

# RTA Board and Committee Meetings

February 16, 2021

Greater Cleveland Regional Transit Authority



# Organizational, Services & Performance Monitoring Committee

Chair: Rev. Charles P. Lucas

# Audit, Safety Compliance & Real Estate Committee

Chair: Karen Gabriel Moss

# RTA Board of Trustees Meeting

February 16, 2021

Greater Cleveland Regional Transit Authority



# Public Comments – Agenda Items

Dial by phone: 440-276-4600

or

Submit by form at [www.riderta.com/events](http://www.riderta.com/events) by selecting the meeting event

# Committee Reports

## Ad Hoc Committee Reports

# Promotions and New Hires

February 16, 2021

Greater Cleveland Regional Transit Authority



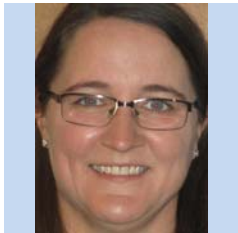
# February 2021 New Hires



Donald Haradem  
Vehicle Engineer



Mark Petit  
Deputy General Manager of  
Innovation and Technology



Tara Glazer  
Office Manager



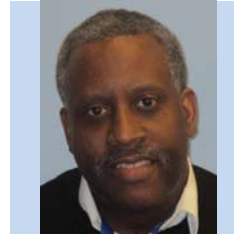
Jamaa Bell  
Security Systems Specialist



# February 2021 Promotions



Joseph Sopko  
Assistant Transportation Manager



David Reynolds  
Financial Accountant II



Quinton Banks  
Service Quality Coordinator



Christopher Hudson  
Business Intelligence Process Analyst

# Resolutions



Resolution No. 2021-9 – Expressing appreciation to the Honorable Dennis M. Clough for his service as a member of the Board of Trustees of the Greater Cleveland Regional Transit Authority and extending best wishes for many years to come



