Meeting

- Agenda attached



India L. Birdsong Terry
General Manager, Chief Executive Officer

IBT/bc
Attachment

Scan this QR code to access the meeting schedule, live streams and meeting materials.





AGENDA

Organizational, Services & Performance Monitoring Committee

Tuesday, February 17, 2026

Committee Members: Ms. Emily Garr Pacetti, Chair
Mayor Marie Gallo
Ms. Deidre Y. McPherson
Mr. Jeffrey W. Sleasman

- I. Roll Call
- II. Approval of Minutes – February 3, 2026
- III. TRACTION Results Reporting – Presentation of 4th Quarter 2025 scoreboards and customer experience surveys
 - Presenters:
 - India L. Birdsong Terry, General Manager & CEO
 - Nick Biggar, Senior Director, CX & Performance Management
 - Mark Aesch, Chief Executive Officer, TransPro Consulting
- IV. Quarterly Management Report – Review of 4th Quarter 2025 Results
 - Presenters:
 - India L. Birdsong Terry, General Manager & CEO
- V. Adjourn



Organizational, Services & Performance Monitoring Committee

February 3, 2026

MEETING MINUTES

Committee Members: Ms. Pacetti (Chair), Mayor Gallo, Ms. McPherson, Mr. Sleasman

Also Present: Ms. Elder, Mr. Love, Mr. Sleasman, Mayor Weiss, Ms. Whigham

Staff/Other: Shawn Becker, India Birdsong Terry, Janet Burney, Floun'say Caver, Brent Charnigo, Sharon Cottrell, Nick Davidson, George Fields, Bob Fleig, Joel Freilich, Anthony Garofoli, Rajan Gautam, Sharon Jenkins, Carl Kirkland, Sheila Miller, Charles Morgan, Mike Schipper, Kay Sutula, Wendy Talley, John Togher, Kimberly Wright, Carolyn Young

Public: Brian Gibbons, Loh

I. Roll Call

Ms. Pacetti called the meeting to order at 9:03 a.m. with roll call. A quorum was present.

II. Approval of Minutes – January 3, 2026

Mr. Sleasman moved, and Mayor Gallo seconded to approve the minutes; the motion carried.

III. Contracted Paratransit Services -- This is a recurring competitively negotiated procurement for Contracted Paratransit Services, for a period of three years with two one-year options.

Nick Davidson, District Director, Paratransit District, stated that operational priorities were established in 2019 and include leveraging scheduling technologies, improving customer service experience, modernizing communication technology, increasing on-time performance and reducing on-board travel times.

Paratransit is required by the Americans with Disabilities Act of 1990 and requires providing paratransit service for individuals who have a disability and are unable to utilize fixed route because of that disability.

GCRTA provides approximately 46% of the total paratransit service with third-party contractors and the other 54% is outsourced. Of the outsourced portion 55% is provided by Provide a Ride, 35% is provided by GC Logistics and 10% is provided by Senior Transportation Connection (STC).

Paratransit ridership in 2025 was approximately 130% of pre-COVID level demand. GCRTA is in the midst of putting in nineteen (19) new vehicles into service, and fourteen (14) are already in service.

The Committee was briefed on customer satisfaction data, showing a Net Promoter Score of 71, which significantly exceeds the national paratransit average of 33. Survey results indicated that 88% of respondents believe operators drive safely, 89% are satisfied with overall performance, and 86% find operators friendly and helpful. These metrics reflect the performance of both internal and

contracted operations. Mr. Davidson highlighted that 56% of trips are healthcare-related, followed by shopping, leisure, work, and education.

Mr. Davidson explained that the current contract has three providers and is set to expire on May 31, 2026. The contract contains two one-year options. Following a competitive RFP issued in October 2025, staff recommended a new blended service arrangement to drive down costs while maintaining quality. This new structure is expected to reduce the blended rate from \$70.25 to \$64.17 per service hour, yielding an estimated savings of \$1.5 million in the first year.

The proposed structure would be to award Provide a Ride a three (3) year contract with two (2) one (1) year options, allow the GC Logistics contract to expire and exercise the first option with STC.

Scott Lawson, Contract Administrator II, Procurement, stated that the RFP was issued on October 19, 2025, and eight (8) firms proposed. The evaluation criteria included objectively measured results achieved on similar contracts, qualifications and relevant experience, strategy, scalability, capital resources and cost.

Mr. Lawson stated that staff requests that the Committee recommend the Board award a three (3) year contract to Future Age, Inc. dba Provide A Ride in an amount not to exceed \$52,300,000 with two (2) one (1) year options, for a total contract not to exceed \$96 million for the five (5) year period.

Ms. Pacetti and Ms. McPherson expressed appreciation for the team's efforts to control costs without sacrificing service quality.

Mr. Sleasman inquired about the risks of consolidating 90% of the service with one provider. Mr. Davidson clarified that Provider Ride is currently delivering nearly 64% of services and has the vehicle capacity and personnel to scale further. CEO Terry added that the decision to transition to 90% rather than 100% was a deliberate move to ensure a safe onboarding process and maintain the expertise provided by STC.

Mr. Sleasman raised concerns regarding Provide a Ride's past performance. Mr. Davidson noted that the provider's on-time performance is currently within 1% of GCRTA's internal performance. Regarding long-term strategy, Mr. Davidson stated the goal is to continue growing internal capacity to eventually handle more than 50% of total services in-house.

Mr. Davison advised that staff have regular meetings with them to discuss operational and customer concern issues. GCRTA requires active monitoring to provide transparency for the customer experience. Provide a Ride exceeds contract requirements regarding accessible vehicles, and their fleet is younger than the contract requires. Additionally, the Net Promoter score reflects the entire system. Staff is confident regarding the progress they have made. Mr. Davison further stated that control measures will be included in the contract. Provide a Ride's metrics for on-time performance on-board time are within 1% of GCRTA performance.

Mr. Love questioned whether the current distribution would remain the same between contracted and GCRTA over the five-year period. Mr. Davison stated that the long-term strategy around paratransit is to keep as much in-house as possible.

Dr. Caver stated that the RFP was marketed nationally, but the national players cost more than local players. The contracts' expiration dates are aligned, making it easier for a national player to build a model.

Ms. McPherson moved and Mr. Sleasman seconded to advance the item to the Board of Trustees; the motion carried.

IV. Adjournment

There being no further business to bring before this Committee, Mayor Gallo moved to adjourn the meeting and seconded by Mr. Sleasman. The meeting was adjourned at 9:33 a.m.

Rajan D. Gautam
Secretary/Treasurer

Brent Charnigo
Board Administrator



Greater Cleveland Regional Transit Authority

FY25 Q4 Quarterly Performance Review Executive Summary

Q4 Organizational Scorecard

Customer Experience earned 36.5 of the possible 40 points (91%); Community Impact earned 16.5 of the possible 25 points (66%); Employee Investment earned 17.8 of the possible 20 points (89%); and Financial Health earned 13 of its possible 15 points (87%). *Customer Experience*: Compared to Q3, GCRTA saw dips in net promoter score and perception of safety and security but saw increases in overall customer satisfaction and actual on-time performance.

Community Impact: RTA saw another dip in emissions reduction from 5% in Q1 to 2% in Q2 to -1% in Q3 to -2% in Q4.

Employee Investment: The internal pipeline declined, but other metrics remained steady. *Financial Health*: RTA won an additional \$4M in competitive capital grants over Q3, bringing the yearly total to \$28.2M. The organization transferred another \$20M from the Revenue Stabilization Fund, bringing the yearly total to \$45M.

Q4 Divisional Scorecards

Division	Points	Strength Area	Growth Area
Operations	79.2	Non-Operator Overtime	Operator Labor Budget Adherence
Finance	83	Financial Management – Community Perception	Competitive Grant Dollars Awarded vs. Applied
Engineering & Project Management	76	Annual Goal for Rail Car Replacement Fund	Emissions Reduction
Legal Affairs	91.5	Customer Perception of Safety	Reduce Operating Expenses
Human Resources	80.9*	Vacancy Fill Rate: Operators, Mechanics, Transit Police	Wellness Incentive Participation
Administration & External Affairs	97.6	Community Perception – Access to Employment	Division Employees Satisfaction

*Result pending finalization of wellness incentive participation. Individuals have until the end of February to submit documentation. Results reported as of 2/9/2026.

2025 Organizational Scorecard Key Success Metrics

The key success metric(s) for 2025 is defined in each of the four success outcomes:

Success Outcome	Success Definition	Status
Customer Experience	29 Net Promoter Score	23 Net Promoter Score
Community Impact	62% Community Perception of Personal Relevance	65% Community Perception of Personal Relevance
Employee Investment	95% Vacancy Fill Rate: Operators, Mechanics, Transit Police	98% Vacancy Fill Rate: Operators, Mechanics, Transit Police
Financial Health	\$35M Competitive Capital Grants	\$28.2M Competitive Capital Grants

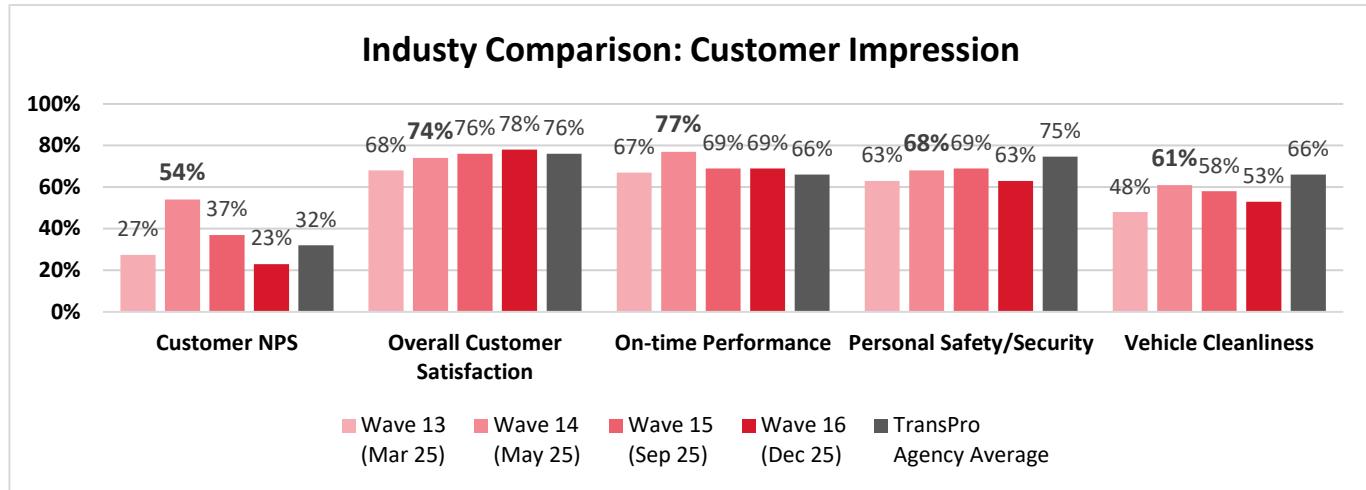
Tactics Review: 3 Most Important Things

The 3 most important things for 2025 are: (1) reduce operating expenses, (2) employee retention, and (3) customer perception of safety and security.

GCRTA Customer Survey Results – December 2025

I. Overall Greater Cleveland Regional Transit Authority Customer Experience

The 16th wave of Customer Experience Surveys occurred in December 2025. The agency Net Promoter Score* (NPS) decreased by 14 points from Wave 15. An NPS of 23 falls below the agencywide goal and TransPro's Agency Average. Overall Satisfaction improved slightly within the margin of error, up to 78%. The chart presented below shows the four most recent waves of customer experience surveys with overall results weighted by mode ridership (Fixed Route, BRT, Rail, and Paratransit).



