



# Greater Cleveland Regional Transit Authority

---

## **SUMMARY OF PROPOSED AWARD**

### **Supplemental Paratransit Service**

**Presented to:  
Operations Committee  
September 3, 2013**



# Supplemental Paratransit Service PROJECT OVERVIEW

---

- Project Justification:
  - GCRTA is required by the FTA and the Americans with Disabilities Act to provide Paratransit service for individuals who are not able to use fixed route bus or train service due to a disability, and are within  $\frac{3}{4}$  mile of a fixed route.



# Supplemental Paratransit Service PROJECT OVERVIEW

---

- Project Justification (continued):
  - GCRTA operates a fleet of 80 Paratransit vehicles with a staff of 185 employees.
  - Due to fluctuating demand and to help control costs, GCRTA has historically contracted for additional Paratransit service that could not be accommodated by GCRTA's 80 vehicles from an outside contractor.



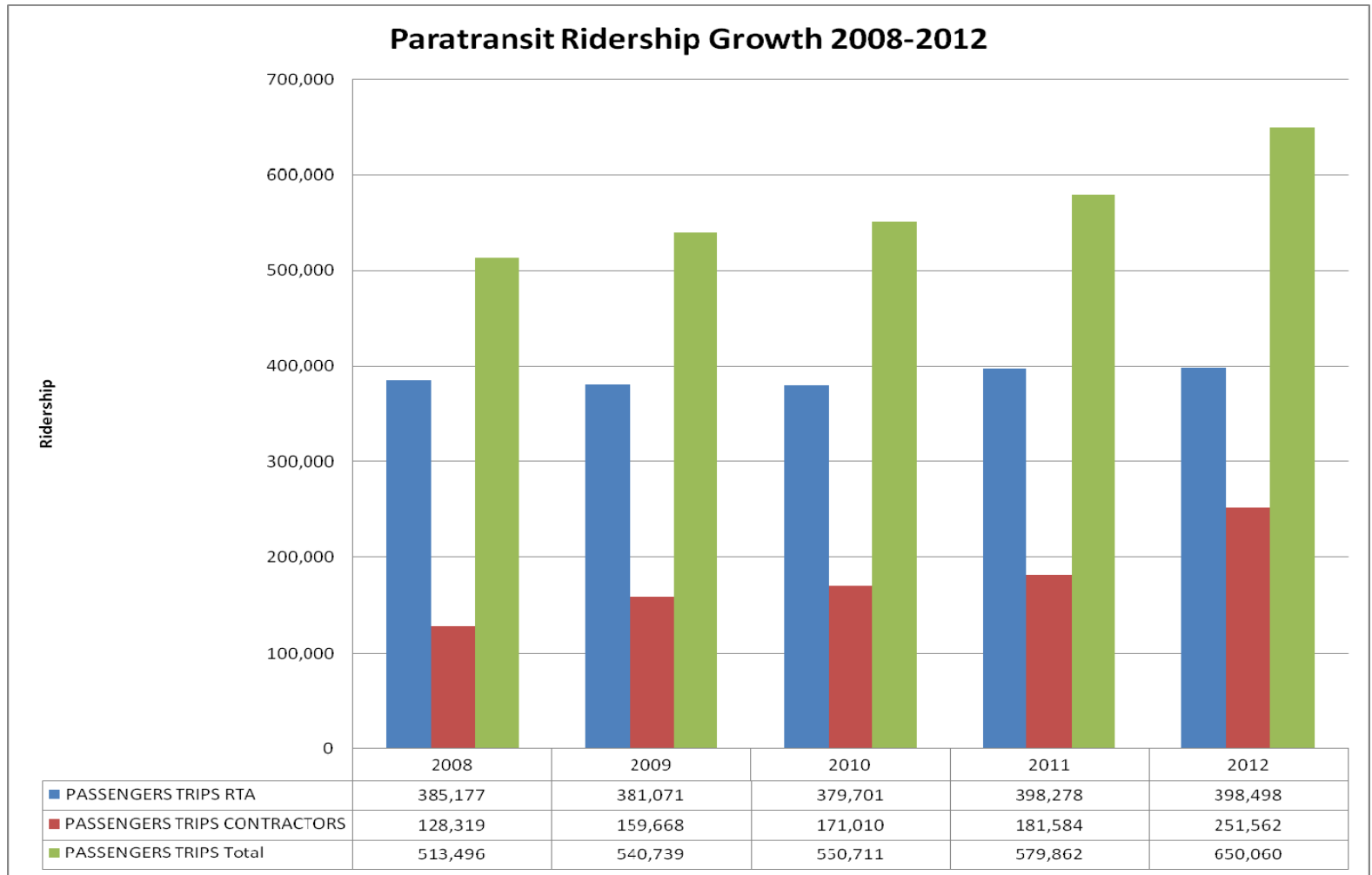
# Supplemental Paratransit Service PROJECT OVERVIEW

