



TITLE/DESCRIPTION: CONTRACT: DRIVER'S LICENSE CHECK SERVICES VENDOR: ISO CLAIMS SERVICES, INC., THROUGH ITS INSURANCE INFORMATION EXCHANGE UNIT (IIX) AMOUNT: NOT TO EXCEED \$170,670 FOR A THREE-YEAR PERIOD AND IN AMOUNTS NOT TO EXCEED \$56,890 FOR EACH OF TWO OPTION YEARS, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$284,450 FOR A FIVE-YEAR PERIOD	Resolution No.: 2026-16
	Date: March 19, 2026
	Initiator: Safety Department
ACTION REQUEST: <input checked="" type="checkbox"/> Approval <input type="checkbox"/> Review/Comment <input type="checkbox"/> Information Only <input type="checkbox"/> Other _____	

- 1.0 **PURPOSE/SCOPE:** This action will allow the Greater Cleveland Regional Transit Authority ("Authority") to enter into a contract to provide driver's license check services for the Authority's employees for a three-year period with two, one-year renewal options.
- 2.0 **DESCRIPTION/JUSTIFICATION:** All employees are required to maintain a valid driver's license. The Authority contracts for driver's license check services for all operators, hostlers, mechanics, and transit police on a monthly basis. All other Authority employees are checked on a quarterly basis.
- 3.0 **PROCUREMENT BACKGROUND:** The Request for Proposal (RFP) was posted on the Authority's Procurement Department website and advertised in local newspapers. Four (4) interested parties downloaded the solicitation package. Two (2) proposals were received on November 24, 2025. After evaluation by a panel of Authority employees in accordance with established Procurement Department policies and procedures, and subsequent negotiations, the proposal from ISO Claims Services, Inc., through its Insurance Information Exchange unit (iIX) was determined to be in the best interest of the Authority.

A cost analysis was performed and the Procurement Department determined the negotiated price to be fair and reasonable to the Authority.
- 4.0 **DBE BACKGROUND:** As a result of the USDOT Interim Final Rule published in the Federal Register and made effective October 3, 2025, DBE goal setting has been suspended on the Authority's projects until further notice.
- 5.0 **POLICY IMPACT:** Does not apply.
- 6.0 **ECONOMIC IMPACT:** This procurement shall be payable through the General Fund, Safety Department budget, in an amount not to exceed \$170,670 for a three-year period, and in amounts not to exceed \$56,890 for each of two option years, for a total contract amount not to exceed \$284,450 for a five-year period.

- 7.0 ALTERNATIVES: Reject this offer. Rejection of this offer will result in an inability to continue the driver's license check services, hindering the ability to ensure Authority employees are lawfully operating motor vehicles.
- 8.0 RECOMMENDATION: It is recommended that the offer from ISO Claims Services, Inc., through its Insurance Information Exchange unit (iiX), be accepted and the resolution adopted authorizing the General Manager, Chief Executive Officer to enter into a contract.
- 9.0 ATTACHMENTS: None

Recommended and certified as appropriate to the availability of funds, legal form, and conformance with the Procurement requirements.



General Manager, Chief Executive Officer

RESOLUTION NO. 2026-16

AUTHORIZING CONTRACT NO. 2025-137 WITH ISO CLAIMS SERVICES, INC., THROUGH ITS INSURANCE INFORMATION EXCHANGE UNIT (IIX) FOR DRIVER'S LICENSE CHECK SERVICES IN AN AMOUNT NOT TO EXCEED \$170,670 FOR A THREE-YEAR PERIOD AND IN AMOUNTS NOT TO EXCEED \$56,890 FOR EACH OF TWO OPTION YEARS, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED \$284,450 FOR FIVE YEARS (GENERAL FUND, SAFETY DEPARTMENT BUDGET)

WHEREAS, the Greater Cleveland Regional Transit Authority ("Authority") requires driver's license check services for its employees; and

WHEREAS, the proposal from ISO Claims Services, Inc., through its Insurance Information Exchange unit (iiX), with an office located 1574 Crescent Pointe Pkwy, College Station, TX 77845, to perform driver's license check services for a period of three years with two one-year options, was received on November 24, 2025; and

WHEREAS, after negotiations, ISO Claims Services, Inc., through its Insurance Information Exchange unit (iiX) has offered to provide these services in an amount not to exceed \$170,670 for a three-year period, and in amounts not to exceed \$56,890 for each of two option years, for a total contract amount not to exceed \$284,450 for a five-year period; and

WHEREAS, the General Manager, Chief Executive Officer, deems the offer from ISO Claims Services, Inc., through its Insurance Information Exchange unit (iiX) to be in the best interest of the Authority, price and other factors considered, and recommends acceptance thereof by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the Greater Cleveland Regional Transit Authority, Cuyahoga County, Ohio:

Section 1. That the offer from ISO Claims Services, Inc., through its Insurance Information Exchange unit (iiX) to provide driver's license check services for the three-year period, with two one-year options, be and the same is hereby accepted.

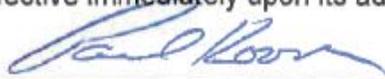
Section 2. That the General Manager, Chief Executive Officer of the Authority, be and is hereby authorized to enter into a contract with ISO Claims Services, Inc., through its Insurance Information Exchange unit (iiX), to provide driver's license check services for a three-year period, with the authority to exercise the two one-year options.

Section 3. That said contract shall be payable from the General Fund, Safety Department budget, in an amount not to exceed \$170,670 for the three-year period, and in amounts not to exceed \$56,890 for each of two option years, for a total contract amount not to exceed \$284,450 for a five-year period.

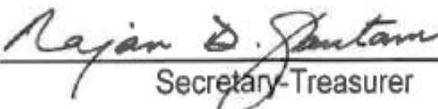
Section 4. That said contract shall be binding upon and an obligation of the Authority contingent upon future funding, compliance by the contractor with the specifications and addenda, if any, bonding and insurance requirements and all applicable laws relating to contractual obligations of the Authority.

Section 5. That this resolution shall become effective immediately upon its adoption.

Adopted: 3/24/26



President

Attest: 

Secretary-Treasurer