**Greater Cleveland Regional Transit Authority** 



# Transit Access Barrier Study (Persistent Poverty)

## Operational, Planning & Infrastructure Committee January 9, 2024



## Social Mobility Journey

- Paradox Prize Program
- Fare Equity Study
- Next Gen
- Baby on Board
- Micro Transit
- Transit Access Barrier Study





## Study Goal

To identify the barriers to the use of public transport services in areas of persistent poverty and to *set forth recommendations on the reduction or elimination of those barriers* that are within the context of GCRTA services and facilities.



### **Definition: Persistent Poverty**

An **"Area of Persistent Poverty"** is defined by the Bipartisan Infrastructure Law. The **County** in which the project is located consistently had greater than or equal to 20 percent of the population living in poverty in all three of the following datasets: (a) the 1990 decennial census; (b) the 2000 decennial census; and (c) the most recent (2021) Small Area Income Poverty Estimates.

USDOT, Areas of Persistent Poverty & Historically Disadvantaged Communities



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## **Study Elements**

- I. Existing Conditions
  - A. Demographic analysis
  - B. Literature review
  - C. Use of existing research and agency data
- II. Direct Research
  - A. Survey methodology
  - B. Survey development and implementation
  - C. Reporting of results



## Study Elements, continued

III. Identification Transit Barriers

- A. Physical survey of the conditions of transit stops
- B. Analysis of existing transit service to areas
- C. Identification of physical and service improvements
- D. Recommendations on Improvements
- E. Cost and schedule of improvements
- IV. Final Report



## Scope of Work: Existing Conditions

- The analysis should include finding trends within the various segments and any movement/progression of the population.
- In-depth written analysis of the population targeted at how, where and what they are and need to go (transportation related) to move out of poverty.
- Identification of sources included in the literature review.
- Summary of findings report.



Scope of Work: Direct Research

- Identification and formulation of focus groups, design materials, schedule the groups, and facilitate the groups.
- Obtain the percentage of population residing in public housing units who use transit, how often, if they have regular access to a vehicle and what is the purpose of their transit trip.
- Summarize the findings of the survey and response.



## Scope of Work: Identification of Transit Barriers

- Identification of transit barriers will be determined using several methods:
  - Results of data from GCRTA programs
    - Paradox Prize, Baby on Board, Transact Customer Surveys, OD surveys
  - Results from literature search of this project.
  - Results from focus groups of this project.
  - Field survey of transit stops in areas identified by the consultant as relevant to this research.
  - Summary of data collection process, instruments, minutes of meetings, and data.





## Scope of Work: Identification of Transit Barriers

- Transit barriers will be identified by type and by location.
  - Bus stop/rail station or other RTA passenger waiting facility amenities (shelter, light, location, information)
  - Bus/rail schedule (frequency, span of service)
  - Bus route (where it goes, trip length)
  - Other



## Scope of Work: Identification of Transit Barriers

- Summary of the research findings.
- Identification of the barriers to transit.
- Recommendations to GCRTA for removal of transit barriers.
  - These should be separated in short, medium, and long term (= 5 years).
- Cost estimation of each transit recommendation.
- Mapping and graphics of transit barriers.



#### **Proposed Schedule**

Item	Time in days from NTP
Engagement Plan	30 days from NTP
List of Sources for Literature & Research	60 days
Survey Methodology and sampling program for direct data collection/focus groups	120 days
Existing Conditions Summation report of Literature review	180 days
Written road summary of focus group/survey results	300 days
Report identifying Transit Barriers	365 days
Recommendations, Implementation Strategy and Estimated Cost of Transit Barrier Removal	450 days
Final Written Report/PowerPoint	500 days
Executive Summary	500 days



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## Participation Schedule (estimated)

February 2024 Kickoff Meeting (EMT Oversight)
July 2024 Phase I Findings Report (Board & EMT)
January 2025 Phase II Findings Report (GCRTA Board & EMT)
March 2025 Phase III & Draft Final (EMT)
June 2025 Final Report (GCRTA Board)

- Request for Proposal (RFP) issued on August 11, 2023
- Accessed on the GCRTA website by 19 interested parties
- 3 firms proposed



#### **Evaluation Panel**

- External Affairs
- Grants Management
- Marketing
- Planning and Development
- Procurement



**Evaluation Criteria** 

- Firm experience
- Knowledge and experience of individuals assigned to project
- Capacity of the firm and team
- Technical experience
- Methodology and project approach
- Cost



Recommended Firm

• HDR Engineering, Inc. headquartered in Omaha, NE with a local office in Cleveland, Ohio

0% Disadvantaged Business Enterprise (DBE) Goal assigned by the Office of Business Development



HDR Engineering, Inc.

- Successfully completed the Authority's Strategic Plan in 2019-2020.
- Extensive understanding of the Authority and its service area.
- Local multidisciplinary and comprehensive team of professionals experienced in transit, persistent and concentrated urban poverty, community engagement, and developing solutions.
- Deep academic resources through Case Western Reserve University's The Center on Poverty and Community Development to provide knowledge, strategy, and expertise.



HDR Engineering, Inc., continued

- Understands the importance of robust, inclusive, and innovative community engagement and local outreach.
- Experienced in working alongside community, local, regional, and national agencies to initiate, expand, and improve services.
- Fundamental belief that transit is more than just a basic service, but rather a building block to enhance the lives of every citizen.



HDR Engineering, Inc., continued

- Collaborating with two consultants
  - ms consultants engagement and local outreach portion
  - Robert L. Fischer, PhD, Associate Professor at the Jack, Joseph, and Morton Mandel School of Applied Social Sciences at Case Western Reserve University, and the Co-Director of The Center of Poverty and Community Development - academic portion



Other Clients

- GCRTA
- San Francisco Bay Area Transit
- Pittsburgh Regional Transit
- Central Ohio Transit Authority
- Oregon Department of Public Transportation
- Ohio Department of Transportation



Recommendation:

Staff requests that the Operational, Planning & Infrastructure Committee recommend to the Board of Trustees an award to HDR Engineering, Inc. to provide a Transit Access Barrier Study in a total contract amount not to exceed \$649,640.95. This amount is 19% below the estimate of \$805,000.00.



#### **Questions?**



Greater Cleveland Regional Transit Authority