

# 2017 Service Management Plan

Presentation to  
RTA Board of Trustees  
Operations Committee  
November 1, 2016



# Overview

- 2016 service adjustments met their objectives
- FY 2016 will close with a solid ending balance
- 2017 budget supports current service level
- Staff is developing contingency plans in case the potential sales tax shortfall in late 2017 is not remediated



## Planned Changes: Dec. 2016 – Aug. 2017

- Adjust frequency based on ridership
- Adjust running time to enhance service reliability
- Add resources to preserve service reliability during road construction projects
- Provide temporary service for rail construction projects and major special events
- *Always seek efficiency improvements*



## Potential Changes: late 2017

### *If the potential sales tax problem is not addressed*

- Consider discontinuing routes and route segments
- Consider changing start/end times of a route(s)
- Obtain public comments in April-May
- Discuss public comments with Board in June
- Final decisions in July
- Implementation in November

# 2016 Bus Route Performance Summary

- Service Management Plan details 53 routes
- 13 are in lowest quartile of their category
- To balance the budget, the August 2016 service change discontinued 3 of 13 and modified 5 of 13
- Most remaining services are well used and cost-effective – further reductions will be difficult

# Questions?

