

2025

QUARTERLY MANAGEMENT REPORT 3rd Quarter



OUR MISSION: CONNECTING THE COMMUNITY

CELEBRATING



Greater Cleveland
Regional Transit Authority
rideRTA.com



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From the General Manager



This quarter highlights the strength that comes from partnerships, commitment, and community. From celebrating 20 years of collaboration with Tri-C Corporate College, to honoring five decades of dedicated service, to opening doors for the next generation of transit professionals, these milestones reflect both GCRTA’s history and its vision for the future.

20 Years of Partnership

Tri-C Corporate College recently celebrated 20 years of empowering professionals to lead in a changing world. Since 2005, we have partnered with them to support employee development, leadership training, and long-term workforce growth.

As part of the celebration, we joined the *Client Transformation* session during the Transformation Summit, sharing how our People Strategy is shaping a stronger, more resilient workforce. I was proud to speak alongside George Fields and Wendy Talley. I am even prouder to highlight the journeys of John Coss, Lt. Richard Kopp, LaTriece Thomas and Kimberly Wright, all of whom have grown through Corporate College programs.

Celebrating 50 Years of Service

This July marks an extraordinary milestone. Facilities Maintainer, Joe Uherc celebrated 50 years with GCRTA. Joe joined in 1975, just months after GCRTA was formed, and has worked at nearly every facility across our system. His career reflects not only personal dedication but also the legacy of transit as a family tradition and community in Cleveland — his father, brother, and now his daughter have all served at GCRTA.

National Urban League Conference

As part of the National Urban League Conference 2025, held in Cleveland from July 14 through 19th, GCRTA welcomed 50 high school students and their chaperones to our Rail Complex for a Career Exploration Day on July 18. The visit included a guided tour, lunch, and a panel discussion highlighting career pathways in public transit. Panelists from across the Authority shared insights about their roles, career journeys, and the impact of public service. This event reflects our commitment to building community connections and inspiring the next generation of transit professionals.

W. 117 St – Madison Station Reopens

The Red Line W. 117 St – Madison Station reopened at the end of August, welcoming riders back to a revitalized station just in time for the Labor Day weekend. The \$8.8M rehabilitation project extends the life of the station’s three bridges and adjoining platform, ensuring a safer, more modern experience for riders. Upgrades include a new Fiber Reinforced Polymer (FRP) platform deck, retrofitted and repainted structural steel, patched foundations, improved site drainage, and new city sidewalk handrails.

Together, these accomplishments demonstrate that GCRTA is more than a transit system — it is a network of people committed to growth, innovation, and service. Thank you for your continued support as we work to build a stronger, more connected community.

Sincerely,

A handwritten signature in blue ink, reading "India L. Birdsong Terry". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

India L. Birdsong Terry

General Manager, Chief Executive Officer

FINANCIAL ANALYSIS

| General Fund Balance Analysis | | | | | | | |
|--|--------------------------|---------------------------------------|---------------------------------------|----------------------------|----------------------------|----------------------------|------------------------------|
| | 2025 Annual Budget | Budget 3 months ended 30-Sep-25 | Actual 3 months ended 30-Sep-25 | Budget YTD 30-Sep-25 | Actual YTD 30-Sep-25 | B vs. A YTD Variance | B vs. A YTD % Variance |
| Revenues | | | | | | | |
| Operating Revenues | | | | | | | |
| Passenger Fares | \$ 32,000,000 | \$ 8,000,001 | \$ 8,354,972 | \$ 23,999,999 | \$ 22,594,855 | \$ (1,405,144) | -5.9% |
| Advertising & Concessions | 2,062,000 | 554,720 | 386,063 | 1,873,651 | 1,246,774 | (626,877) | -33.5% |
| Investment Income | 485,300 | 249,999 | 279,533 | 750,001 | 784,862 | 34,861 | 4.6% |
| Other Revenue | 1,000,000 | 375,000 | 152,342 | 1,125,000 | 403,707 | (721,293) | -64.1% |
| Total Operating Revenues | 35,547,300 | 9,179,720 | 9,172,910 | 27,748,651 | 25,030,198 | (2,718,453) | -9.8% |
| Non-Operating Revenues | | | | | | | |
| Sales & Use Tax | 267,500,000 | 66,875,001 | 70,147,236 | 200,624,999 | 204,985,957 | 4,360,958 | 2.2% |
| Reimbursed Expenditures | 5,000,000 | 1,199,999 | 1,797,955 | 3,800,001 | 10,834,565 | 7,034,564 | 185.1% |
| Other Non-Operating Revenues | 1,500,000 | - | 209,905 | - | 775,314 | 775,314 | 0.0% |
| Transfers from Reserve Fund - Other Sub-Funds | 4,500,000 | - | - | - | - | - | 0.0% |
| Transfer from Revenue Stabilization Sub-Fund | 50,500,000 | 13,000,000 | 10,000,000 | 13,000,000 | 25,000,000 | 12,000,000 | 92.3% |
| Total Non-Operating Revenues | 329,000,000 | 81,075,000 | 82,155,096 | 217,425,000 | 241,595,836 | 24,170,836 | 11.1% |
| Total Revenues | 364,547,300 | 90,254,720 | 91,328,006 | 245,173,651 | 266,626,035 | 21,452,384 | 8.7% |
| Expenditures | | | | | | | |
| Operating Expenditures | | | | | | | |
| Salaries & Overtime | 181,582,000 | 45,639,781 | 45,964,325 | 134,002,223 | 134,084,717 | 82,494 | 0.1% |
| Payroll Taxes & Fringes | 66,164,000 | 16,559,424 | 18,733,913 | 48,868,529 | 55,630,766 | 6,762,237 | 13.8% |
| Fuel (Diesel, CNG, Prop. Pwr., Propane, Gas) | 9,867,000 | 2,466,753 | 2,215,641 | 7,400,259 | 6,660,672 | (739,587) | -10.0% |
| Utilities | 4,286,000 | 1,071,501 | 748,704 | 3,214,503 | 3,123,488 | (91,015) | -2.8% |
| Inventory | 13,000,000 | 3,249,999 | 3,280,870 | 9,749,997 | 11,619,437 | 1,869,440 | 19.2% |
| Services & Materials & Supplies | 25,528,000 | 6,382,005 | 5,289,891 | 19,146,015 | 16,280,551 | (2,865,464) | -15.0% |
| Purchased Transportation | 16,697,000 | 4,174,251 | 4,228,312 | 12,522,753 | 12,108,448 | (414,305) | -3.3% |
| Other Expenditures | 6,678,000 | 1,342,042 | 994,112 | 5,501,348 | 5,046,487 | (454,861) | -8.3% |
| Total Operating Expenditures | 323,802,000 | 80,885,756 | 81,455,767 | 240,405,627 | 244,554,567 | 4,148,940 | 1.7% |
| Revenues less Operating Expenditures | | | | | | | |
| Transfers to Other Funds | | | | | | | |
| Transfer to/from Insurance Fund | 3,000,000 | - | - | 3,000,000 | - | (3,000,000) | -100.0% |
| Transfer to Reserve Fund | 10,878,615 | - | 3,000,000 | 10,878,615 | 10,000,000 | (878,615) | -8.1% |
| Transfers to Capital | | | | | | | |
| Transfer to/from Bond Retirement Fund | 9,184,042 | 2,296,011 | 2,370,000 | 6,888,033 | 7,120,000 | 231,967 | 3.4% |
| Transfer to/from Capital Improvement Fund | 18,074,438 | 5,000,000 | 6,000,000 | 15,000,000 | 12,000,000 | (3,000,000) | -20.0% |
| Total Transfers to Capital | 27,258,480 | 7,296,011 | 8,370,000 | 21,888,033 | 19,120,000 | (2,768,033) | -12.6% |
| Total Transfers to Other Funds | 41,137,095 | 7,296,011 | 11,370,000 | 35,766,648 | 29,120,000 | (6,646,648) | -18.6% |
| Total Expenditures | 364,939,095 | 88,181,767 | 92,825,767 | 276,172,275 | 273,674,567 | (2,497,708) | -0.9% |
| Excess (Deficiency): Total Revenues over Total Expenditures | \$ (391,795) | \$ 2,072,953 | \$ (1,497,761) | \$ (30,998,624) | \$ (7,048,532) | \$ 23,950,092 | -77.3% |
| Beginning Balance | 36,763,593 | | | | 36,763,593 | | |
| Quarter End Projected Available Ending Balance | \$ 36,371,798 | | | | \$ 29,715,061 | | |
| # Months Reserves - Quarter End Projected | | 13 | | | 11 | | |

Figure 1: General Fund Balance Analysis

General Fund Balance Analysis

Sales Tax revenue ended the quarter 2.2% above budget and 3.6% above 2024 actual. Passenger Fares were 5.9% below budget and 6.1% below 3rd Quarter 2024, mainly due to timing differences of receipts for students fares and U Pass. Total Revenues ended the quarter, 8.7% above budget. Salaries and Overtime ended the quarter 0.1% above budgeted levels. Payroll Taxes and Fringe Benefits were 13.8% above budget, mainly due to an increase in healthcare and prescription costs. Total Operating Expenditures ended the quarter 1.7% above budgeted levels. A transfer of \$10.0 million was made to the Rolling Stock Reserve Fund for the rail car program, \$12.0 million to the Capital Improvement Fund, and \$7.1 million was transferred to the Bond Retirement Fund.

Ridership for the Third Quarter 2025 totaled 18.0 million, 0.5% below 2024. The top 2 modes of ridership were Paratransit at 8.7%, and Fixed Route Bus at 3.5%, all compared to 3rd Quarter 2024. Heavy Rail, Light Rail, and Healthline ridership were down by 18.5% and 12.0%, and 1.9% respectively.

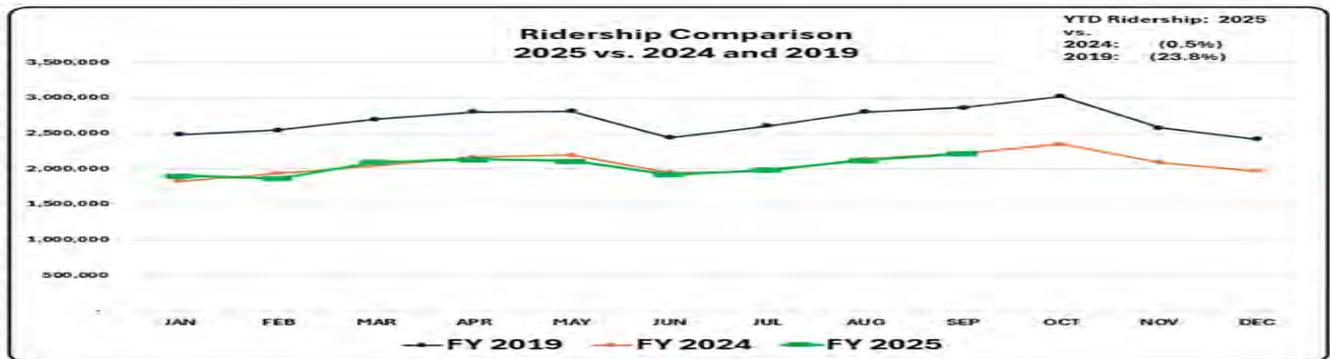


Figure 2: Ridership

Passenger Fare revenue for the Third Quarter of 2025 totaled approximately \$22.6 million. This is 5.9% lower than budget and 6.1% lower than the Third Quarter of 2024. This is caused by timing differences in the receipts for student farecards and U Pass revenue. Mobile ticketing remains strong with \$6.7 million received in the 3rd Quarter, 10.7% above 2024.

