

CITIZENS ADVISORY BOARD

8:30AM THURSDAY, April 11, 2013
RTA Board Room
1240 West 6th Street, Cleveland, OH 44113.

MINUTES

SYNOPSIS:

- Sales tax updates
- Flats service times established
- Airport signs updates
- Tuesday April 16 event
- New and improved screen flow on cash machines
- Public Square closure – still happening?
- Should pay phones be placed at bus stops?
- Where will the stops be for the Medical Mart/Convention Center?
- Rail bridge plates are close to being installed

I. CALL TO ORDER: The meeting was called to order at 8:38am

Chair: John McGovern (Interim)

Recording Secretary: Marjorie Sutton

II. ROLL CALL read by Juan Carlos Rivera (see attached) – Quorum noted by Marty Golob

III. APPROVAL OF AGENDA: Agenda approved by John McGovern; seconded by Ron Jackson

IV. GENERAL MANAGER'S REPORT: Joseph A. Calabrese General Manager & CEO

1. Ridership #'s not in – appear lower due to one less day
2. State sales tax change is off the table in Columbus as of today
3. Service through flats 6:30a – 10:30p
4. Parking rates at \$300/month
5. RTA brochure to be created about how to get to and around the flats
6. Still working on signage for airport – project going well
7. Tuesday event at 12:30p in front of the Huntington Bldg – awards for the best line (Healthline) and naming rights sponsor
8. Agreement ACS/Xerox for the screen flow on all TVM units – new signs on all units with much easier directions – no projected date for completion
9. Old units to be removed due to erosion and rust – new coating, paint and sealant thru Sherwin Williams. However, they will not be stainless steel.
10. Film festival additional 1:30am train to help with
11. Public Sq meetings continue with concerns expressed by RTA & CAB
 - City hired group saying where should bus-stops be – incomplete design? Running out of money to finish design
 - Another group is designing around this incomplete plan
 - Close to cars and allow buses but on weekends close to all
12. The City is looking to close Superior for public events – RTA states there are not enough events to close for good – just close at those events
13. State legislation as well as council proposed to remove unruly people from buses, passenger behavior dealing with the environment

14. OT story in the PD – OT was higher and is necessary – concerned about how the story was portrayed the entire story must be taken into consideration
15. 23 pay phones – are they really needed? 10,000/year to maintain – contract \$65 & less it is free Tower City & Stokes Windermere has the highest usage – Blue light telephones at all stations
16. Medical mart/Convention Center drop off/pick – designate which side you want to be picked up on and dropped off – Shelter to be placed on Lakeside on North side – trolley stop on North side – South side stops to be adjacent to the complex
17. Requested a drawing of the stops around the Medical Mart/ Convention Center
18. Bridge plate updates – designed an aluminum by-fold ramp 24 to be purchased
19. Woodhill Station stop boarding indicator light westbound for the operators – that will be completed still working on it as well hope to happen on the Lee Van Aiken
20. Brookpark station elevator is now back functioning
21. New Website coming next month with the port for RT data in the Fall

V. NEW BUSINESS: Joel Freilich: Assistant Director of Service Management

1. Bus changes – April 21 on time performance is a major concern met the 80% goal
2. Movie filming late spring
3. Relief of substandard conditions are here:
 - o #81
 - o #11
 - o working with city for a better layover for the #11
 - o #20 & 35
 - o 9/12 trolley moderately successful – continuing to improve
 - o 9/12 service hours to expand in the spring and the #47 will be discontinued
 - o #68
 - o Rail: Red line – airport tunnel work to be completed no later than June 8
 - o S-curve will be closed on April 21 – June 8 – there will be a bus to shuttle
 - o 15 minute run times to catch the shuttle during the closure
 - o 3-car trains to run on weekdays

VI. CAB CHAIR REPORT: John McGovern, Interim CAB Chairman

CAB and Committee Chair Elections:

Nominations closed for Chair and Vice Chair by Johnny Brewington and seconded by Brooke Deines

Nominations for Chair:

Tony Zajac nominated John McGovern

Nominations for Vice Chair:

Andre White nominated George Zeller

John McGovern nominated Ron Jackson

Ron Jackson nominated Steve Albro

Ron Jackson declined nomination

John McGovern elected by acclamation

By vote Steve Albro was elected with a 11/2 margin against George Zeller

Marjorie Sutton was appointed to Chair TIAC by Chair John McGovern

2013 election results recap:

CHAIR: John McGovern

VICE CHAIR: Steve Albro

ADA: Ron Jackson

TIAC: Marjorie Sutton

John explained the new process for new C.A.B. members:

- Process was established on how to handle filling open slots on board:
 - Applications will be disseminated to all board members by person who received them
 - Feedback to applicants notifying them of receipt and requesting they attend one meeting prior to the next board meeting for consideration
 - Committees will make decision and forward information to Board for announcement at the next CAB meeting

- 1. John is asking for members to check out the new ticket machines at Tower City
- 2. We must be more vocal about our support of the system - go on-line to Cleveland.com to express your views on what public transit could be
- 3. Head to the International film-festival – great promotion for RTA
- 4. Pay phone input – Chair asked for 5 sec comments from board members:
 - phones are redundant when blue lines are available – opportunity to use that line as a wi-fi hotspot
 - get rid of them;
 - emergency line only
 - wi-fi or real time
 - keep the phones
 - get rid of them
 - get rid in all but high use stations
 - replace; use innovation when practical
 - keep phones in high use stations
 - keep them

VII. ADA COMMITTEE REPORT: Ron Jackson

1. Looking for billboards/signs stating leave particular seats for elderly and disabled
2. July meeting to be held at the paratransit center
3. After the April meeting will be reviewing the VanAiken Lee Rd drawings
4. Next meeting 04/18/13

VIII. TIAC REPORT: John McGovern

1. Ideas for future meetings
2. Next meeting 05/03/2013

IX. RTA Liaison: Juan Carlos

1. Business cards – draft available for those to sign off; next meeting will have the balance of cards for sign-off
2. Rec'd two more applications for CAB membership

X. PUBLIC COMMENTS

- St. Patrick's Day the system ran wonderfully in the chaos with someone in front of Tower City directing

X. ADJOURN: Meeting adjourned at 10:08a.m.

John M. Gowen

12/16/2013

Citizens Advisory Board Chair

Date