

Appendix H: Public Survey Instrument

RTA Transportation Survey

We are collecting information about ridership routines. This information will help us provide better service. Thank you in advance for your help.

1. What is your main source of transportation?
 - Automobile
 - Bicycle
 - Public Transportation
 - Walking

2. If you answered "Public Transportation" on the question above, which services do you use? (Check all that apply.)
 - RTA Rapid
 - RTA Paratransit
 - RTA Bus
 - Non-RTA transit services

3. Have you ever used one or more of these Rapid stations for your transportation needs? (Check all that apply.)
 - E. 34th Campus
 - E. 79th St. Blue/Green Line
 - E. 79th St. Red Line
 - No, I haven't used these stations.

4. If you answered no to question #3, what are the reasons you don't use these Rapid stations? (Check all that apply.)
 - It is not safe.
 - No convenient parking drop-off
 - Not handicap accessible
 - Too far to walk to
 - Do not go to the places that I usually travel
 - It's too expensive.
 - It does not run during the times that I would need to ride it.
 - I didn't know that there was a station nearby.
 - Other (Please describe): _____

(If you answered no to question #3, please proceed to question #11.)

5. How frequently do you use these stations for your transportation needs?
 - Daily
 - Once a month
 - At least three times a week
 - Less than once a month
 - Once a week

6. Where is your destination when using the Rapid? (Check all that apply.)
 - To work and back
 - Doctor visits or medical treatment
 - To school and back
 - Running personal errands
 - Shopping
 - For recreational purposes
 - Other (Please describe): _____

