











## RTA Board Meeting

Tuesday, December 17, 2024

# Public Comments Agenda and Non-Agenda Items 2 minutes

#### State your name and city of residence

- In person
- Phone: 440-276-4600
- Web form at www.riderta.com/events
  - Click/Select meeting event
  - Scroll to bottom to fill out form
  - Comments will be summarized during the meeting

Greater Cleveland Regional Transit Authority

#### **Committee Reports**

#### Ad Hoc Committee Reports













#### **New Hires and Promotions**

December 2024



Monique Smith-Sims Operator



Wilson Jackson Operator



Cecil Moore Operator



Sanford Rivers Operator



Rita Henderson Operator



Brandon Wheeler Operator



lesha Mayfield Operator



Robert Milburn Operator



Lorraine Teele Operator

Greater Cleveland Regional Transit Authority



Tasha Crafton Operator



Jasmine Deforest Operator



Lorenzo Burns Operator



James Perdue Operator



Diandra Smith-Caffey Operator



Julius Gayle-Wilkinson Operator



Marvin Loper Operator



Latisha Bowen Operator



Chardae Fullerton-Pique
Paratransit Reservationist

Greater Cleveland Regional Transit Authority



Yahsheda Taylor Paratransit Reservationist



Marvin Simmons Laborer



Latoya Gamble Laborer



Dwayne Drew Laborer



Yousef Mustafa Laborer



Kevin Cleary Maintainer



Dwayne Anderson Equipment Servicer



Thomas Gavel Equipment Servicer



Devin Jeffrey Equipment Servicer

Greater Cleveland Regional Transit Authority



Tammy Dunehew Transit Ambassador



Nicholas Bates Transit Police



Brittany Williams Crisis Intervention Specialist

Greater Cleveland Regional Transit Authority

#### **December Promotions**



John McGervey Electronics Technician



Keith Blume Electronics Technician



Tishna Sloan Manager - Claims



Nicholas Biggar Sr. Director- Customer Experience & Performance Management



Eric Vukmanic Manager of Budget



Angela Summers
Paratransit Reservations
Operator

Greater Cleveland Regional Transit Authority

#### **Executive Session**

Connecting the Community

#### Resolutions

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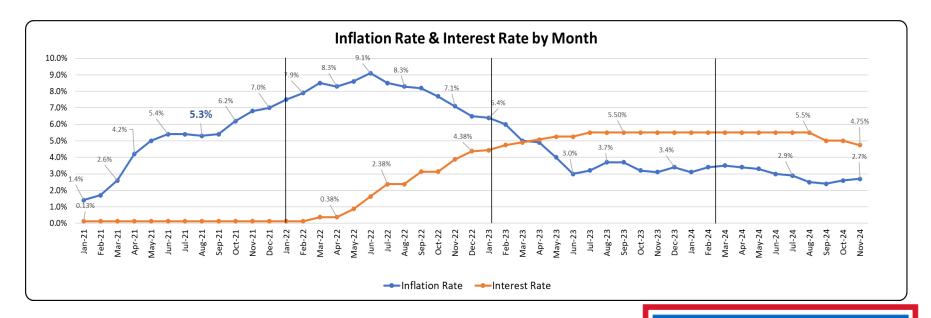


## Secretary/Treasurer Update

**Board of Trustees** 

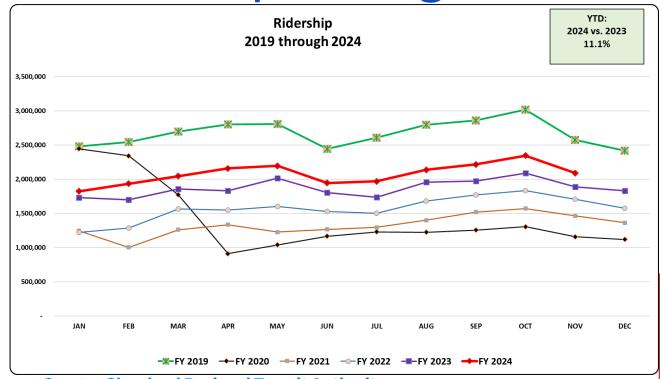
December 17, 2024

#### **Economic Conditions**



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## Ridership through November 2024



YTD Ridership (in millions)

 2019:
 29.6

 2020:
 15.9 (46.5%)

 2021:
 14.6 (8.0%)

 2022:
 17.3 18.2%

 2023:
 20.6 19.3%

22.9

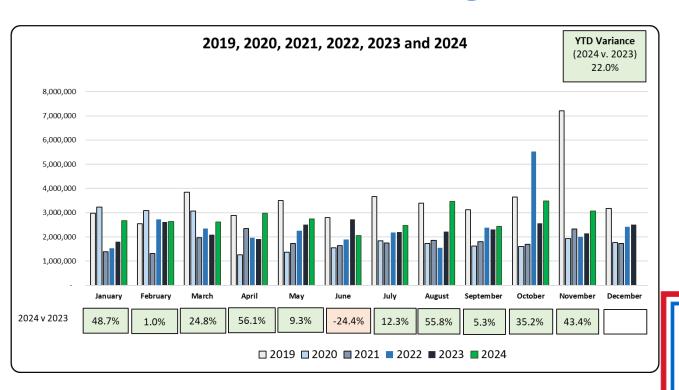
11.1%

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2024:

