

Minutes

RTA Organizational, Services & Performance Monitoring Committee Meeting

10:08 a.m. February 6, 2018

Present: Lucas (Chair), Clough, Dixon, Elkins, McCall, Moss, Norton, Welo

Not present: Nardi, Serrano

Also Present: Anderson, Benford, Boyd, Burney, Calabrese, Castelucci, Catalusci, Caver, Cranford, Czeck, Dangelo, Feliciano, Fields, Garofoli, Gautam, Hampton, Jaszczak, Johnson, Kirchmeir, Kirkland, Lamb, Laule, Pierce, Raguz, Schipper, Scott, Scott, Shaffer, Sims, Sutula, Vukmanic, Wiehe, Zeller

Rev. Lucas called the meeting to order at 10:08 a.m. The secretary called the roll and reported that four (4) committee members were present.

Quarterly Management Report

Joseph Calabrese, CEO, General Manager/Secretary-Treasurer made the presentation. This report will be mailed to partners in the City, County and Mayors & Managers. The Brookpark Station opened. Construction started on E. 34th Street Station. Mobility was added with the Kids Ride Free Program. The C-Line trolley was extended to the Flats. Grant awards for \$5.3 MI to upgrade west side track and \$5.8 MI to upgrade the communications system were received. The ribbon was cut of the Lee-Shaker Station. Track was upgraded between W. 117th and W. 30th. The MetroHealth Line was launched.

Financially the year ended \$24 MI better than budget. We received the 29th consecutive award from GFOA. The last quarter of last year was marked by major staff changes with Loretta Kirk, Mike York and Frank Polivka retiring. Their positions were filled in-house. The General Operating fund ended the year 7.4% under budget. The ending balance was \$34.9 MI. Salaries were 5.4% below budget, fuel 15.8% below budget and other expenses were 14.4% under budget. Cost per hour of service decreased by 2% over the previous year. The target of one-month Operating Reserves was increased by 1.7 months. The debt service coverage was 4.11. Four of the six Financial Policy goals were met. We averaged 25 customers for every hour a bus was on the road and 66 customers for every hour a train was on the tracks for a total of 29 per hour.

Preventable accidents was 10.3% lower than 2016. The total collision rate was 10.5% lower than last year. The injury rate was 4.3% below last year. Reliability increased by 11.4%. On-time performance increased by 17.4%. All very positive numbers. The DBE first quarter of the federal fiscal year was lower than the 21.3% goal, but it hit 15.1%. Sixty-seven percent of those contracts went to African-American firms and 32% to Caucasian/Female firms. A new section on Succession Planning was added to the report. This is a goal the Board gave to Joe. The section includes the Management Development Program (MDP), Public Transit Management Academy, Frontline Supervisor and Development Program in conjunction with Tri-C, Operations Succession Planning Program, Midwest Transit Leadership Exchange started in 2016 with seven other transit agencies in Ohio, Pennsylvania and New York and Employee Promotability Training. In addition to the Executive Management Team promotions, there were five other

promotions in the supervisory/technical staff areas; Sheldon Zanders, Phillippa Morgan, Ron Ekstrom, Patrick First and Belinda James.

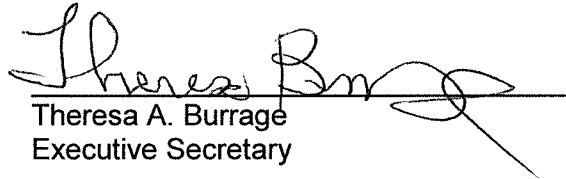
Personnel and matters required to be kept confidential by federal law (Executive Session Requested)

This Executive Session was handled earlier during the Operational, Planning & Infrastructure Committee meeting.

Rev. Lucas adjourned the meeting at 10:14 a.m.



Joseph A. Calabrese, CEO
General Manager/
Secretary-Treasurer



Theresa A. Burrage
Executive Secretary