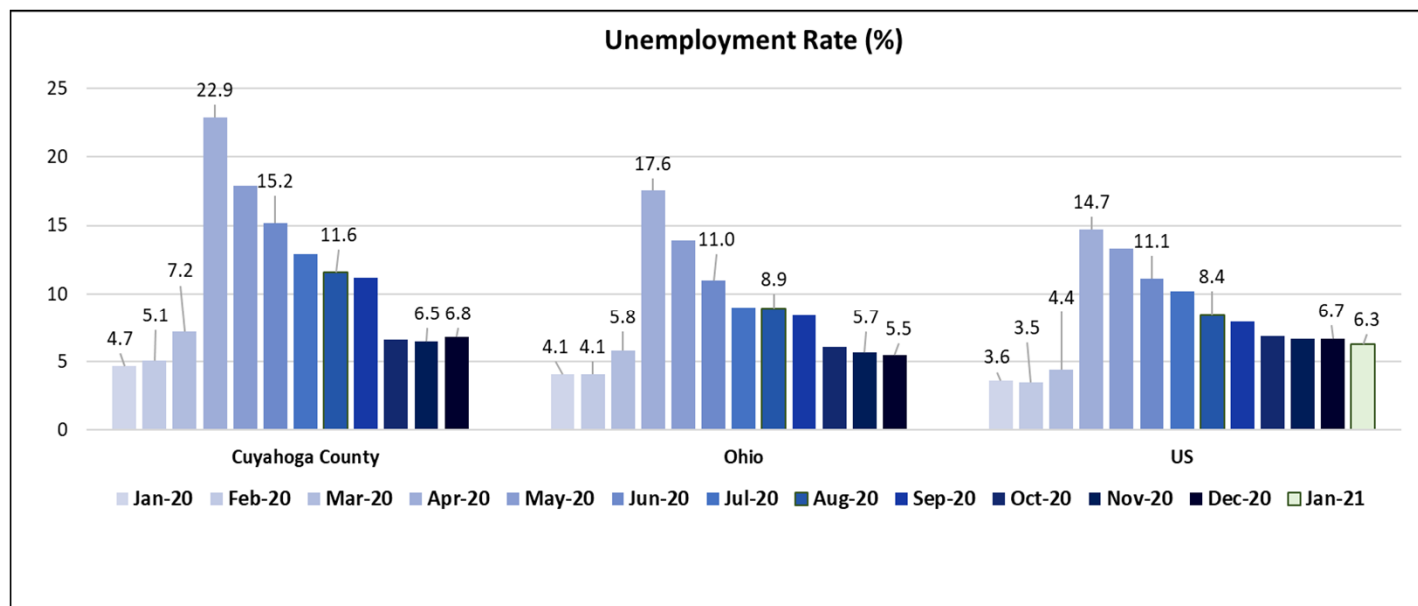
# Interim Secretary/Treasurer Report

February 16, 2021

Board of Trustees

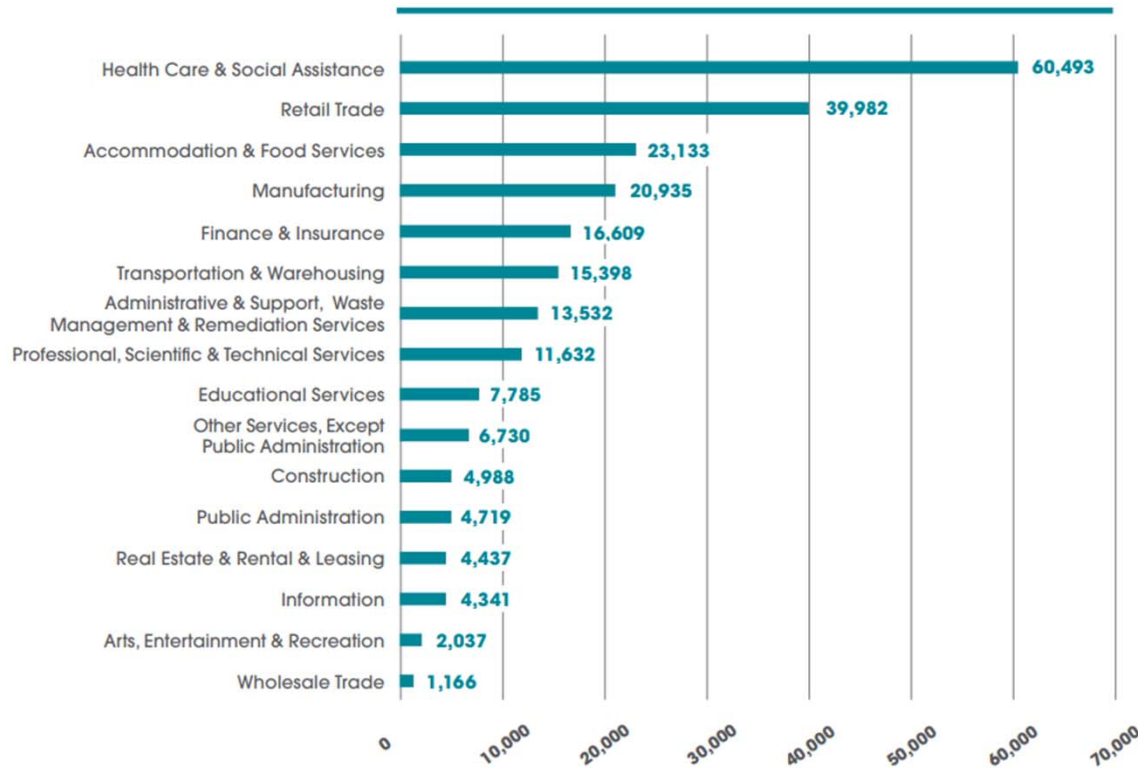
# Economic Conditions

- Declines:
  - 9.8 million jobs lost (compared to 2/2020)
  - Leisure
  - Hospitality (restaurants, bars, food service, etc)
  - Tourism
  - Recreation
  - Government
- Increases:
  - Retailers
  - Construction
  - Manufacturers
- 2021 Prediction
  - Better 2<sup>nd</sup> half of year
  - 2 Vaccines