---

- Project Justification (continued):
  - The demand for Paratransit service continues to increase, thus necessitating additional outside resources to meet the demand.

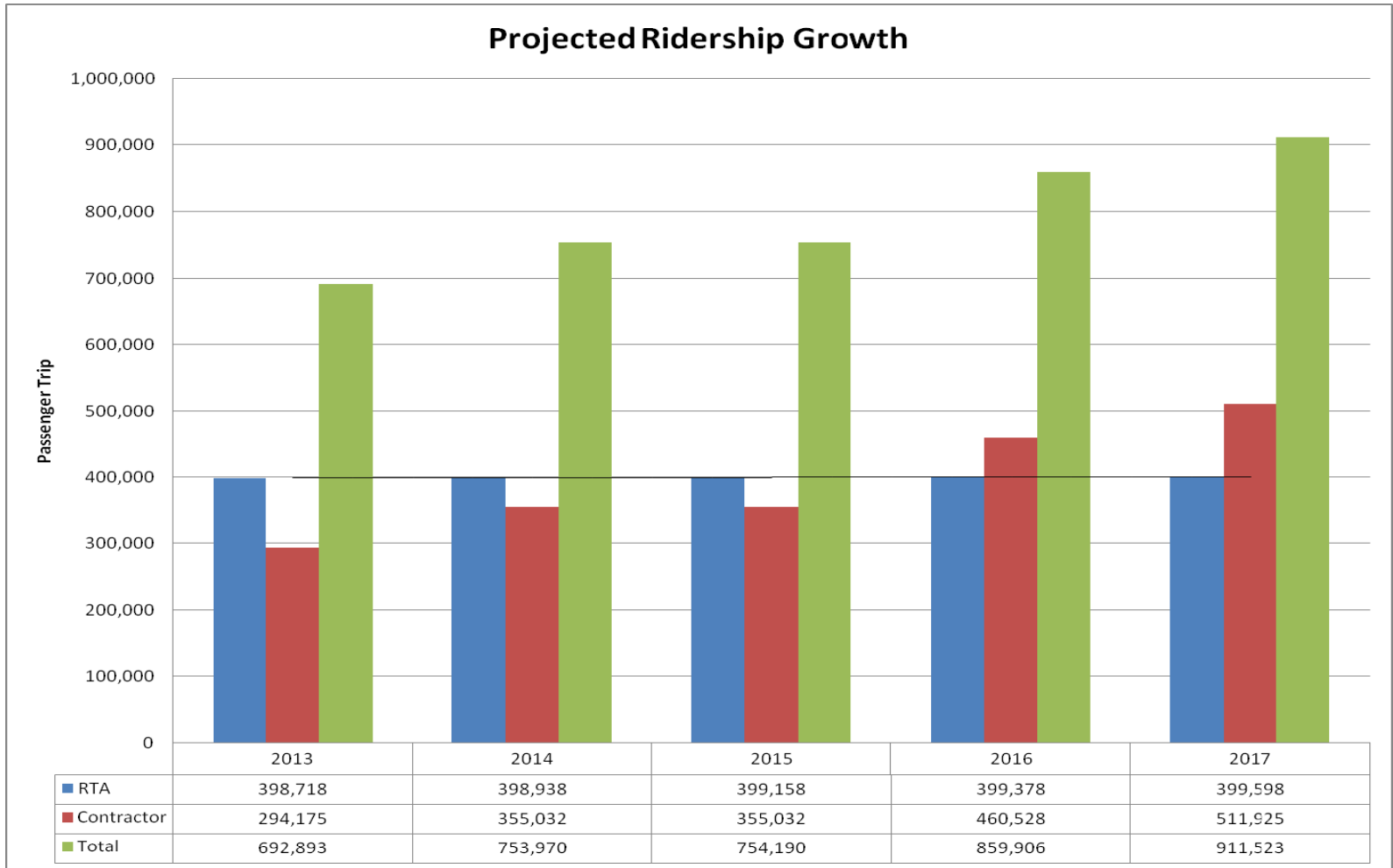


# Supplemental Paratransit Service PROJECT OVERVIEW





# Supplemental Paratransit Service PROJECT OVERVIEW





# Supplemental Paratransit Service PROJECT OVERVIEW

---