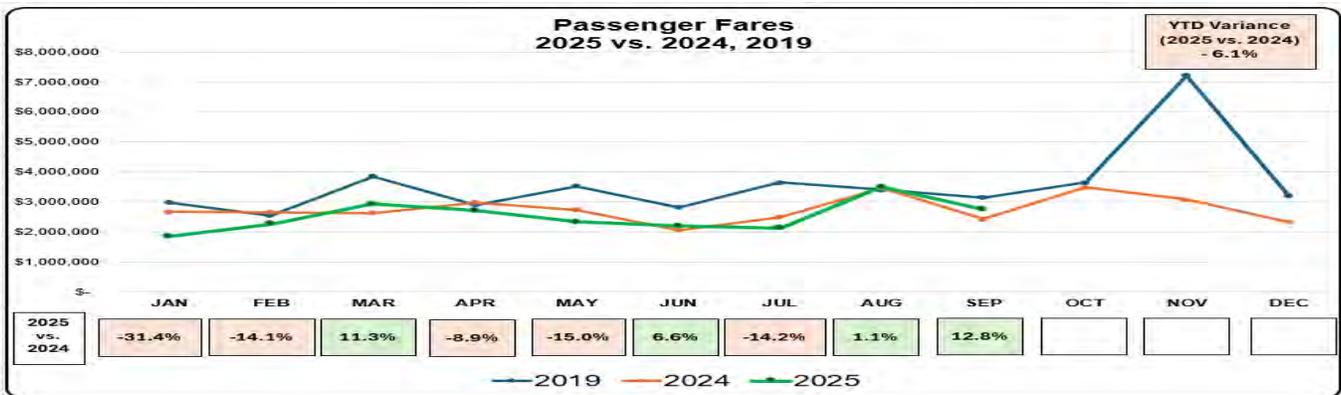


Figure 3: Passenger Fares

For the Third Quarter, Sales & Use Tax amounted to nearly \$205.0 million, 2.2% above budget and 3.6% above the Third Quarter in 2024. Through the Third Quarter, Online Sales were 12.5% above 2024. Motor Vehicles & Watercraft were 4.1% higher and Regular and State-wide Sales were 1.5% higher than 3rd quarter 2024.

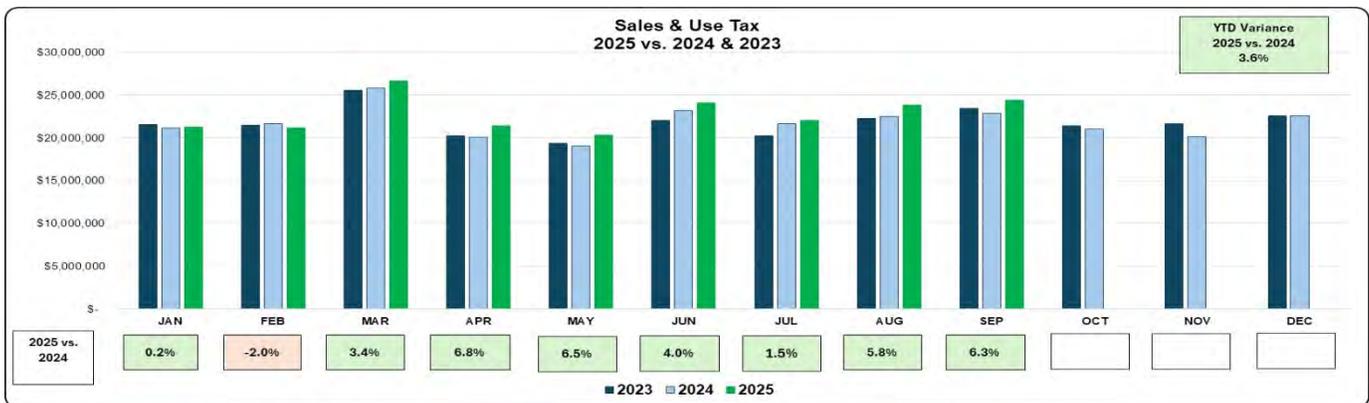


Figure 4: Sales & Use Tax

Operating Expenditures ended the quarter 1.7% above budgeted levels. Total salaries and overtime were 0.1% above budget. Payroll Taxes and Fringes were 13.8% above budget, due to higher health care and prescription costs. Total personnel costs ended the quarter, 3.7% above budget. The fuel hedging and contracts continue to help manage the costs for diesel, CNG, propulsion power, electricity, natural gas, and gasoline. Fuel and Utilities ended the quarter 7.8% below budgeted levels. Inventory, Services, and Materials & Supplies ended the quarter 3.4% below budget. Purchased transportation ended the quarter at 3.3% below budgeted levels, mainly due to the timing of invoices.

Transfers to other funds are to support the expected expenditures and to maintain the recommended fund balances for the Bond Retirement, Insurance, Supplemental Pension, Capital Improvement, and Reserve Funds. Through the Third Quarter, \$10.0 million was transferred to the Rolling Stock Reserve Fund to support the rail car program, \$7.1 million was transferred to the Bond Retirement Fund, and \$12.0 million was transferred to Capital Improvement Fund. The remaining transfers to the Insurance Fund and Reserve Fund are expected to be completed by year end.

BOARD POLICY GOALS

| Board Policy Goals | | | | |
|----------------------|-----------------------------------|---|----------------------------|------------------------|
| | KPI | Definition | Goal | YTD |
| Operating Efficiency | Operating Ratio | % of Operating Expenses are covered by Operating Revenues (Passenger Fares, Advertising, Investment Income) | > 25% | 10.2% |
| | Cost/Hour of Service | Dividing total operating expenses by total service hours | | Calculated at Year-End |
| | Growth per Year | Cost of delivering a unit of service compared to prior year | < rate of inflation (2.2%) | |
| | Operating Reserve (months) | Available ending balance is equal to cash equivalent of one-month's operating expenses | > 1 month (1.0) | 1.1 |
| Capital Efficient | Debt Service Coverage | Authority's ability to meet annual interest and principal payments on debt | > 1.5 | 4.9 |
| | Sales Tax Contribution to Capital | Transfers to fund the Authority's bond retirement payments and local funding for capital projects | > 10% | 9.3% |
| | Capital Maintenance to Expansion | Ratio of focus between State of Good Repair (SOGR) vs. service expansion | 75 - 90% | 100% |

Figure 5: Board Financial Policy Goals

Operating Efficiency

The policy goal is to maintain an **Operating Ratio** of at least 25%. This ratio shows the efficiency of management by comparing operating expenses to operating revenues (Passenger Fares, Advertising & Concessions, Investment Income, and Other Operating Revenues). At the end of the Third Quarter, the Operating Ratio was 10.2% and did not meet the policy goal. (Figure 5)

The target of the **Cost per Hour of Service** indicator is service to be maintained at or below the rate of inflation. The inflation rate was budgeted at 2.7%. This metric will be calculated at the end of the year.

Operating Reserve is targeted for a period of 30 Days or 1 Month, which requires the available unrestricted cash and cash equivalents to be one month of operating expenses to cover any unforeseen or extraordinary fluctuations in revenues or expenses. The Operating Reserve at the end of the Third Quarter was 1.1 months. This policy goal has been met.

Capital Efficiency

The **Debt Service Coverage** ratio is the measure of the Authority's ability to meet annual interest and principal payments on its outstanding debt. The goal is for the debt service coverage to be 1.5 or above and compares total resources (net of operating costs and transfers to the Insurance, Capital, and Pension Funds) with the Authority's debt service needs. The Debt Service Coverage ended the quarter at 4.9, exceeding the policy goal.

The **Sales Tax Contribution to Capital** is a measure of the level of commitment to longer-term capital needs by determining the percentage of the sales tax revenues that is to be allocated directly to the Capital Improvement Fund to support budgeted projects or to the Bond Retirement Fund to support debt service payments. This indicator ended the quarter at 9.3%, which did not meet the policy goal of above ten percent. The remaining transfers to the capital will occur throughout the rest of the year and this metric is expected to meet the goal by year-end.

The **Capital Maintenance Outlay to Capital Expansion Outlay** ratio shows the Authority's focus remains on the maintenance, or State of Good Repair, of its current assets rather than on the expansion of service levels. This continues to remain the focus as the Authority continues its bus replacement program, equipment upgrades, and plans for rail vehicle replacement and rail infrastructure improvements.

Capital Commitments and Expenditures

Capital Revenues

Under the Federal Grants program there are 30 active grant awards. 16 of those grants are within the Formula Grant awards category, and the remaining 14 are either highly competitive or discretionary grants.

The Formula Grants include \$53.8 million in funding under the following:

- Section 5307 - Urbanized Area Formula Grant
- Section 5337 - State of Good Repair (SOGR) Grant
- Section 5339 - Bus & Bus Facilities Grant

Competitive grants that have been approved and received (earned) are as follows:

- ODOT (Ohio Department of Transportation):
 - UTP (Urban Transit Program)
 - OTP2 (Ohio Transit Partnership Program)
 - OWMP (Ohio Workforce Mobility Partnership)
- OEPA (Ohio Environmental Protection Agency):
 - DERG (Diesel Emission Reduction Grant)
- NOACA (Northeast Ohio Areawide Coordinating Agency) Flex Funding:
 - CMAQ (Congestion Mitigation and Air Quality)
 - STBG (Surface Transportation Block Grant)
 - CRP (Carbon Reduction Program)
- FTA (Federal Transit Administration)
 - Transit Infrastructure Grant – Community Project Funding
 - Railcar Replacement Program - IIJA (Infrastructure Investment and Jobs Act, 2022)
 - ASAP (All Stations Accessibility Program)

For 2025, the Strategic Plan initiative is to apply for, and successfully obtain, at least \$35 million of competitive grant awards which would enable the Authority to focus on its SOGR projects. The following competitive funds totaling approximately \$27.2 million have been awarded through the Third Quarter of FY 2025:

- Ohio EPA – DERG: \$2.7 million
- Ohio Dept of Development – Tech Cred Round 29: \$19,580
- Ohio Dept of Development – Tech Cred Round 30: \$29,330
- NOACA CMAQ - \$9.84 million
- NOACA STBG - \$6.0 million
- NOACA Enhanced Mobility of Seniors and Individuals with Disabilities Program - \$1.6 million
- ODOT - OTP2 \$18.6 million
- ODOT - OWMP: \$1.2 million
- ODOT - UTP \$4 million

Commitments by Capital Category

The capital program is based on a multi-year, or an Inception-to-Date (ITD), approach. The total capital budget of \$1,013.8 million for FY 2025 includes original appropriations of \$253.7 million for FY 2025, and \$760.1 million of prior year carryovers, which are displayed in (Table 1). Projects within the capital

program are placed in nine categories as seen in the table below, which compares the budget to the year-end projections for each category.