On average, the RTA's NPS now sits nine points below other transit agencies. Overall Satisfaction is now above the TransPro Agency Average. Customer perception of vehicle cleanliness declined from Wave 15, while perceptions of on-time performance remained steady. Views of personal safety/security declined.

II. Fixed Route, BRT, & Rail

Consistent with previous customer surveys, a methodology of a randomized intercept survey of approximately every fourth boarding customer across the three modes (Fixed Route, BRT, and Rail) was conducted. A total of 1,214 surveys were completed, yielding a margin of error below 5% for each mode.

The NPS for Fixed Route Bus, BRT, and Rail are 20, 26, and 26, respectively. For Overall Satisfaction, the modes scored 78%, 77%, and 79%, respectively.

The most important factors include on-time performance (all three modes), vehicle cleanliness (all three modes), and personal safety and security (all three modes).

Customers are most satisfied with conveniently located routes (all three modes), reasonableness of travel time (Fixed Route Bus and BRT), understanding routes and confidence navigating the system (BRT and Rail), and service operating on the days and times that are needed (Fixed Route Bus).

Customers are least satisfied with vehicle cleanliness (all three modes), feeling safe while waiting for the vehicle (Fixed Route Bus and BRT), and information about detours and changes (all three modes).

III. Paratransit

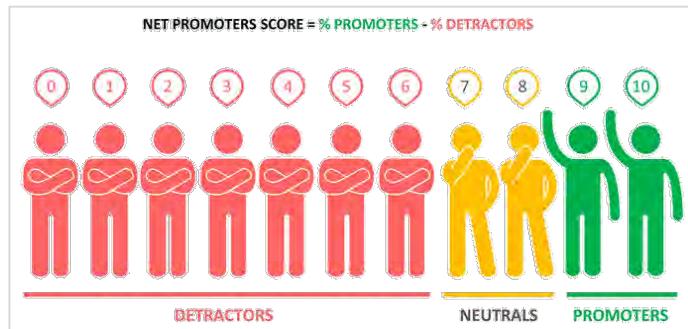
Paratransit surveys were completed by telephone and mail with a total of 25 surveys yielding a $\pm 4.8\%$ margin of error.

RTA's Paratransit NPS decreased 5 points compared to wave 15, down to 66. However, it is still 4 points above the TransPro Industry Average of 62.

The most important factors to paratransit customers are safety while boarding and riding the vehicle and operators driving safely.

Customers are most satisfied with safety while boarding and riding the vehicle and safe operation of vehicles. They are least satisfied with concerns and complaints being resolved in a timely fashion, vehicle comfort, and on time performance.

*Net Promoter Score





AGENDA

Committee of the Whole
Tuesday, February 17, 2026

Committee Members:

Mayor Paul A. Koomar, Chair
Ms. Emily Garr Pacetti, Vice Chair
Ms. Anastasia A. Elder
Mayor Marie Gallo
Mr. Stephen M. Love
Ms. Deidre Y. McPherson
Mr. Jeffrey W. Sleasman
Mayor David E. Weiss
Ms. Shanelle Smith Whigham

I. Roll Call

II. Approval of Minutes – January 20, 2026

III. Internal Audit Report – Presentation of 4th Quarter 2025 Internal Audit Report.

Presenter:

- Anthony Garofoli, Executive Director, Internal Audit

IV. Adjourn



Committee of the Whole

January 20, 2026

MEETING MINUTES

Committee Members: Mayor Koomar (Chair), Ms. Pacetti (Vice Chair), Ms. Elder, Mayor Gallo, Mr. Love, Ms. McPherson, Mr. Sleasman, Mayor Weiss, Ms. Smith Whigham

Staff/Other: Shawn Becker, India Birdsong Terry, Muriel Bower, Felicia Brooks-Williams, Janet Burney, Floun'say Caver, Brent Charnigo, Drew Dimmick, Maribeth Feke, Michael Fesler, George Fields, Bob Fleig, Joel Freilich, Anthony Garofoli, Rajan Gautam, Fiona Gibbons, Chief Deirdre Jones, Carl Kirkland, Ida Marshall, Nicholas Miller, Sheila Miller, Charles Morgan, Mike Schipper, Joe Shaffer, Kay Sutula, Wendy Talley, John Togher, Gerald Ware, Kimberly Wright

Public: Rhonda Chesney, Belinda James, Matt Krauss, Lauren Lynch, Calley Mersmann, Beatrice Osbey, Perry Osbey, Clark Suital, Chris Urban, Dagmar White, Jerome Windsor

I. Roll Call

Mayor Koomar called the meeting to order at 9:00 a.m. with roll call. A quorum was present.

II. Approval of Minutes – December 2, 2025

Ms. Pacetti moved, and Ms. McPherson seconded to approve the minutes; the motion carried.

III. West 25th Street BRT Project Update

Michael Shipper, Deputy General Manager, Engineering, stated that the Board was given an update on the West 25th Street BRT Project in October. The presentation focused on the Ohio City segment, a nearly four (4) mile corridor from Detroit Avenue to Old Brooklyn, with particular attention to the five or six blocks from Detroit to just south of Lorain Avenue.

Calley Mersmann, Director, City of Cleveland Planning Commission, stated that the City of Cleveland is working in partnership with GCRTA on the development and roll out of the West 25th Street Bus Rapid Transit (BRT) project, understanding that GCRTA is the key sponsor of the capital project along the corridor. The shared goal is to deliver a capital investment that maximizes transit benefits while supporting a thriving business district with safe and convenient pedestrian, bicycle and vehicular navigation. This presentation is specific to the Ohio City portion of the project.

The project represents a \$52 million roadway investment in the Ohio City neighborhood, including \$4 million dedicated to improvements adjacent to the new Irishtown Bend park. Key features include a multipurpose path connecting regional bicycle networks, sidewalk repairs, asphalt resurfacing, landscaping, security enhancements, and upgraded transit waiting environments. The initiative aims to maximize transit benefits while supporting a vibrant business district and improving pedestrian, bicycle, and vehicular navigation.

Safety is a central concern, with analysis identifying high-priority intersections for improvements. The project will provide continuous bicycle connections through dedicated bus-bike lanes, reduce transit commute times, and enhance reliability for up to 1.7 million annual rides.

Ms. Mersmann stated that the City of Cleveland is compelled to find a solution that maximizes transit benefits and contributes to the sustained vitality and vibrancy of the business corridor in this high-frequency area. The corridor sees high transit frequency, with 12 routes per hour in each direction, underscoring the need for solutions that balance business vitality and transit efficiency.

Mr. Schipper advised that the BRT project has evolved since 2020, beginning with a transit-oriented development study and progressing through environmental and design phases. The Federal Transit Administration (FTA) recently approved the environmental documentation, setting project limits and scope. 90% of design plans were completed and submitted in November 2025, with ongoing stakeholder engagement, including meetings with business owners, community groups, and the Irish Town Bend team.

The current traffic patterns disrupts and jams the corridor, resulting in GCRTA buses being delayed. Such disruptions occur at different times on different days. In an effort to alleviate the traffic disruptions, the BRT will feature dedicated bus lanes, transit signal prioritization, enhanced curbside stations, and improved reliability, with significant investments in roadway, signals, pedestrian infrastructure, and station amenities such as lighting, security cameras, and real-time information kiosks. Construction is anticipated to take 18 to 21 months and reach completion in Fall 2028.

GCRTA has conducted extensive community outreach with businesses, organizations and stakeholders. Economic development is a major focus, with over \$1 billion in investment projected along the corridor, including \$250 million already built and \$550 million in construction or permitting.

Ms. Mersmann explained how community concerns have been addressed by incorporating traffic calming measures in the market area, including raised crosswalks, vertical delineators, rumble strips, and red stencils for bus-bike lanes. These enhancements aim to improve pedestrian safety in high-traffic zones. The City is also piloting pedestrian detection and safety assessment technology at key intersections and will conduct post-project evaluations to address ongoing issues.

Mr. Schipper stated that an area of focus of the project is economic development. Cuyahoga County transit-oriented development data indicates that there will be over \$1 billion of investment in the corridor.

Parking availability is a key concern in the market district. The transition to dedicated bus-bike lanes will result in a net loss of 55 on-street parking spaces in Ohio City. GCRTA and the City of Cleveland have both conducted parking surveys and GCRTA has adjusted its plans to reduce parking impact as much as possible. However, there are nearly 600 additional surface-level parking spaces in the area and have a 70% utilization at peak times. GCRTA wants to deliver reliable transit service to riders.

The City is working with businesses to optimize parking management, designate pickup/drop-off zones, and implement camera enforcement for short-term curb use. A district-wide transportation management plan will clarify public parking options, improve wayfinding, and seek to unify payment systems for ease of use.

The project will expand space for pedestrians on the northern end of the corridor, which results in increased park space for Irish town Bend as well as construction of a multi-purpose path that links directly into local and regional bike networks.

Concerns about bus lane enforcement are being addressed through physical barriers and camera monitoring. GCRTA transit police will have authority to ticket those who park illegally. The City of Cleveland and GCRTA are committed to support businesses during construction, maintaining access, and providing resources as needed

Mr. Schipper stated that the project's funding includes local match funds, formula grants, \$12 million from ODOT, and a pending \$20.5 million FTA Capital Improvement Grant. If FTA funding is not secured in February, the project will reapply the following year, potentially delaying benefits and increasing costs due to inflation. Coordination with the Irish Town Bend team and other stakeholders is critical to maintaining project momentum and maximizing community value.

The Committee expressed appreciation for the collaborative efforts between GCRTA and the City of Cleveland, particularly in addressing safety and parking concerns.

Ms. Mersmann stated that the City of Cleveland through a separate project currently in partnership with GCRTA is piloting pedestrian detection and safety assessment technology at key intersections along the corridor. Additional safety measures for pedestrians will be implemented.

Ms. Mersmann advised that the transportation management plan includes a focused effort to raise awareness of the available parking, develop clear signage for drivers and pedestrians and move to one payment system. Additional efforts are being made to provide curb management strategies for businesses. The City will fund a district-wide transportation management plan that considers organized district parking solutions that make clear which surface lots are publicly available, implementing wayfinding signage and recommendations to unify pay parking opportunities under one system.

Mr. Sleasman stated that the economics of BRT found that it is positive for businesses and easier for drivers. He noted that one third of traffic congestion is drivers looking for parking. Transportation management signage would help remove distracted drivers in an area with many pedestrians.

IV. Adjournment

There being no further business to bring before the Committee, Mr. Sleasman moved to adjourn the meeting and seconded by Ms. Pacetti. The meeting was adjourned at 9:52 a.m.

Rajan D. Gautam
Secretary/Treasurer

Brent Charnigo
Board Administrator



AGENDA

GCRTA Board of Trustees Meeting

Tuesday, February 17, 2026

9:00 a.m.

