



Organizational, Services & Performance Monitoring Committee

August 5, 2025

MEETING MINUTES

Committee Members: Ms. Welch (Vice Chair), Mayor Gallo, Ms. McPherson, Mr. Sleasman

Not Present: Ms. Pacetti
Staff/Other: Shawn Becker, Nick Biggar, India Birdsong Terry, Janet Burney, Floun'say Caver, Wayne Colonna, Sharon Cottrell, Nick Davidson, Drew Dimmick, Lynne Finnigan, George Fields, Bob Fleig, Joel Freilich, Anthony Garofoli, Rajan Gautam, Chief Deirdre Jones, Lawrence Jupina, Carl Kirkland, Jonathan Laule, Kathleen McGrevey, Sheila Miller, Bryan Moore, Charles Morgan, Mike Schipper, John Sulik, Kay Sutula, Wendy Talley, Carolyn Young

Public: Loh

Ms. Welch called the meeting to order at 11:06 am with a roll call. Four (4) committee members were present, representing a quorum.

A motion by Mr. Sleasman, seconded by Ms. McPherson to approve the minutes from July 1, 2025, and was unanimously approved.

Ms. Welch called the first presentation Multi-Tenant Hosting Solution Non-Competitive Procurement – this is a negotiated sole source procurement from Televic to allow access to new railcar data utilizing a multi-tenant hosting solution. Presenters included Bryan Moore, Railcar Project Lead Manager and Drew Dimmick, Contract Administrator II

Mr. Moore described how the system, integrated with the onboard passenger information system, includes features such as variable message signs, public address announcements, intercoms, video surveillance, GPS, passenger counting, and diagnostic data. Moore explained the human-machine interface that operators use to manage communications, route selection, and emergency alerts. The system also enables remote message distribution and vehicle data collection. The multi-tenant hosting solution reduces the need for on-premises hardware, improves software version control, allows automated updates and backups, and simplifies troubleshooting.

Mr. Dimmick explained that this is a sole-source procurement, as Siemens exclusively uses Televic for its passenger information systems. A proposal was received May 7, 2025, and the total amount not to exceed is \$1,053,723 over four years and one month, beginning December 1, 2025, to align with railcar commissioning. The committee members asked clarifying questions regarding the platform height compatibility, ADA access, and the role of operators in switching door functions depending on

stop type. The presenters confirmed all new railcars will be equipped with this system and that the design includes trap doors and stairs to accommodate platform variations.

The committee expressed appreciation for the integration efforts and clarity of the presentation.

It was moved by Mr. Sleasman and seconded by Ms. McPherson and unanimously approved to recommend the procurement to the full board for final approval.

Next, the committee considered a group of negotiated change orders to existing contracts for paratransit services. Nick Davidson, District Director of Paratransit, and Sharon Cottrell-Peffer from the Procurement Department, gave a joint presentation. Mr. Davidson explained the rationale behind the change orders, citing a federally mandated requirement that paratransit services must accommodate all eligible trip requests without capacity constraints. Ridership has significantly exceeded pre-COVID levels—by as much as 128%—requiring a surge in operating capacity and personnel. Mr. Davidson noted that the contract adjustments reflect this demand and help sustain service levels through the remainder of the current contract term, which ends May 31, 2026.

Ms. Cottrell-Peffer reviewed the procurement history. The original contracts with Provide-A-Ride, GC Logistics of Mississippi, and Senior Transportation Connection (STC) were authorized in 2023. The proposed changes request increases of \$6.77 million, \$4.4 million, and \$1.06 million respectively, bringing the new total base contract amounts to approximately \$23.8 million for Provide-A-Ride, \$15.5 million for GC Logistics, and \$6.46 million for STC. All vendors have committed to maintaining the 14% DBE goal. The committee was assured that no previous change orders had been issued, and that this request had been reviewed and approved through the internal change order process.

Trustees asked for clarification on the use of the additional funds, which are specifically to support increased trip volumes by maintaining driver and vehicle availability. The committee also discussed long-term strategy, noting that GCRTA is expanding its in-house paratransit fleet from the current 80 vehicles to 100 by 2027. Ms. Terry emphasized that the agency is seeking better pricing through a new solicitation this fall rather than extending existing option years.

The committee commended the team for their proactive efforts to keep up with demand and ensure service compliance.

It was moved by Ms. Welch and seconded by Ms. McPherson and unanimously approved to recommend the change orders to the full board for final approval.

There being no further business to bring before this Committee, a motion to adjourn the meeting by Ms. Welch, seconded by Mr. Sleasman. The meeting was adjourned at 11:32 am.


Rajan D. Gautam
Secretary/Treasurer


Avis R. Lyons
Interim Executive Assistant