At the end of the 3rd Quarter 2025, current commitments totaled \$668.4 million, including \$254.6 million of ITD expenditures and \$413.8 million of current encumbrances. The ITD Budget less current commitments results in \$345.4 million, or 34.1%, in available funding. Most capital activities during the Third Quarter were continuing projects that began in prior fiscal years or were planned FY 2025 construction projects. These projects focused on the State of Good Repair (SOGR) of the Authority’s capital assets, which will be discussed below in greater detail.

| Categories | (ITD) Budget A | Current Commitments B | Budget vs Current Commitments A-B | % Remaining (A-B)/A | Projected Commitments @ End of 2025 C | Projected Commitments vs. Current Budget A-C |
|------------------------------------|-------------------------|-----------------------------|---|---------------------------|--|--|
| Bus Garages | \$ 8,125,000 | \$ 4,095,900 | \$ 4,029,100 | 49.6% | \$ 6,885,900 | \$ 1,239,100 15.3% |
| Bus Improvement Program | 88,661,333 | 73,411,590 | 15,249,744 | 17.2% | 87,059,206 | 1,602,128 1.8% |
| Equipment & Vehicles | 43,070,922 | 15,518,865 | 27,552,057 | 64.0% | 20,864,509 | 22,206,413 51.6% |
| Facilities Improvements | 119,261,803 | 63,508,156 | 55,753,647 | 46.7% | 65,695,206 | 53,566,597 44.9% |
| Other Projects | 44,552,719 | 5,104,453 | 39,448,266 | 88.5% | 5,904,453 | 38,648,266 86.7% |
| Preventive Maint./Operating Reimb. | 9,365,592 | 8,728,058 | 637,535 | 6.8% | 8,748,058 | 617,535 6.6% |
| Rail Projects | 225,559,992 | 131,902,953 | 93,657,039 | 41.5% | 144,418,237 | 81,141,755 36.0% |
| Railcar Replacement Program | 473,395,820 | 366,122,283 | 107,273,537 | 22.7% | 390,522,283 | 82,873,537 17.5% |
| Transit Centers | 1,834,315 | 0 | 1,834,315 | 100.0% | 0 | 1,834,315 100.0% |
| TOTAL: ALL CAPITAL PROJECTS | \$ 1,013,827,497 | \$ 668,392,258 | \$ 345,435,239 | 34.1% | \$ 730,097,851 | \$ 283,729,646 28.0% |

Table 1

Figure: 6

2025 Expenditures by Capital Category

The graph below compares current expenditures for each category year-over-year, expenditures at the same point in time. The majority of capital expenditures so far in 2025 occurred in three major categories: Rail Replacement Program Projects at \$48.1 million, Facility Improvements at \$13.4 million and Preventive Maintenance/Operating Reimbursements at \$8.7 million. These three categories total \$70.3 million, or 4.4% of current capital expenditures in 2025.

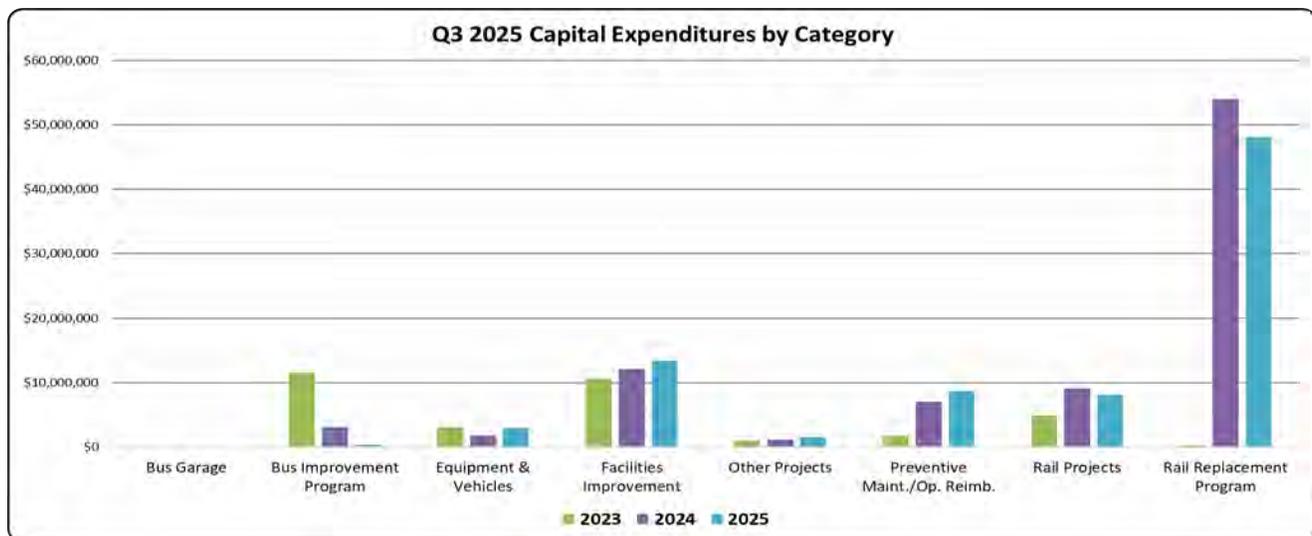


Figure: 7

Bus Garages

These projects are for bus garage facility upgrades. Ongoing upgrades throughout the remainder of the year include upgrades to the Gas Detection System and Fire Protection System, Bus Wash, Lift Replacements, and Pivot Gate at the Hayden Facility. Other replacements across the authority in 2025 include lifts at the Paratransit Facility and the Triskett Bus Wash. At the end of the 3rd Quarter, commitments in this category totaled \$4.1 million, out of total appropriations of \$8.1 million, leaving a positive variance of \$4 million, or 49.6%.

Bus Improvement Program

The Authority continues to retire older fleets and purchase more fuel-efficient vehicles under its Bus Improvement Program. At the end of the 3rd Quarter, commitments in this category totaled \$73.4 million, out of total appropriations of \$88.6 million, leaving a positive variance of \$15.2 million, or 17.2%. In FY 2025 the replacement of 40 CNG 40-foot buses and the replacement of 18 Paratransit buses are scheduled to be ordered.

Equipment & Vehicles

At the end of the 3rd Quarter, total commitments of \$15.5 million, which includes \$10.8 million of ITD expenditures and \$4.7 million of encumbrances out of a total budget of \$43 million leaves a positive variance of \$27.6 million, or 64.0%. The remaining commitments within this category are concentrated on updating equipment and software for scheduling, asset maintenance, fare collection, inventory, cyber security, and financial management.

Facilities Improvements

Through the 3rd Quarter, total commitments of \$63.5 million, out of the total budgeted \$119.2 million resulted in a positive variance of \$55.7 million, or 46.7%. Ongoing projects within this category include Tower City East Portal Rehabilitation, the conclusion of the 117th bridge rehabilitation, Central Rail access road bridge rehabilitation, Main Office roofing repairs, and other smaller facility enhancements.

Other Projects

The Other Projects category includes other miscellaneous capital projects that do not fit into the other capital categories. At the end of September, this category has combined project commitments of \$5.1 million out of the budget of \$44.5 million, resulting in a positive variance of \$39.4 million or 88.5%. The largest project in this category is the MetroHealth Line Bus Rapid Transit (BRT). The other projects in this category include Transit Study Programs, Farnsleigh electric charger, MicroTransit with ConnectWorks, and Opportunity Corridor.

Preventive Maintenance/Operating Expense Reimbursements

This category includes reimbursements to the General Fund for various eligible activities. These include formula grant-funded preventive maintenance activities and non-formula grant-funded reimbursements for the delivery of ADA services. Projected commitments at year-end are expected to total \$8.7 million.

Rail Projects

Through the 3rd Quarter, \$131.9 million of the \$225.6 million budget for the Rail Projects category were committed, resulting in a positive variance of \$93.7 million, or 41.5%. Total commitments include \$59.6 million of ITD expenditures and \$72.2 million of current encumbrances maintaining the focus on achieving State of Good Repair (SOGR) on the rail system. Some of the major projects in this category consist of Light Rail Track Rehabilitation, Overhead Catenary Replacement Program, Substation Improvement Program, the reconstruction of the E 79th Blue/Green Lines Station, Centralized Train Dispatching System (CTDS) Replacement, and completion of the Light Rail Fiber Optic system.

Railcar Replacement Program

In April 2023, the Board of Trustees (BOT) approved the purchase of 24 new rail cars and the contract with Siemens Mobility, Inc. In September 2023, the BOT approved the exercise of the first option to purchase 6 additional rail cars at the same contract price as the original 24 rail cars. In November 2024, an additional option was exercised to approve the purchase of 18 additional vehicles. Recently, the BOT exercised an additional 6 rail car option in September 2025 which brought the total to 54 rail cars on order. At the end of 3rd quarter 2025, \$366.1 million of the \$473.6 million budgeted category were committed for vehicle engineering, vehicle purchase, and rail infrastructure modification, resulting in a positive variance of \$107.3 million, or 22.7% to cover ongoing infrastructure costs and contingencies. The exercise of the option to purchase the remaining 6 rail cars is expected to occur in near future.

Transit Centers

Currently there are no commitments in the Transit Center project category. ADA upgrades at Warrensville Station are occurring alongside the station reconstruction.

GCRTA Traction Balanced Scorecard

| Success Outcome | Metric | Definition | Goal | Q3 Result |
|---------------------|---|---|-------|-----------|
| Customer Experience | Net Promoter Score | How likely customers are to recommend GCRTA | 29 | 37 |
| | Overall Customer Satisfaction | Percentage of customers satisfied or very satisfied | 74% | 76% |
| | Personal Safety/Security Perception | Percentage of customers who agree or strongly agree that they feel safe on the vehicle and at the station | 68% | 69% |
| | On-Time Performance – Impression | Percentage of customers who agree or strongly agree that service is on time | 76% | 69% |
| | On-Time Performance – Actual | Percentage of actual on-time performance | 83% | 83% |
| | Vehicle Cleanliness – Perception | Percentage of customers who agree or strongly agree that vehicles are clean | 59% | 58% |
| Community Impact | Perceived value – Personal Relevance | Percentage of the community who believes GCRTA brings value | 62% | 65% |
| | Transit Oriented Development (TOD) on RTA properties | The number of TOD projects, approved by the Board of Trustees in 2025 | 4 | 1 |
| | Economy: Ratio of private sector investment to major capital investment | Construction value ratio of development within ¼ mile of active and recently completed capital projects | 7 | 7.2 |
| | Capital dollars invested in Environmental Justice Zones/Communities | Percentage of major projects awarded (> \$1 million) within EJ communities | 80% | 89% |
| | Emission Reduction | Percent of Type I & II emissions reduction per passenger mile traveled on RTA | 8% | -1% |
| Employee Investment | Vacancy fill rate (Operators, Mechanics, Transit Police) | Percent of positions filled for Operators, Mechanics, and Transit Police | 95% | 93% |
| | Cultivate Internal Talent Pipeline | Increase the percentage of internal promotions | 36% | 33% |
| | Agency-wide retention rate | Percentage of mission-critical employees retained by quarter | 90% | 96% |
| | Vacancy fill-rate: Non- Bargaining | Percentage of non-bargaining positions filled | 95% | 96% |
| Financial Health | Competitive capital grants | Competitive capital grant dollars awarded in 2025 | \$35M | \$24M |
| | Transfer from Revenue Stabilization Fund | Reduce the transfer from the Revenue Stabilization Fund to \$40M or below | \$40M | \$25M |
| | General Fund transfer to Capital / Rolling Stock Reserve Fund | Transfer to Capital and Rolling Stock Reserve Funds above Board Policy | \$10M | \$10M |

Transit Performance Metrics

| Metric Category | Metric | Definition | Prior Year Q3 YTD | Q3 YTD Result |
|-----------------------------------|---|---|-------------------|---------------|
| Productivity / Reliability | Unlinked Passenger Trips per Revenue Hour | Number of passengers carried by a transit vehicle during a single hour of revenue service | 14.35 | 14.55 |
| | Ridership | Total number of unlinked passenger trips | 18,430,644 | 18,347,112 |
| | Operating Cost per Revenue Mile | Measures the expense incurred for each mile of transit service | \$14.48 | \$14.56 |
| | Operating Cost per Revenue Hour | Measures the expense incurred for each hour of transit service | \$181.71 | \$194.01 |
| | Miles between Service Interruptions | Measures the mechanical reliability of a transit fleet | 12,611 | 9,453 |
| | Complaints per 100,000 passenger trips | Measures the number of service complaints per 100,000 unlinked passenger trips | 17.76 | 13.90 |
| Safety / Security | Preventable Collision Rate | Incidents where accidents are considered avoidable, per total vehicle revenue miles | 1.76 | 1.83 |
| | Total Collision Rate | Total number of collisions per total vehicle revenue miles | 3.50 | 3.73 |
| | On the Job Injury Rate | Total number of injuries per total hours worked | 6.18 | 6.42 |

Administration & External Affairs Division

Community Advisory Committee

- Rules Subcommittee of the CAC convened on July 24.
- Community Advisory Committee (CAC) convened on August 1.
- ADA Subcommittee of the CAC convened on August 14.
- Advocacy & Education Subcommittee of the CAC convened on August 21.

