

RTA Board and Committee Meetings

November 16, 2021

Greater Cleveland Regional Transit Authority



Operational Planning & Infrastructure Committee

Chair: Terence P. Joyce



2022 Service Management Plan

Presentation to

RTA Board of Trustees

Operational Planning & Infrastructure Committee

November 16, 2021



Overview

- The 2022 Service Management Plan (SMP) is aligned with the recommended 2022 budget
- Per Board policy, the SMP reports current bus route performance and outlines plans for the coming year
- COVID-19 pandemic continues to affect ridership
- Much too soon to assess the success of NEXT GEN

Service Plans for 2022

- New weekday daytime route (#35) starts Dec. 13, 2021
 - Re-establishes direct link between Windermere hub and MetroHealth Hospital at Severance Town Center,
 - Provides service adjacent to McGregor Home
 - Re-activates stops on E. 123, Arlington, E. 125
- Continue monitoring NEXT GEN service

Routine Changes: Now Through Dec. 2022

- Respond to road and bridge construction projects
- Adjustments for major downtown building construction
 - Examples: 55 Public Square, Sherwin-Williams HQ
- Provide temporary service for rail construction projects and major special events
- Bus stop safety adjustments and informational signs
- Improvements to transit waiting environments on priority corridors
- Continue to focus on service reliability

2021 Bus Route Performance Summary

- Service Management Plan details 40 routes
- 10 perform in lowest quartile of their route category
- Ridership and productivity still low due to COVID-19
- All routes will be monitored for productivity in the post-redesign, post-COVID environment

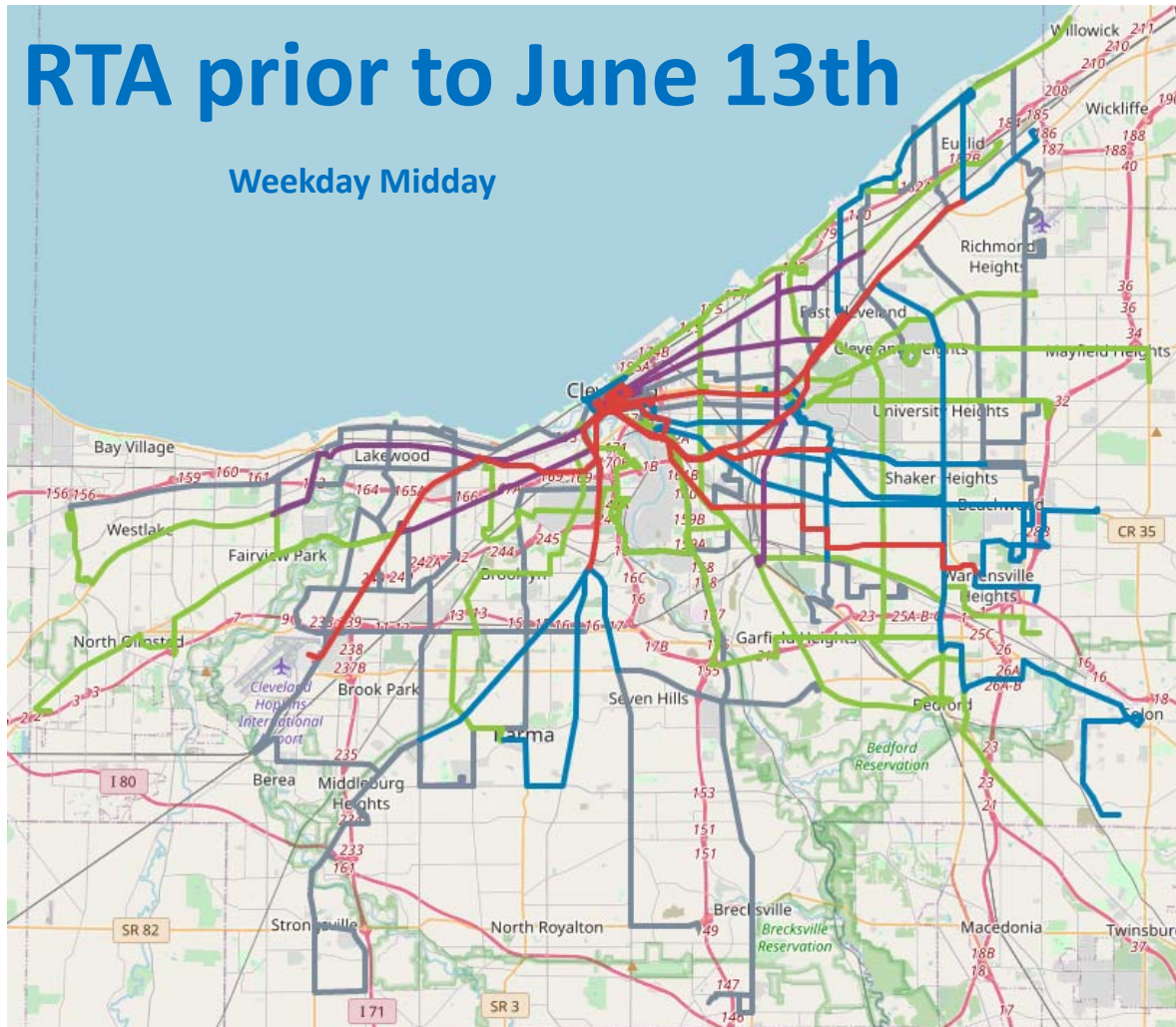
Preliminary Indicators of NEXT GEN Success

Routes performing well in their peer group

- #10 – improved frequency and reach
- #22 – improved frequency and reach
- #31 – improved job access to/from Windermere hub

