



Proposed Revisions to Chapters 1084, 1085 and 1086 of the Codified Rules and Regulations

Committee of the Whole Presentation

November 10, 2020



Background

- Codified in 1989 (Resolution 1989-176)
- In process of comprehensive review and update to bring policies in line with current operations
- Subject to review and revision every 3 years

Paratransit Code

- Meets federal definition of service area as being within $\frac{3}{4}$ mile of a local fixed route
- Maintains service for trips that are 5 miles or less for individuals beyond $\frac{3}{4}$ mile radius

Paratransit Code

- Grandfathers CRT riders born on or before December 31, 1931
- Complements fixed route network
- Eligibility determined in accordance with ADA
- Administrative procedures, including updated Paratransit Customer Handbook



**GREATER CLEVELAND RTA
PARATRANSIT CUSTOMER
HANDBOOK**

*A guide for using ADA Paratransit
Service*

www.riderta.com/paratransit

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Recommendation

- Staff requests that the Committee of the Whole recommend these provisions to the Board of Trustees for approval.

Questions?

Greater Cleveland Regional Transit Authority