Community Engagement

- July 1 – Fatima Family Center – Senior Presentation
- July 2 – Gorton’s Specialties
- July 11 – E. 79th Station Reconstruction Groundbreaking
- July 14 – Cleveland Guardians Community Day
- July 18 – National Urban League Career Day Exploration Day
- July 19 – National Urban League Conference
- July 22 – Strongsville Low-Vision Connection Meeting
- July 23 – Steering Committee Meeting
- July 23 - Remington College July 24 – CAC Rules Subcommittee
- July 29 – Special Event MGK meeting
- July 29 – South Euclid Community Center ADA presentation
- Aug 1 – Triumph Benjamin Rose Community Fair
- Aug 1 – East Cleveland Neighborhood Center Resource Day
- Aug 2 – Family Fun and Fitness
- Aug 5 – Cuyahoga County of Family Fun Day
- Aug 5 – Mayor’s Night Out Against Crime
- Aug 7 – Railcar Replacement Program
- Aug 9 – All City Back to School Festival – City of Cleveland
- Aug 9 – Morland’s Group Festival
- Aug 11 – Expungement Clinic by Alliant
- Aug 12 - Edna House – GCRTA Website Training
- Aug 14 – East Cleveland Evacuation Plan
- Aug 16 - Dominican Culture Festival
- Aug 22 – Cleveland MidTown Business Engagement
- Aug 24 – Cleveland Cultural Garden Federation One@
- Aug 26 – Wing Crawl Event Discuss
- Aug 27 – John Marshall School of Information - Urgent Discipline Concerns Meeting
- Sept 4 – Euclid Beach Villa RTA Presentation
- Sept 5 – Greenview Middle School (RTA Student passes Presentation)
- Sept 6 – The Lee-Harvard Block Party
- Sept 8 – East Cleveland School Board Meeting Recap Shaw Reunion
- Sept 9 – Remington College Resource Fair
- Sept 10 – MidTown (Commuter Pass Presentation)
- Sept 13 – Fresh Fest 2025

- Sept 23 – Career Day – Cleveland Heights High School
- Sept 29 – Senior Transportation Fair – Miles

Functional Assessments

From July 1, 2025, to September 30, 2025: Functional Assessments: **35** scheduled, **26** approved, **2** denied, **7** no shows. Since adopting the in-house functional assessment process, our customers have benefited tremendously from a seamless process, customer experience, and cost savings to the Authority.

Mobility Presentations

- The three-day mobility school presentation/training was conducted for 156 students in twelve schools throughout Northeast Ohio in 3Q25. The schools are listed below:
- Warrensville Heights Middle School- 4270 Northfield Rd, Warrensville Heights, OH 44128
- Brooklyn High School - 9200 Biddulph Rd, Brooklyn, OH 44144
- Normandy High School - 2500 W Pleasant Valley Rd, Parma, OH 44134
- Willson Elementary School - 1126 Ansel Rd, Cleveland, OH 44108

Government Affairs

Advocacy & Engagement

- July 11: Attended East 79th Blue Line Station Groundbreaking with U.S. Rep. Shontel Brown, State Sen. Kent Smith, State Reps. Darnell Brewer and Tristan Rader, Cleveland City Councilman Richard Starr, Council President Blaine Griffin, and other key stakeholders.
- July 15: Attended City Club of Cleveland program Advancing Civil Rights and Economic Empowerment featuring Marsha A. Mockabee (Urban League of Greater Cleveland), Marc H. Morial (National Urban League), moderated by Kevin Clayton (Cleveland Cavaliers).
- July 28: Co-led Case Western Reserve University Medical Students' field experience with Internal Communications, showcasing GCRTA's role in the Drivers of Health via HealthLine, Rail, and Paratransit.
- September 25: Attended NOACA's Business, Community, Rural, and Emerging Leaders quarterly meeting.

Community & Culture (Latinos Unidos / Latino Engagement)

- July 22: Participated in the pilot delivery of the LEGO Communication Exercise with ERG leaders to strengthen leadership and collaboration skills.
- July 30: Latinos Unidos ERG met with the Hispanic Business Center in continued planning of La Grande Parranda 2025.
- September 18: Attended the unveiling of La Distancia by Edra Soto at the MetroHealth bus stop, alongside Councilwoman Jasmin Santana, Sculpture Center, MetroHealth, and MetroWest CDC.
- September 19: Attended Governor Mike DeWine and First Lady Fran DeWine's Hispanic Heritage Month reception with Latino leaders from across Ohio.

Marketing

During the third quarter of 2025, the Marketing Department continued to strengthen GCRTA’s brand presence, internal engagement, and customer communications—while preparing major initiatives that connect our workforce and community. From internal storytelling to cross-department collaboration, the team advanced projects that support transparency, inclusion, and innovation in how GCRTA communicates.

Building Awareness & Advancing Key Initiatives

- **Account-Based Ticketing (ABT)**
 The team finalized Smartcard design and bilingual Smartcard video, and made progress on employee education materials, including quick-reference cards, and collaborated on FAQs. Coordination with MIS, Revenue, Training and the Customer Experience (CX) team continued as project timelines shifted; Marketing ensured consistent messaging and readiness for rollout once procedures/policies are determined, staff training completed, and implementation details are finalized.
- **Railcar Replacement Program (RCRP)**
 Marketing collaborated with Planning, Engineering, and CX on communications supporting upcoming community meetings and online resources, highlighting accessibility, bike accommodation, and customer experience benefits of the new rail fleet. Infographics were added to rideRTA.com to illustrate construction and progress updates.
- **MetroHealth Shelter Art Installation**
 Marketing provided communications support for and promotion of the September unveiling of artist Edra Soto’s shelter design at MetroHealth Glick Center. This project—featured on GCRTA’s blog and social media—underscored the Authority’s ongoing investment in art, community, and neighborhood identity.
- **Internal Engagement & Employee Experience**
 The team expanded its internal communications strategy, linking TRACTION principles to daily work. Marketing developed content and visuals connecting departmental goals to agency values, in collaboration with CX. Employee survey data have been summarized in preparation for posting on the intranet illustrating “Feedback Drives Change.”
 Employee resource group (ERG) participation continued to grow, and Marketing supported planning for CX Day (October 7) and the Fall GM Town Hall (October 15) through communications, signage, and staff engagement materials.

Creative Services & Content Development

Projects completed or advanced this quarter included:

- Veterans Video Project – Storyboarding, filming, and editing began to honor GCRTA’s veteran employees; multimedia release planned for November.
- Podcast Launch Preparation – Studio setup completed, host selected, and episode themes for season one has been approved for the upcoming “Driving Connections” podcast series.
- Service Change & Construction Messaging – Ongoing coordination with CX and Sign Shop to improve clarity and visual consistency in rider alerts.
- Fresh Fest & Community Events – Provided banners and provided social media coverage for events such as Fresh Fest and La Distancia ribbon cutting.
- Roof Work Notifications – Managed internal and external communications to ensure timely updates around facility closures and crane lifts.

Departmental Coordination & Development

Team collaboration strengthened through facilitated sessions that focused on trust, communication, and accountability. The E. 79th Street Groundbreaking in July served as a real-time test of this progress, where Marketing coordinated event logistics, signage, media, and photography with seamless execution.

Regular cross-functional meetings with CX, Service, Planning, and IT improved efficiency in project delivery, data sharing, and content accuracy. Recruitment began for the vacant Digital Content Specialist position to restore full team capacity.

Looking Ahead

Q4 priorities include support of Resource Road Shows and end-of-year GM District visits, ongoing preparation for 2026 launch (date TBD) of the Driving Connections podcast, producing holiday campaign in partnership with Adcom to include organizing [new!] Cocoa & Cookies with Santa community events, preparing internal and external communications for the Account-Based Ticketing rollout, and working with Adcom on the 2025 Annual Report and evolution of “Let’s Go Together” brand campaign planning.

Office of Equal Opportunity

EEO/ADA CASES – EO/ADA Cases- Total of 39 complaints/accommodations filed in 2025.

2025 3rd Quarter -14 cases (5 cases pending)

8 ADA Accommodations

1 Religious Accommodation

1 Mediation Request

4 Title VI, Title VII, and or alleged violation of GCRTA’s policy- (sexual harassment, discrimination, and retaliation)

3rd Quarter Affirmative Action Report

Six (6) total hires affected the 2025 placement goals

Hit the Asian female goal for the Service Maintenance category

Reduced the Hispanic/Latino male goal by 1 in the Service Maintenance category

Reduced White female goals by 1 in Professional category, by 2 in Admin Support category, and by 1 in Service Maintenance category

ONERTA Updates

July

Age Bias in the Workplace was the topic of the third-quarter OneRTA Learning Series for People and Culture Training. The discussion centered on how negative age-based stereotypes translate into prejudice and discrimination.

The training provided some videos about Age Bias in the Workplace.

[Why Ageism Happens and How To Address It?](https://www.youtube.com/watch?v=5vIrl7fiNgw)

<https://www.youtube.com/watch?v=5vIrl7fiNgw>

| Date | Time | Location |
|-------------------------|----------------|-------------------------|
| Wednesday, July 9, 2025 | 11 am to 12 pm | Hayden (5) |
| Tuesday, July 8, 2025 | 1 pm to 2 pm | Paratransit (5) |
| Tuesday, July 8, 2025 | 11 am to 12 pm | MOB (6) |
| Tuesday, July 8, 2025 | 1 pm to 2 pm | Rail/Power & Way/TP (7) |
| Friday, July 11, 2025 | 11 am to 12 pm | Triskett (0) |
| Friday, July 11, 2025 | 1 pm to 2 pm | CBMF (0) |

These safe discussions were hosted in all six districts.

Ismael Flores, OEO Program Engagement Administrator, handed out a survey to see what the participants wanted or needed, and this is what the attendees stated:

- Being mindful
- Different forms of discrimination
- Allyship
- Discrimination when you see it

On April 11, 2025, AmMore Consultants held an ERG Summit Conference, where two leaders from Latinos Unidos, the Executive Sponsor, and the OEO Program Engagement Administrator, attended.