I. Call to Order

II. Roll Call

III. Certification Regarding Notice of Meeting

IV. Approval of Minutes

a. January 20, 2026, Board Meeting

V. Public Comment (**2 minutes**) on Agenda and Non-Agenda items:

Please state your name and city of residence

- a. In-Person
- b. Phone: 440-276-4600
- c. Webform (1-comment limit); comments will be forwarded to Board and staff

VI. Board Governance Committee Report

- Mayor Paul Koomar, President

VII. Operational Planning & Infrastructure Committee Report

- Chair: Mr. Jeffrey Sleasman

VIII. Organizational, Services & Performance Monitoring Committee Report

- Chair: Ms. Emily Pacetti

IX. Audit, Safety Compliance and Real Estate Committee Report

- Chair: Mayor David E. Weiss

X. External & Stakeholder Relations & Advocacy Committee Report

- Chair: Ms. Deidre McPherson

XI. Committee of the Whole

- Chair: Mayor Paul Koomar

XII. Civilian Oversight Committee (COC)

- Board Liaison: Mayor Marie Gallo

XIII. Community Advisory Committee (CAC)

- Board Liaison: Ms. Anastasia Elder

XIV. Ad-Hoc Committee reports

- a. Ad-Hoc Compensation Committee
 - Chair: Mayor David Weiss
- b. Ad-Hoc Nominating
 - Chair: Mr. Stephen M. Love

XV. Introduction of New Employees and Announcement of Promotions - Ida Marshall,
Senior Manager of Talent Acquisition

XVI. Introduction of Resolutions:

- A. 2026-13 – AUTHORIZING CONTRACT NO. 2025-142 WITH FUTURE AGE, INC. DBA PROVIDE A RIDE TO PROVIDE CONTRACTED PARATRANSIT SERVICES IN AN AMOUNT NOT TO EXCEED \$52,300,000 FOR A PERIOD OF THREE YEARS, AND IN AMOUNTS NOT TO EXCEED \$20,900,000 AND \$22,800,000 FOR TWO ONE-YEAR OPTIONS, RESPECTIVELY, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$96,000,000 FOR A FIVE-YEAR PERIOD (GENERAL FUND, PARATRANSIT DEPARTMENT BUDGET)
- B. 2026-14 – AMENDING RESOLUTION NO. 2026-2 TO REMOVE THE VENDOR NAME “EXPERT OF CANTON DBA COMPLETE PEST SOLUTIONS” AND REPLACE IT WITH “BIG BOOTS PEST CONTROL, LLC DBA COMPLETE PEST SOLUTIONS OF CLEVELAND”
- C. 2026-15 – APPROVING THE 2026 INTERNAL AUDIT PLAN

Secretary-Treasurer's Report – Rajan Gautam, Deputy General Manager, Finance

- a. General Fund Revenue – January 2026 compared to January 2025
- b. General Fund Revenue – period ending January 2026 compared to budget
- c. Sales & Tax Receipts Report budgeted during 2026, actual receipts through January 31, 2026
- d. Inventory of Treasury Investments as of January 31, 2026
- e. Debt Service Schedule and Status of Bond Retirement Fund (cash basis) as of January 31, 2026
- f. Summary of Investment Performance, Year to Date through January 31, 2026
- g. Report on Investment Earnings (cash basis) as of January 31, 2026
- h. Composition of Investment Portfolio as of January 31, 2026
- i. Banking and Financial Relationships as of January 31, 2026

XVII. General Manager's Report – India L. Birdsong Terry, General Manager, Chief Executive Officer

XVIII. President's Report

XIX. Old Business

XX. New Business

XXI. The next regular Board meeting is scheduled for **March 24, 2026**, in the Board Room of the Authority, Root-McBride Building, 1240 West Sixth Street, Cleveland, Ohio 44113. This meeting will be live-streamed on GCRTA's Board page (www.RideRTA.com/board) by clicking the meeting date. The public is welcome to attend in person.

XXII. Adjournment



GCRTA Board of Trustees Meeting

January 20, 2026

MEETING MINUTES

Committee Members: Mayor Koomar (Chair), Ms. Pacetti (Vice Chair), Ms. Elder, Mayor Gallo, Mr. Love, Ms. McPherson, Mr. Sleasman, Mayor Weiss, Ms. Smith Whigham

Staff/Other: Shawn Becker, India Birdsong Terry, Muriel B, Felicia Brooks-Williams, Janet Burney, Floun'say Caver, Brent Charnigo, Drew Dimmick, Maribeth Feke, Michael Fesler, George Fields, Bob Fleig, Joel Freilich, Anthony Garofoli, Rajan Gautam, Fiona Gibbons, Chief Deirdre Jones, Carl Kirkland, Ida Marshall, Nicholas Miller, Sheila Miller, Charles Morgan, Mike Schipper, Joe Shaffer, Kay Sutula, Wendy Talley, John Togher, Gerald Ware, Kimberly Wright

Public: Rhonda Chesney, Belinda James, Matt Krauss, Lauren Lynch, Calley Mersmann, Beatrice Osbey, Perry Osbey, Clark Suital, Chris Urban, Dagmar White, Jerome Windsor

I. Call to Order

Mayor Koomar called the meeting to order at 9:52 a.m.

II. Roll Call

A quorum was present.

III. Certification regarding Notice of Meeting

It was advised that the notice of this meeting had been posted more than twenty-four hours in advance of the meeting, that the usual notification had been given to the news media and other interested persons, and that all requirements of the Ohio Revised Code and Rules and Bylaws of this Board regarding notice of meeting had been complied with.

IV. Approval of Meeting Minutes

Ms. Pacetti moved, and Mr. Sleasman seconded to approve the minutes of the December 16, 2025, Board Meeting. The motion was unanimously approved.

V. Public Comments – Agenda and Non-Agenda Items

Members of the public addressed the Board regarding both agenda and non-agenda items. Public comments submitted through the webform will appear in their original form and have not been edited for grammar or content. GCRTA reserves the right not to publish any explicit language, derogatory remarks, or personal attacks against individuals.

1. Airric Stewart (phone)

I want to know how many parking spaces are going in at the Irish Town Bend area. They didn't give the species of trees are they planning over in the Irish Bend and how many of them are they going to put in place in reference to the bus lanes where they're concerned with people driving through the lanes.

Is there going to be signage posted on what the fines will be if people are caught driving in those lanes so there's no discrepancy that they should have known because the signage was in place separate from that.

I also want to know is there someone in the Board of Trustees or leadership that would know how much are you paying cleaners for the shelters and what's the maximum pay they're giving right now? The same question applies to the bus drivers and train drivers.

I'd also like to address that if you are still running a bus every 15 minutes to Tri-C in each direction. How is it that you are still not putting the information out so that people can consider a bus going to the Pinecrest Shopping Center where there are 61 businesses. Those transit riders would go to midday movie sessions, then go to the grocery store, then go to some of the restaurants, get back on the bus and go back home if they didn't have to walk a half mile from Tri-C just to get up there.

Please address all these questions that I have just now posed to you and not ignore them. Like you did not hear any of them.

2. Airric Stewart, Cleveland (webform)

Post this verbatim. There should be an adjustment to the routes for the new year. Practical pursuits to better accommodate budget problems should be now implemented. This includes a thorough public examination of the repeatedly suggested hourly bus routes of the 15A, 48A, and 50. There has been no indication that the BOT and CAC have done anything to consider these practical routes. Bus shelter consideration should be examined as well. The 15A could have shelters in the following listed 6 places: 1) Pinecrest shopping center; 2) the southside of Harvard in front of Whitney Young school; 3) the northeast corner of Invermere and Lee Road; 4) the southwest corner of Invermere and Lee Road; 5) the north side of Bartlett Avenue between 154th and 153rd; and 6) the north side of Bartlett Avenue between east 140th and East 142nd. This particular stop is approximately 4 residential blocks south of the Mount Pleasant library. The 48A will share hourly service with the 48 from north of Miles and 131st to 93rd. This is the vast majority of where the service is needed. This essentially keeps the service to every 30 minutes. The 48A can run 16 times each direction 5 days a week and a maximum of 14 times a day each direction on weekends. The hourly 50 bus would better connect Marymount, University, and Cleveland Clinic hospitals 7 days a week if my suggestion is followed. RTA has a responsibility to the socioeconomic wellbeing of the public through the implementation of public transit.

VI. Board Governance Committee Report

No committee report.

VII. Operational Planning & Infrastructure Committee Report

No committee report

VIII. Organizational, Services & Performance Monitoring Committee Report

No committee report.

IX. Audit, Safety Compliance and Real Estate Committee Report

No committee report.

X. External and Stakeholder Relations and Advocacy Committee Report

No committee report.

XI. Committee of the Whole

No committee report.

XII. Civilian Oversight Committee (COC) Report

No committee report.

XIII. Community Advisory Committee (CAC)

No committee report.

XIV. Ad Hoc Committee Reports

a. Ad-Hoc Compensation Committee

The Committee is continuing through the process with the two direct reports to the Board.

b. Ad-Hoc Nominating Committee

No committee report

XV. Introduction of New Employees/Promotions

Ms. Marshall, Senior Manager of Talent Acquisition, provided an update on new hires and promotions for December, emphasizing the essential nature of these additions, particularly in operations.

Floun'say Caver, Chief Operating Officer, explained that most new bus operators were hired as part-time employees, a strategy designed to address budget concerns and potential service reductions. The organization has reduced its operator deficit from 150 to just 10, allowing for greater flexibility and reliability in service delivery.

XVI. Introduction of Resolutions

A. 2026-1 – EXPRESSING CONGRATULATIONS TO THE EMPLOYEES OF THE GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY WHO RETIRED DURING THE FOURTH QUARTER OF 2025

Ms. McPherson moved to adopt the resolution; seconded by Ms. Smith Whigham. The motion was approved unanimously.

B. 2026-2 – AUTHORIZING CONTRACT NO. 2025-109 WITH EXPERT OF CANTON DBA COMPLETE PEST SOLUTIONS FOR PEST CONTROL SERVICES IN AN AMOUNT NOT TO EXCEED \$205,200.00 FOR THE BASE THREE-YEAR PERIOD AND IN AMOUNT NOT TO EXCEED \$68,400.00 FOR EACH OF TWO OPTION YEARS, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$342,000.00 FOR FIVE YEARS (GENERAL FUND, CENTRAL FACILITIES MAINTENANCE DEPARTMENT BUDGET)

Mr. Sleasman moved to adopt the resolution; seconded by Mr. Love. The motion was approved unanimously.

C. 2026-3 – AUTHORIZING A RENEWAL AGREEMENT WITH THE CITY OF SHAKER HEIGHTS FOR LANDSCAPE MAINTENANCE AND PARKING LOT SNOW REMOVAL FOR A PERIOD OF TWO (2) YEARS BEGINNING JANUARY 1, 2026, IN AN AMOUNT NOT TO EXCEED \$277,915.81 FOR 2026 AND \$283,127.40 FOR 2027 (GENERAL FUND, PROGRAMMING & PLANNING DEPARTMENT BUDGET)

Mr. Sleasman moved to adopt the resolution; seconded by Ms. McPherson. The motion was approved with one abstention by Mayor Weiss.

D. 2026-4 – AUTHORIZING CONTRACT NO. 2025-130 WITH ESK LANDSCAPING LLC TO PROVIDE NON-RAIL AND HEALTHLINE LANDSCAPING SERVICES FOR A PERIOD OF THREE YEARS IN AN AMOUNT NOT TO EXCEED \$791,636.40 AND IN AMOUNTS NOT TO EXCEED \$272,654.76 AND \$280,259.80, FOR EACH OF THE TWO OPTION YEARS, RESPECTIVELY, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$1,344,550.96 (GENERAL FUND, CENTRAL FACILITIES MAINTENANCE DEPARTMENT BUDGET)

Mr. Sleasman moved to adopt the resolution; seconded by Ms. McPherson. The motion was approved unanimously.

E. 2026-5 – AUTHORIZING CONTRACT NO. 2026-001 WITH AT&T CORP ON BEHALF OF AT&T NATIONAL MOBILITY ACCOUNTS, LLC TO PROVIDE MOBILE DATA SERVICES THROUGH THE STATE OF OHIO'S DEPARTMENT OF ADMINISTRATIVE SERVICES, COOPERATIVE PURCHASING PROGRAM, IN AN AMOUNT NOT EXCEED \$300,000.00 FOR A PERIOD OF ONE YEAR. (GENERAL FUND, INFORMATION TECHNOLOGY DEPARTMENT BUDGET)

Mayor Weiss moved to adopt the resolution; seconded by Ms. Pacetti. The motion was approved unanimously.