RTA prior to June 13th

Weekday Middy

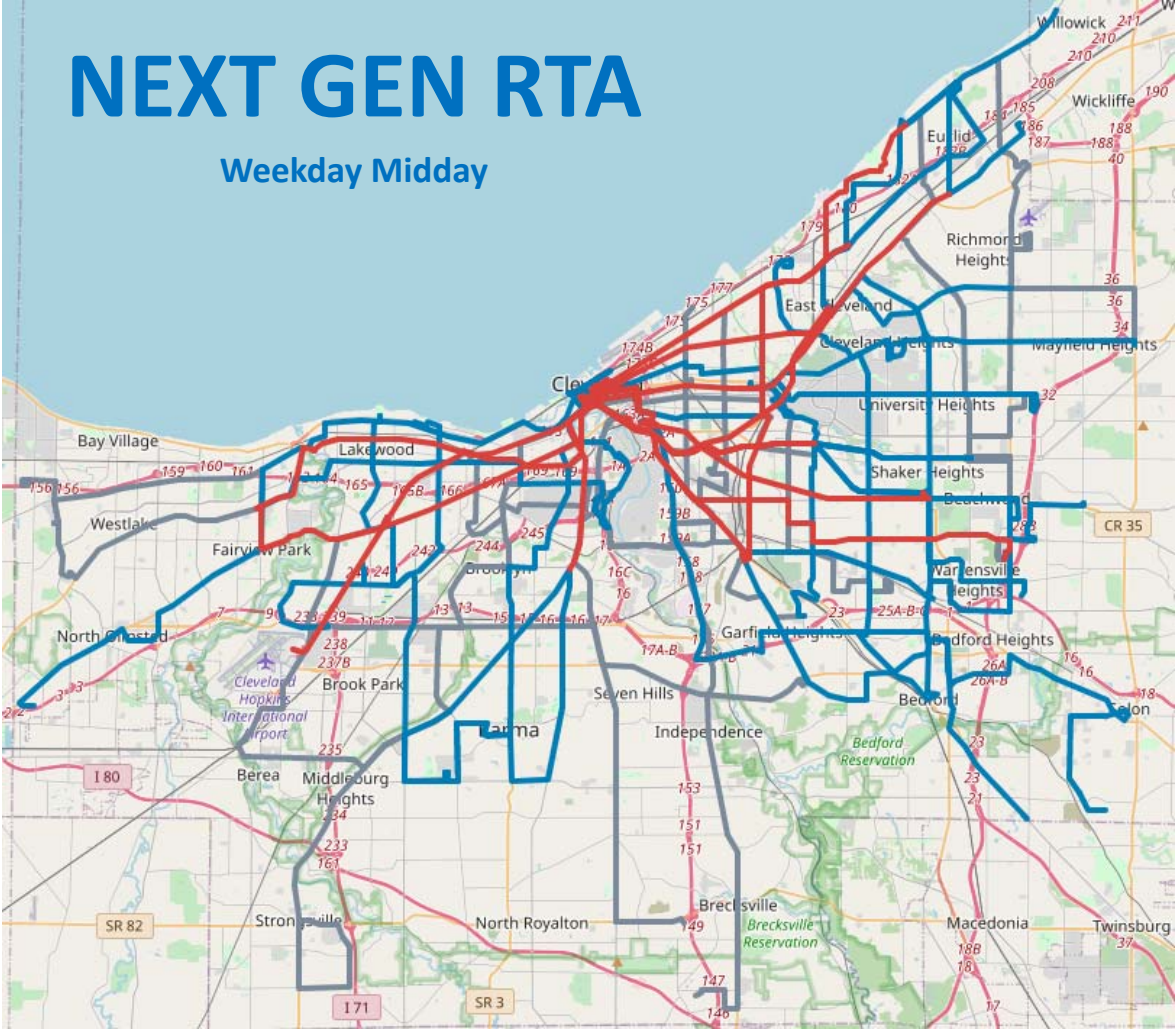


Frequency Legend	
	15 min or better
	20 min
	30 min
	40 - 45 min
	60 min



NEXT GEN RTA

Weekday Middy



Frequency Legend

🕒 15 min or better

🕒 20 min

🕒 30 min

🕒 40 - 45 min

🕒 60 min



Example of NEXT GEN Success

- Hough neighborhood resident lives at E. 55 & Lexington
- Sunday 9 a.m. shift start at Hillcrest Hospital or Walmart
- To avoid being late for work, what time does she need to leave home?
 - Before NEXT GEN: Leave home at 6:45 am
 - Post NEXT GEN: Leave home at 7:25 am
- How did NEXT GEN save her 40 minutes?
 - Merged routes to eliminate need to transfer
 - Improved frequency near home and near work

Questions?

Greater Cleveland Regional Transit Authority



Proposed FY 2022 Budget and Amendments to FY 2021 General Fund & Reserve Fund and FY 2022 CIP

Operational Planning & Infrastructure
Committee

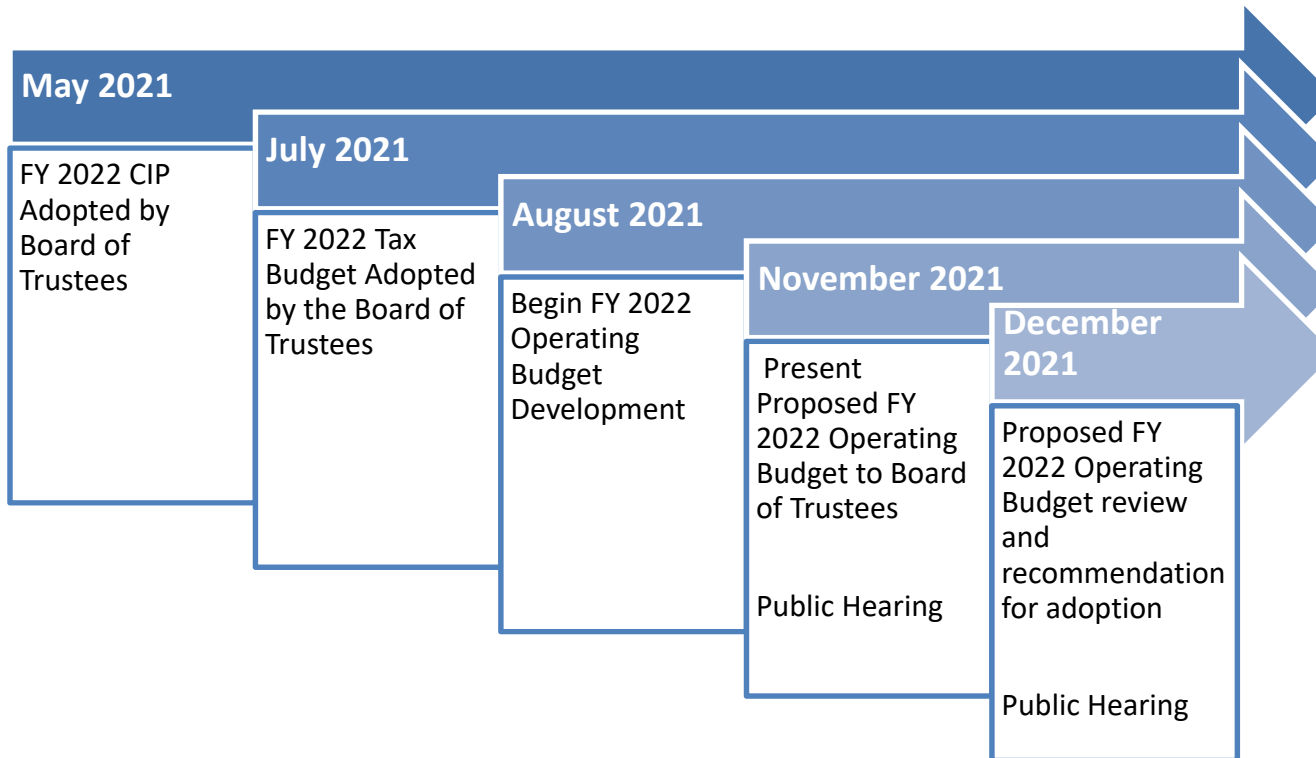
November 16, 2021

Office of Management & Budget

Agenda

- Budget Schedule
- Economic Assumptions
- FY 2022 Proposed Budget
- Proposed amendments
 - FY 2021 – Reserve – adding a Revenue Stabilization Subfund
 - FY 2021 – increasing the transfer to the Reserve Fund
 - FY 2022 Capital Improvement Plan
- Public Hearing