On April 17, 2025, Felicia Brooks-Williams and Ismael Flores attended Paratransit to present the Road Instructor Training, which six individuals attended.

August

Class Bias in the Workplace was the topic of the third-quarter OneRTA Learning Series for People and Culture Training. The discussion centered on how Class is a concept that differs from social class or perceived social class. Class is the systemic oppression of subordinated class groups to the advantage of and to strengthen the dominant class groups. It’s a systemic assignment of characteristics of worth and ability based on social class.

The training provided some videos about Age Bias in the Workplace.

<https://www.youtube.com/watch?v=9u2FrzAleU>

| Date | Time | Location |
|--------------------------|----------------|--------------------------|
| Monday, August 11, 2025 | 11 am to 12 pm | Hayden (3) |
| Monday, August 11, 2025 | 1 pm to 2 pm | Paratransit (3) |
| Monday, August 11, 2025 | 11 am to 12 pm | MOB (7) |
| Tuesday, August 12, 2025 | 1 pm to 2 pm | Rail/Power & Way/TP (29) |
| Friday, August 15, 2025 | 11 am to 12 pm | Triskett (3) |
| Friday, August 15, 2025 | 1 pm to 2 pm | CBMF (0) |

These safe discussions were hosted in all six districts.

Ismael Flores distributed a survey to gather what the participants wanted or needed, and the responses included:

- Class Topics
- Understanding Class categories
- More training
- Being tolerant of different races and nationalities
- Employee personality
- Understanding of other people
- Teaching Empathy to Upper Management
- More on Diversity in the Workplace
- Social Class in the Workplace

On August 11, 2025, Latinos Unidos participated in the Puerto Rican Parade alongside other GCRTA Employees, family, and friends.

On August 19, 2025, Dr. Walker-Minor, Felicia Brooks-Williams, and Ismael Flores presented at the Culture Matters Conference, where they talked about everything they have been working on since 2020, when it comes to OneRTA Learning Series and the stakeholders.

From August 25th to August 29th, Ismael Flores visited all the districts to support the elections of the ERGs (Elevating Women Together, Pride, and Latinos Unidos). He was there to help people vote for their leaders for 2026. The following are the results of the ERG elections:

EWT

- Co-Chair: Enjoli Anderson
- Co-Chair: Samantha Metcalf
- Secretary/Clerk: Sharon Hamilton-McCollins
- Treasurer: Tracy Hendrix

Latinos Unidos

- Co-Chair: Jorge Lozada
- Co-Chair: Jose Feliciano
- Secretary/Clerk: Scott Lawson
- Treasurer: Margaret Colon-Ramos

Pride

- Co-Chair: Nicholas Miller
- Co-Chair: Sherman Stewart
- Secretary/Clerk: SheaRon Daniels
- Treasurer: Jonathan Ciesla

Veterans

- Co-Chair: D'Artagnan Glenn
- Co-Chair: Gerald Mason
- Secretary/Clerk: Taiasha Vines
- Treasurer: Damon Margida

September

There were no sessions for the OneRTA Learning Series, but Ismael Flores provided some Hispanic employees to feature on the clouds, where they can be featured for the month of Hispanic Heritage Month.

On September 3, 2025, Felicia Brooks-Williams, Ismael Flores, and Robert Jefferson facilitated the frontline training, which 5 participants attended. The OEO team discussed harassment in the workplace and what is expected of them during operator training. In addition, a GEMBA trip was conducted to Paratransit District.

On September 26, 2025, Elevating Women Together hosted a Summer Soiree, where they discussed networking. They had a Bingo game to have people network and get to know one another, and appetizers. Over 20 people attended.

Public Information

In the News:

- Press releases: 8
- Media Public Records Requests: 8
- Riders' Alerts: 4

Radio Interviews/Mentions:

- WTAM 1100 AM – 14 mentions
- WCPN 90.3 FM (Ideastream) – 14 mentions

TV Interviews/Mentions:

- WOIO 19 News – 67 mentions
- WJW Fox 8 News – 92 mentions
- WKYC 3 News – 45 mentions
- WEWS News 5 – 45 mentions
- SPECTRUM News – 13 mentions

Publication mentions (Digital/Print):

- Cleveland.com/The Plain Dealer – 24 mentions
- NEOtrans – 17 mentions
- Mass Transit Magazine – 9 mentions
- The Land – 1 mention • Scene Magazine – 1 mention
- AXIOS Cleveland – 8 mentions
- Railway Age – 6 mentions
- Signal Cleveland – 4 mentions
- Railway, Track & Structures – 1 mention
- Dawgs of Nature – 1 mention
- The Review – 1 mention
- Cleveland Jewish News – 1 mention
- Cleveland Magazine – 1 mention
- Progressive Railroading – 1 mention
- Passenger Transport – 1 mention
- Jewish News – 1 mention

Disadvantaged Business Enterprise (DBE) Participation/Affirmative Action

The DBE program is administered on a Federal Fiscal Year (FFY) that runs from October 1 – September 30. The Overall DBE Participation Goal on federally assisted contracts of \$25,000 and above for FFY 2025 - 2027 is 20.25%. Per federal regulations, the calculation of Overall DBE participation excludes real estate transactions and Transit Vehicle Manufacturers (typically buses and Paratransit vehicles).

The performance period of July 1, 2025 – September 30, 2025, represents the fourth quarter of FFY 2025. DBE dollars awarded during the third quarter and FFY to-date on contracts greater than \$100,000 **\$1,199,468 or 8.3%** on total contracts of **\$14,518,648**.

The performance period of July 1, 2025 – September 30, 2025, represents the fourth quarter of FFY2025. Federal Dollars awarded on Small Purchase contracts of \$25,000 - \$100,000 during the third quarter and FFY to-date totaled **\$196,811**.

**QUARTERLY – PARTICIPATION OF DBE FIRMS BY CLASSIFICATION
(July 1, 2025 – September 30, 2025)**

Does not include Small Purchase Contracts – No DBE Participation

| Classification | 1st. Quarter Oct. 1 – Dec. 31 | | 2nd Quarter Jan. 1 –March 31 | | 3rd Quarter April 1 – June 30 | | 4th Quarter July 1 – Sept. 30 | |
|-------------------|----------------------------------|-------------|---------------------------------|-------------|----------------------------------|-------------|----------------------------------|-------------|
| | | | | | | | | |
| African American | \$322,368 | 30.0% | \$1,319,890 | 44.6% | \$1,699,134 | 56.5% | \$838,753 | 69.9% |
| Asian | \$183,965 | 17.1% | \$48,000 | 1.6% | 0 | 0 | \$153,120 | 12.8% |
| Caucasian Female | \$113,120 | 10.5% | \$231,469 | 7.8% | 0 | 0 | \$82,660 | 6.9% |
| Hispanic | 0 | 0 | \$1,359,000 | 45.9% | \$1,306,292 | 43.5% | 0 | |
| Indian | \$86,134 | 8.0% | 0 | 0 | 0 | 0 | 0 | |
| Sub-Pacific Asian | \$367,259 | 34.2% | 0 | 0 | 0 | 0 | \$124,935 | 10.4% |
| TOTAL | \$1,072,846 | 100% | \$2,958,359 | 100% | \$3,005,426 | 100% | \$1,199,468 | 100% |

Figure: 8

CURRENT QUARTER - DBE PERFORMANCE BY CONTRACT CATEGORY
(July 1, 2025 – September 30, 2025)
Does not include Small Purchase Contracts – No DBE Participation

| | Construction | Services | Material | Total |
|---------------------|--------------|-------------|----------|--------------|
| DBE Dollars | \$795,313 | \$404,155 | 0 | \$1,199,468 |
| All Dollars | \$11,185,852 | \$3,332,796 | 0 | \$14,518,648 |
| % DBE Participation | 8.9% | 12.1% | 0 | 8.3% |

Figure: 9

YEAR TO DATE
DBE PERFORMANCE BY QUARTER
(October 1, 2025 – September 30, 2027)
Total Contracts include Small Purchase Contracts with Federal Dollars Awarded

| | Total Contracts | DBE Participation | % DBE Participation |
|----------------------|---------------------|--------------------|---------------------|
| 1st Qtr. | \$5,551,294 | \$1,072,846 | 19.3% |
| 2 nd Qtr. | \$22,872,991 | \$2,958,359 | 13.0% |
| 3rd Qtr. | \$10,693,184 | \$3,203,952 | 30.0% |
| 4th Qtr. | \$10,721,023 | \$1,199,468 | 11.2% |
| TOTAL | \$49,838,492 | \$7,354,625 | 14.8% |

Figure: 10

Office of Business Development Activities

Outlined below are selected efforts undertaken during the fourth quarter of FFY 2025

Selected Contract Compliance Activities during the quarter include:

- Completed: 24 Goal Settings
- Reviewed: 26 Certified Payroll Reports
- Monitoring: 18 Projects

Selected Outreach Efforts during the quarter include:

- Attended 2025 COMTO National Meeting and Training Conference in New York
- Attended 2025 American Public Transportation Association (APTA) Conference in Boston
- Attended and participated with resource table at the Urban League Greater Cleveland – UBIZ Venture Capital is Seeds for Growth: Plant, Pitch, Prosper!
- Attended the Urban League of Greater Cleveland/UBIZ: 2025 Construction Accelerator Program (CAP) Graduation Ceremony
- Attended the 2025 National Urban League Conference in Cleveland, Ohio
- Participated City Club (virtual): Advancing Civil Rights and Economic Empowerment in Cleveland and Beyond with Marsha A. Mockabee, Marc H. Morial, and Kevin Clayton
- Participated on GCRTA’s Quarterly Civil Right Meeting
- Participated on GCRTA – Ohio Ethics Law Training
- Participated in staff training with B2G Now: Outreach and Goal Setting Module Demonstration

Selected Other Involvements

- Attended Esperanza, Inc.: Fiesta of Hope 2025: Tropigala
- Attended Excel and Intermediate Excel training (B2Gnow)
- Completed full Security Awareness Core Training (online)
- Completed Fraud Training (online)
- Communicate with Prime Contractors on updating B2Gnow Management System
- Continuous monitor and update data in B2Gnow Management System
- EWT – September Soiree: An All-ERG Networking Event
- GCRTA Wellness Webinar - Family Nutrition: Eating Well Together
- GCRTA Wellness Webinar – Raising Resilient Kids: Wellness Through Life’s Challenges
- GCRTA Wellness Webinar – Your Heart on the Job: Stress, Smoking & Cardiovascular
- Participated with COMTO hosting Trailblazing Honors Award Ceremony for Small Businesses



Quarterly Performance Report

| EEO Job Category | Remaining to Reach Parity Males | Remaining to Reach Parity Females |
|----------------------------|--|---|
| Officials & Administrators | 0 | 2 White Females |
| Professionals | 3 Asian Males | 34 White Females |
| Technicians | 0 | 20 White Females, 2 Hispanic or Latino Females |
| Protective Service | 0 | 1 White Females |
| Administrative Support | 0 | 37 White Females |
| Skilled Craft | 8 Hispanic or Latino Males, 1 Asian Males, 3 Two or More Races Males | 18 White Females, 8 Black Females, 1 Hispanic or Latino Female, 2 Asian Females |
| Service Maintenance | 9 Hispanic or Latino Males, 6 Asian Males | 220 White Females, 1 American Indian/ Alaska Native Female, 16 Hispanic or Latino Females, 10 Asian Females |

*The Total Placements reported include new hires, rehires, and promotions in each designated category. Goals met are highlighted in green.