F. 2026-6 – AUTHORIZING CONTRACT NO. 2025-143 WITH DELTA RAILROAD CONSTRUCTION, INC. FOR CENTRAL RAIL MAINTENANCE FACILITY TRANSFER TABLE AT TRACK 3 RECONSTRUCTION IN AN AMOUNT NOT TO EXCEED \$1,093,055.00 (RTA DEVELOPMENT FUND, ENGINEERING & PROJECT DEVELOPMENT DEPARTMENT BUDGET)

Ms. Pacetti moved to adopt the resolution; seconded by Mr. Sleasman. The motion was approved unanimously.

G. 2026-7 – AUTHORIZING CONTRACT NO. 2025-153 WITH STANDARD CONTRACTING & ENGINEERING, INC. FOR THE CENTRAL RAIL MAINTENANCE FACILITY MODIFICATIONS IN AN AMOUNT NOT TO EXCEED \$9,505,365.00 (RTA DEVELOPMENT FUND, ENGINEERING & PROJECT DEVELOPMENT DEPARTMENT BUDGET)

Mayor Weiss moved to adopt the resolution; seconded by Mr. Sleasman. The motion was approved unanimously.

H. 2026-8 – AUTHORIZING AN INCREASE TO CONTRACT NO. 2025-007 WITH R.L. HILL/PLATFORM CONTRACTING JOINT VENTURE FOR PROJECT 24X – EAST 79TH ST. GREEN AND BLUE LINE STATION RECONSTRUCTION IN THE AMOUNT OF \$67,550.00 FOR A NEW TOTAL CONTRACT AMOUNT OF \$10,549,329.86 AND REINSTATING THE GENERAL MANAGER, CHIEF EXECUTIVE OFFICER'S CHANGE ORDER SIGNING AUTHORITY IN ITS ENTIRETY (RTA DEVELOPMENT FUND, ENGINEERING & PROJECT DEVELOPMENT DEPARTMENT BUDGET)

Mr. Sleasman moved to adopt the resolution; seconded by Ms. McPherson. The motion was approved unanimously.

I. 2026-9 – AUTHORIZING CONTRACT NO. 2025-151 WITH SCHIRMER CONSTRUCTION LLC FOR PROJECT 66E1 – RED LINE STATION PLATFORM MODIFICATIONS IN AN AMOUNT NOT TO EXCEED \$11,111,000.00 (RTA DEVELOPMENT FUND, ENGINEERING & PROJECT DEVELOPMENT DEPARTMENT BUDGET)

Mr. Sleasman moved to adopt the resolution; seconded by Ms. Pacetti. The motion was approved unanimously.

J. 2026-10 – AUTHORIZING CONTRACT NO. 2025-145 WITH RAILWORKS TRACK SERVICES, LLC FOR PROJECT 55B - REPAIR OF MAIN AVENUE BROKEN RAIL IN AN AMOUNT NOT TO EXCEED \$424,924.00 (RTA DEVELOPMENT FUND, ENGINEERING & PROJECT DEVELOPMENT DEPARTMENT BUDGET)

Mayor Gallo moved to adopt the resolution; seconded by Ms. Smith Whigham. The motion was approved unanimously.

K. 2026-11 – AUTHORIZING CONTRACT NO. 2025-136 WITH AECOM TECHNICAL SERVICES, INC. TO PROVIDE CONSULTING SERVICES TO UPDATE THE AUTHORITY'S EXISTING STRATEGIC PLAN IN AN AMOUNT NOT TO EXCEED \$465,000.00 (DEVELOPMENT FUND, PROGRAMMING & PLANNING DEPARTMENT BUDGET)

Mayor Koomar moved to adopt the resolution; seconded by Mayor Gallo. The motion was approved unanimously.

L. 2026-12 – APPROVING THE 2026 TITLE VI PROGRAM UPDATE FOR SUBMITTAL TO THE FEDERAL TRANSIT ADMINISTRATION (FTA)

Mayor Weiss moved to adopt the resolution; seconded by Mayor Gallo. The motion was approved unanimously.

Secretary-Treasurer's Report

Rajan Gautam, Deputy General Manager of Finance and Secretary-Treasurer, presented the Secretary-Treasurer's report.

Consumer sentiment increased marginally. Year-to-date ridership was 1.4% lower than 2024 levels and 23.6% below 2019 pre-COVID levels, with fare revenue reflecting similar trends.

Passenger fares December fare revenue was 8.9% below December 2024, largely due to some timing of receipts that were collected in December 2020.

On a year-to-date basis. Fares were 3.3% below 2024 levels. A quick comparison to pre-COVID levels. Passenger fares were roughly 11,000,000 lower or 25.7%.

Receipts were 5.4% higher than December 2024 on a year to date basis. We were 3.8% higher when compared to 2024. Out of the 21 categories that make up the sales tax base were positive. In December, online sales were 11.38% higher. motor vehicles and watercraft 3.4% higher and regular and statewide sales were 1.3% higher.

Sales tax is 6.6% higher compared to January 2025 levels.

Long-term debt remained steady at \$13.9 million. Investment yields on a year-to-date basis averaged 4.05%. Total cash and investments were \$331.7 million, of which \$296 million is in restricted funds. The unrestricted or General Fund cash and investments amount is \$35.7 million, which exceeds the one (1) month reserve policy.

While specific figures were not yet available, Mr. Gautam stated that the Board-approved spending authority for November and December healthcare expenses were lower than anticipated.

CEO Terry advised that staff could provide more detailed information regarding ridership trends.

XVII. General Manager, CEO Report

India L. Birdsong Terry, General Manager and CEO, provided a required temporary promotional program update to the Board. Code Book Section 840.09 authorizes the CEO to offer fare incentives for complimentary rides to promote ridership. Such programs are not utilized very often as it is considered when there is significant economic impact to the Authority by way of participation in a particular program that might affect the region.

Two entities were divided amongst these promotional programs which afforded the region to invest into public transportation by way of assistance and support for those regional programs. The CEO has the flexibility to have GCRTA participate in regional programs that benefit the Authority as well as promotion of its service.

CEO Terry advised the Board that staff participated in outreach events such as La Gran Parranda which partners with the Northeast Ohio Hispanic Center for Economic Development.

A service ceremony was held for employees commemorating their service to the Authority which was from 5 to 35 years of service.

CEO Terry advised that part of the management team traveled to Sacramento, California to see the railcars that are under construction as part of the railcar replacement plan. The railcars are on schedule and will begin to be delivered to Cleveland this summer. We stand at 54 cars on order with Siemens. The possibility of purchasing an additional six (6) railcars will be evaluated.

Dr. Caver advised that during this trip staff got clarity on items that were related to scheduling and cost. This program will be transformational for this community. for the first time We'll have one train that can service every territory within the system, which will unlock new trips and travel patterns for future generations, and bring economic development to different nodes of the community.

The Board recognized the transit police team for their dedication and service, including recent promotions within the department.

The new chaplain program was introduced, providing counseling and spiritual support for staff and riders during traumatic events. Four chaplains with pastoral experience have joined the team, enhancing the agency's ability to respond to emergencies and support the community.

XVIII. President's Report

Mayor Koomar noted ongoing planning for the upcoming Board retreat and encouraged Board members to review and provide feedback on the agenda framework that is expected several weeks prior.

XIX. Old Business

No items.

XX.New Business

No items.

XXI. Upcoming Meetings

The next regular Board meeting is scheduled for Tuesday, February 17, 2026.

XXII. Adjournment

There being no further business, a motion to adjourn the meeting was made by Ms. Pacetti and seconded by Ms. Elder; the motion was approved by unanimous vote. The meeting was adjourned at 11:06 a.m.

Attest: _____

Secretary-Treasurer

President



To: Mayor Paul A. Koomar, President
and Members, Board of Trustees

From: India L. Birdsong Terry
General Manager, Chief Executive Officer 

Date: February 12, 2026

Subject: February Resolutions – Information Regarding Committee Presentations

At the February 17, 2026 meeting of the Board of Trustees, the Authority will seek approval of the three (3) resolutions listed below. For at least the past five (5) years, our practice has generally been to prepare a committee presentation when the total dollar request exceeds \$500,000.00 or if the resolution could be a matter of significance to the Board of Trustees.

This month, staff presented two (2) of the three (3) resolutions that are scheduled for approval. The one (1) resolution which was not presented before Committee is for an amendment due to a name change to a previously approved resolution for Pest Control Services. A summary is listed below:

Title	Amount	Presentation
Contracted Paratransit Services – Three Years with Two One-Year Options	\$96,000,000	Y
Amending Resolution No. 2026-2 to Remove the Vendor Name “Expert of Canton dba Complete Pest Solutions” and Replace it with “Big Boots Pest Control, LLC dba Complete Pest Solutions Of Cleveland”	NA	N
Approving The 2026 Internal Audit Plan	NA	Y

Please call me if you have any questions or require additional information prior to Tuesday's meeting.

IBT/SB



TITLE/DESCRIPTION: CONTRACT: CONTRACTED PARATRANSIT SERVICES		Resolution No.: 2026-13
VENDOR: FUTURE AGE, INC. DBA PROVIDE A RIDE		Date: February 12, 2026
AMOUNT: NTE \$52,300,000 FOR A PERIOD OF THREE YEARS, WITH TWO ONE-YEAR OPTIONS IN AMOUNTS NTE \$20,900,000 AND \$22,800,000, RESPECTIVELY, FOR A TOTAL CONTRACT AMOUNT NTE \$96,000,000 FOR A FIVE-YEAR PERIOD		Initiator: Paratransit District
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____		

- 1.0 **PURPOSE/SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to enter into a contract to provide contracted paratransit services for a period of three years, with two one-year renewal options.
- 2.0 **DESCRIPTION/JUSTIFICATION:** The Authority has a need for contracted paratransit services. The Americans with Disabilities Act ("Act") of 1990 protects the rights of all people, without regard to physical and/or cognitive disabilities, and dictates that all persons have a right to use available public transportation. The Act requires that those unable to independently ride public transportation due to physical and/or cognitive disabilities be provided with an equivalent, corresponding service for their transportation needs. Passengers may be ambulatory or may require the use of mobility devices such as a wheelchair, walker, or cane. The Federal Transit Administration("FTA") requires the Authority to execute every paratransit eligible trip request. The Authority has elevated this directive by establishing a "No Denial" policy for eligible trip requests, which fluctuate daily. These requirements make it difficult to effectively schedule all daily trip requests with dedicated Authority paratransit vehicles and operators. Because the Authority cannot meet the demand for this service with its own resources, contracted transportation providers are necessary to supplement the Authority's current paratransit operations.
- 3.0 **PROCUREMENT BACKGROUND:** The Request for Proposals ("RFP") was posted on the Authority's Procurement Department website and advertised in local newspapers. Fifty (50) interested parties downloaded the solicitation, and eight (8) proposals were received on November 18, 2025. After evaluation by a panel of Authority employees in accordance with established Procurement Department policies and procedures, and subsequent negotiations, the proposal from Future Age, Inc. dba Provide A Ride to provide contracted paratransit services in an amount not to exceed \$52,300,000 for a period of three years, and in amounts not to exceed \$20,900,000 and \$22,800,000 for two one-year options, respectively, for a total amount not to exceed \$96,000,000 for a five-year period, was determined to be the most advantageous to the Authority with price and all other factors considered.

A cost analysis was performed, and the Procurement Department has determined the negotiated amounts to be fair and reasonable to the Authority.
- 4.0 **DBE BACKGROUND:** As a result of the USDOT Interim Final Rule published in the Federal Register and made effective October 3, 2025, DBE goal setting has been suspended on the Authority's projects until further notice.

- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This contract will be funded through the General Fund, Paratransit Department budget, in an amount not to exceed \$52,300,000 for a period of three years, and in amounts not to exceed \$20,900,000 and \$22,800,000 for two one-year options, respectively, for a total contract amount not to exceed \$96,000,000 for a five-year period.
- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer would hinder the Authority's ability to provide federally required paratransit service, resulting in non-compliance with the Act.
- 8.0 RECOMMENDATION: This procurement was discussed by the Board of Trustees at the February 3, 2026, Organizational, Services & Performance Monitoring Committee meeting. It is recommended that the proposal from Future Age, Inc. dba Provide A Ride be accepted and the resolution adopted, authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: None

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.


General Manager, Chief Executive Officer

RESOLUTION NO. 2026-13

AUTHORIZING CONTRACT NO. 2025-142 WITH FUTURE AGE, INC. DBA PROVIDE A RIDE TO PROVIDE CONTRACTED PARATRANSIT SERVICES IN AN AMOUNT NOT TO EXCEED \$52,300,000 FOR A PERIOD OF THREE YEARS, AND IN AMOUNTS NOT TO EXCEED \$20,900,000 AND \$22,800,000 FOR TWO ONE-YEAR OPTIONS, RESPECTIVELY, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$96,000,000 FOR A FIVE-YEAR PERIOD (GENERAL FUND, PARATRANSIT DEPARTMENT BUDGET)

WHEREAS, the Americans with Disabilities Act of 1990 requires the Greater Cleveland Regional Transit Authority ("Authority") to provide paratransit service to all disabled persons unable to use fixed-route bus or train service; and

WHEREAS, the proposal from Future Age, Inc., dba Provide A Ride, located at 4299 Cranwood Parkway, Warrensville Heights, Ohio 44128, to provide contracted paratransit services for a period of three years with two one-year options was received on November 18, 2025; and

WHEREAS, after negotiations, Future Age, Inc. dba Provide A Ride has offered to provide contracted paratransit services in an amount not to exceed \$52,300,000 for a period of three years, and amounts not to exceed \$20,900,000 and \$22,800,000 for two one-year options, respectively, for a total contract amount not to exceed \$96,000,000 for a five-year period; and

WHEREAS, the General Manager, Chief Executive Officer deems the offer from Future Age, Inc. dba Provide A Ride to be in the best interest of the Authority, price and other factors considered, and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Future Age, Inc. dba Provide A Ride, as negotiated, to provide contracted paratransit services for a period of three years with two one-year options be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer be and she is hereby authorized to enter into a contract with Future Age, Inc. dba Provide A Ride to provide contracted paratransit services for a three-year period, with the authority to exercise two one-year renewal options.

Section 3. That said contract shall be funded through the General Fund, Paratransit Department Budget, in an amount not to exceed \$52,300,000 for a period of three years, and in amounts not to exceed \$20,900,000 and \$22,800,000 for two one-year options, respectively, for a total contract amount not to exceed \$96,000,000 for a five-year period.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor with the specifications and addenda, if any; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 6. That this resolution shall become effective immediately upon its adoption.

Adopted: _____

President

Attest: _____
Secretary-Treasurer



TITLE/DESCRIPTION: AMENDING RESOLUTION NO. 2026-2 TO REMOVE THE VENDOR NAME "EXPERT OF CANTON DBA COMPLETE PEST SOLUTIONS" AND REPLACE IT WITH "BIG BOOTS PEST CONTROL, LLC DBA COMPLETE PEST SOLUTIONS OF CLEVELAND"	Resolution No.: 2026-14 Date: February 12, 2026 Initiator: Procurement
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE/SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to amend Resolution No. 2026-2.
- 2.0 **DESCRIPTION/JUSTIFICATION:** On January 20, 2026, the Authority's Board of Trustees approved Resolution No. 2026-2 which authorized Contract No. 2025-109 with Expert of Canton dba Complete Pest Solutions to provide pest control services in an amount not to exceed \$342,000.00. This action will amend that Resolution to change the vendor's name to Big Boots Pest Control, LLC dba Complete Pest Solutions of Cleveland.
- 3.0 **PROCUREMENT BACKGROUND:** Does not apply.
- 4.0 **DBE BACKGROUND:** Does not apply.
- 5.0 **POLICY IMPACT:** Does not apply.
- 6.0 **ECONOMIC IMPACT:** Does not apply.
- 7.0 **ALTERNATIVES:** Reject this action. Rejection of this amendment would prevent the Authority from entering into an agreement with the vendor to provide pest control services.
- 8.0 **RECOMMENDATION:** It is recommended that this amendment be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 **ATTACHMENTS:** None

Recommended and certified as appropriate to the availability of funds, legal form, and conformance with the Procurement requirements.


General Manager, Chief Executive Officer

RESOLUTION NO. 2026-14

AMENDING RESOLUTION NO. 2026-2 TO REMOVE THE VENDOR NAME "EXPERT OF CANTON DBA COMPLETE PEST SOLUTIONS" AND REPLACE IT WITH "BIG BOOTS PEST CONTROL, LLC DBA COMPLETE PEST SOLUTIONS OF CLEVELAND"

WHEREAS, the Board of Trustees adopted Resolution 2026-2 on January 20, 2026 authorizing the General Manager, Chief Executive Officer to enter into a contract with Expert of Canton dba Complete Pest Solutions to provide pest control services in an amount not to exceed \$342,000.00; and

WHEREAS, in the proposal documents, the selected vendor identified itself as Complete Pest Solutions; and

WHEREAS, following approval of Resolution 2026-2, the vendor advised that its legal name is "Big Boots Pest Control, LLC dba Complete Pest Solutions of Cleveland"; and

WHEREAS, all other provisions of Resolution No. 2026-2 remain unchanged.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. In Resolution 2026-2, the vendor's name "Expert of Canton dba Complete Pest Solutions of Cleveland" is hereby removed and replaced with "Big Boots Pest Control dba Complete Pest Solutions of Cleveland[.]"

Section 2. That Resolution No. 2026-2 shall remain unchanged in all other respects.

Section 3. The resolution shall become effective immediately upon its adoption.

Attachment: Resolution No. 2026-2

Adopted: _____

President

Attest: _____
Secretary-Treasurer

RESOLUTION NO. 2026-2

AUTHORIZING CONTRACT NO. 2025-109 WITH EXPERT OF CANTON DBA COMPLETE PEST SOLUTIONS FOR PEST CONTROL SERVICES IN AN AMOUNT NOT TO EXCEED \$205,200.00 FOR THE BASE THREE-YEAR PERIOD AND IN AMOUNTS NOT TO EXCEED \$68,400.00 FOR EACH OF TWO OPTION YEARS, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$342,000.00 FOR FIVE YEARS (GENERAL FUND, CENTRAL FACILITIES MAINTENANCE DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") requires pest control services for its buildings, rapid stations, buses, and railcars; and

WHEREAS, the proposal from Expert of Canton DBA Complete Pest Solutions, with an office located at 43 Roche Way, Youngstown, Ohio 44512, to perform pest control services for a period of three years with two, one-year options, was received on August 19, 2025; and

WHEREAS, after negotiations, Expert of Canton DBA Complete Pest Solutions has offered to provide the services in an amount not to exceed \$205,200.00 for the base three-year period, and in amounts not to exceed \$68,400.00 for each of two option years, for a total contract amount not to exceed \$342,000.00 for five years; and

WHEREAS, the General Manager, Chief Executive Officer deems the offer from Expert of Canton DBA Complete Pest Solutions to be in the best interest of the Authority, price and other factors considered, and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Expert of Canton DBA Complete Pest Solutions to provide pest control services for the three-year base period, with two, one-year options be and the same is hereby accepted.

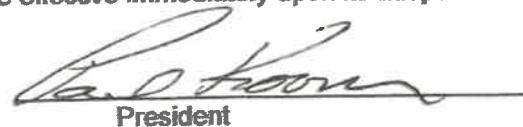
Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to enter into a contract with Expert of Canton DBA Complete Pest Solutions to provide pest control services for a three-year base period, with the authority to exercise the two, one-year options.

Section 3. That said contract shall be payable from the General Fund, Central Facilities Maintenance Department budget, in an amount not to exceed \$205,200.00 for the three-year base period, and in amounts not to exceed \$68,400.00 for each of the two option years, for a total contract amount not to exceed \$342,000.00 for five years.

Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor with the specifications and addenda, if any; bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That this resolution shall become effective immediately upon its adoption.

Adopted: JANUARY 20, 2026


President

Attest: Regan D. Santorum
Secretary-Treasurer



Greater Cleveland Regional Transit Authority

Anthony A. Garofoli
Executive Director of Internal Audit
1240 West Sixth Street
Cleveland, Ohio 44113-1331
(216) 356-3106
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Fraud/Waste/Abuse/Ethics Hotline
(216) 350-5130

Date: February 10, 2026

To: Mayor Koomar, President, and Members of the Board of Trustees

From: Anthony A. Garofoli, Executive Director of Internal Audit

Subject: Internal Audit Plan – Transmittal for Board Adoption on February 17, 2026

As part of our preparation for the Board of Trustees meeting on February 17, 2026, I am sharing the Internal Audit Plan for your review and formal adoption.

The Audit Committee reviewed and discussed the proposed plan at its February 10, 2026 meeting and voted to approve the plan and refer it to the full Board for adoption. A Board resolution to adopt the Internal Audit Plan will be presented for your consideration at the February 17, 2026 meeting.

The plan was developed in accordance with the Institute of Internal Auditors' Global Internal Audit Standards, including the requirements for a risk-based internal audit plan and a documented assessment of GCRTA's strategies, objectives, and risks (for example, Standards 9.2 and 9.4 and the related Global Practice Guide on developing a risk-based internal audit plan). These Standards emphasize the internal audit plan should be risk-based, aligned with the organization's strategic objectives, and supported by a documented and systematic risk assessment process.

In line with these Standards, our planning process:

Considered GCRTA's strategic objectives, governance, performance management scorecards and success outcomes, and key risk exposures.

Used a systematic, risk-based approach to identify and prioritize the audit universe.

Engaged with board members, management, and other key stakeholders to align coverage with strategic priorities and areas of highest risk.

Evaluated resources to help ensure the plan is achievable and that Internal Audit can fulfill its mandate.

With the Audit Committee's approval and referral, I am now requesting the Board review the attached Internal Audit Plan in advance of the February 17, 2026 meeting. Adoption of the plan will confirm that it appropriately addresses GCRTA's most significant risks and provides the level of assurance expected under the Global Internal Audit Standards.

Thank you for your time and continued support of the internal audit function.

2026 Proposed Internal Audit Plan - Attached



TITLE/DESCRIPTION:		Resolution No.: 2026-15
AMOUNT: APPROVING THE 2026 INTERNAL AUDIT PLAN		Date: February 12, 2026
		Initiator: Internal Audit
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____		

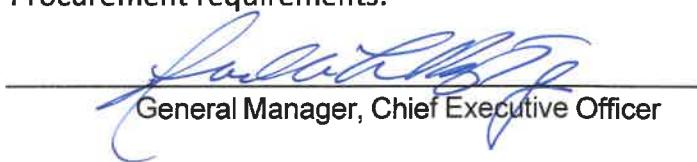
- 1.0 **PURPOSE/SCOPE:** This action will approve the Greater Cleveland Regional Transit Authority's ("Authority") 2026 Internal Audit Plan, as required by Article IX, Section 5 of the Bylaws of the Greater Cleveland Regional Transit Authority ("Bylaws") and Sections 262.07(a) and (d) of the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority ("Code Book").
- 2.0 **DESCRIPTION/JUSTIFICATION:** In accordance with The Institute of Internal Auditors' Global Internal Audit Standards (GIAS) Standard 9.2 – Risk-based Planning (2024 Edition), the chief audit executive must establish and maintain a risk-based internal audit plan to determine the priorities of the internal audit activity, consistent with the organization's goals and risk profile. To develop the risk-based plan, the chief audit executive consults with senior management, the board, and other key stakeholders and obtains an understanding of the organization's strategies, key business objectives, associated risks, and risk management and governance processes. The chief audit executive must review and adjust the plan, as necessary, in response to changes in the organization's business, risks, operations, programs, systems, and controls.