FY 2022 Budget Schedule



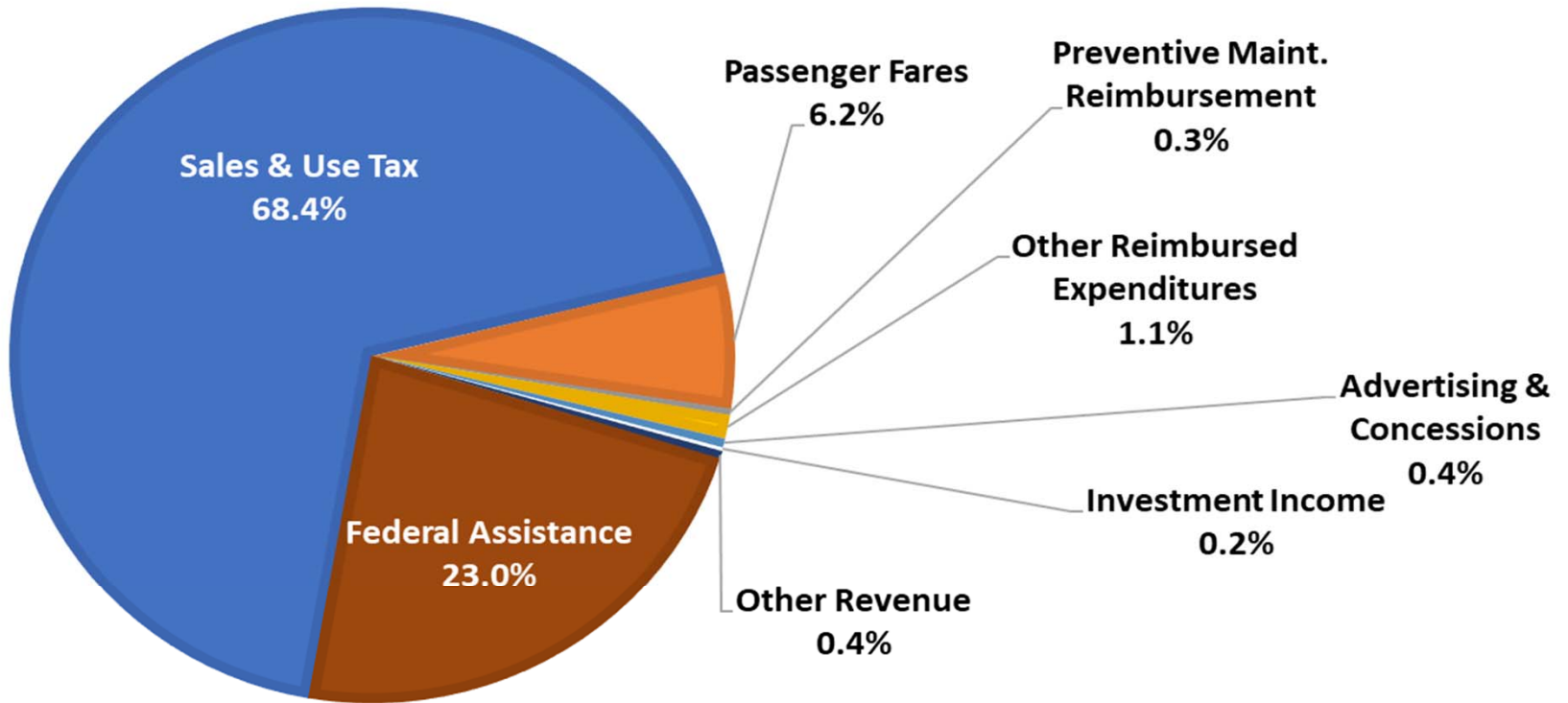
2022 Economic Assumptions

- Inflation 1.59% - 4.5%
- Interest Rates 2.2% - 4.0%
- Federal Assistance (ARP) \$81.2 million
- Ridership modest growth
- Service Levels slowly restored
- Sales Tax modest growth
- Wage Increases largely contractual

Revenues

(in Millions)	2020 Actual	2021 Estimate	Proposed 2022 Budget
Passenger Fares	\$24.0	\$21.5	\$21.7
Sales & Use Tax	210.1	238.2	243.0
Reimbursed Expenditures	27.0	18.8	5.0
Advertising, Investment Income, Other	3.4	2.7	3.5
SubTotal	264.5	281.2	273.2
Federal Stimulus reimbursements	112.0	122.2	81.2
Total Revenue	\$376.5	\$403.4	\$354.4

PROPOSED FY 2022 BUDGETED REVENUES



2021 Expenditures

(in Millions)	2021 Budget	2021 Amendment	Difference
Operating Budget	\$262.5	\$262.5	\$0.0
Transfers to other Funds:			
Insurance & Pension Funds	2.1	2.1	0.0
Capital Improvement Fund	43.4	43.4	0.0
Bond Retirement Fund	13.8	13.8	0.0
Bond Defeasance	62.0	62.0	0.0
Reserve Fund	10.9	95.9	85.0
Total Transfers to Other Funds	132.2	217.2	85.0
Total Expenditures	\$394.7	\$479.7	\$85.0

2021 Expenditures – Reserve Fund

(in Millions)	2021 Budget	2021 Amendment	Difference
Reserve Fund:			
Transfer for Compensated Absences	\$0.0	\$0.0	\$0.0
Transfer for Fuel	0.0	0.0	0.0
Transfer for Hospitalization	0.0	0.0	0.0
Transfer for Rolling Stock Reserve	10.0	10.0	0.0
Transfer for 27 th Pay	0.9	0.9	0.0
Transfer for Revenue Stabilization	0.0	85.0	85.0
Total Transfers to the Reserve Fund	\$10.9	\$95.9	\$85.0