*The Employment Recruitment Department (ERD) and OEO collaborate to ensure the recruitment and selection/offer process is conducted with the Affirmative Action goals in mind. The following recruitment efforts were conducted to put forth a good faith effort to increase our applicant pool of candidates to meet our goals.

July – September 2025 | COMMUNITY CONNECTIONS

The Talent Acquisition department and OEO collaborate to ensure the recruitment and selection/offer process is conducted with fairness and equity for all candidates and the diverse communities we serve. The following are agencies we partner with regularly to share our needs and host hiring events.

| July | August | September |
|--|--|---|
| <ul style="list-style-type: none"> Corporate College Event Community Application Sessions (x2) National Urban League Conference Community & Family Day Expo Transit Police Hiring Event Bus Operator Hiring Event Talk Tech with BDPA Electrical & HVAC Career Event | <ul style="list-style-type: none"> Cuyahoga County Family Fun Day GCRTA Career Event Community Application Sessions (x2) 3rd Annual Success Fair Bus Operator Evening Hiring Event | <ul style="list-style-type: none"> From Neighborhoods to Nations Event (Global Cleveland) Global Cleveland Job and Resource Fair Cleveland All Professions Career Fair Vet Connect – Veteran Stand Down Remington College Resource Fair Ohio Technical College Career Fair College Fest at Rock & Roll Hall of Fame Community Application Sessions (x2) Valley Forge Highschool Visit Info and Test Session for Mechanics Heights Consortium Business Advisory Council Kickoff |

Greater Cleveland Regional Transit Authority



OUTCOMES

July to September 2025

3rd Qtr. Total Number of Hires = 97

| Location Name | Count | National Origin | Count | Gender | Count |
|------------------------|-------|-----------------------------------|-------|-------------|-------|
| 40 - Main Office | 4 | Asian | 0 | Women | 45 |
| 32 - Transit Police | 1 | Black or African American | 78 | Men | 52 |
| 25 - Central Svc Bl | 2 | Hispanic | 2 | Grand Total | 97 |
| 24 - Central Bus Mnt | 0 | White | 13 | | |
| 22 - Rail Operators | 2 | Two or More Race | 2 | | |
| 20 - Cntrl Rail Mt F | 2 | American Indian or Alaskan Native | 0 | | |
| 09 - Triskett Operator | 1 | Did Not Disclose | 2 | | |
| 09 - Triskett | 2 | Grand Total | 97 | | |
| 05 - Paratransit | 4 | | | | |
| 05 - Paratran Oper | 3 | | | | |
| 04 - Hayden Operators | 73 | | | | |
| 04 - Hayden | 3 | | | | |
| 07 - Woodhill | 0 | | | | |
| Grand Total | 97 | | | | |

| | |
|---------------------|--------------------|
| Job Category | 92 = ATU |
| | 1 = FOP |
| | 4 = Non-Bargaining |

| | | |
|------------------------------|-----------------------|----------------------|
| Lead Referral Sources | 6 = Advertisement | 1 = Public Service |
| | 4 = Ohio Means Jobs | Announcement |
| | 19 = Indeed | 2 = Job Posted on |
| | 11 = Job Fairs | Another Site |
| | 16 = Other | 1 = Urban League of |
| | 15 = Referrals | Greater Cleveland |
| | 19 = Did Not Disclose | 1 = Third Party Site |
| | 2 = Agency | |

Greater Cleveland Regional Transit Authority



Succession Planning and Employee Development

GCRTA continues to enhance its People Strategy by expanding access to educational and development opportunities that lead to skills-development, increased awareness of innovative ideas, differing perspectives, and foster a culture of learning.

RTA and Tri-C Community Training & Development Job Hub Partnership

The Community Training and Development Job Hub partnership model between Cuyahoga Community College and Greater Cleveland Regional Transit Authority aligns with Tri-C's current Access Center framework, which provides pathways out of poverty for underserved populations by connecting them to education, training, and jobs through community and business partnerships. Job Hub programming attracts new employees and upskills current employees for GCRTA career opportunities. Current Tri-C Access Centers include Esperanza, Olivet Housing and Community Development Corporation, and MetroHealth Medical Center.

Core Program Updates (Q3 2025)

- A cohort of 12 GCRTA and 10 Ohio Turnpike Commission employees began the **Frontline Leader Program** at Tri-C Corporate College on July 18, 2025. This cohort includes a cross-section of leaders from the Operations, Legal, and Human Resources Divisions who are either new in their supervisory role or new to the Authority. The program will continue into November 2025.

Employee Engagement and Enrichment Programs

- Celebrated the **20th Anniversary of Tri-C Corporate College** with participation at the Transformation Summit where leaders of the Human Resources Division and employees who have benefited from Corporate College programs were featured and interviewed.
- Conducted a pilot run of a **LEGO-based Communications/Teambuilding Exercise** for leaders of the Employee Resource Groups.
- Onboarded the **Cleveland Foundation Fellow** to the Customer Experience team for the yearlong program, funded by the Cleveland Foundation.
- Worked with the ATU to develop an MOU for a represented employee to be the first host of **GCRTA's upcoming podcast**.
- Continued delivery of **soft skills training** for customer-facing support including Telephone Information Center employees, Customer Experience Department employees, Paratransit Reservations Operators, Station Attendants, Tower City Customer Service staff, and all Dispatchers.

Technical Skills Building, Leadership, and Professional Development

- **Road Instructor Certification** – Six (6) bus operators were certified in the program, which identifies and upskills excellent operators, and prepares them to be road instructors to assist newer operators in succeeding during training.
- **Healthline Smith System Training**– Twenty- Seven (27) new bus operators were trained on the Healthline Training, which was established to help decrease accidents and increase awareness on our highest accident and ridership route.
- **Mechanic Training Program** – Three (3) new mechanics were hired to impact operations. The training program includes hands-on training, mentorship from experienced professionals and theoretical lessons to equip participants with essential skills. The 6-month training aimed to bridge the gap between academic knowledge and practical experience, ensuring mechanics gain a comprehensive understanding of GCRTA automotive engines and processes.
- **Hostler Refresher** – Three (3) Internal Hostlers were additionally trained on the Healthline Route, and how to maneuver the coach through the garages at Central Bus Maintenance Facility, Triskett and Hayden districts. This program was established to help decrease accidents and increase awareness within each garage.
- **Biennial Operator Training** - Hayden: Thirty-One (31), Triskett District: Twenty-Three (23), Paratransit: Twelve (12). This is a periodic training designed to update and reinforce essential skills, safety procedures, and regulatory compliance for transit bus operators. This refresher typically covers topics such as defensive driving, customer service, emergency response, ADA (Americans with Disabilities Act) compliance, and updated transit policies. The goal is to ensure drivers remain proficient, adhere to safety standards, and provide high-quality service to passengers.
- Successful applications for **TechCred** (state funded grant): GCRTA was awarded \$29,220 for the July round of TechCred and submitted an additional \$24,300 for the September round. So far, we have been approved for over \$65,000 state grant dollars through TechCred in 2025.
- Hosted sessions of **Ohio Ethics Law** training, facilitated by Susan Willeke of the Ohio Ethics Commission. Susan traveled to Cleveland for the day to deliver 2 engaging sessions of this training in person and facilitated an additional session online.
- In the final selection round to complete a request for proposal for a new Learning Management/Employee Performance Management System.
- Met with Greater Cleveland Works to explore potential partnership and funding opportunities for workforce development.
- Employees of the Human Resources Division (3) and Safety Department (1) attended a weeklong virtual class to become **certified OSHA instructors**, enhancing our ability to deliver this critical safety training to more employees in a more flexible way.
- Eight (8) Power and Way employees are working through **COMPTIA A+ Core 1 & Core 2** training (Entry-level IT certification) 2nd and 3rd quarter 2025.

- Signals training is currently being delivered to the Power & Way District. Delivery of Level 1 - 9-22-2025 through 10-3-2025 and Level 2 Signal training will be delivered in October.
- **New Rail Car Training** – Phase 4 of 4 Rail Equipment Technician Training complete. Planning of new rail car training for Rail Operators and SQ commenced. Planning to be completed by year end.
- **Railway Education Bureau** - Basic Principles of Track Maintenance for 40 Track employees - Module 3 scheduled to begin on October 6, 2025.

Promotions & Employee Development

We continue to track progress for advancing our employee development efforts by measuring our percentage of promotions in relation to new hires (See Figure 11). This metric shows GCRTA’s continued efforts and commitment to developing employees for promotion opportunities within all work segments, and particularly for key leadership positions.

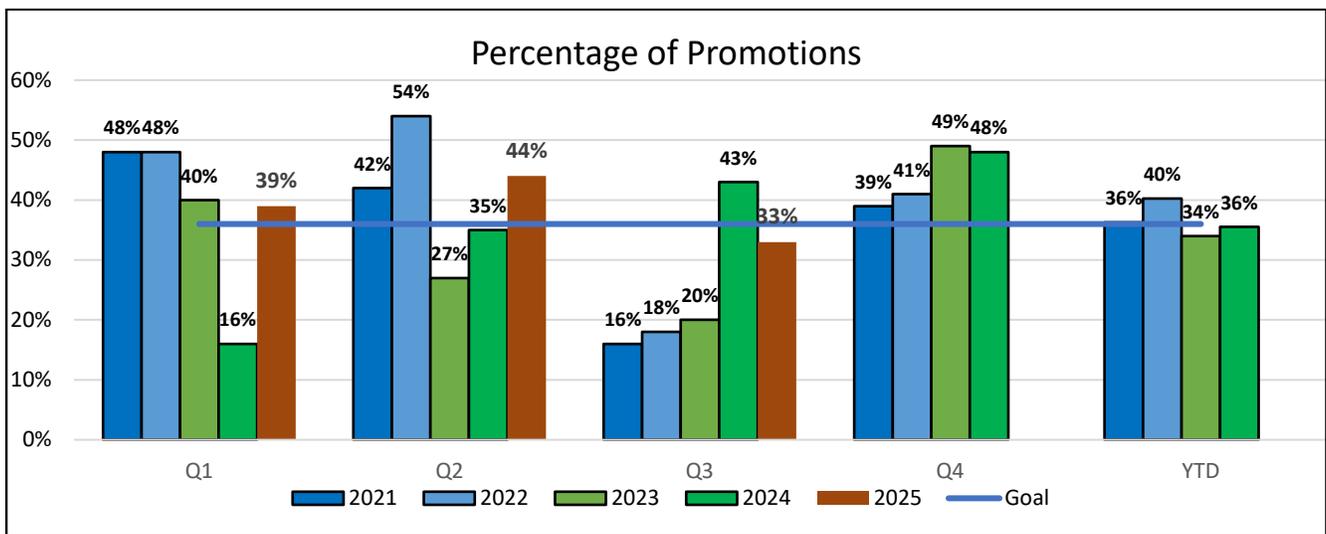


Figure 11: Percentage of Promotions

Listed below are notable promotions during the 2025 3rd quarter that highlight our succession planning and employee development efforts:

Technical, Supervisory, Managerial Succession

- Bryan Erbacher from 0442. Equipment Servicer to 0447. Equipment Maintainer – Fleet Management
- Christopher Switzer promoted from 0152. Laborer Safety Sensitive to 0453. Line Maintainer – Power & Way District
- Delfin Figueroa promoted from 0450. Signal Maintainer to 0453. Line Maintainer – Power & Way District