The internal audit plan is intended to ensure that internal audit coverage adequately examines areas with the greatest exposure to the key risks that could affect the Authority's ability to achieve its objectives. The preparation of the plan consists of a five-step process, including the identification of audit areas, establishment of risk-based audit priorities, allocation of resources, development of audit schedules, and formulation of the annual plan. In accordance with The Institute of Internal Auditors' Global Internal Audit Standards, Internal Audit considered feedback from the Board of Trustees, the General Manager, Chief Executive Officer, executive management, and other key stakeholders in developing the risk-based internal audit plan. After Internal Audit met with the General Manager/Chief Executive Officer, and each member of executive management and others to review their business objectives and organizational goals, Internal Audit aligned the plan with the Authority's Strategic Plan and Success Outcomes.

- 3.0 **PROCUREMENT BACKGROUND:** Does not apply.
- 4.0 **DBE/AFFIRMATIVE ACTION BACKGROUND:** Does not apply.
- 5.0 **POLICY IMPACT:** Adoption of the resolution will result in the Authority having a 2026 Internal Audit Plan approved in accordance with the Authority's Bylaws, Code Book and the IPPF's Planning standard.
- 6.0 **ECONOMIC IMPACT:** Does not apply.

- 7.0 ALTERNATIVES: Not adopting the resolution would leave the Authority without an approved Internal Audit Plan for 2026.
- 8.0 RECOMMENDATION: On February 10, 2026, the Audit, Safety Compliance and Real Estate Committee reviewed and discussed the 2026 Internal Audit Plan and referred it to the full Board. It is recommended that the resolution be adopted, approving the 2026 Internal Audit Plan.

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

RESOLUTION NO. 2026-15

APPROVING THE 2026 INTERNAL AUDIT PLAN

WHEREAS, the Board of Trustees has been granted the power and authority, pursuant to Chapter 306 of the Ohio Revised Code, to manage and conduct the affairs of the Greater Cleveland Regional Transit Authority ("Authority"); and

WHEREAS, Article IX, Section 5 of the Authority's Bylaws provides that the Board of Trustees shall review and approve the internal audit plan; and

WHEREAS, Section 262.07(a) of the Authority's Codified Rules and Regulations ("Code Book") requires the Executive Director of Internal Audit to submit, at least annually, to the General Manager, Chief Executive Officer, executive management and the Board of Trustees a risk-based internal audit plan for review and approval; and

WHEREAS, Section 262.07(d) of the Code Book requires the Executive Director of Internal Audit to communicate to the General Manager, Chief Executive Officer, executive management and the Board of Trustees any significant interim changes to the internal audit plan; and

WHEREAS, the Executive Director of Internal Audit prepared an audit plan for 2026, consulted with and considered feedback from the Board of Trustees, the General Manager, Chief Executive Officer and executive management, in accordance with the professional standards of the Institute of Internal Auditors; and

WHEREAS, the Executive Director of Internal Audit has submitted the 2026 Internal Audit Plan to the General Manager, Chief Executive Officer and executive management; and

WHEREAS, the Executive Director of Internal Audit hereby submits the 2026 Internal Audit Plan for approval by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the 2026 Internal Audit Plan, which is substantially in the form of the attachment hereto, has been reviewed, and the Executive Director of Internal Audit is hereby directed to inform the Board of Trustees, General Manager, Chief Executive Officer and executive management of any significant interim changes to the 2026 Internal Audit Plan.

Section 2. That this resolution shall become effective immediately upon its adoption.

Attachment: Attachment A

Adopted: February 17, 2026

President

Attest: _____
Secretary-Treasurer

Greater Cleveland Regional Transit Authority
2026 Proposed Internal Audit Plan

Project	Budgeted Hours	Audit Theme
<u>Advisory Projects</u>		
Change Order Committee	40	Financial Health
CISA External Dependencies Management Assessment	40	IT Governance
Customer Service Center - Consignment Analysis	20	Financial Health
Data Analytics	40	Financial Health
Fraud Risk Assessment	80	Financial Health
Global Internal Audit Standards Implementation	40	Employee Investment
Healthcare RFP	20	Financial Health
Information Technology Risk Assessment	80	IT Governance
Insurance Application Support	20	Financial Health
Natural Gas and Electricity Supply RFPs	40	Financial Health
Non-Destination Riders Advisory	40	Customer Experience
Operating Budget Advisory	80	Financial Health
Third-Party Risk Assessment	80	Financial Health
<u>Internal Audits</u>		
Accounts Payable*	40	Financial Health
ADA Stop Announcements*	40	Customer Experience
Blanket Purchase Agreements	160	Financial Health
Board Member & Employee Travel Expense Review	150	Financial Health
Business Process/Robotic Process Automation	200	Financial Health
CMSD Student Pass	200	Financial Health
CSU U-Pass	200	Financial Health
Customer Communication - Service Interruptions Follow-Up*	80	Customer Experience
Electronic Funds Transfer	80	Financial Health
Fare Collection*	80	Financial Health
Healthcare Claims Expense*	40	Financial Health
Independent Cost Estimates	160	Financial Health
Lost and Found Controls Review	120	Customer Experience
Nepotism File Audit*	40	Employee Investment
Non-Revenue Vehicles	200	Financial Health
Outage Scheduling*	120	Financial Health
Payroll Process	120	Financial Health
Physical Inventory	300	Financial Health
Power & Way Asset and Configuration Management*	160	Configuration Management
Predictive Maintenance*	160	Financial Health
PTASP - Hazard Log	120	Employee Investment
Purchasing Card Process*	120	Financial Health
Shelter Cleaning and Maintenance	140	Customer Experience
Skilled Labor Training	150	Employee Investment
System Security Plan - Spillman Upgrade	160	IT Governance
Ticket Vending Machine (TVM) Replacement	80	Financial Health
Transit Ambassador Follow-Up	120	Financial Health
Transit Police System Checks	120	Customer Experience
Travel Policy/Expenditures*	80	Financial Health
<u>External Audits</u>		
Financial Audit Support	40	Financial Health
FTA Project Management Oversight	40	Financial Health
FTA Triennial	40	Financial Health
State Safety Oversight Support	40	Financial Health

**Greater Cleveland Regional Transit Authority
2026 Proposed Internal Audit Plan**

Project	Budgeted Hours	Audit Theme
<u>Railcar Replacement</u>		
66C Brookpark Shop and Yard Tracks*	40	Community Impact
66C2 Brookpark Rail Shop Modifications*	40	Community Impact
66D Central Rail New Railcar Modifications Design	80	Community Impact
Buy America - Line Car Pre-Award	40	Community Impact
Buy America - Locomotive Post-Delivery*	60	Financial Health
Buy America - Railcar Post-Delivery/Domestic Content Monitoring	120	Community Impact
Buy America - Regulator Pre-Award	40	Community Impact
Buy America - Tamper Pre-Award	40	Community Impact
Railcar Commissioning	200	Community Impact
Railcar Replacement Project Electro-Mechanic Training	150	Employee Investment
<u>Information Technology Audits</u>		
Artificial Intelligence Policy	40	IT Governance
Off-Site Data Center Buildout	120	IT Governance
Change and Patch Management*	20	IT Governance
Cybersecurity	120	IT Governance
Fare Capping and Smart Card Implementation	160	Financial Health
Hastus Operator Performance Module*	20	Employee Investment
Identity and Access Management	40	IT Governance
IT Equipment Inventory*	40	IT Governance
Pass Upgrade/Mobility App*	80	Customer Experience
Swiftly Implementation	80	Customer Experience
Third-Party SOC Reports	120	IT Governance
<u>Continuous Audit</u>		
Continuous Audit New Script Development	200	Various
Nepotism Script	50	Employee Investment
Paratransit Script	20	Financial Health
Payroll Script	50	Financial Health
Purchasing Script	50	Financial Health
Revenue Script	50	Financial Health
<u>Contract Audits</u>		
12D Trunk Line Signal System Construction*	80	Community Impact
12H Consolidated Train Dispatch System*	80	Community Impact
23V4 Reconstruction of Shaker Square and Shaker Junction	80	Community Impact
24W Warrensville-Van Aken Station Reconstruction	80	Community Impact
24X E. 79th Light Rail Station Reconstruction	100	Community Impact
52N East Portal Construction*	80	Community Impact
60E E.120th Substation Construction*	100	Community Impact
Buy America - Articulated Coach Purchase Post-Delivery	60	Community Impact
Buy America - CNG Coach Purchase Pre-Award	40	Community Impact
Buy America - Paratransit Vehicle Purchase Pre-Award	40	Community Impact
Tower City Common Area Maintenance	40	Financial Health
<u>Special Requests & Emerging Issues</u>	1000	

Greater Cleveland Regional Transit Authority 2026 Proposed Internal Audit Plan

Success Outcomes and Audit Themes:

GCRTA management developed four success outcomes with performance metrics to achieve the long-term strategic vision and action plan to guide everyday decision-making.

- I. *Customer Experience*
- II. *Community Impact*
- III. *Financial Health*
- IV. *Employee Investment*

In addition to these four success outcomes, the Internal Audit Department identified two additional agency priorities and high-risk areas to guide our audit plan development.

- V. *IT Governance*
- VI. *Configuration Management*

These six topics represent the six audit themes we prioritized for our 2026 annual audit plan. Our plan is designed to support management to achieve the business objectives through risk-based assurance audits and advisory engagements.

“The chief audit executive must create an internal audit plan that supports the achievement of the organization’s objectives” – Global Internal Audit Standards – Section 9.4 Internal Audit Plan

****2025 roll-forward engagements in progress***



DATE: February 11, 2026

TO: Distribution

FROM: Carolyn Young, Director of Grants Management & Treasury

RE: Treasury Reports for January 2026

C.Y.

Please find attached the following monthly treasury reports:

1. Report on Investment Earnings
2. Inventory of Treasury Investments and Accrued Interest
3. Debt Service Schedule and Status of Bond Retirement Fund
4. Composition of Investment Portfolio
5. Summary of Investment Performance
6. Banking and Financial Relationships

Sales tax revenue in the amount of \$22.6 million was received in January. The month closed with a cash and investment balance of \$340.3 million. The Authority's average investment balance for the month was \$335.3 million, compared to \$370.8 million in January 2025.

The Authority's average yield on investments was 3.62% during the month of January.