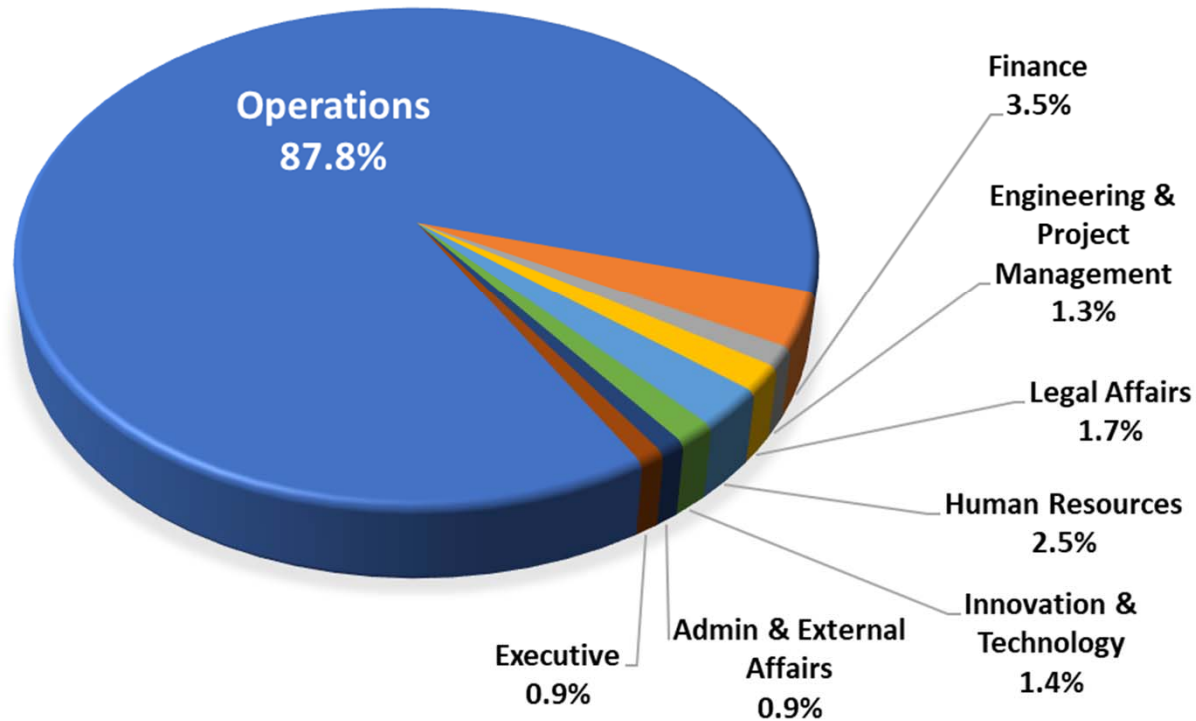


Expenditures

(in Millions)	2020 Actual	2021 Estimate	Proposed 2022 Budget
Payroll (Salaries, Overtime, Taxes, Fringes)	\$190.8	\$195.9	\$208.9
Fuel & Utilities	12.4	13.4	14.6
Inventory	13.3	12.6	13.1
Services, Materials, Supplies	18.8	18.5	21.9
Purchased Transportation	7.6	8.5	9.2
Other Expenditures	3.8	5.8	7.1
Transfers	37.8	212.0	65.1
Total Expenditures	\$284.5	\$466.7	\$399.9

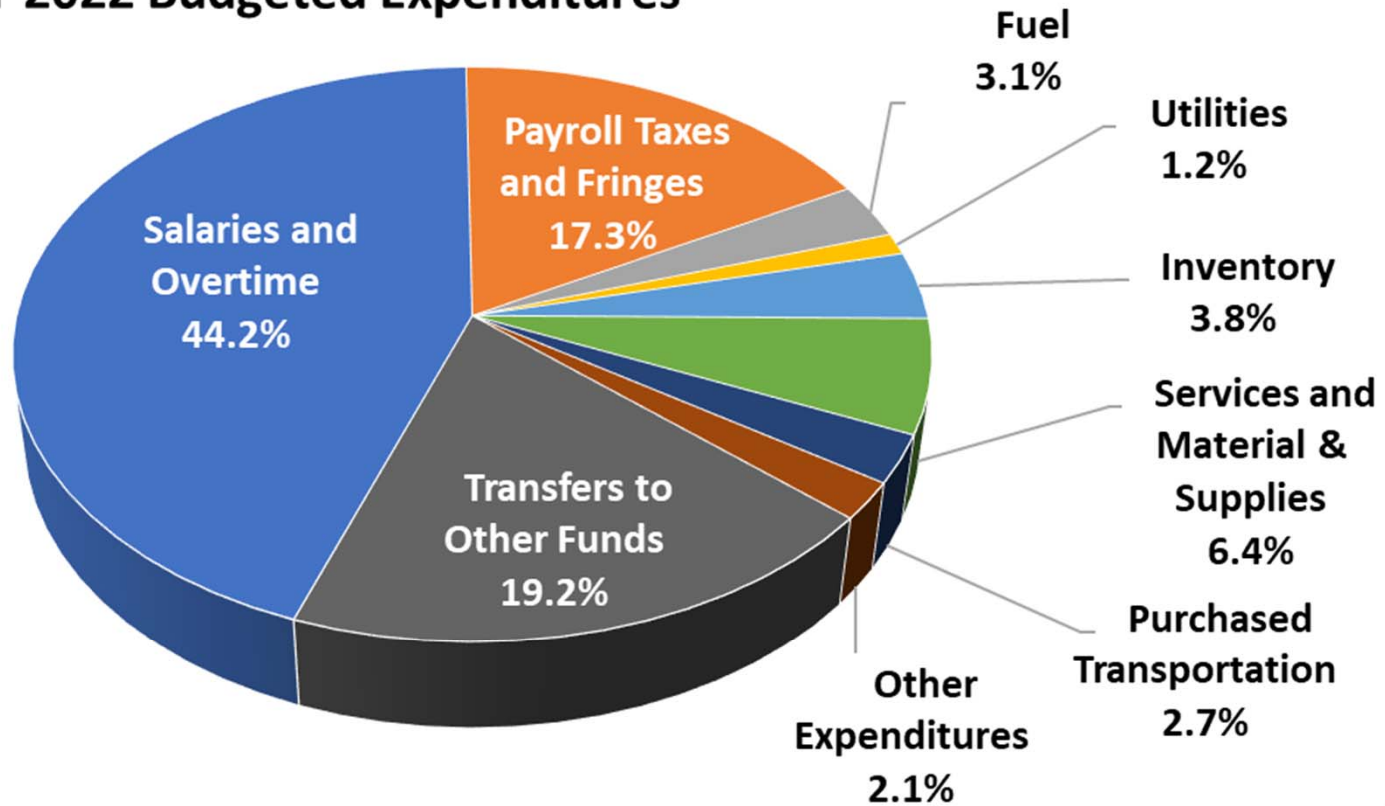


**PROPOSED 2022 BUDGETED POSITIONS
BY DIVISION**



Budgeted Positions

Proposed FY 2022 Budgeted Expenditures



General Fund Overview

	2021 Estimate	Proposed 2022 Budget	2023 Plan	2024 Plan
Revenues	\$280.9	\$273.2	\$278.2	\$304.9
Operating Expenditures	254.7	274.8	279.3	283.0
Revenues over/(under) Expenditures	26.2	(1.6)	(1.1)	21.9
Transfers to Other Funds	212.0	65.1	41.2	41.7
Revenues over/(under) Total Expenditures	(185.8)	(66.7)	(42.3)	(19.8)
Federal Assistance	122.5	81.2	0.0	0.0
Beginning Balance	133.6	70.3	84.8	42.5
Available Ending Balance	\$70.3	\$84.8	\$42.5	\$22.7

FY 2022 Capital Improvement Plan

(in Millions)	2022 Budget	2022 Amended Budget	Variance
Bus Garages	\$0.7	\$0.7	\$0.0
Bus Improvement Program	21.3	21.3	0.0
Equipment & Vehicles	7.5	7.5	0.0
Facilities Improvements	18.8	18.8	0.0
Other Projects	5.8	5.8	0.0
Preventive Maintenance / Operating Reimbursements	1.0	1.0	0.0
Rail Projects	31.7	31.7	0.0
Rail Car Replacement Program	15.5	39.5	24.0
Transit Centers	0.3	0.3	0.0
Total Capital Expenditures	\$102.6	\$126.6	\$24.0

Public Hearing

Greater Cleveland Regional Transit Authority



Questions



Organizational, Services & Performance Monitoring Committee

Chair: Mayor Michael P. Byrne

Quarterly Management Report

November 16, 2021
Board of Trustees

Greater Cleveland Regional Transit Authority



General Fund – 3rd Quarter

- Routine Revenues: 4.1% higher than budget
 - Passenger Fares – down 23.7%
 - Sales & Use Tax – up 10.3%
- Operating Expenses: 6.8% lower than budget
 - Total personnel costs: 4.8% lower than budget
 - Fuel hedging – continues to help stabilize costs
- Routine Revenues over/(under) Operating Expenses
 - Routine Revenues are \$19.7 million higher, or 9.6%