# Economic Conditions - NEO

Most Job Postings by Industry Sector:  
March 2020-October 2020



Source: Burning Glass Labor Insight/Jobs

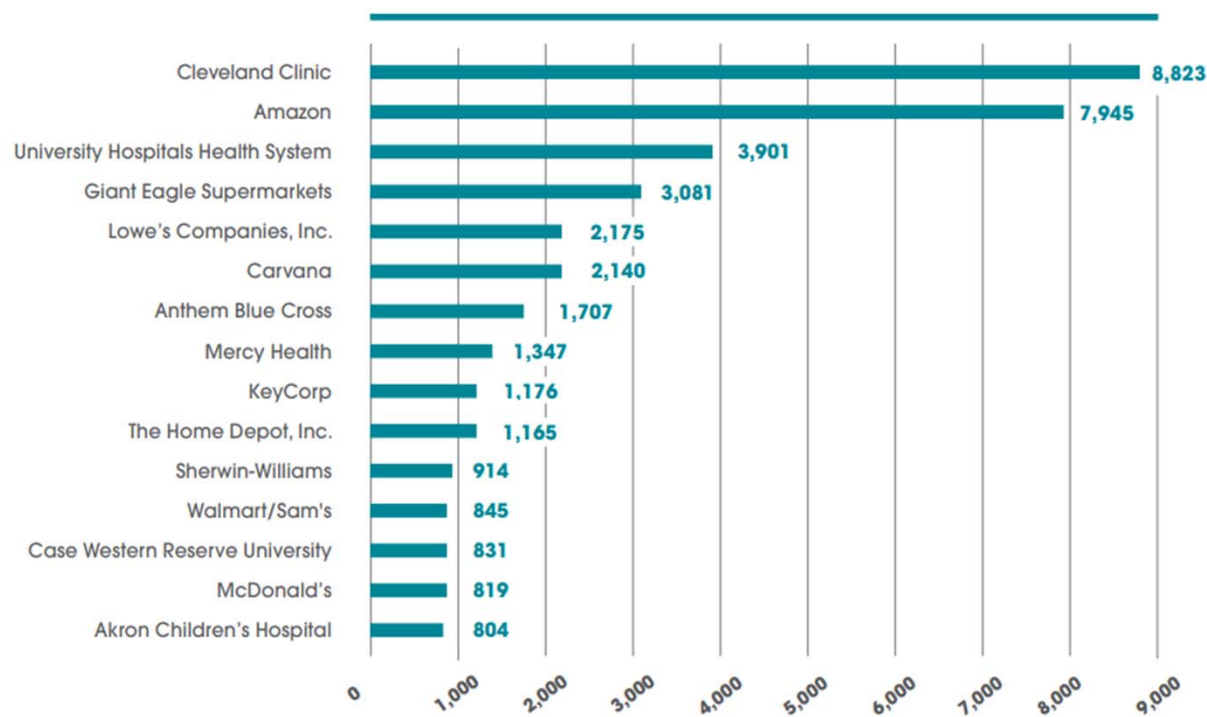
- Job openings increased in sectors that adjusted to new consumer behaviors
  - Example: Trucking Industry increased jobs due to need to move product
- Job openings decreased in those sectors hit hard by pandemic
  - Example: Leisure & Hospitality or Arts, Entertainment, Recreation

