

Greater Cleveland Regional Transit Authority

SUPPLEMENTAL PARATRANSIT SERVICES EXTENSION

Presented to: Operational Planning &
Infrastructure Committee

January 8, 2019

Greater Cleveland Regional Transit Authority

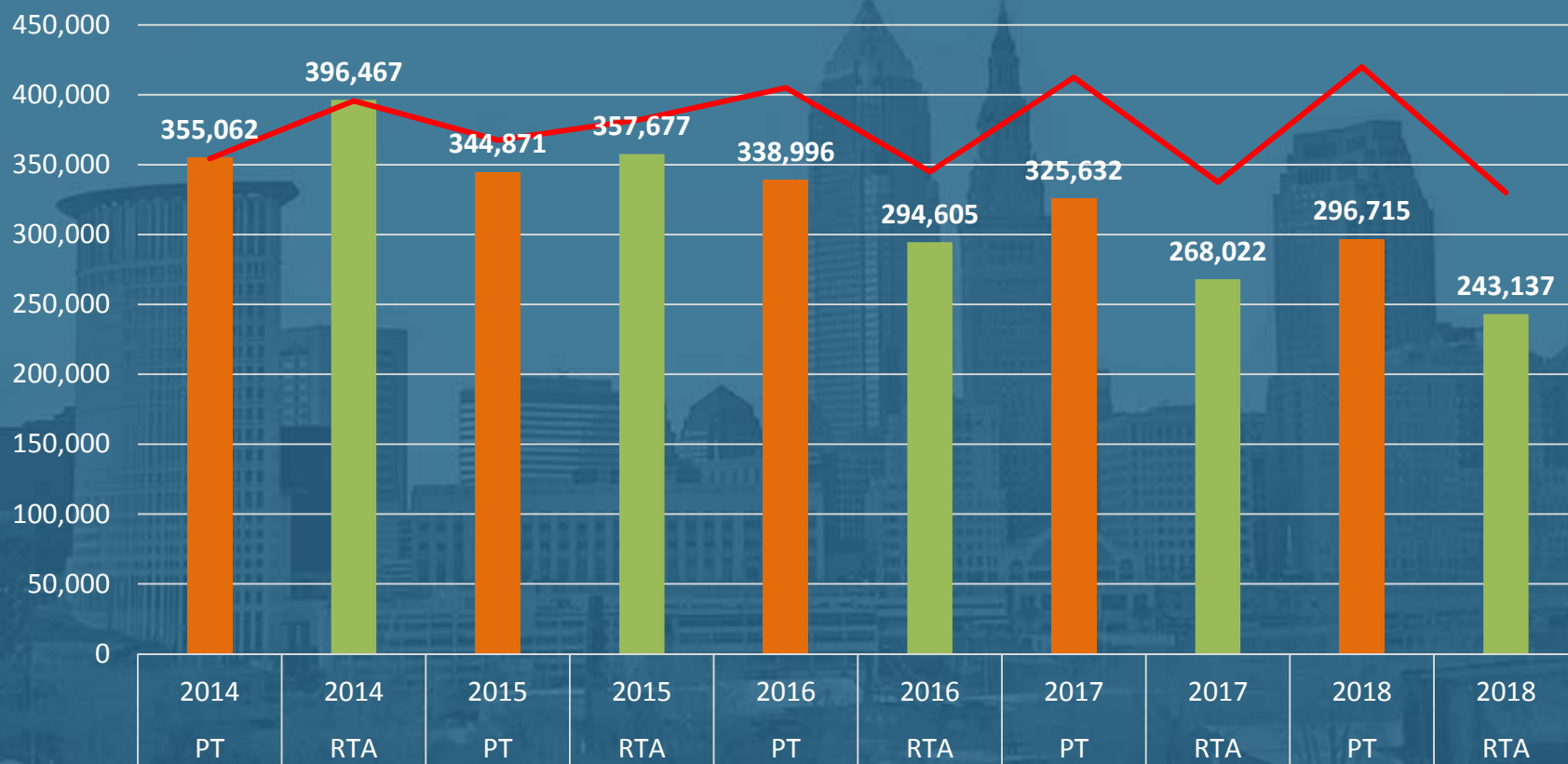


Supplemental Paratransit Services

Background:

- RTA is mandated to provide complementary Paratransit Services to eligible clients
- Annual ridership has averaged over 650,000 passengers for the past five years
- All requested trips must be booked - Zero denials – 7.4m requests since last denial

Supplemental Paratransit Services



Supplemental Paratransit Services

Background (cont'd.):

- The capacity for in-house service delivery is fixed
- When more resources are required, use of contractors is more cost effective.
 - Contractors-\$28.44 per pass RTA-\$56.14 per pass
- Must maintain current service expectations and acceptable on time performance

Supplemental Paratransit Services

Background (cont'd.):

- Paratransit currently averages 1,581 trips per day
 - RTA – 700
 - Provide-A-Ride – 448
 - Lakefront Lines, Inc. – 339
 - Senior Transportation Connection - 94

Supplemental Paratransit Services

- Must maintain ability to provide current level of service
- Contractors are needed to provide service at current levels (56%)
- No realistic alternatives currently available
- GCRTA requesting up to four month extensions to the current five year contracts, taking them through May 31, 2019.

Supplemental Paratransit Services

- Extension allows time for:
 - New RFP currently in evaluation process
 - Recommendation anticipated in February
 - GCRTA to execute contracts and start up
 - Smooth transition to one or more contracts with no interruption of service
- Funds approved by the BOT are included in the 2019 Paratransit Budget

Supplemental Paratransit Services

- Current Contract Totals before Extension:
 - Lakefront Lines: Two year contract executed in 2015 with one year option NTE \$9,997,059.00
 - Future Age, Inc. dba Provide A Ride: Three year contract executed in 2013 with two, one year options NTE \$21,804,230.00
 - Senior Transportation Connection: Three year contract executed in 2013 with two, one year options NTE \$5,874,038.00

Supplemental Paratransit Services

- Contract Totals after Extension:
 - LakeFront Lines: An increase of \$1,088,750.12 for new total NTE \$11,085,909.12
 - Future Age, Inc. dba Provide A Ride: An increase of \$1,584,727.60 for new total NTE \$23,388,957.60
 - Senior Transportation Connection: An increase of \$373,087.68 for new total NTE \$6,247,125.68*
- * GM Change Order authority is \$500,000.00, thus a resolution is not required for this contract.

Supplemental Paratransit Services

- Staff requests that the Operational Planning & Infrastructure Committee recommend to the Board of Trustees the approval of the requested extensions for the continuity of Paratransit service to Provide-A-Ride in an amount NTE \$1,584,727.60 and to Lakefront Lines in an amount NTE \$1,088,850.12, extending each through May 31, 2019.