

2012 Citizens' Summary

Transmittal Letter

Executive Summary	TL - 1
A Strategic Approach to the Budget	TL - 5
Program and Project Initiatives	TL - 6
General Fund	TL - 7
Fare Structure	TL - 8
Service Levels	TL - 19
Policy Compliance	TL - 21
Capital Program	TL - 22
Conclusion	TL - 25
Fund Statements	TL - 27

Performance Management

TransitStat	PM - 1
Energy Price Risk Management	PM - 10

Citizens' Summary

If you wish to see a summary of the 2012 Operating and Capital Improvement Budgets, the Citizens' Summary is the chapter to read. This chapter includes the CEO/General Manager's Transmittal Letter to the Board of Trustees explaining the 2012 budget request in terms of revenue, ridership, and service level assumptions; program changes and initiatives; and financial policy variables. In addition, it provides a Performance Management section that highlights the initiatives in the TransitStat program.