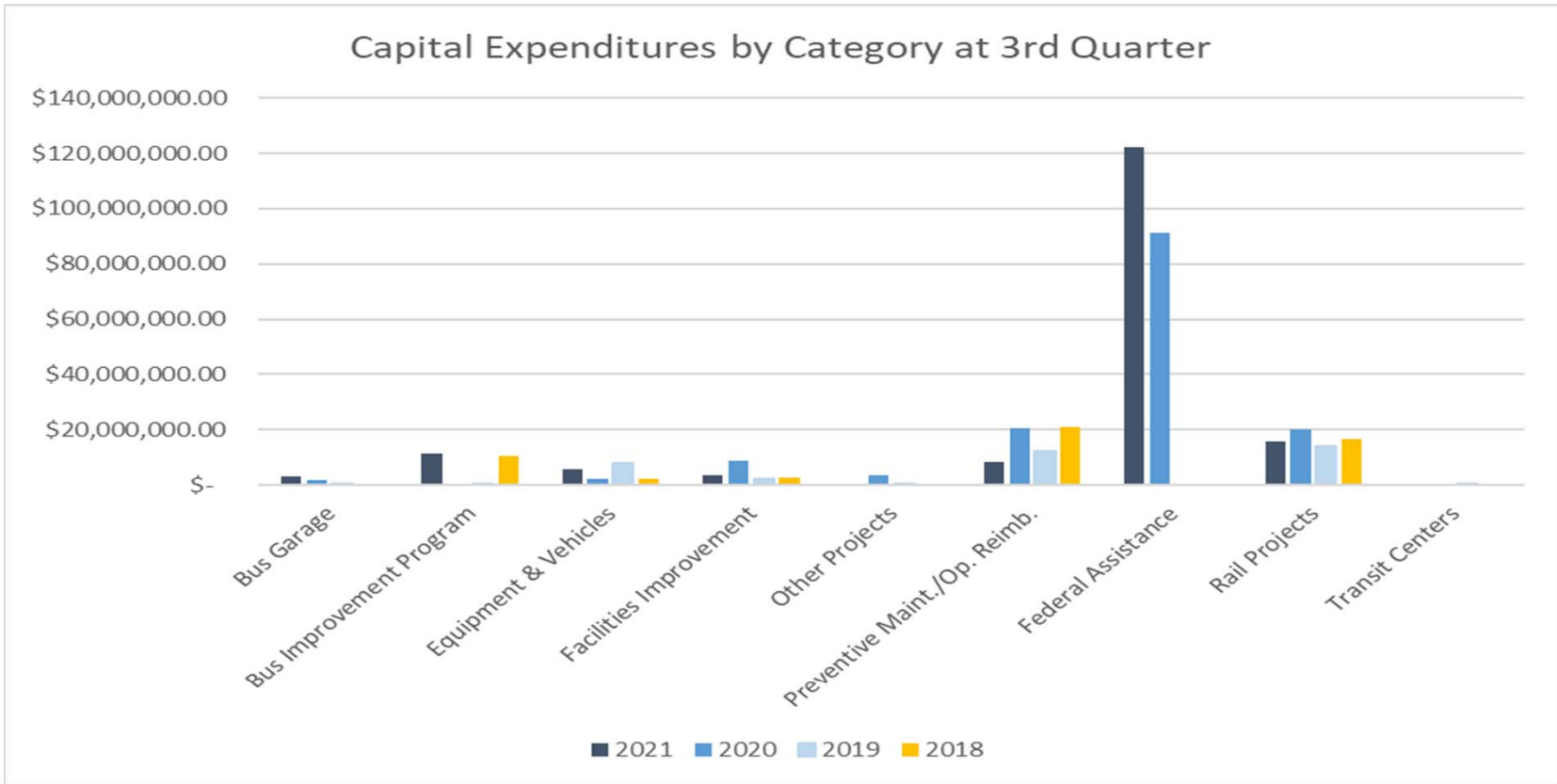
General Fund – 3rd Quarter

- Transfers to Other Funds
 - Reserve Fund: \$10 million in Rolling Stock Reserve
 - Capital Improvement Fund:
 - \$36.4 million transferred
 - Bond Retirement Fund:
 - Bond Defeasance: Budget: \$62.0 million; Actual: \$57.7 million
- Total Expenditures
 - 7.5% lower than budget

General Fund – 3rd Quarter

- Federal Stimulus Funding drawn down in 2021
 - CRRSAA: \$67.4 million
 - ARP: 54.8 million
- Federal Stimulus Funding to be drawn down in 2022
 - ARP: \$81.2 million

Capital Expenditures by Category at 3rd Quarter



Federal Assistance: Cares Act, CRRSAA, and ARP – drawn down in Capital Program and transferred to General Fund



