

2018 Service Management Plan

Presentation to
RTA Board of Trustees
Finance Committee
November 14, 2017



Overview

- 2017 service is being delivered under budget
- 2018 budget matches current service level
- Staff must develop contingency plans to address a likely decline in total agency revenues

Planned Changes: Dec. 2017 – Aug. 2018

- Adjust frequency based on ridership
- Adjust running time to enhance service reliability
- Add resources to preserve service reliability during road construction projects
- Provide temporary service for rail construction projects and major special events
- *Always seek efficiency improvements*

Potential Changes: August 2018

If the financial forecast does not improve:

- Consider discontinuing routes and route segments
- Consider changing start/end times of a route(s)
- Obtain public comments in March
- Discuss comments with Board in April
- Final decisions in May – then develop schedules
- Implementation in August

2017 Bus Route Performance Summary

- Service Management Plan details 50 routes
- 12 perform in lowest quartile of their category
- A further reduction of service would be hard on RTA customers



Questions?



Greater Cleveland Regional Transit Authority