TeamNEO Quarterly Economic Review  
December 2020



# Economic Conditions – NEO

Top Employers by Job Posting:  
March 2020-October 2020

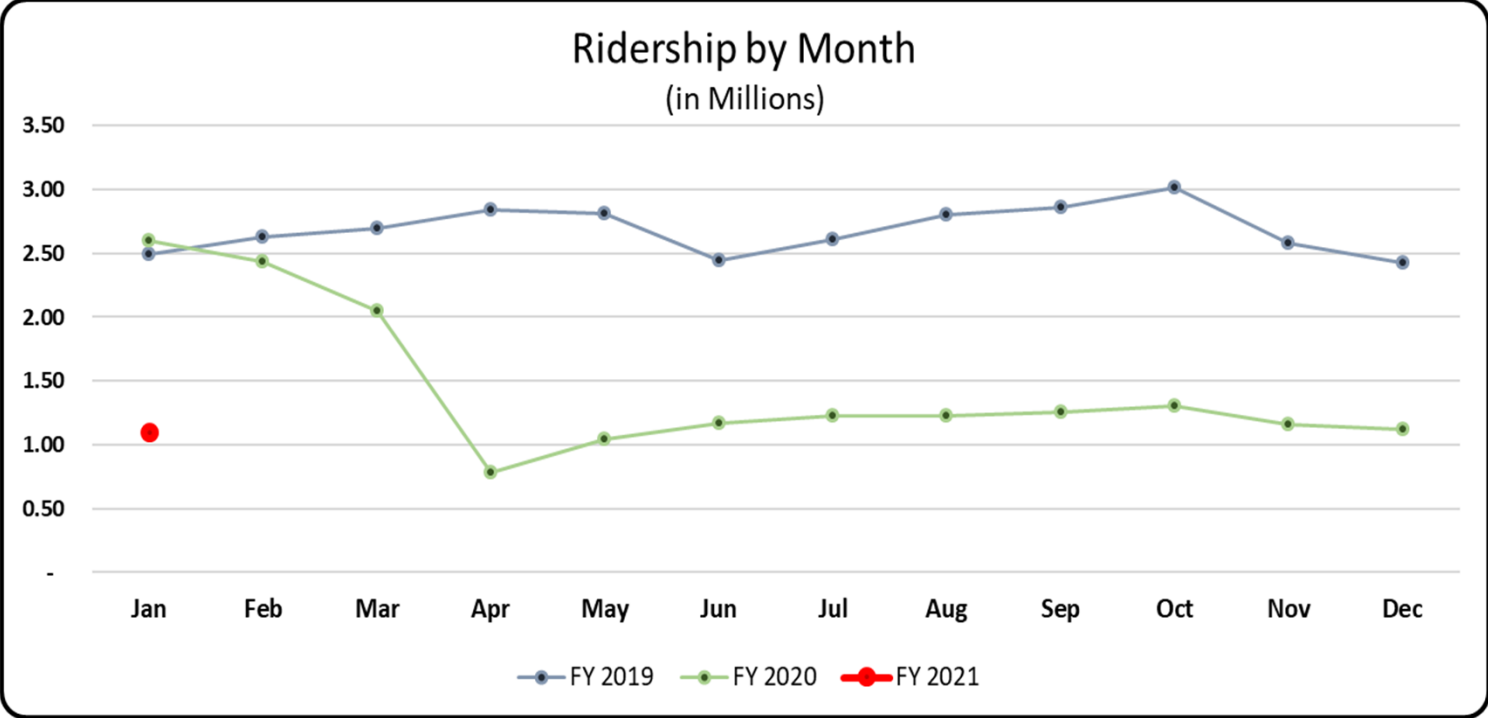


Source: Burning Glass Labor Insight/Jobs

- Cleveland Clinic and University Hospital collectively posted 12,724 job openings from March – October 2020
- Other employers that increased hiring:
  - Amazon
  - Giant Eagle
  - Lowe's
  - Carvana