The average yield on the portfolio year to date is 3.62%, which is 0.01 basis points above the performance standard yield of 3.61% and 0.16 basis points below the money market average yield of 3.78%. The following table summarizes key economic indicators reported in October 2025 through January 2026:

<u>Economic Indicator</u>	<u>Period</u>	<u>Previous Report Actual/Revised</u>	<u>Current Report Actual</u>
Consumer Price Index	December	2.7	2.7 All items increased
Consumer Confidence	January	84.5	9.7 -points decline (from December 94.2) Consumers' confidence
Leading Economic Indicators *	November	97.9	Overall, LEI declined 1.2% between May-November
Unemployment Rate	December	4.4	Little or no change

*January 2026 CPI, LEI, Unemployment information has not been reported

DISTRIBUTION: Birdsong-Terry, Gautam, Togher, Sutula, Charnigo, So, Hodges

**GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
REPORT ON INVESTMENT EARNINGS (CASH BASIS)
AS OF JANUARY 31, 2026**

BOND RETIREMENT FUND

ARGENT INST. TRUST MONEY MARKET	\$ 3,385
TOTAL JANUARY	\$ 3,385
2026 YEAR TO DATE	\$ 3,385
2025 YEAR TO DATE	\$ 3,987

GENERAL FUND

ARGENT INST. TRUST-SALES TAX ACCOUNT	\$ 6,486
STAROHIO	\$ 88,619
KEY BANK SWEEP ACCOUNT	\$ 7,530
PNC CUSTODY ACCOUNT	\$ 8,952
MERCHANT ACCOUNT-KEY BANK SWEEP ACCOUNT	\$ 175
TOTAL JANUARY	\$ 111,762
2026 YEAR TO DATE	\$ 111,762
2025 YEAR TO DATE	\$ 553,434

INSURANCE FUND

STAROHIO	\$ 20,141
TOTAL JANUARY	\$ 20,141
2026 YEAR TO DATE	\$ 20,141
2025 YEAR TO DATE	\$ 26,917

LAW ENFORCEMENT FUND

KEY BANK SWEEP ACCOUNT	\$ 219
STAROHIO	\$ 260
TOTAL JANUARY	\$ 479
2026 YEAR TO DATE	\$ 479
2025 YEAR TO DATE	\$ 501

LOCAL MATCH FUND

STAROHIO-LOCAL MATCH	\$ 289,073
KEY BANK SWEEP ACCOUNT	\$ 1,948
PNC CUSTODY ACCOUNT	\$ 896,639
TOTAL JANUARY	\$ 1,187,660
2026 YEAR TO DATE	\$ 1,187,660
2025 YEAR TO DATE	\$ 241,448

PENSION FUND

STAROHIO	\$ 4,957
KEY BANK SWEEP ACCOUNT	\$ 4
TOTAL JANUARY	\$ 4,961
2026 YEAR TO DATE	\$ 4,961
2025 YEAR TO DATE	\$ 5,628

EMPLOYEE ACTIVITY ACCOUNT

KEY BANK MONEY MARKET	\$ 416
TOTAL JANUARY	\$ 416
2026 YEAR TO DATE	\$ 416
2025 YEAR TO DATE	\$ 452

RTA CAPITAL FUND

KEY BANK SWEEP ACCOUNT	\$ 2,168
PNC CUSTODY ACCOUNT	\$ 159,389
TOTAL JANUARY	\$ 161,557
2026 YEAR TO DATE	\$ 161,557
2025 YEAR TO DATE	\$ 11,683

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
REPORT ON INVESTMENT EARNINGS (CASH BASIS)
AS OF JANUARY 31, 2026

RESERVE FUND

STAROHIO	\$ 258,488
PNC CUSTODY ACCOUNT	\$ 207,308
KEY BANK SWEEP ACCOUNT	\$ 6,836
TOTAL JANUARY	<u>\$ 472,632</u>
2026 YEAR TO DATE	\$ 472,632
2025 YEAR TO DATE	\$ 187,647

TOTAL ALL FUNDS

JANUARY 2026	\$ 1,962,993
2026 YEAR TO DATE	\$ 1,962,993
2025 YEAR TO DATE	\$ 1,031,697

	<u>JANUARY</u>	<u>2026 YEAR TO DATE</u>
INTEREST RECEIVED (CASH BASIS)	\$ 1,962,993	\$ 1,962,993
ACCRUED INTEREST:		
BEGINNING:	\$ (1,152,883)	\$ (1,152,883)
ENDING	<u>\$ 231,667</u>	<u>\$ 231,667</u>
TOTAL INTEREST INCOME EARNED	<u>\$ 1,041,777</u>	<u>\$ 1,041,777</u>
AVERAGE INVESTMENT BALANCE (COST BASIS):	\$ 335,356,384	\$ 335,356,384
AVERAGE YIELD ON INVESTMENTS:	3.62%	3.62%

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
INVENTORY OF TREASURY INVESTMENTS
AS OF JANUARY 31, 2026

FUND	PURCHASE DATE	MATURITY DATE	INSTRUMENT	INSTITUTION	TERM DAYS	TOTAL PRINCIPAL	ACCRUED INTEREST	AVERAGE DAYS TO MATURITY	AVERAGE YIELD
BOND RETIREMENT FUND									
	1/30/2026	2/2/2026	MONEY MARKET	ARGENT INST. TRUST	3	\$ 2,015,395	\$ -	3	3.29%
TOTAL BOND RETIREMENT FUND						\$ 2,015,395	\$ -		3.29%
GENERAL FUND									
	1/30/2026	2/2/2026	MERCHANT ACCT-KEY MMKT	KEY BANK	3	\$ 98,779	\$ -	3	1.26%
	1/30/2026	2/2/2026	STAR OHIO	STATE OF OHIO	3	20,580,227	-	3	3.84%
	1/30/2026	2/2/2026	EMPLOYEE ACTIVITY FUND	KEY BANK	3	394,844	-	3	1.26%
	1/30/2026	2/2/2026	PNC CUSTODY ACCOUNT	PNC BANK	3	1,948,120	-	3	3.72%
	1/30/2026	2/2/2026	SALES TAX ACCOUNT	ARGENT INST. TRUST	3	47,642	-	3	3.29%
	1/30/2026	2/2/2026	KEY ECR	KEY BANK	3	8,097,035	-	3	1.26%
TOTAL GENERAL FUND						\$ 31,166,647	\$ -		3.12%
INSURANCE FUND									
	1/30/2026	2/2/2026	STAR OHIO	STATE OF OHIO	3	\$ 8,004,153	\$ -	3	3.84%
	1/30/2026	2/2/2026	KEY ECR	KEY BANK	3	1,825,474	\$ -	3	0.00%
TOTAL INSURANCE FUND						\$ 9,829,627	\$ -		3.13%
LAW ENFORCEMENT FUND									
	1/30/2026	2/2/2026	KEY ECR	KEY BANK-SWEEP	3	\$ 297,071	\$ -	3	0.95%
	1/30/2026	2/2/2026	STAR OHIO	STATE OF OHIO	3	\$ 80,042	\$ -	3	3.84%
TOTAL LAW ENFORCEMENT FUND						\$ 377,113			1.56%
LOCAL MATCH FUND									
	1/30/2026	2/2/2026	LOCAL MATCH-STAR OHIO	STATE OF OHIO	3	\$ 90,435,670	\$ -	3	3.84%
	7/28/2025	7/28/2027	FFCB	KeyBANC CAP MKT	730	10,000,000	-	544	4.13%
	9/11/2025	9/11/2028	FNMA	KeyBANC CAP MKT	1096	15,000,000	231,667	955	4.00%
	1/30/2026	2/2/2026	PNC CUSTODY ACCOUNT	PNC BANK	3	51,955,086	-	3	3.72%
	1/30/2026	2/2/2026	LOCAL MATCH-KEY ECR	KEY BANK-SWEEP	3	1,219,305	-	3	1.26%
	1/30/2026	2/2/2026	GRANT-ECR	KEY BANK	3	817,254	-	3	0.00%
	1/30/2026	2/2/2026	CATCH BASIN-KEY ECR	KEY BANK	3	106,674	-	3	1.26%
TOTAL LOCAL MATCH FUND						\$ 169,533,989	\$ 231,667		3.80%

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
INVENTORY OF TREASURY INVESTMENTS

AS OF JANUARY 31, 2026

FUND	PURCHASE DATE	MATURITY DATE	INSTRUMENT	INSTITUTION	TERM DAYS	TOTAL PRINCIPAL	ACCRUED INTEREST	AVERAGE DAYS TO MATURITY	AVERAGE YIELD
PENSION FUND									
	1/30/2026	2/2/2026	KEY ECR	KEY BANK	3	\$ 3,642	\$ -	3	1.26%
	1/30/2026	2/2/2026	STAR OHIO	STATE OF OHIO	3	\$ 1,525,213	\$ -	3	3.84%
TOTAL PENSION FUND						\$ 1,528,855	\$ -		3.83%
RTA CAPITAL FUND									
	1/30/2026	2/2/2026	KEY ECR	KEY BANK	3	\$ 8,027,082	\$ -	3	1.26%
	7/28/2025	7/28/2027	FFCB	KeyBANC CAP MKT	730	\$ 5,000,000	\$ -	544	4.13%
	1/30/2026	2/2/2026	PNC CUSTODY ACCOUNT	PNC BANK	3	\$ 2,217,337	\$ -	3	3.72%
TOTAL RTA CAPITAL FUND						\$ 15,244,419	\$ -		2.56%
RESERVE FUND									
	1/30/2026	2/2/2026	PNC CUSTODY ACCOUNT	PNC BANK	3	\$ 13,889,901	\$ -	3	3.72%
	7/28/2025	7/28/2027	FFCB	KeyBANC CAP MKT	730	\$ 10,000,000	\$ -	544	4.13%
	1/30/2026	2/2/2026	KEY ECR	KEY BANK	3	\$ 6,442,229	\$ -	3	1.26%
	1/30/2026	2/2/2026	STAR OHIO	STATE OF OHIO	3	\$ 80,254,329	\$ -	3	3.84%
TOTAL RESERVE FUND						\$ 110,586,459	\$ -		3.70%
GRAND TOTAL ALL FUNDS						\$ 340,282,504	\$ 231,667		3.62%

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
DEBT SERVICE SCHEDULE AND STATUS
AS OF JANUARY 31, 2026

Bonds	Final Maturity Date	Total Principal Outstanding 12/1/2025	Interest Payable/ 6/1/2026	Principal Payable/ 6/1/2026	Debt Service Requirement/ 6/1/2026	Interest Payable/ 12/1/2026	Principal Payable/ 12/1/2026	Debt Service Requirement/ 12/1/2026	Total Debt Requirement 2026
Series 2015-Sales Tax Rev.	Dec. 2026	4,275,000	106,875	-	106,875	106,875	4,275,000	4,381,875	4,488,750
Series 2016-Sales Tax Rev.	Dec. 2027	2,965,000	74,125	-	74,125	74,125	1,445,000	1,519,125	1,593,250
Series 2019-Sales Tax Rev.	Dec. 2030	6,715,000	167,875	-	167,875	167,875	1,215,000	1,382,875	1,550,750
Total Bonds		\$ 13,955,000	\$ 348,875	\$ -	\$ 348,875	\$ 348,875	\$ 6,935,000	\$ 7,283,875	\$ 7,632,750

Current Balance (Set Aside for 2026)	<u>Bond Retirement</u> <u>\$2,015,395</u>
Monthly Set Aside Required	<u>\$636,063</u>

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
SUMMARY OF INVESTMENT PERFORMANCE
YEAR TO DATE THROUGH JANUARY 31, 2026

MONTH	2026					2025				
	AVERAGE BALANCE	INTEREST EARNED	AVERAGE YIELD	STANDARD YIELD #	MONEYMKT YIELD #	AVERAGE BALANCE	INTEREST EARNED	AVERAGE YIELD	STANDARD YIELD #	MONEYMKT YIELD #
JANUARY	335,356,384	\$ 1,962,993	3.62%	3.61%	3.78%	\$ 370,860,178	\$ 1,185,266	4.09%	4.16%	4.46%
FEBRUARY						369,824,059	1,231,179	4.06%	4.16%	4.40%
MARCH						367,862,225	1,165,944	4.06%	4.21%	4.38%
APRIL						363,641,320	1,183,349	4.05%	4.25%	4.31%
MAY						359,279,719	1,009,474	4.02%	4.26%	4.30%
JUNE						350,249,378	1,162,584	4.08%	4.31%	4.30%
JULY						349,445,307	1,117,548	4.14%	4.27%	4.29%
AUGUST						350,081,389	1,412,542	4.19%	4.15%	4.31%
SEPTEMBER						349,080,023	962,691	4.05%	3.93%	4.19%
OCTOBER						345,537,525	1,236,152	4.01%	3.80%	4.12%
NOVEMBER						339,993,535	1,003,260	3.99%	3.72%	4.11%
DECEMBER						330,492,212	840,797	3.82%	3.67%	3.92%
YEAR TO DATE	\$335,356,384	\$ 1,962,993	3.62%	3.61%	3.78%	\$ 353,862,239	\$ 13,510,786	4.05%	4.07%	4.26%
RTA AVERAGE YIELDS OVER (UNDER) INDEX				0.01%	-0.16%				-0.03%	-0.21%