Questions



Audit, Safety Compliance & Real Estate Committee

Chair: Karen Gabriel Moss

Internal Audit Report

Greater Cleveland Regional Transit Authority



Board of Trustees Meeting

November 16, 2021

Greater Cleveland Regional Transit Authority



Public Comments – Agenda Items

In person

or

Dial by phone: 440-276-4600

Committee Reports

Ad Hoc Committee Reports



Promotions and New Hires

November 2021



November 2021 New Hires



Heath Bowman
Transportation Safety
Specialist



Wayne Colonna
Risk Analyst II



Tyronne Bailey
Operator



Sherrelle Scott
Talent Management
Coordinator



Delfin Figueroa
Signal Technician



Bilesa Herndon
Laborer



November 2021 New Hires



Latrice Hauser
Operator



Timothy Chatmon
Laborer



Otmane Elansari
Electrical Equipment
Maintainer



David Skillern
Janitor



Michael Oswald
Operator



Sir Baron Williams
Operator



Harold Hansbro
Laborer



November 2021 Promotions



Amy Snell
Senior Planner

Resolutions



Secretary/Treasurer Update

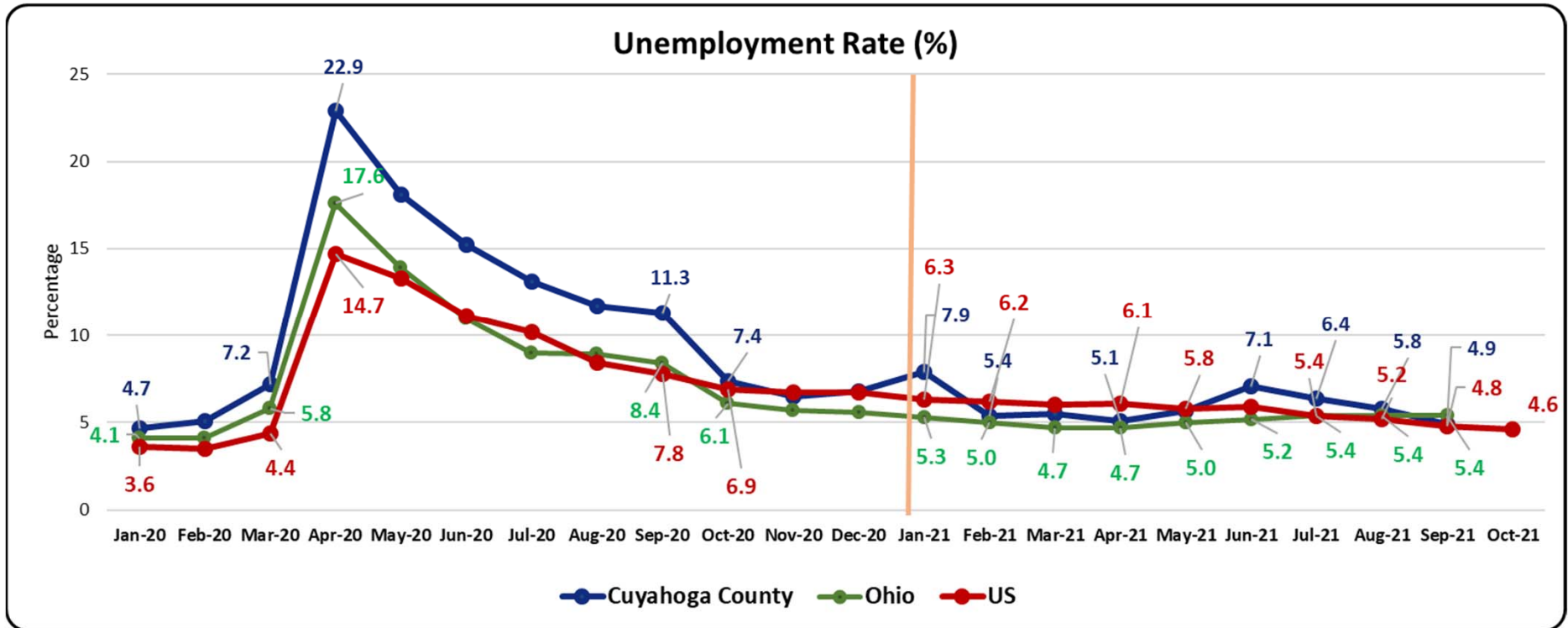
November 16, 2021

Board of Trustees

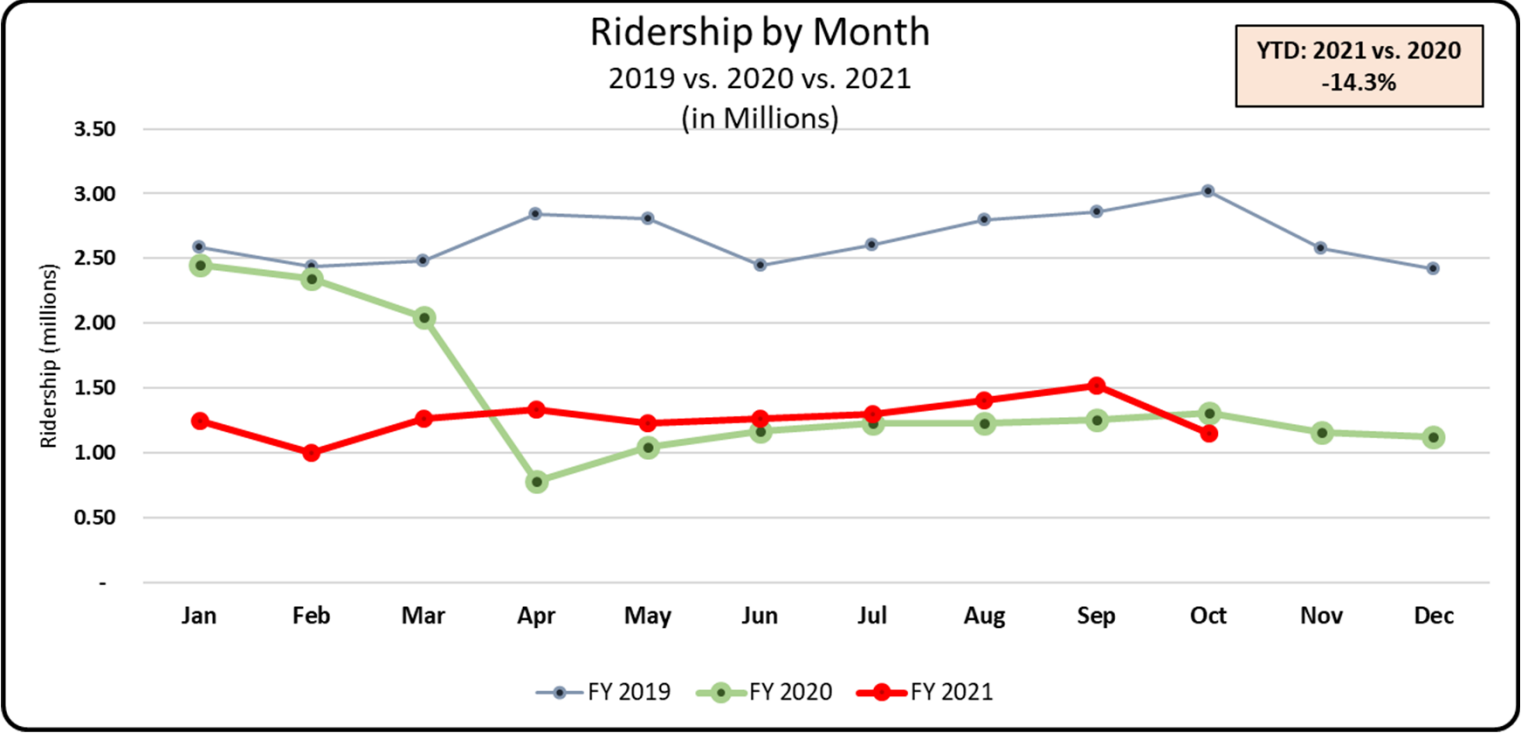
Greater Cleveland Regional Transit Authority