- Scope of Services:
  - Contractor(s) selected are expected to provide ADA Paratransit service 24/7/365 – as needed.
  - Contractor(s) required to provide all personnel, expertise, facilities, equipment, materials and supplies necessary to operate the ADA Paratransit services.



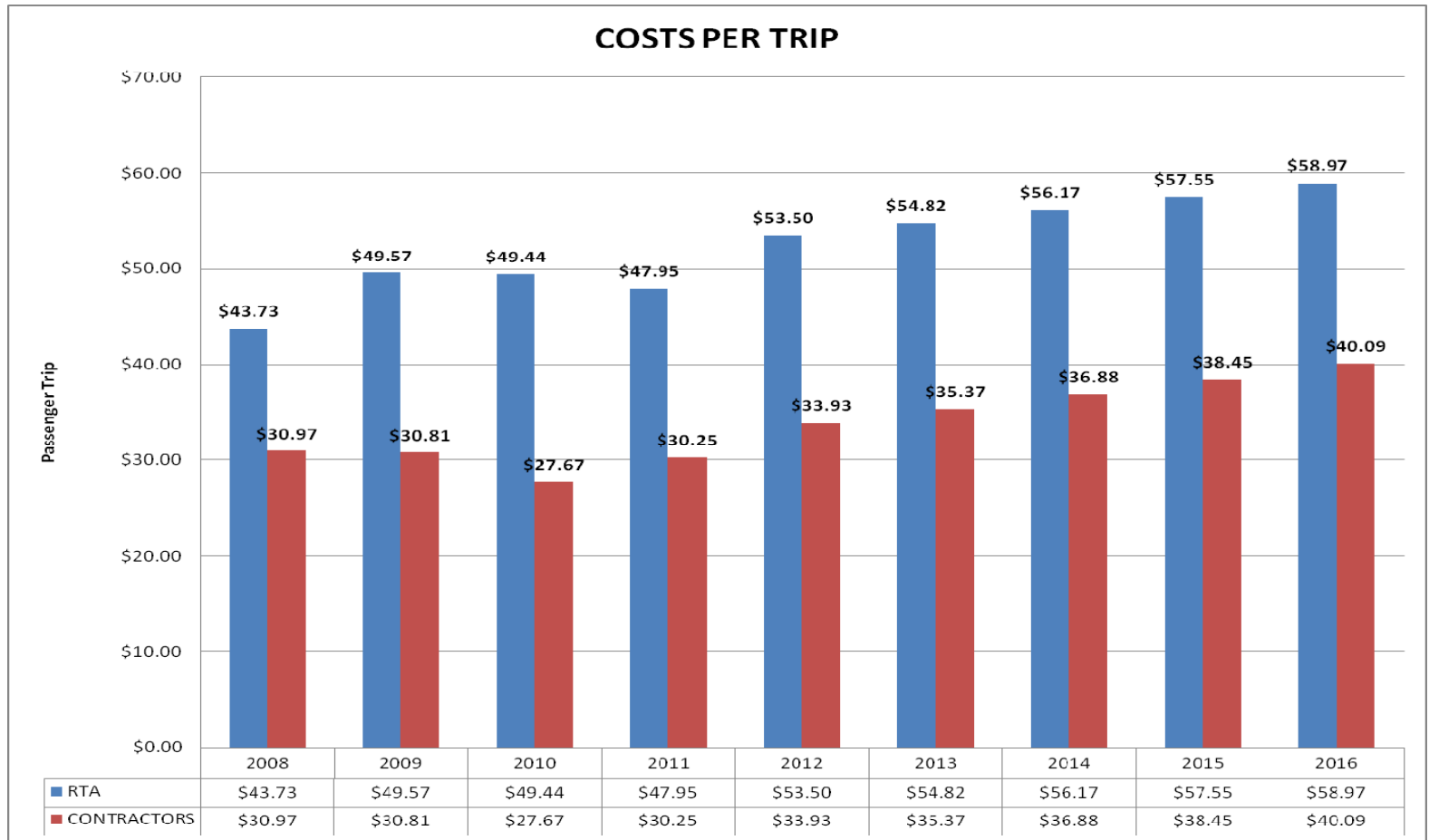
## SUPPLEMENTAL PARATRANSIT SERVICE 2012

