Railcar Vinyl Seat Upholstery

Presented to: Organizational, Services & Performance Monitoring Committee
April 2, 2024
2022 Customer Experience Satisfaction Survey
Railcar Vinyl Seat Upholstery

2023 Customer Experience Satisfaction Survey

Greater Cleveland Regional Transit Authority
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• Seats are cleaned and replaced as needed
• Cloth seats were introduced during the last midlife of each fleet
  – LRV 2005
  – HRV 2013
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Cloth Seats

• Spills soak into the cushion
• Easily stained
• The fabric retains odors
• Fade over time (wear and cleaning)
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Current Cleaning Process

- Large extractor used to clean the upholstery
- Takes about 4 hours to clean one Railcar
- Takes several weeks to cycle through the entire fleet
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• Most seats need to be vacuumed after deep cleaning
Vinyl Cleaning Process

- Requires a spray bottle and rag
- Any employee can immediately clean a dirty seat vs. using an extractor machine
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Savings:

Improved Cleaning Efficiency
  • Seats are cleaned quickly with spray bottle and rag

Seat Replacements
  • Only need to replace vinyl seats that are damaged
    • Staff currently replace roughly 5 seat bottoms per week that are unable to be cleaned (3 ½ cars per year)

Equipment
  • No need to purchase and maintain industrial upholstery extractor equipment
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Procurement Overview

- The Invitation for Bid (IFB) issued January 21, 2024.
- Accessed on the GCRTA web site by thirty-three (33) interested parties.
- Six (6) firms submitted bids.
- Five (5) bids were determined to be responsive.
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Procurement Overview

Lowest responsive and responsible vendor:
• Freedman Seating Company

There was a 0% DBE participation goal assigned to this project.
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Procurement Overview

Client Base Includes:

- Chicago Transit Authority (CTA), Washington Metropolitan Area Transit Authority (WMATA), San Francisco Municipal Transportation Agency, Sound Transit Seattle, Phoenix Valley Metro, Twin Cities Metro, among others.
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Procurement Overview

Recommendation:
Staff requests that the Organizational, Services & Performance Monitoring Committee recommend award to Freedman Seating Company for the Railcar Vinyl Seat Upholstery. The contract is in an amount not to exceed $298,490.72.
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Questions?