# Ridership

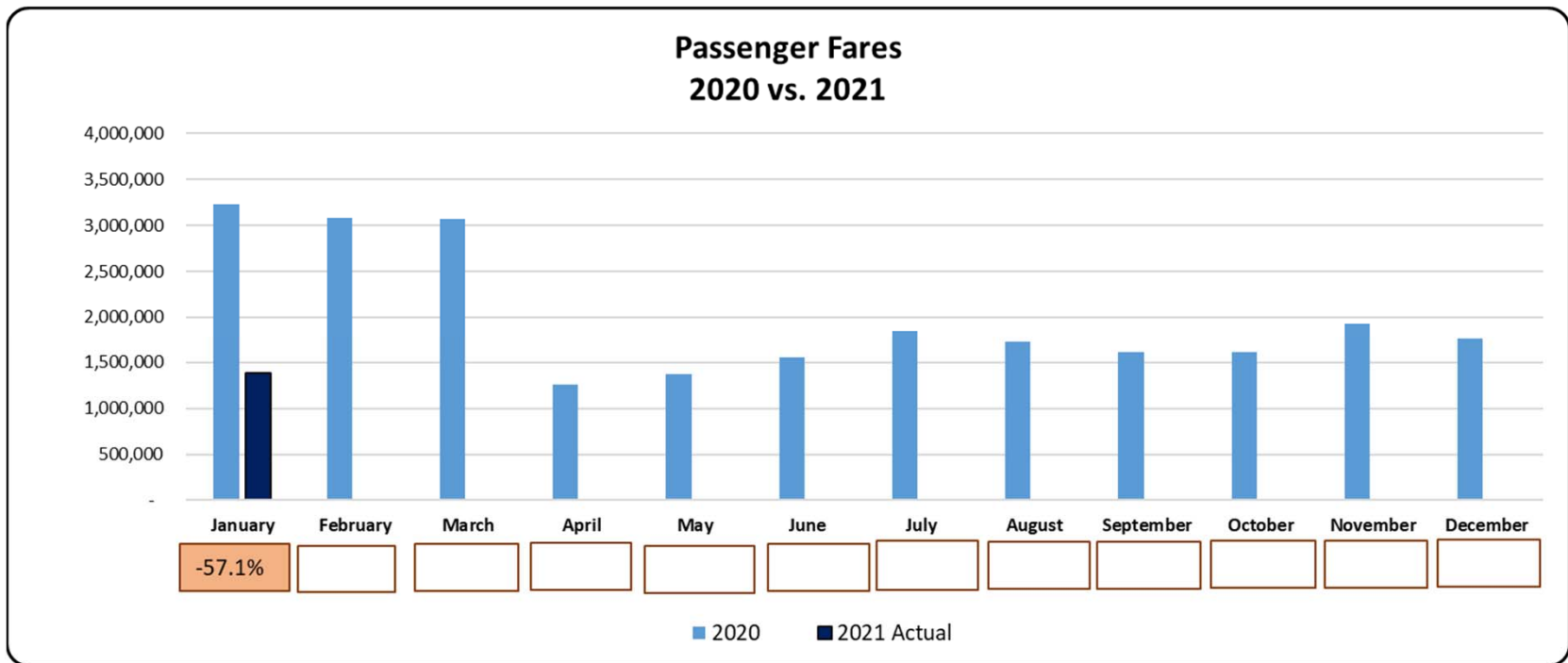


- January 2021  
Down 57.9%  
(compared to 2020)

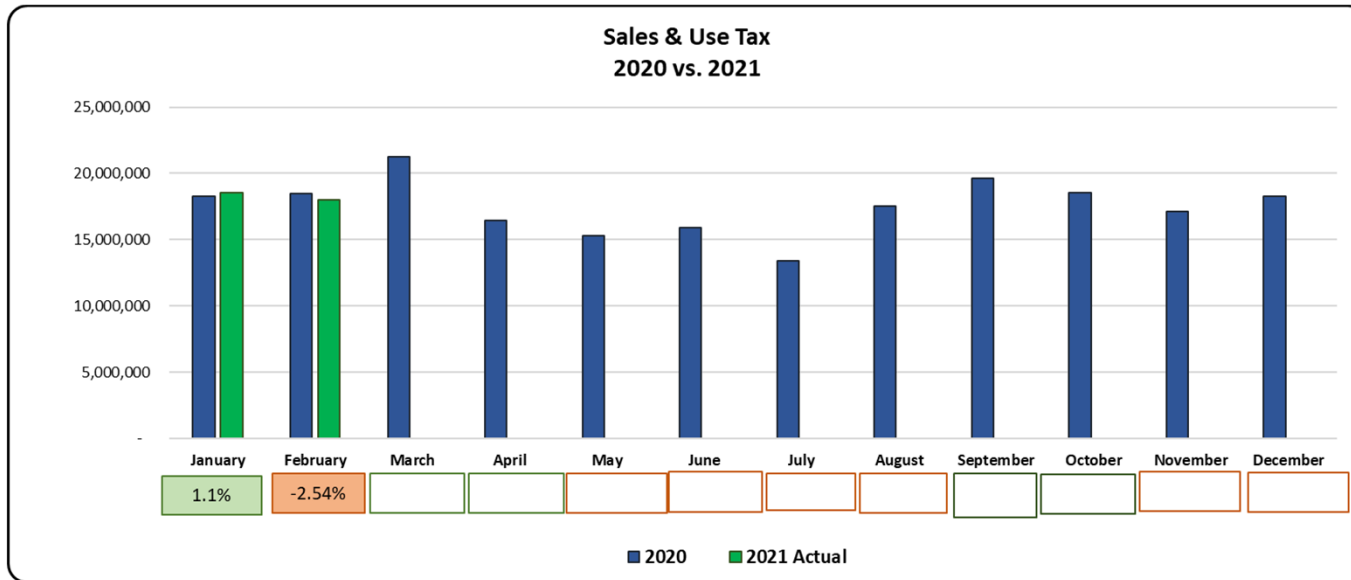




# Passenger Fares



# Sales Tax



YTD Variance: - 0.71%

Increases:

- Online Sales: 37.4%
- Motor Vehicles & watercraft: 10.0%
- Dept. of Liquor: 50.9%