Economic Conditions



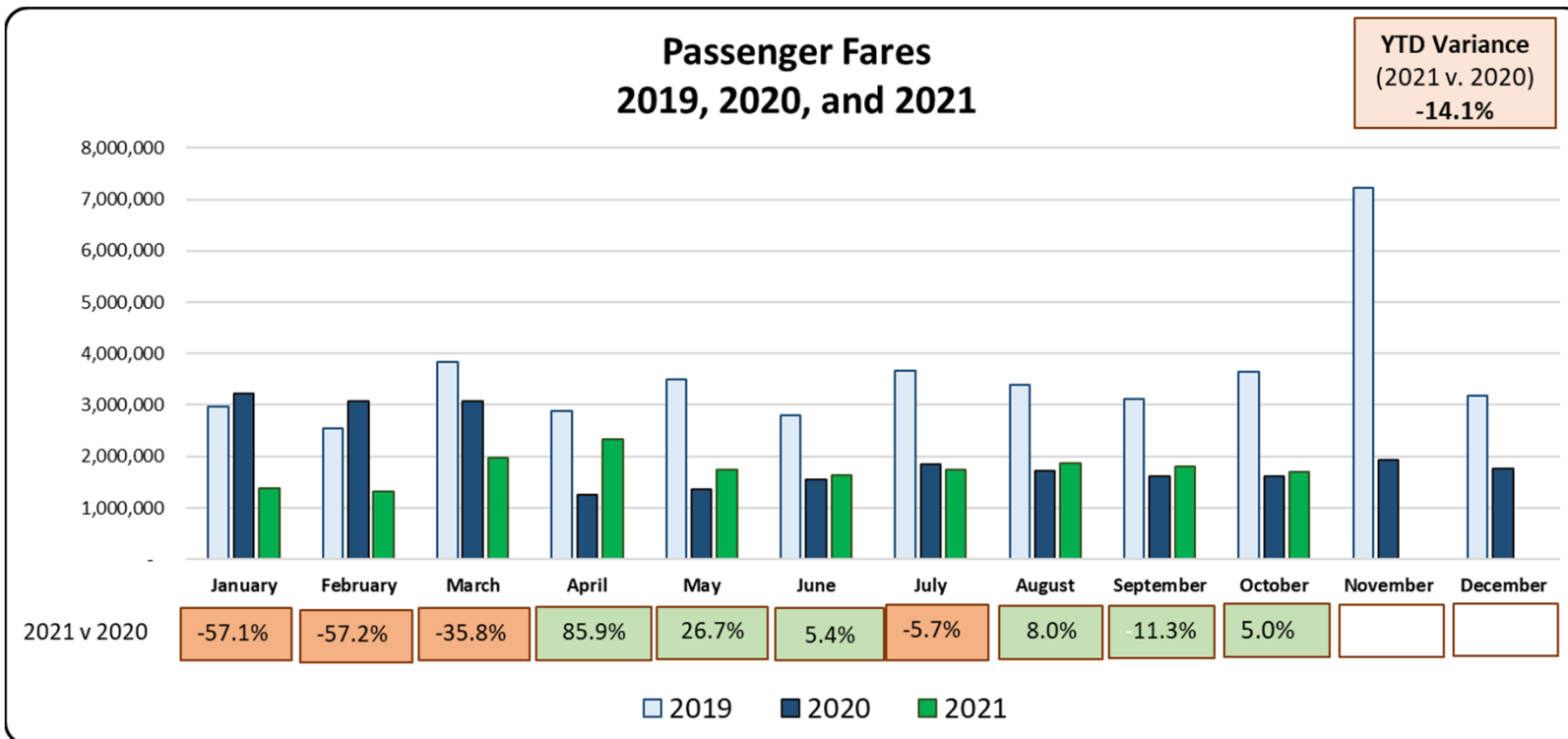
Ridership



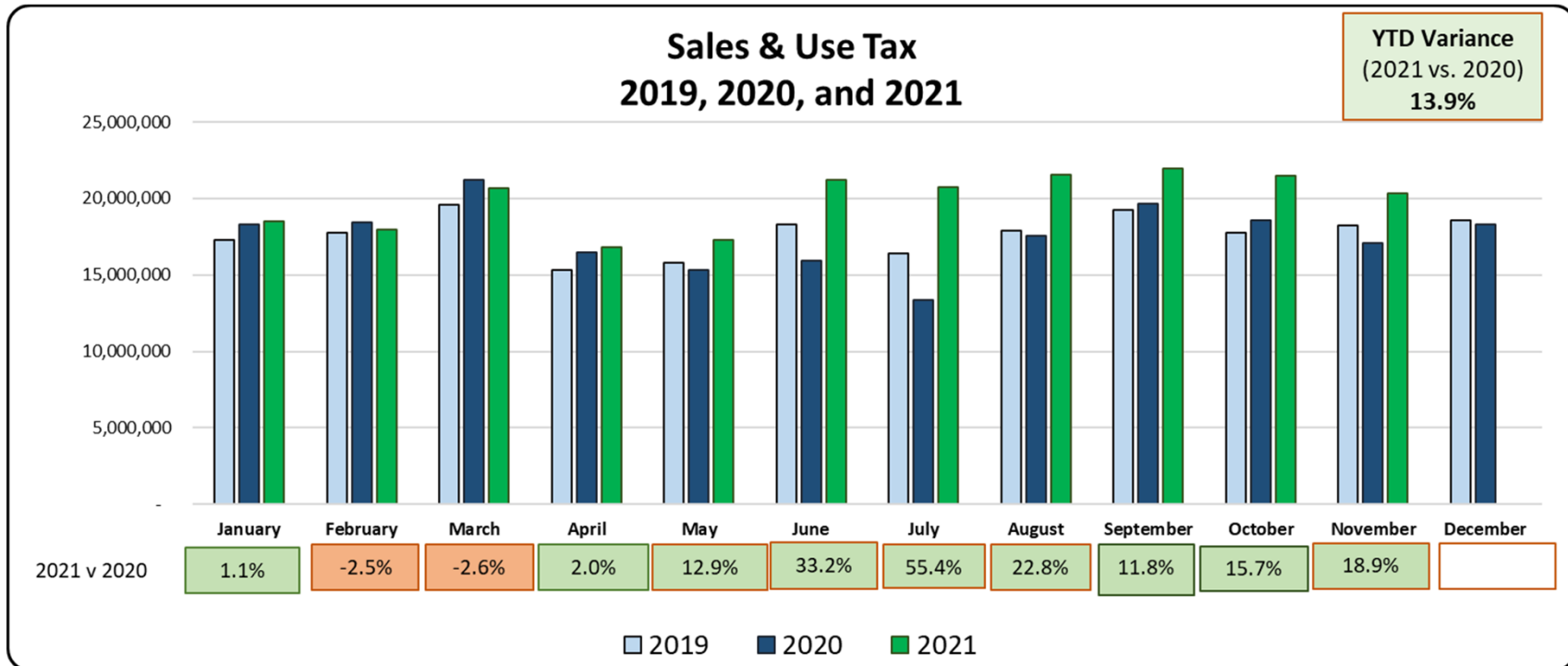
- Compared to 2020
- MAY: 18.1%
 - JUN: 8.6%
 - JUL: 5.4%
 - AUG: 14.5%
 - SEP: 20.9%
 - **OCT: -11.9%**
 - YTD: -14.3%



Passenger Fares



Sales Tax



CRRSAA and ARP Drawdowns

- Through October 2021
 - CRRSAA: \$67.4 million
 - Fully drawn down
 - ARP: \$136.1 million
 - \$54.8 million drawn down
 - \$81.3 million remaining

Use of Funds

- Operating Budget - \$ 98.8 m - 31%
 - Unfunded Capital Projects - 156.2 m - 50%
 - Debt reduction (completed)- 60.0 m - 19%
- TOTAL \$ 315.0 m

Questions



Greater Cleveland Regional Transit Authority



General Manager, CEO Report

November 16, 2021

Board of Trustees



GCRTA VACCINATION INCENTIVE PROGRAM

In our efforts to work towards community immunity in the fight against COVID-19, we are now offering fully vaccinated employees a monetary incentive. Vaccinations are available from our Mobile Vaccine Bus (scheduled to be at all GCRTA work locations), pharmacies, medical facilities, and many other locations across the country

GCRTA employees who have already submitted valid proof of vaccination* or who submit their proof of vaccination by December 3, 2021

WILL GET

\$500

Checks issued Dec. 10

GCRTA employees who submit valid proof of vaccination* between December 4 and December 31, 2021

