



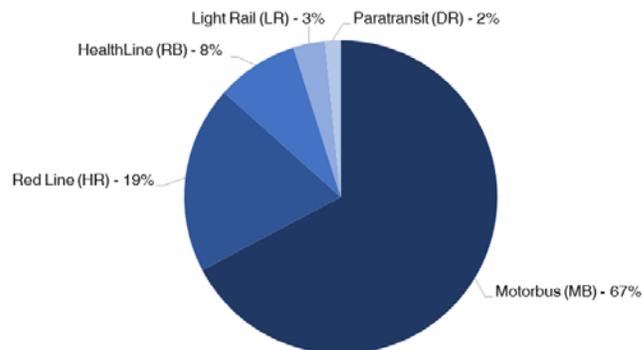
Greater Cleveland Regional Transit Authority

Ridership Report – April 2020

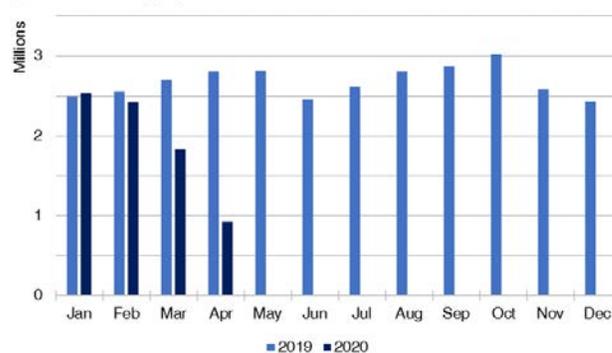
Summary

- The global COVID-19 pandemic and a stay-at-home order in Ohio during the entire month of April had a significant effect on system-wide ridership
- Trolley and Park-n-Ride services were suspended effective March 24, affecting the Motorbus mode
- System ridership in April was 926,000, representing 67% fewer riders than in April 2019
 - Average fixed route weekday was 68% lower¹
 - Average fixed route Saturday was 58% lower¹
 - Average fixed route Sunday was 58% lower¹
 - There were the same number of weekdays, Saturdays, and Sundays in April 2020 as in 2019
- Year-to-date ridership through April is 7.7 million, representing 27% fewer riders than through April 2019

April 2020 System Ridership by Mode



System Ridership by Month



Motorbus (MB)

Motorbus ridership in April 2020 was 67% lower than in April 2019

- Average weekday was 68% lower¹
- Average Saturday was 55% lower¹
- Average Sunday was 56% lower¹



Red Line (HR)

Red Line ridership in April 2020 was 66% lower than in April 2019

- Average weekday was 67% lower¹
- Average Saturday was 65% lower¹
- Average Sunday was 62% lower¹



Light Rail (LR)

Light Rail ridership in April 2020 was 77% lower than in April 2019

- Average weekday was 78% lower¹
- Average Saturday was 69% lower¹
- Average Sunday was 67% lower¹



HealthLine (RB)

HealthLine ridership in April 2020 was 67% lower than in April 2019

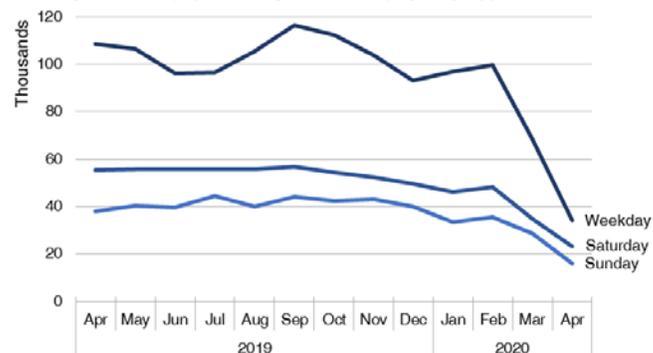
- Average weekday was 68% lower¹
- Average Saturday was 56% lower¹
- Average Sunday was 58% lower¹



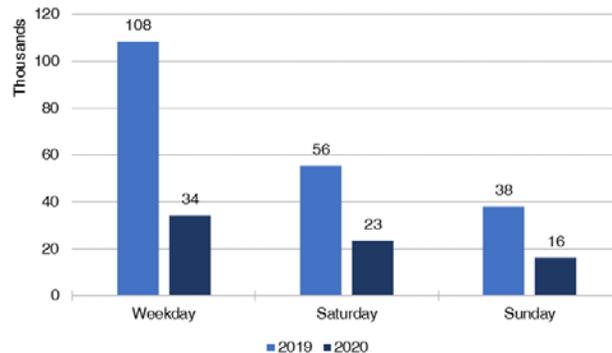
Paratransit (DR)

Paratransit ridership in April 2020 was 70% lower than in April 2019

Average Ridership (excluding Paratransit) by Day Type



April Average Ridership (excluding Paratransit) by Day Type



¹ Average ridership by day type does not include atypical days as defined by the FTA for NTD ridership reporting