# CARES ACT Drawdowns

## 2021 Coronavirus Response & Relief Supplemental Appropriations Act (CRRSAA)

- 100% federal share (no local match)
- Total Awarded for Transit Agencies: \$14 billion
- Cleveland Urbanized Area (CUZA) \$74.3 million
  - Includes GCRTA, Medina County Public Transit, Laketran, Akron Metro, PARTA, Geauga County
  - Estimate: \$60.0 million

# Questions



# General Manager, CEO Report

February 16, 2021

Greater Cleveland Regional Transit Authority



# Mask Mandate



- January 20, 2021, The President of the U.S. signed an executive order mandating mask be worn on all forms of transportation.
- RTA started enforcing the mask mandate February 1, 2021.
- If a passenger refuses to wear a mask, the Operator will contact Transit Police via dispatch for assistance.
- Operators, Transit Police officers, Service Quality Supervisors and Customer Service Center employees are equipped with masks to distribute to customers.



## American Society of Civil Engineers (ASCE) Ohio Report Card Released on February 11 Transit Grade = D

- Grade reflects the long-term decline in Ohio's transit funding.
- Reflects the resulting aging of Ohio's bus and rail fleet
- Growth in unfunded Capital Projects.
- GCRTA GM, CEO was panelist during the release event.

# Community Training & Development Job Hub Partnership



- Announced on January 29, 2021.
- Partnership to help recruit new employees, upskill current employees, and enhance leadership teams.
- Programming to start in February/March 2021.
- Announcement/event to be scheduled in 2<sup>nd</sup> quarter of 2021.



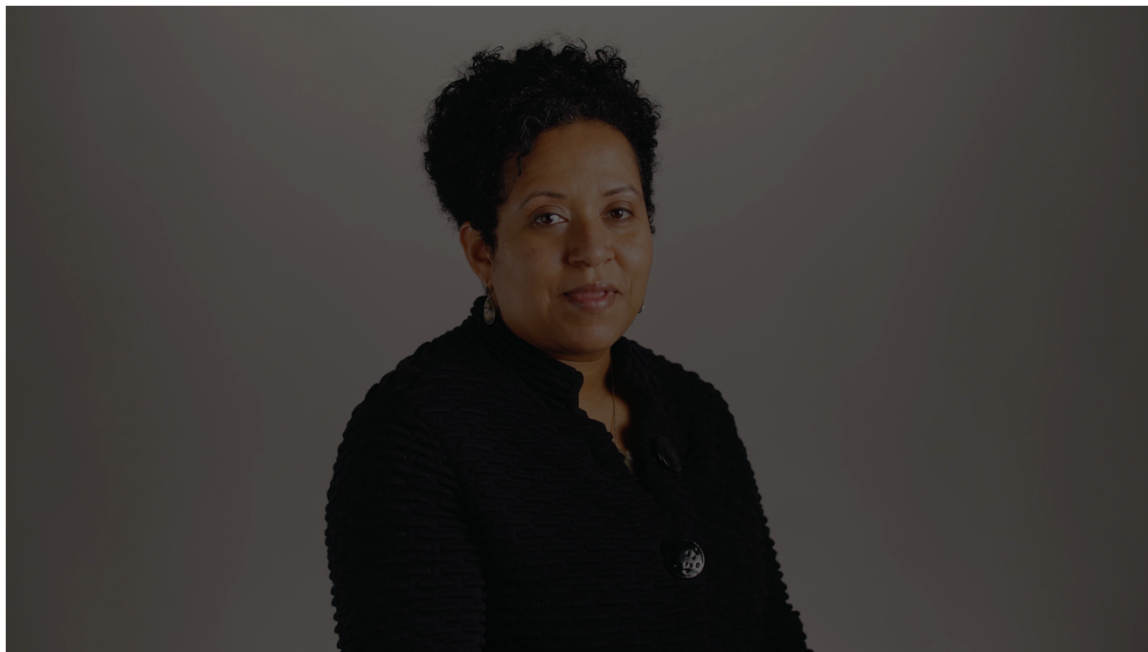
# Community Training & Development Job Hub Partnership

Training and workforce development opportunities include, but not limited to:

- Introduction to Mechanical and Maintenance Training
- Workforce Success Program
- Women in Transition
- Temporary Commercial Driver's License Training
- Frontline Supervisor Training and Development