- Eric Johnson from 0862. Intergovernmental Relationship Officer to 0877. Business Development Administrator
- Jaclyn Scott-Reynolds from 0141. Janitor to 0453. Line Maintainer – Power & Way District
- Jaden Watthanaphand from 0442. Equipment Servicer to 0447. Equipment Maintainer – Paratransit District
- James Waken from 1971. Lead Maintenance Planner to 2995. Manager of Asset & Configuration – Facilities Department
- Jennifer Martin from 1160. Contract Administrator II to 1972. Program Contract Manager – Procurement Department
- Julio Santiago from 0137. Paratransit Operator to 0346. Vehicle Servicer – Paratransit District
- Kelly Smith – 0757. Administrative Assistant Engineering to 0725. Executive Assistant – Admin & External Affairs
- Kevin Lewis from 0442. Equipment Servicer to 0447. Equipment Maintainer – Hayden District
- Michael Bruno from 0442. Equipment Servicer to 0447. Equipment Maintainer – Paratransit District
- Nicholas Veres from 0442. Equipment Servicer to 0447. Equipment Maintainer – Paratransit District
- Nickolas Switzer from 0152. Laborer Safety Sensitive to 0450. Signal Maintainer – Power & Way District
- Riley Enia from 0437. Bus Operator to 0442. Equipment Servicer – Triskett District
- Rodney Sanford from 0442. Equipment Servicer to 0447. Equipment Maintainer – Fleet Management
- Shawn Becker from 1972. Program Contract Manager to 1609. Director Procurement – Procurement Department
- Warren Thornton from 0152. Laborer Safety Sensitive to 0552. Special Equipment Operator / Mechanic – Power & Way District

Engineering/Construction Program

This section provides information on the status of the Authority’s engineering and construction activities. Projects are reported on by major program categories as follows:

- Bridges
- Track & Signal
- Passenger Facilities
- System Expansions
- Maintenance Facilities
- Planning

Other categories may be added on occasion depending upon activity in the Authority’s capital program.

| PROJECT | DESCRIPTION | STATUS |
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| <u>Bridges</u> | | |
| Waterfront Line Bridge Repairs (27Z) | Bridge Repairs including MSE walls Construction Contractor: Great Lakes Construction Company Cost: \$8,745,842 | Project awarded to Great Lakes Construction September 20, 2022. NTP issued October 18, 2022. Post tensioning and MSE wall work completed. Track installation completed. Bridge reopened August 25, 2023. Replacement of Zero Longitudinal Restraint (ZLR) track clips completed September 10, 2025. Closeout underway. THIS IS FINAL REPORT. |
| Tower City East Portal Rehabilitation (52N) | Design of repairs to Tower City East Portal including track, power and signal. Designer: E.L. Robinson Cost: \$989,942 | Contract awarded by Board on February 19, 2019. Notice to Proceed issued on April 4, 2019. Design proceeding. Track 8 duck-under to remain. Plans complete. Project issued for bids March 28, 2022. No bids were received. Estimate updated. Procurement readvertised for 60 days, due December 11, 2023. One bid received. January 2024 Board awards NTP February 20, 2024. Kick-off meeting March 7, 2024. Field work began June 24, 2024. Consultant support limited. |
| Tower City East Portal Rehabilitation (52N) | Construction Contractor: Great Lakes Construction Company Cost: \$18,373,692 | Board awarded January 23, 2024. NTP issued February 20, 2024. Project kick-off on March 7, 2024. Field work began June 24, 2024. Demolition and patching work continuing. Repair work Phase II continuing. Track and Signal work also proceeding. |

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| <p>W. 117th Track Bridge Rehabilitation (62A)</p> | <p>Design for repairs to bridge and station platform Designer: Michael Baker International Design Cost: \$543,430</p> | <p>Board Awarded February 2021. NTP April 23, 2021. Field inspection and survey complete as of June 18, 2021. Phase 1 plans received August 13, 2021, and comments returned September 13, 2021.</p> <p>Phase 2 plans reviewed, and comments returned on November 10, 2021. 60% plans (Phase 3) received January 15, 2022, and comments returned February 12, 2022. 98% plans reviewed and comments returned June 24, 2022. Construction NTP 7/12/2023. Closeout underway.</p> |
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| <p>W. 117th Track Bridge Rehabilitation (62A)</p> | <p>Bridge repairs including platform replacement Construction Contractor: Suburban Maintenance Construction Cost: \$8,483,566</p> | <p>Contract awarded by Board on May 16, 2023. Notice to Proceed on July 12, 2023. Construction agreements and submittal returns from NS throughout the quarter. Contractor demobilized for winter December 15, 2023. NS installed ballast retainer March 25, 2024.</p> <p>Restarting construction on April 15, 2024. Eastbound track demolished, bridge cleared for new deck. Bridge steel cleaned and repainted. New eastbound deck and track completed. Work on westbound bridge completed.</p> <p>Platform corrections made and reinstallation completed. Westbound track completed. Station reopened August 29, 2025. Closeout underway.</p> |
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| <p>Red Line Flyover West of stokes (62C)</p> | <p>Design Estimate: \$540,000</p> | <p>Project to repair or remove bridge over abandoned industrial track. Preliminary design underway. Drainage investigation and soil borings completed as part of preliminary design. Preliminary design received December 15, 2023.</p> <p>Summary of design alternatives prepared. Preferred alternative selected. Ongoing scope discussion. Project RFP to be issued as funding permits.</p> |
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2025 Engineering Services Estimate:
 Services for \$371,710
 Special Bridge Services Firm:
 Inspections Burgess & Niple
 (20.29)

Inspection of forty-six (46) structures that have Steel Non-Redundant Tension Members (STEN).

Project RFP issued and pre-proposal meeting to be held on January 9, 2025. Proposer selected. Notice to Proceed issued May 21, 2025.

Three bridges inspected during July 2025 west side rail shutdown. Eastside bridge inspections also completed during shutdown. Fire inspections left to complete by year-end, none impacting service.

Track, Signal & Power

Trunk Line Signaling Design (12D) (19.43 Task 5)
 Design for Trunk Line (E. 79 to Shaker Sq. Station) Signal System Replacement
 Designer: Rio Grande Pacific Technology
 Cost: \$381,330
 New Design Consultant: Mott MacDonald
 Cost: \$131,209

Contract awarded by Board on December 17, 2019. NTP issued February 13, 2020. Trunk Line Survey Report received March 2020. Initial design completed and package sent to Procurement June 23, 2021.

Bids received on August 18, 2021, but project canceled by Procurement. Second advertisement unsuccessful on December 8, 2021.

Project submitted March 28, 2022, for third Procurement effort. Trip stop at LR100 removed from scope.

Rio Grande Pacific Technology to be closed out as consultants no longer have personnel to service GCRTA on this project. New consulting to be provided by On-Call Signal Consultant, Mott MacDonald.

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| <p>Trunk Line Signal Replacement – Construction (12D)</p> | <p>Construction Contractor: Bison Rail Services Construction Cost: \$5,708,858</p> | <p>Project submitted September 30, 2022, for fourth Procurement effort. Bungalow foundations submitted as separate Project. 12D(a). Bids opened November 30, 2022, for 12D(a) and December 15, 2022, for 12D. Both 12D Bison Rail Services and 12D(a) Northeast Ohio Trenching contracts awarded at January 31, 2023, Board meeting. NTP 12D(a) issued March 2, 2023. NTP 12D issued April 3, 2023. Major change order (\$1,133,578) to vane-relay based track circuits approved. Fiber optic communication between bungalows is necessary. Fiber is being procured separately. Installation of signal system re-scheduled for Summer 2026. Change order for emergency repair of hi-voltage power line and pole supply Buckeye-Woodhill Substation. Pole line repairs completed during August 2025 shutdown.</p> |
| <p>(12D(a))</p> | <p>Northeast Ohio Trenching Construction Cost: \$471,530</p> | <p>Four foundations constructed during Summer 2025 shutdown. Three bungalow foundations to be designed for installation at street level along Shaker Boulevard in 2026.</p> |
| <p>Red Line 515 turnout Return to Service (12F)</p> | <p>Designer: Mott MacDonald Design Cost: \$266,06 Construction Contractor: Hatzel & Buehler Construction Cost: \$2,979,153</p> | <p>Return to service turnout 515 at west end of Brookpark Yard. Includes signal, track and CTDS work. Project will include work to add CAB loop to yard siding to support new railcar testing. Project awarded February 16, 2021, Board. 90% design received review completed in November 2021. First bidding no responsive bids received. Readvertised April 17, 2023. Bids opened on May 17, 2023. Awarded at July 25, 2023, Board Meeting to Hatzel & Buehler. Notice to Proceed issued August 14, 2023. Backup 480V power supply completed to new relay case installation. Track completed Summer 2025. Project schedule anticipates completion Fall 2025.</p> |

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| <p>Consolidated Train Dispatch System (CTDS) Upgrade (12H)</p> | <p>Furnish and Install B&C Transit Cost: \$4,078,378</p> | <p>Replacement, testing and commissioning of new front end and back-office equipment including programming. RFP issued and pre-proposal held March 16, 2022. Proposals received on May 5, 2022. Selected proposal awarded at September 20, 2022, Board.</p> <p>Contract completed and NTP issued March 6, 2023. Preliminary project schedule received. Conceptual design received on September 1, 2023. Comments returned to B&C for action.</p> <p>Final design received February 2024. Design evaluation complete April 2024. Design comments addressed and Final Approval issued. System assembly in progress. Factory Acceptance Test successfully completed in California. February 24-28, 2025. Servers installed at GCRTA.</p> <p>Work on network connectivity at Puritas and W.117th. Outages approved for Fall 2025 implementation.</p> |
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| <p>CRMF-Track 3 (52Y(a)) (52Y(b))</p> | <p>Track 3 and four Transfer Table Crossings Repair Designer: Parsons Design Cost: \$79,577</p> <p>52Y(b) Cancelled</p> | <p>Task Order to On-Call for Transfer Table modifications June 5, 2024. Modifications will allow continuous operation of table to and from Track 3 without halting. Design at 100%. Proof on concept rail head welding Project 52Y(b) had to be abandoned as rail sealant wouldn't tolerate weld temperature.</p> <p>52Y(a) awaiting funding of \$1.9 million. Project ready for bidding in fourth quarter of 2025.</p> |
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| <p>Warrensville/Van Aken Substation Replacement (60B)</p> | <p>Furnish and Install Modular Warrensville/ Van Aken Substation Contractor: Hatzel & Buehler Construction Cost: \$3,024,828</p> | <p>Project Board Award approved on November 19, 2019. Notice to Proceed issued January 16, 2020. Resolution for Illuminating Company utility agreement approved. Prefabricated substation received and installed. House power connected for lighting, heating and cooling. Landscaping completed in October 2022. Illuminating Company has completed installing reclosers and switches.</p> <p>Project completion dependent on necessary testing by Powell Industries, switch gear manufacturers. Illuminating Company has energized substation. Short-circuit test successful part of commissioning, March 4-6, 2025. Placed in-service June 12, 2025. Training completed. Closeout underway.</p> |
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| <p>W. 117th Substation Rehabilitation (60C)</p> | <p>Contractor: Lake Erie Electric Construction Cost: \$2,365,963</p> | <p>Replacement of transformer/rectifier and switchgear. Existing building to be reused. Board awarded contract March 23, 2021. Notice to Proceed issued May 14, 2021, and kick-off meeting held. Submittals completed and equipment manufactured. Delivery and construction began on October 24, 2022.</p> <p>Installation of new equipment complete. PC breaker panel and House AC Service panels added. Final feeder installed. Missing relays installed. Station energized; testing completed. Project in closeout.</p> |
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| <p>E. 120th Substation Replacement (60E)</p> | <p>Construction Contractor: Fowler Electric Construction Cost: \$7,194,208</p> | <p>Replacement of existing under-bridge substation in its entirety by installation of modular unit similar to Puritas (60A). Design in-house supplemented by On-Call for specific tasks such as foundation design. City Planning approved the project.</p> <p>Environmental re-approval required for project that now include driveway parcel purchase in lieu of easement. Phase II report completed. Additional information requested by FTA provided. FTA Environmental approval granted. Apparent low bidder, Fowler Electric, award approved by January 21, 2025, Board. NTP issued March 17, 2025.</p> <p>Submittals received, equipment ordered. Property transfer and easement(s) completed. Construction of site work scheduled to begin October 2025.</p> |
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Passenger Facilities - Rapid Stations

