



# GCRTA Transit Police Department

## PUBLIC COMPLAINT FORM

Completed forms can be emailed to [TPcomplaints@gcrta.org](mailto:TPcomplaints@gcrta.org), mailed to the GCRTA Transit Police Department at ATTN: Transit Police; 1240 West 6th Street, Cleveland, Ohio 44113, or arrangements can be made to deliver the form by calling 216-356-3838. Upon receipt of a completed complaint form, the complaint will be assigned for investigation. Completed investigations will be classified as follows:

- **Sustained-** There is sufficient evidence to establish that the alleged act occurred and constituted misconduct.
- **Sustained in Part-** There is sufficient evidence to establish that one or more, but not all, alleged acts occurred.
- **Sustained for Violation Not Based on the Original Complaint-** There is sufficient evidence to establish that an act of misconduct occurred that was not part of the violations alleged in the Complaint.
- **Unfounded-** The alleged acts did not occur, did not involve Department personnel, or are frivolous.
- **Exonerated-** The alleged acts occurred, but were justified, lawful, and/or proper.
- **Not-sustained-** The facts and circumstances fail to establish if the conduct occurred.
- **Administratively Dismissed-** The complaint is not GCRTA related, does not involve a Transit Police employee, or is related to a service delay that is determined to be unavoidable.

### COMPLAINANT

Name \_\_\_\_\_

Street Address \_\_\_\_\_ Apt. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Mobile Phone \_\_\_\_\_ Home Phone \_\_\_\_\_ Alt. Phone \_\_\_\_\_

Email Address \_\_\_\_\_ @ \_\_\_\_\_

### SUBJECT(S) OF COMPLAINT Name(s), Badge Number(s), or Description(s) of accused personnel:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

### WITNESSES (If necessary, give names/phone numbers of additional witnesses in incident detail below)

1. Name \_\_\_\_\_ Phone Number \_\_\_\_\_

2. Name \_\_\_\_\_ Phone Number \_\_\_\_\_

3. Name \_\_\_\_\_ Phone Number \_\_\_\_\_

INCIDENT: Date 3/1/2025 Time 2:30am Ticket and/or Report Number [REDACTED]  
Location [REDACTED]

Please provide details of the incident and the alleged misconduct, describe any sustained injuries and other facts related to the incident. Do not include unsubstantiated information such as gossip or rumor. Attach additional pages as necessary, including other reports or documentation, photographs, medical records, etc.

A series of events took place on this day leading up to this report being filed on one responding officer [REDACTED] who when I made it clear I wanted to file a complaint against an operator for their mistreatment and unprofessionalism regarding my presence on coach 6008, however a previous incident that initiated the overall experience was a random intoxicated male playing music on his phone via speaker and I called transit dispatch to report. I was told I would be ~~ask~~ taken off coach and asked about suitcases. (I don't know who he was confusing me with) As the person reporting I followed up to know how the situation should've been handled and was told otherwise prompting me to want to file a complaint. Incident #2 he smirked and disregarded my request

to get incident # for complaint against operator of Coach # 6008 for being snarky and rude with comments from E. 115th to E. 89th where I informed dispatch of

operator's behavior. [REDACTED] wanted to dismiss my claims of operator being unprofessional and condescending.

I hereby state under penalty of Perjury (Revised Code 2921.11) that I am the complainant in this complaint, that I have prepared, read, and fully understand all matters set forth in this complaint, that this may result in an official investigation, and the information provided is true and complete to my knowledge.

I understand that filing a false report of misconduct against a Peace Officer is in violation of section 2921.15 of the Ohio Revised Code, a misdemeanor of the first degree.



3-1-2025

Date

Complaint received by:

Robin Dietz *[Signature]*

Printed Name and Signature of Representative Accepting Complaint

03/01/25

Date

0445

Time

**DEPARTMENTAL USE ONLY**

Investigating Supervisor \_\_\_\_\_

Investigative Actions: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Approved by \_\_\_\_\_ Date \_\_\_\_\_

**Civilian Oversight Committee Recommendation:**

\_\_\_ Sustained      \_\_\_ Sustained in Part      \_\_\_ Sustained for Violation Not Based on Original Complaint

\_\_\_ Unfounded      \_\_\_ Exonerated      \_\_\_ Non-sustained      \_\_\_ Administratively Dismissed

**Final Determination:**

\_\_\_ Sustained      \_\_\_ Sustained in Part      \_\_\_ Sustained for Violation Not Based on Original Complaint

\_\_\_ Unfounded      \_\_\_ Exonerated      \_\_\_ Non-sustained      \_\_\_ Administratively Dismissed