



Update on RTA's Work Access Van Service

**Presentation to the Operations Committee
RTA Board of Trustees
October 8, 2013**



Background

Van Service Description

- **Designed to help residents whose work trips cannot be made entirely on regular routes**
- **Van service typically links outlying work sites with a rapid station or transit center**
- **In some cases, especially after midnight, vans serve the home end of the trip**



Background

Original Program (Began in 1999)

- Part of “Welfare-to-Work” efforts
- Van trips were arranged for clients of Cuy. County Employment & Family Services
- Others could ride if space was available

Current Program

- Service is open to all county residents



Background

Typical Van Passenger

- Lives in Cleveland or a high-density suburb
- Works in a low-density area of the county and/or commutes during nights/weekends
- Works at least 7 hours per day (required)
- Has no other way to get to/from work

Van Ridership & Cost (2012)

- 33,300 passenger trips
- \$32 per passenger trip



Financial Information

Van Service Costs

- RTA issues an RFP every 5 years
- Van service costs \$1.1 - \$1.2 million per year
- RTA budget authorizes \$1.2 million per year

Grant Funding

- On 9/13/13, NOACA approved a \$3.6 million (\$1.8M Federal share) grant for 2 more years of van & reverse-commute bus services
- Final grant under discontinued Fed. program



Contract Information

Current Contract (Provide a Ride)

- Reso. 2011-10 adopted 2/15/11
- The contract specifies compensation rates
- RTA controls the amount of service up to the not-to-exceed (NTE) amount in the contract

Change Order on October 22 Agenda

- Raises the 5-year NTE amount by \$810,777
- Increase from \$4,932,323 to \$5,743,100
- Allows RTA to provide all budgeted service



Contract Information

Change Order Discussion

- Service utilization to date has conformed to budgeted level, but has exceeded the forecast in the original RFP
- Contractor & RTA agreed to continue using the originally negotiated compensation rates
- The 15% DBE goal remains in force
- Approved by the Change Order Committee
- Requesting committee recommend approval to the full Board of Trustees



Questions?