Moving average coupon equivalent yields for 6 month Treasury Bills,

Market Yield equals US Treasury Money Fund 7 Day Yield

**COMPOSITION OF INVESTMENT PORTFOLIO
AS JANUARY 31, 2026**

Instrument:	PRINCIPAL	FACE AMOUNT	PERCENT OF TOTAL	AVERAGE YIELD	AVERAGE MATURITY
Money Market Account	\$ 72,172,260	\$ 72,172,260	21.21%	3.78%	3
Key Bank Sweep Account	1,516,376	1,516,376	0.45%	0.95%	3
Star Ohio	200,879,634	200,879,634	59.03%	3.84%	3
Earnings Credit Rate Account	25,714,234	25,714,234	7.56%	1.26%	3
U.S. Government Securities	40,000,000	40,000,000	11.75%	4.08%	647
Total Investment Portfolio	\$ 340,282,504	\$ 340,282,504	100.00%	3.62%	

Greater Cleveland Regional Transit Authority
Banking and Financial Relationships
As of January 31, 2026

Bank/Financial Institution	Nature of relationship
Key Bank	Main banking services
PNC Bank	Custodial Account and Credit card
Fifth Third	Escrow Account
Argent Institutional Trust Company ("AITC"),	Bond Retirement and Sales Tax Account Underwriter STAR Ohio-Investments
Bank of New York Mellon	Bond Registrar
BMO Harris Bank	Fuel Hedge

NOTE:

This information is being provided for applicable individuals to be in compliance with:

Ohio Revised Code Sections 102.03(D) and (E)

Ohio Ethics Commission Informal Opinion Number 2003-INF-0224-1

Ohio Ethics Commission Staff Advisory Opinion to Sheryl King Benford (DGM - Legal Affairs) dated May 6, 2020

Ohio Ethics Commission Opinion Number 2011-08

Ohio Ethics Commission Staff Advisory Opinion to R. Brent Minney dated March 27, 2012

Please refer to Chapter 656 of the Codified Rules and Regulations of the Greater Cleveland Regional Transit Authority (Travel Policy), Administrative Procedure 024 and Board of Trustees Resolution No. 2020-80 for additional information.



THE GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
REPORT OF CASH RECEIVED COMPARED TO BUDGET - GENERAL FUND
FOR THE PERIOD ENDED JANUARY 31, 2026

	CURRENT MONTH				YEAR TO DATE			
	BUDGET	ACTUAL	VARIANCE	%VARIANCE	BUDGET	ACTUAL	VARIANCE	%VARIANCE
PASSENGER FARES:								
CASH FARES	\$ 765,452	\$ 552,946	\$ (212,506)	(27.76%)	\$ 765,452	\$ 552,946	\$ (212,506)	-27.76%
PASS/TICKET SALES	610,052	436,760	(173,292)	(28.41%)	610,052	436,760	(173,292)	-28.41%
STUDENT FARECARDS	260,926	29,039	(231,887)	(88.87%)	260,926	29,039	(231,887)	-88.87%
U-PASS	331,014	159,430	(171,584)	(51.84%)	331,014	159,430	(171,584)	-51.84%
MOBILE TICKETING	657,565	707,079	49,514	7.53%	657,565	707,079	49,514	7.53%
TOTAL PASSENGER FARES	2,625,009	1,885,255	(739,754)	(28.18%)	2,625,009	1,885,255	(739,754)	-28.18%
SALES AND USE TAX REVENUE:								
SALES & USE TAX	23,224,950	22,609,412	(615,538)	(2.65%)	23,224,950	22,609,412	(615,538)	-2.65%
TOTAL OPERATING SUBSIDIES	23,224,950	22,609,412	(615,538)	(2.65%)	23,224,950	22,609,412	(615,538)	-2.65%
OTHER REVENUE:								
ADVERTISING/CONCESSIONS/COMMISSIONS	116,663	116,957	294	0.25%	116,663	116,957	294	0.25%
NAMING RIGHTS LESS COMMISSIONS	37,382	87,500	50,118	134.07%	37,382	87,500	50,118	134.07%
RENTAL INCOME	26,411	127,241	100,830	381.77%	26,411	127,241	100,830	381.77%
INTEREST INCOME	83,337	111,762	28,425	34.11%	83,337	111,762	28,425	34.11%
OTHER	98,589	27,764	(70,825)	(71.84%)	98,589	27,764	(70,825)	-71.84%
TOTAL OTHER REVENUE	362,382	471,223	108,841	478.36%	362,382	471,223	108,841	30.03%
REIMBURSEMENTS AND OTHER SOURCES OF CASH:								
FUEL/CNG/PROPANE TAX REFUNDS	205,179	24,832	(180,347)	(87.90%)	205,179	24,832	(180,347)	-87.90%
GRANT REIMBURSEMENT (FEDERAL, STATE, LOCAL MATCH)	-	77,753	77,753	-	-	77,753	77,753	-
PREVENTIVE MAINTENANCE (FEDERAL, STATE, LOCAL MATCH)	-	-	-	-	-	-	-	-
FEDERAL OPERATING ASSISTANCE	-	-	-	-	-	-	-	-
MISCELLANEOUS RECEIPTS	-	174,730	174,730	-	-	174,730	174,730	-
TOTAL REIMBURSEMENTS AND OTHER SOURCES OF CASH	205,179	277,315	72,136	35.16%	205,179	277,315	72,136	35.16%
TRANSFERS FROM:								
REVENUE STABILIZATION FUND	-	-	-	-	-	-	-	-
RESERVE FUND	-	-	-	-	-	-	-	-
TOTAL CASH RECEIVED - GENERAL FUND	\$ 26,417,520	\$ 25,243,204	\$ (1,174,316)	(4.45%)	\$ 26,417,520	\$ 25,243,204	\$ (1,174,316)	-4.45%



THE GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY
REPORT OF CASH RECEIVED COMPARED TO PRIOR YEAR - GENERAL FUND
FOR THE PERIOD ENDED JANUARY 31, 2026 AND JANUARY 31, 2025

	CURRENT MONTH				YEAR TO DATE				2026 % OF TOTAL
	January 2026	January 2025	CHANGE	2026	2025	CHANGE	%CHANGE		
PASSENGER FARES:									
CASH FARES	\$ 552,946	\$ 654,088	\$ (101,141)	\$ 552,946	\$ 654,088	\$ (101,141)	(15.46%)	2.19%	
PASS/TICKET SALES	436,760	452,838	(16,078)	436,760	452,838	(16,078)	(3.55%)	1.73%	
STUDENT FARECARDS	29,039	31,737	(2,698)	29,039	31,737	(2,698)	(8.50%)	0.12%	
U-PASS	159,430	-	159,430	159,430	-	159,430	-	0.63%	
MOBILE TICKETING	707,079	696,800	10,280	707,079	696,800	10,280	1.48%	2.80%	
TOTAL PASSENGER FARES	1,885,255	1,835,463	49,792	1,885,255	1,835,463	49,792	2.71%	7.47%	
SALES AND USE TAX REVENUE:									
SALES & USE TAX	22,609,412	21,218,988	1,390,424	22,609,412	21,218,988	1,390,424	6.55%	89.57%	
TOTAL OPERATING SUBSIDIES	22,609,412	21,218,988	1,390,424	22,609,412	21,218,988	1,390,424	6.55%	89.57%	
OTHER REVENUE:									
ADVERTISING/CONCESSIONS/COMMISSIONS	116,957	381	116,576	116,957	381	116,576	30,601.35%	0.46%	
NAMING RIGHTS LESS COMMISSIONS	87,500	-	87,500	87,500	-	87,500	-	0.35%	
RENTAL INCOME	127,241	35,973	91,267	127,241	35,973	91,267	253.71%	0.50%	
INTEREST INCOME	111,762	94,334	17,428	111,762	94,334	17,428	18.48%	0.44%	
OTHER	27,764	34,090	(6,326)	27,764	34,090	(6,326)	(18.56%)	0.11%	
TOTAL OTHER REVENUE	471,223	164,778	306,445	471,223	164,778	306,445	185.98%	1.87%	
REIMBURSEMENTS AND OTHER SOURCES OF CASH:									
FUEL/CNG/PROPANE TAX REFUNDS	24,832	23,478	1,354	24,832	23,478	1,354	5.77%	0.10%	
GRANT REIMBURSEMENT (FEDERAL, STATE, LOCAL MATCH)	77,753	131,483	(53,731)	77,753	131,483	(53,731)	(40.87%)	0.31%	
PREVENTIVE MAINTENANCE (FEDERAL, STATE, LOCAL MATCH)	-	-	-	-	-	-	-	0.00%	
FEDERAL OPERATING ASSISTANCE	-	-	-	-	-	-	-	0.00%	
MISCELLANEOUS RECEIPTS	174,730	106,339	68,391	174,730	106,339	68,391	64.31%	0.69%	
TOTAL REIMBURSEMENTS AND OTHER SOURCES OF CASH	277,315	261,300	16,015	277,315	261,300	16,015	6.13%	1.10%	
TRANSFERS FROM:									
REVENUE STABILIZATION FUND	-	-	-	-	-	-	-	0.00%	
RESERVE FUND	-	-	-	-	-	-	-	0.00%	
TOTAL CASH RECEIVED - GENERAL FUND	\$ 25,243,204	\$ 23,480,528	\$ 1,762,676	\$ 25,243,204	\$ 23,480,528	\$ 1,762,676	7.51%	100.00%	



AGENDA

AD-HOC COMPENSATION COMMITTEE

Tuesday, February 17, 2026

Committee Members: Mayor David E. Weiss, Chair
Emily Garr Pacetti
Anastasia A. Elder

- I. Roll Call
- II. Approval of Minutes – February 3, 2026
- III. Executive Session Requested - to consider the employment, evaluation and compensation of a public employee or official.
- IV. Adjourn



Compensation Committee Meeting

February 3, 2026

MEETING MINUTES

Committee Members: Mayor Weiss, Ms. Elder, Ms. Pacetti

Staff/Other: India Birdsong Terry, George Fields, Anthony Garofoli

Public: None

Mayor Weiss called the meeting to order at 9:34 a.m.

I. Roll Call

There were three (3) Committee members present, representing a quorum.

II. Approval of Meeting Minutes

Mayor Weiss moved, and Ms. Elder seconded to approve the minutes of the January 3, 2026, Ad-Hoc Compensation Committee Meeting. The motion was unanimously approved.

III. Executive Session

Ms. Elder moved, and Ms. Pacetti seconded to go into Executive Session to consider the employment, evaluation and compensation of a public employee or official. The motion was unanimously approved.

The Committee was in Executive Session from 9:35 a.m. to 10:56 a.m.

Ms. Elder moved, and Ms. Pacetti seconded to resume the meeting. The motion was unanimously approved.

IV. Adjournment

There being no further business, Mayor Weiss moved to adjourn the meeting and was seconded by Ms. Pacetti. The motion was unanimously approved. The meeting was adjourned at 10:56 a.m.

Rajan D. Gautam
Secretary/Treasurer

Brent Charnigo
Board Administrator