	TOTAL	RTA	CONTRACTOR	CONTRACTOR %
REVENUE MILES	4,793,053	2,840,656	1,952,397	41%
REVENUE HOURS	318,807	187,160	131,647	41%
PASSENGER TRIPS	650,060	398,498	251,562	39%





# Supplemental Paratransit Service PROJECT OVERVIEW





# Supplemental Paratransit Service PROJECT OVERVIEW

---

- Scope of Services (cont'd.):
  - Contract will consist of a 3-year base term with two 1-year options.
  - RTA pays negotiated rates for vehicle miles & hours and administrative costs.
  - Negotiated rates in Year 1 are lower than current rates (based on Dec. 2012 service mix). Rates will increase about 5 to 7% annually over the term.



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- RFP issued June 2013
- Accessed on the GCRTA web site by twenty six (26) potential vendors
- Eight (8) firms proposed, four (4) were short-listed



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Evaluation Panel Members:
  - Service Management
  - Paratransit District
  - Legal
  - OMB
  - OBD
  - Procurement



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Evaluation Criteria:
  - Responsiveness to stated objectives
  - Experience in successful operation of similar projects
  - Qualifications of proposing firms
  - Qualifications of assigned personnel
  - Price



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Recommended Vendors:
  - Future Age, Inc. d/b/a Provide A Ride (approximately 80%)
  - Senior Transportation Connection of Cuyahoga County (approximately 20%)



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Provide A Ride – Cleveland, Ohio
  - DBE Goal: 22.5%
    - ☞ Pinkney Perry Insurance
    - ☞ City News
    - ☞ Ace Taxi



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Experience:
  - In business for 24 years
  - Core business is the operation of wheelchair accessible vehicles serving the disabled and or/senior populations in northeast Ohio
  - Currently under contract with the GCRTA to operate the Job Access Reverse Commute (JARC) Program since April of 2000
  - Providing supplemental Paratransit service to the Authority since 2008





# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Experience (continued):
  - Past contracts include:
    - Hospitals
    - Nursing Homes
    - Special Education Students
    - Welfare to Work
    - Adult Day Care



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Senior Transportation Connection of Cuyahoga County, Cleveland, Ohio
  - DBE Goal: 22.5 %
    - ☞ Pinkney Perry Insurance
    - ☞ City News



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Experience:
  - Non-profit incorporated in 2005
  - Specializing in the centralized coordination for senior transportation service in the county
  - Strong community ties
  - Experienced operations manager



# Supplemental Paratransit Service PROCUREMENT OVERVIEW

---

- Recommendation:
  - Staff requests that the Operations Committee recommend awards to both Provide A Ride and Senior Transportation Connection of Cuyahoga County for Supplemental Paratransit Service for three years with two one year options in a combined amount NTE \$14,799,286.00 for the base three years and in a combined amount NTE \$11,299,960.00 for the option years for a combined total contract amount NTE \$26,099,245.00.