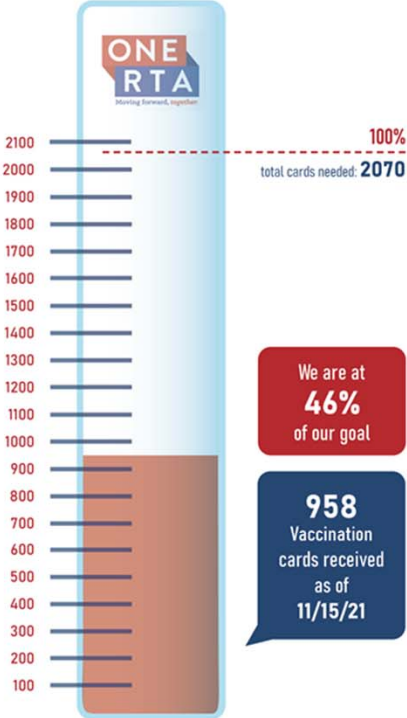
WILL GET

\$500

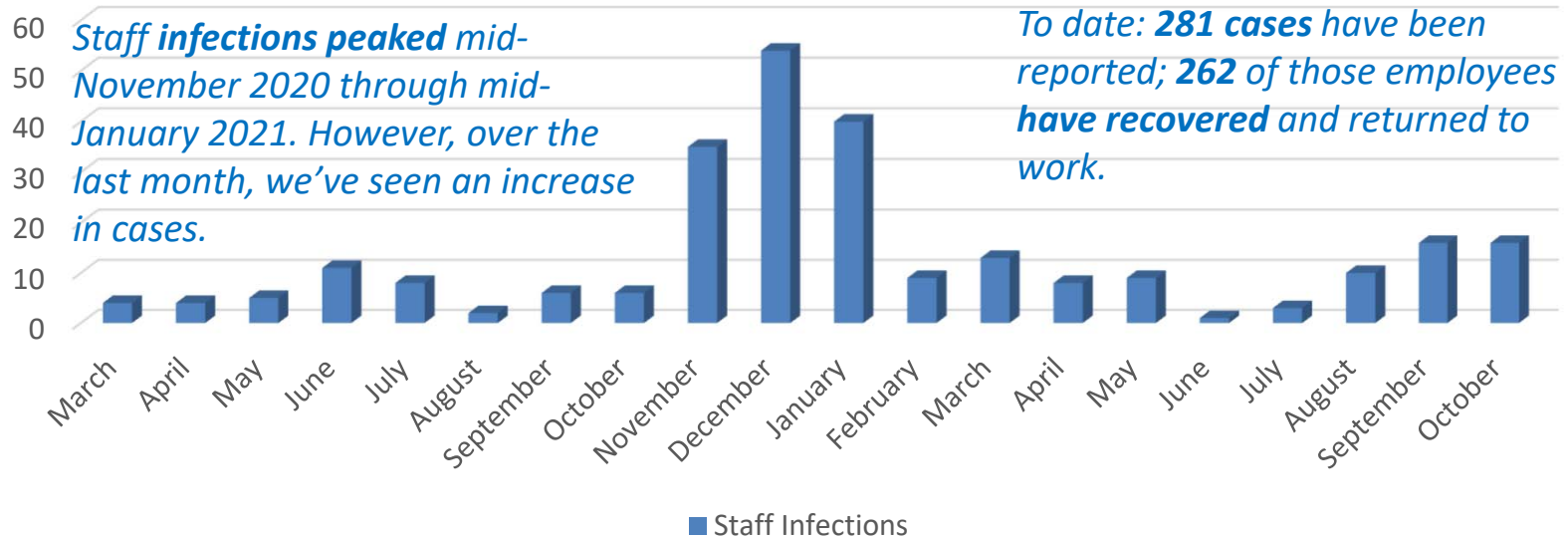
Checks issued Jan. 14

* Valid proof of vaccination can be a copy of a vaccination card or another valid proof of vaccination from a healthcare provider, pharmacy, or public health agency (ie. MyChart). Proof must show either the Johnson & Johnson one shot or both doses of the Moderna or Pfizer vaccine.

GCRTA VACCINATION INCENTIVE PROGRAM



COVID's Impact on Our Staff



Pittsburgh Information Exchange

RTA visit to **PortAuthority** – After Browns Loss



- Welcome by Katharine Kelleman, CEO & Mike Heidkamp, COO
- Tours of East Busway & Historic Incline Wheelhouse
- PortAuthority's Development Department Overview
- Visit to Rail Car House Construction Project

RTA's Holiday Vehicles Return!



In time for this Holiday Season, RTA will present Holiday Trains for both the Light and Heavy Rail Lines, as well as a Holiday Trolley. The Trolley is set to be revealed at this year's Holiday Lighting on Public Square – Saturday, November 27, 2021.

Month of Merry Holiday Promotion

Objective: Reconnect and Engage Customers, Prospective Customers and Employees while spreading a little Holiday Cheer.

Time Frame: Nov. 15th – Dec 23rd

Media: Radio, Social Media, RTA Owned Assets.

Event Activation: Holiday Trolley making appearances throughout the community



Each day throughout the promotion RTA will award holiday gift cards and 4-packs of All Day Passes to randomly drawn, lucky winners who respond to a seasonal question posted on RTA's Instagram page.

Opportunity Corridor

- New Roadway from E.105 to E. 55th
- 3 Phases
 - Section 1 – E.105-Quebec to Chester (2017)
 - Section 2- New Roadway from E93rd to Quebec (2018)
 - Section 3- New Roadway I-490/E. 55th to E. 93rd (2021/22)
 - Estimated cost was \$331M but came in \$74M lower



Opportunity Corridor



Opportunity Corridor funded RTA facilities



E. 105/Quincy Redline Station Construction
\$4.0M



8 shelters on E. 105-Chester to Euclid
\$420,000

Opportunity Corridor Ceremony



Woodhill Homes Ground breaking



Woodhill Homes Phasing Plan



\$35 Million HUD Grant to reconstruct Woodhill Estates

Employee Engagement Workplace Experience Survey

Follow-up to initial Workplace Survey conducted early 2020

- Administered from September 7 through October 1, 2021
- Survey was available both on-line and hard copy
- Nearly 900 Employees Responded – 50% increase over 2020.
- Results will be used to develop 2022 programs to further enhance employee engagement.

RTA Workplace Experience Follow-Up Survey

RTA's Leadership Team is committed to asking for Employee feedback. This is your opportunity to share your opinion, ideas and suggestions to help us determine where we can make progress, and where additional work is required. Please complete the survey and ensure your voice is heard. Thank you!

Individual responses will be confidential and kept anonymous.

1. Most of the following best describes the working environment at RTA?
 Very negative Negative Neutral Positive Very positive

2. If you described the work environment as very negative, negative or neutral, what would you recommend to RTA to improve your workplace environment?

3. Over the past 12 months, RTA's working environment has:
 Improved Remained essentially the same Declined worse

4. To what extent do you agree that each of the following groups contributes to a positive working environment at RTA?
Office _____
City District _____
City Department _____
Senior Leadership _____

5. To what extent do you agree with the following statements about your employment experience with RTA?
Statement: My professional growth is not being met (growth and security) _____
Statement: My professional growth is being met (growth and security) _____
Statement: My professional growth is being met (growth and security) _____
Statement: My professional growth is being met (growth and security) _____
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Statement: My professional growth is being met (growth and security) _____
Statement: My professional growth is being met (growth and security) _____

APTA 2021 Rail COVID-19 Gold Award

Moonbeam3

In April, the Authority purchased Moonbeam3 disinfection technology. In addition to high traffic areas and infected work locations, the system's UV-C light was able to deep clean highly sensitive electronic equipment, where the use of chemical disinfectants were not effective.

The Moonbeam3 reduced the time it took to sanitize and disinfect these areas, keeping our customers and staff safe.

APTA recognized RTA for its extraordinary and innovative efforts in responding to the COVID-19 pandemic.



Public Comments – Non-Agenda Items

In person

or

Dial by phone: 440-276-4600