

RESOLUTION NO. 2025-87

AUTHORIZING AN INCREASE TO CONTRACT NO. 2022-082A WITH FUTURE AGE, INC. DBA PROVIDE A RIDE TO PROVIDE CONTRACTED PARATRANSIT SERVICES IN THE AMOUNT OF \$6,772,206.71, FOR A NEW CONTRACT AMOUNT NOT TO EXCEED \$36,534,514.57 (GENERAL FUND, PARATRANSIT DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") is required by the Americans with Disabilities Act of 1990 to provide paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, by Resolution No. 2023-8, the Board of Trustees authorized Contract No. 2022-082A to Future Age, Inc. dba Provide A Ride, with an office located at 4299 Cranwood Parkway, Warrensville Heights, Ohio 44128, to provide contracted paratransit services in an amount not to exceed \$17,044,485.35 for a period of three years, and in amounts not to exceed \$6,243,059.71 and \$6,474,762.80 for each of two option years, respectively, for a total five-year contract amount not to exceed \$29,762,307.86; and

WHEREAS, the Authority now requires additional contracted paratransit services, which are necessary to continue providing paratransit service to all disabled persons unable to use fixed-route bus service; and

WHEREAS, Future Age, Inc. dba Provide A Ride can provide these additional contracted paratransit services in an amount of \$6,772,206.71, resulting in a new contract amount not to exceed \$36,534,514.57; and

WHEREAS, said contract increase will exceed the General Manager, Chief Executive Officer's \$500,000.00 change order signing authority; and

WHEREAS, the General Manager, Chief Executive Officer deems acceptance of the offer from Future Age, Inc. dba Provide A Ride, as negotiated, to be in the best interest of the Authority and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from Future Age, Inc. dba Provide A Ride to provide additional contracted paratransit services be and the same is hereby accepted.

Section 2. That the General Manager, Chief Executive Officer of the Authority be and she is hereby authorized to amend Contract No. 2022-082A with Future Age, Inc. dba Provide A Ride to include these additional contracted paratransit services.

Section 3. That said change order shall be payable from the General Fund, Paratransit Department budget, in the amount of \$6,772,206.71 for a new contract amount not to exceed \$36,534,514.57.


Section 4. That all other terms and conditions of said contract shall remain unchanged.

Section 5. That this resolution shall become effective immediately upon its adoption.

Adopted: August 19, 2025



President

Attest: 

Secretary-Treasurer




TITLE, DESCRIPTION: CONTRACT: INCREASE TO CONTRACT NO. 2022-082A FOR CONTRACTED PARATRANSIT SERVICES VENDOR: FUTURE AGE, INC. DBA PROVIDE A RIDE AMOUNT: NOT TO EXCEED \$6,772,206.71	Resolution No.: 2025-87
	Date: August 14, 2025
	Initiator: Paratransit Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review, Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 PURPOSE, SCOPE: This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to increase Contract No. 2022-082A for contracted paratransit services.
- 2.0 DESCRIPTION/JUSTIFICATION: This change order is necessary due to the increased demand for paratransit services. Demand has risen beyond what was anticipated since the contracts were executed. Since March 2023, the Authority has experienced an 18% increase in paratransit ridership over pre-covid levels. The Federal Transit Administration ("FTA") requires the Authority to execute every eligible paratransit trip request.
- 3.0 PROCUREMENT BACKGROUND: On February 28, 2023, the Board of Trustees, by Resolution No. 2023-8, authorized a contract with Future Age, Inc. dba Provide A Ride to provide contracted paratransit services in an amount not to exceed \$17,044,485.35 for a period of three years, and in amounts not to exceed \$6,243,059.71 and \$6,474,762.80 for each of two option years, respectively, for a total five-year contract amount not to exceed \$29,762,307.86.
- The need to procure additional contracted paratransit services will increase the cost of the contract by \$6,772,206.71, which is beyond the General Manager, Chief Executive Officer \$500,000.00 change order signing authority. Approval of this change order will result in a new contract amount not to exceed \$36,534,514.57.
- 4.0 DBE BACKGROUND: DBE requirements have been met. A 14% DBE goal was established for this procurement. Future Age, Inc. dba Provide A Ride has agreed to maintain the established DBE participation goal as contracted by its existing DBE firms.
- 5.0 POLICY IMPACT: Does not apply.
- 6.0 ECONOMIC IMPACT: This change order shall be payable from the General Fund, Paratransit Department budget, in an amount of \$6,772,206.71, for a new contract amount not to exceed \$36,534,514.57.
- 7.0 ALTERNATIVES: Reject this change order. Rejecting this change order would hinder the Authority's ability to provide federally required paratransit service, resulting in non-compliance with 49 CFR § 37.121(a) which states that "each public entity operating a fixed route system shall provide paratransit or other special service to individuals with disabilities that is comparable to the level of service provided to individuals without disabilities who use the fixed route system."

- 8.0 **RECOMMENDATION:** This change order was approved by the Change Order Committee and was discussed by the Board of Trustees at the August 5, 2025, Organizational, Services & Performance Monitoring Committee meeting. It is recommended that this change order be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to modify the contract.
- 9.0 **ATTACHMENTS:** None

Recommended and certified as appropriate to the availability of funds, legal form and conformance with the Procurement requirements.



General Manager, Chief Executive Officer