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| <p>Warrensville- Van Aken Station (24W)</p> | <p>Reconstruction of Warrensville- Van Aken Station In-House design Contractor: Mike Coates Construction Cost: \$6,702,676</p> | <p>In-house design for new station includes platforms, track replacement/realignment, power modifications in connection with Project 60B and new comfort station/waiting area service building. Project also coordinates with Shaker Public Realm Improvements. ODOT TRAC funding will help complete track replacement under Project 24W(a).</p> <p>Scope reviewed and cost estimated including 10% bid and 10% construction contingencies. Set RFS in circulation. Project failed to bid within 110% of estimate. Project rebid due. Project awarded at the March 19, 2025.</p> <p>Construction NTP April 12, 2025. Demolition ongoing. Foundation work underway. The Illuminating Company removed overhead wire.</p> |
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| <p>Warrensville-Van Aken Track, Signal, Catenary and Power Infrastructure (24W(a))</p> | <p>Reconstruction of Warrensville-Van Aken Rail Infrastructure Contractor: Railworks Track Services, LLC Construction Cost: \$11,185,852</p> | <p>Track, Catenary and Signal design completed. Catenary shop drawings to be provided by contractor.</p> <p>Project bids were received December 6, 2024. No acceptable bids received. Second bid was in May 2025. No acceptable bids received. Third bid to be advertised July 21, 2025.</p> <p>Awarded at September 23, 2025, Board meeting. Contract preparation ongoing.</p> |
| <p>E.79th Light Rail Station (24X)</p> | <p>Reconstruction of E.79th Light Rail Station Designer: Bowen+ Design Cost: \$959,767</p> | <p>Consultant is incorporating GCRTA's 60% comments and progressing the package to 90%. NEPA documents have been approved by FTA. Public Art proposals have been received and are under review. Project design is 100% complete. Bids received on February 20, 2025. Award scheduled for April Board. Kick-off May 27, 2025. Station closed on June 30, 2025. Platform and other sitework underway.</p> |
| <p>E. 79th Light Rail Station (24X)</p> | <p>Contractor: RL Hill + Platform Joint Venture Construction Cose: \$10,565,960</p> | <p>Contract awarded at April 15, 2025, Board meeting. Notice to Proceed issued on May 27, 2025. Construction started on June 9, 2025. Groundbreaking ceremony held on July 11, 2025. Demolition foundation, platform and street level bridge support work underway. Electrical account number assigned.</p> |

Planning

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| <p>Update of Strategic Plan (20.43)</p> | <p>Update of GCRTA Strategic Plan Contractor: TBA Cost: \$500,000</p> | <p>Project to update GCRTA Strategic Plan revising it through 2030. It will incorporate GCRTA metrics as well as new objectives. RFP was advertised on October 5, 2025. Proposals are due on November 5, 2025. The anticipated contract award is January 2026.</p> |
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Shaker Shelter Replacement Program
(18.82 a-c)

Replacement of shelters Along the Blue and Green Lines
Contractors:
Tolar
\$826,750 (a)
Northeast Ohio Trenching
\$293,000(b)
Connect Point
\$477,665 (c)

CMAQ funded this project to replace and enhance light rail stations on Shaker Lines. A Section 106 Consultant was hired first and has completed the approval by FTA and OHPO. The public planning and design process has concluded resulting in a shelter design and amenity package that met the approval of GCRTA customers, Shaker Heights Planning Department, and residents. It also included architectural support from a shelter manufacturer and resident GCRTA architect.

Three contracts were awarded in January 2025 to Tolar Manufacturing for shelters, Connect Point for real time signage, and Northeast Ohio Trenching for concrete and sitework. Notice to Proceed has been issued for (a) on March 3, 2025, (b) on March 17, 2025, and (c) on May 4, 2025.

18.82(b) is substantially completed. The shelter and sign delivery has been delayed accommodating a change in the grounding plan. A new production schedule is being prepared.

Broadway Corridor
TOD Plan (71)

Replacement of
shelters
Along the Blue and
Green Lines
Contractors:
Tolar
\$826,750 (a)
Northeast Ohio
Trenching
\$293,000(b)
Connect Point
\$477,665 (c)

TOD Plan Funded by FTA TOD Planning Funds to evaluate transportation improvements on Broadway Avenue from E. 34th Rapid Transit Station to E. 93rd Street. This plan includes transportation, TOD, Affordable Housing, pedestrian/bike connections in the corridor. It is being coordinated with the Slavic Village Development Corporation. The plan will take 12 months to complete.

The contract is to be awarded by the Board of Trustees on November 19, 2024. The Kickoff Meeting with City Architecture was held on January 22, 2025. The first Steering Committee was held on March 3. Initial Focus Group meetings and additional engagement completed. Stakeholder and other engagement meetings continue. Second community meeting scheduled in November 2025. The project was presented to the Executive Management Committee in October. It is scheduled For completion in 2025 with final adoption in the first quarter of 2026.

Transit Access Barrier Study (19.73)

Vendor: HDR Engineering
Contract Amount: \$649,641

Study of identify the barriers to use of transit by populations in persistent poverty. Funded by FTA as part of their AoPP grants (Areas of Persistent Poverty). Proposals have been received, evaluated and recommendations scheduled for Board Committee on January 9, 2024.

Contract awarded by the Board of Trustees at the January 23, 2024, meeting. Contract period is 18 months. The Notice to Proceed was issued on May 21, 2024. The First Stakeholder meeting was held on August 28, 2024. First round of focus meetings completed in November.

The Existing Conditions report was received and returned with RTA comments in January 2025. Meetings with the Executive Steering Committee is scheduled for February 3, 2025. A Board Presentation and Stakeholder meeting was held on February 4, 2025. The identification of transit barriers is completed.

The final round of engagement was completed. Final Executive, Stakeholder and Board Committee meetings were held on October 6-7, 2025. Draft of final report has been submitted for RTA review. Project will be completed by the end of 2025.

Maintenance Facilities

Brookpark Maintenance Facility Modifications (15583 Brookpark (19.60)

Contractor: SONA Construction
Construction cost: \$1,588,572

Project to convert former industrial building at 15583 Brookpark Road into Facilities Maintenance (FM) base. Included are offices for Transit Police. Building will allow Brookpark Rail Shop to be freed up for new railcar commissioning. Project over 80% complete and FM has started material move in.

Bus Rapid Transit

Metrohealth Line
BRT
(70)

Consultant: Michael
Baker International
Contract Amount:
\$2,353,751

Project will complete NEPA, Section 106 and construction documents for four-mile BRT from Detroit/Superior Bridge to Broadview/State/Pearl intersections. Continuation of W25th TOD plan. Project included in list of projects eligible as FTA Small Starts.

Readvertised September 6, 2022, and proposals received October 6, 2022. Procurement canceled. Third version of RFP advertised on June 26, 2023, with proposals due July 27, 2023. Station and associated signage design to be done in-house. Proposals received. Board awarded on January 23, 2024.

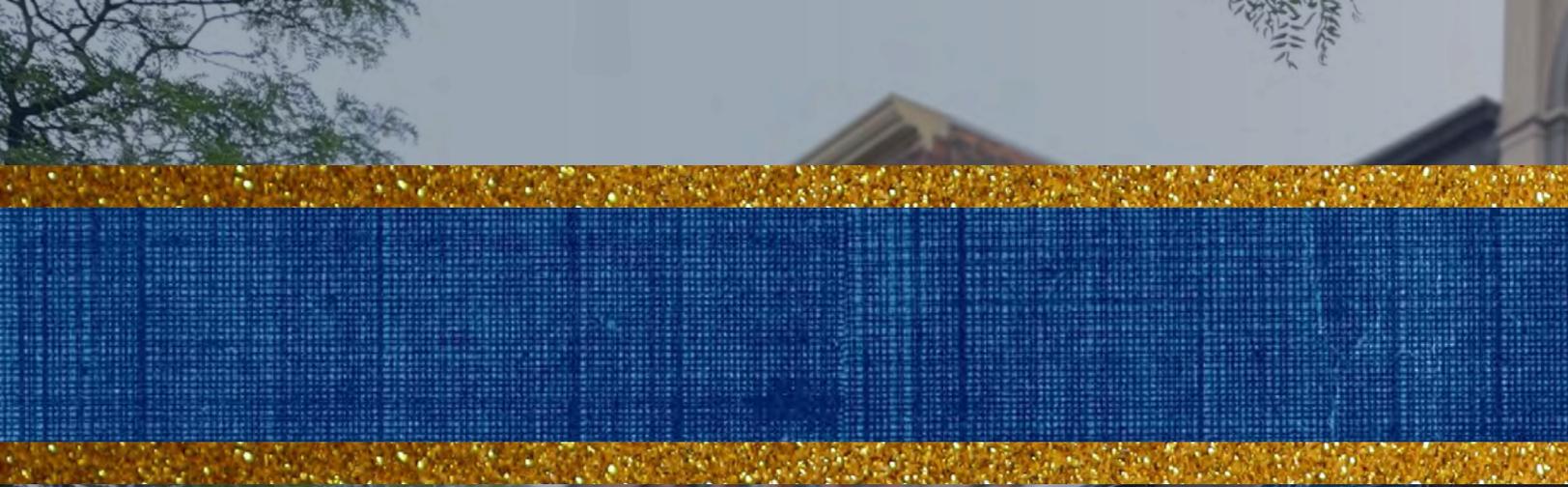
Notice to Proceed issued on February 14, 2024. Kick-off meeting for project office and stakeholders held. Bi-weekly progress meetings being held. APE information turned into FTA May 7, 2024. First Community Engagement Meeting held June 27, 2024.

Traffic analysis and modeling at 90%. Station design is underway in-house, preliminary locations according to survey. Cultural Resource and Effects Report in preparation. 30% design received and approved.

Second community engagement meeting held November 20, 2024. Comments from Public Engagement are being reviewed to inform design as it proceeds from 30% to 60%. Comments being evaluated from all stakeholders as the design proceeding to 60%.

60% plans and estimate received April 18, 2025. Comments received with dispositions completed in August.

Considerable discussion about Ohio City design. On-street parking removal versus bus/bicycle-only lanes. Project proceeding to 90% design. FTA is reviewing the final NEPA documents. Small Starts grant was submitted to FTA on August 22, 2025, with additional materials submitted on September 17, 2025. FTA will be rating the project in early 2026.



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