# RTA Career Path Video – “Choose Your Route”



# Diversity & Inclusion (D&I) Update

# D&I 2020 Update

- Management of D&I programs transferred to the Office of Equal Opportunity (OEO) (previously managed under Training & Employment Development).
- 2020 Projects and Initiatives
  - Race Relations support sessions
  - Inclusive Leadership Program
  - GCRTA Diversity & Inclusion Website

# Race Relations Townhall

- OEO and co-host Moore Counseling, conducted townhall meetings focusing on race relations. These virtual meetings allowed employees to have safe and respectful conversations about race and social justice.
- There were 11 townhall meetings from June 19 through August 2020.

https://us02web.zoom.us/j/zoomtj/7z9f602gz001hy0e8Dmy3UuRvD3B8E1

**Thursday:** <https://us02web.zoom.us/j/zoomtj/7z1cf-3ps0c9z-3Dx60NDQVfEGDsQvafm1>

After registering, you will receive a confirmation email containing information about joining the meeting.

**Why do we need to talk about race?**

Recent events have shown that race is a topic that has been long overdue. Communities around the world have taken to social media and the streets to protest the unlawful, unjust treatment that occurs to individuals based on race. **2020 is the time for change**, and it is important to realize the factors at play. The United States has a deep history of racism and oppression, and while some progress has been made, explicit and implicit racism still exist. Angela Davis said it best when she said, "In a racist society, it is not enough to be non-racist. We must be antiracist". Deconstructing implicit biases, preconceived notions about race, and working to educate yourself on relevant matters are steps that you can take towards being an active advocate against racial injustice.

Individuals around the world are ready to engage in conversation, in protest, in advocacy, in revolution. When it comes to tackling the issue of racial equity, we need to be cognizant and informed of the fundamental issues related to it. Creating purposeful dialogue on race helps to be better equipped in fighting injustices. Systematic change is needed, creating the equality that marginalized communities deserve. Our educated conversations can be the first steps to making that change.

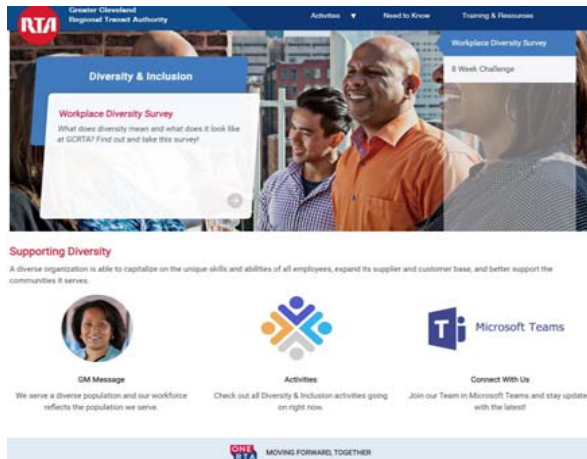
**Moore Counseling & Mediation Services, Inc.'s Employee Assistant Program**  
is available for you to discuss any job-related concerns.

Our counselors will be utilizing tele-health counseling for anyone in need during the COVID-19 pandemic.

Call (216) 804-1900 to schedule an appointment.



# GCRTA D&I Website

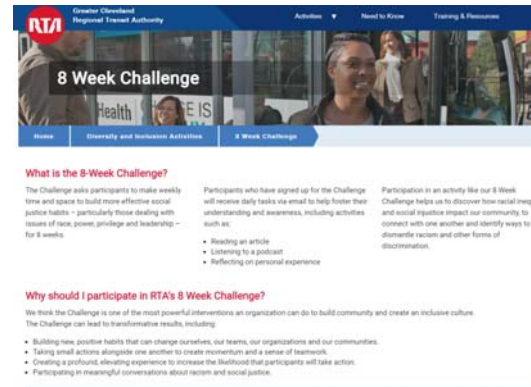


In December of 2020, the development of GCRTA Diversity & Inclusion website began. The website will provide opportunities for employees to enhance awareness and understanding the importance of Diversity & Inclusion in the workplace. The website provides tools for self education, training, and knowledge of D&I within GCRTA.

<https://www.dni.riderta.com>

# 2021 D&I Projects and Initiatives

- Launch of Diversity and Inclusion website
- Inclusive Leadership D&I projects to be presented and adopted for implementation
- Formulation of D&I Committee
- D&I Ted Talk
- Community Art Project
- Walk, Rock, & Run Diversity Event



# Public Comments – Non-Agenda Items

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# Executive Session

Greater Cleveland Regional Transit Authority