## Passenger Fares

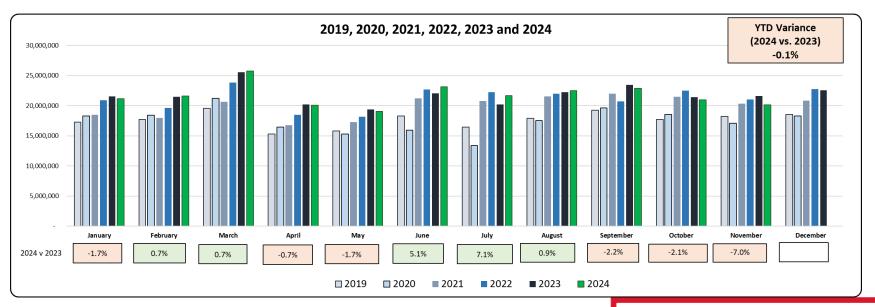


#### YTD Passenger Fares (in millions)

\$39.6 2019: 2020: 22.3 (43.7%)2021: 19.8 (11.1%)2022: 26.3 33.0% 2023: 25.1 (4.8%)2024: 30.6 22.0%

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#### Sales Tax



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#### **Selected Data**

Total Long-Term Debt – 12/01/2024

Average Investment Yield – YTD

Cash and Investments

Unrestricted (General Fund)

Restricted

TOTAL CASH AND INVESTMENTS

\$ 22.3 million 4.46%

\$ 25.3 million

333.1 million

\$358.4 million

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### Questions

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## General Manager, CEO Report

India L. Birdsong Terry

December 17, 2024

## 3<sup>rd</sup> Quarter 2024 Report

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#### General Fund – 3<sup>rd</sup> Quarter 2024

- Total Revenues: 2.9% higher than budget
  - Passenger Fares 18.3% higher
  - Sales & Use Tax 1.7% lower
  - Reimbursed Expenditures 229.7% higher
    - Received refunds for Fuel, PM, Labor, and other miscellaneous receipts
  - \$20.4 million transferred from Revenue Stabilization Fund
    - \$9.6 million will be transferred in December
- Operating Expenses: 3.4% higher than budget
  - Total personnel costs: 4.6% higher than budget
    - Payroll taxes & fringes: 11.3% higher than budget
  - Fuel hedging & utility contracts continue to help stabilize expenses
  - Purchased Transportation: 46.5% higher than budget

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## General Fund – 3<sup>rd</sup> Quarter 2024

- Transfers to Other Funds
  - Reserve Fund:
    - \$10 million in Rolling Stock Reserve
    - \$878,615 in 27<sup>th</sup> Pay
  - Insurance Fund:

\$2.5 million

- Total Transfer to Capital:
  - Bond Retirement Fund:

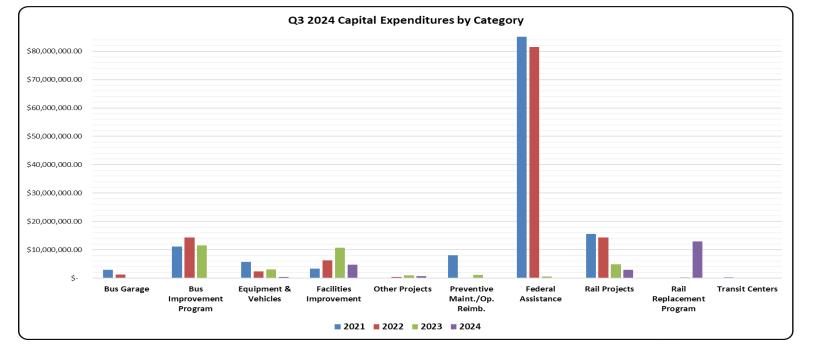
\$6.2 million transferred

Capital Improvement Fund:

\$10.4 million transferred

Remaining transfers completed by year-end

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Rail Car Replacement Program

\$12.9 million

Facilities Improvements

\$4.7 million

Rail Projects

\$2.9 million

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## GCRTA 2025 Public Transportation Agency Safety Plan Signing

#### Q4 2024 GCRTA Main Office Building

GCRTA General Manager & CEO India Birdsong Terry and Amalgamated Transit Union (ATU) Local 268 President Clarence King sign the Safety Plan's approval form

A collaborative team effort consisting of GCRTA employees in conjunction with the Amalgamated Transit Union (ATU) 268 leaders



Co

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## **Holiday District Visits**



- Visited all Districts
- Provided a State-of-GCRTA
- Answered employee questions

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## Senior Director of Customer Experience & Performance Management

- Promoted Nicholas "Nick" Biggar
- 14 years of Service
- Report directly to GM/CEO
- Advance efforts to improve customers' experience and key success outcome



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#### **GCRTA Media Day**

#### **December 12, 2024 | GCRTA Main Office Building**

GCRTA hosted members of the local media to provide them with an overview and update on GCRTA projects, initiatives, and mission of Connecting the Community. Topics covered:

- Railcar Replacement Program
- MetroHealthLine BRT and E.79<sup>th</sup> St. Station Projects
- Workforce Development
- Safety & Security

Q&A session conducted after the final presentation

Twelve representatives from TV, Radio, Print and Digital news platforms attended.



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### Questions

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