

# General Manager, CEO Report

India L. Birdsong Terry

May 19, 2026

# Transportation Review Advisory Council (TRAC)

On April 23, 2026, GCRTA successfully secured a \$10.0 million grant award from the Ohio Department of Transportation (ODOT) TRAC for the 10-mile \$70 million Light Rail Track Reconstruction Program

- This grant will fund the upcoming Blue Line Track Reconstruction



**Department of  
Transportation**



# **Spring 2026 Town Hall**

**April 22, 2026, | Main Office**

Semi-annual staff meeting, virtual and in-person, providing  
“6 months in Review” Authority updates and fireside chats

# News Makers with Armond Budish

**April 27, 2026, | Classic TeleProductions – Twinsburg, Ohio**

- General Manager and CEO India L. Birdsong Terry interviewed by show host Armond Budish, former Cuyahoga County Executive
- Topics discussed:
  - Vision – Connecting the Community
  - Rail System & Railcar Replacement Program
  - Financial Responsibility & Community Impact
  - Ridership
  - Major Projects

<https://www.youtube.com/watch?v=Z48yLY2iLm0>



# Low No Grant – Workforce Development

**April 28, 2026 | Paratransit & Woodhill Bus Garages**

GCRTA hosted members of NEORide, CALSTART, and ZEB Tech for a full-day behind the scenes look at operations

Key points that stood out to the group:

- Agility in responding to community needs
- Investment in workforce development
- Innovation and improvement



# America 250 Ohio: The Greyhound Bus and the Secret History of the Great Migration

**April 28, 2026 | The City Club of Cleveland**

The City Club commemorated the 250th anniversary of the United States by exploring all the ways that Ohio has contributed to U.S. history for 250+ years

**Speaker: Robert Louis Brandon Edwards**

The work of historian Mr. Robert Edwards focuses on the architecture of the Great Migration and the spaces, built environments, and vehicles essential to the experience of the journey north and west. In recent years, Edwards acquired and is restoring a vintage 1947 Greyhound Bus, destined to become an interactive museum experience

# New Huntington Bank Field Browns Officially Break Ground

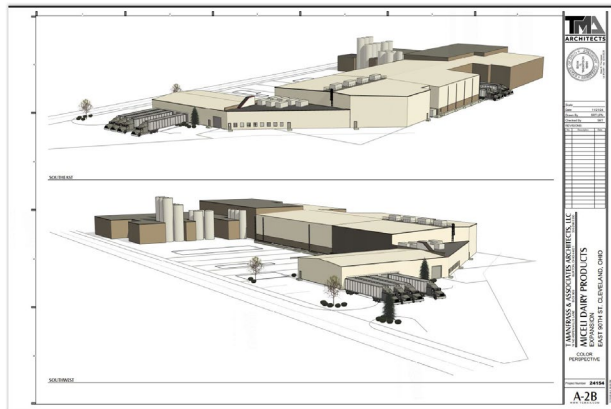


**April 30, 2026 | Brook Park, Ohio**

- Groundbreaking ceremony marked the official start of construction on the new Huntington Bank Field enclosed stadium
- Selected GCRTA staff were in attendance
- The future home of the Cleveland Browns starting in 2029

# Miceli's Dairy Products Site Visit

May 1, 2026 | 2720 E. 90<sup>th</sup> St., Cleveland, Ohio



- GCRTA Board approved Transit Oriented Development (TOD) property sale in June 2024, which initiated a three phase \$128 million expansion plan that will double Miceli's production capacity and increase their employment level from 250 to 500 employees
- Phase I (\$16 million) nears completion and adds expanded cold storage capacity and new shipping and receiving facilities to their campus
- Phase I completion adds 50 new permanent jobs and initiates Miceli's enrollment in GCRTA's Commuter Advantage program



# University Hospitals Annual Meeting and Board Retreat

**May 12, 2026 | Tri-C Corporate College East**

Nomination to University Hospitals Cleveland Medical Center (UHCMC)  
Board of Directors

- General Manager & CEO, India Birdsong Terry

# Grand Opening of Woodhill Station East



Woodhill Station East

**May 15, 2026 | 9615 Buckeye Road, Cleveland**

- Woodhill Station East is the third phase of the HUD Choice Transformation Plan for the revitalization of Cleveland's Buckeye-Woodhill neighborhood
- GCRTA's General Manager and CEO, India L. Birdsong Terry was a guest speaker



# FARE CAPPING COMING SOON!

Cash, paper tickets, and other current fare payment methods are still accepted.

A NEW WAY TO PAY



# 06.01.26



Learn More

scan the code or visit

[rideRTA.com/fares](https://rideRTA.com/fares)

On **June 1**, GCRTA will host three launch events to introduce the new Account-Based Ticketing (ABT) and fare capping payment options:

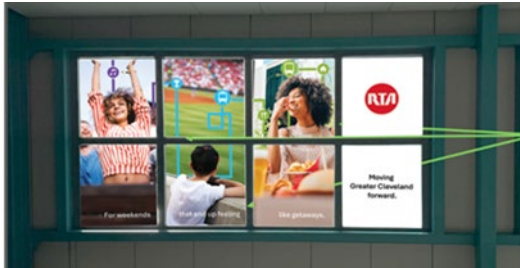
- **Tower City Station:** 3:00 - 5:00 PM
- **W. 117 St., Madison Station:** 3:00 - 4:00 PM
- **Stokes, Windermere Station:** 3:00 - 4:00 PM

# Moving Greater Cleveland Forward



**Stephanie Tubbs Jones Transit Center**  
facing E. 22 St (above, to be installed this month)

- Connects the community by reflecting riders' real daily trips—work, school, errands, recreation.
- Uses survey-informed rider personas to guide imagery, tone and placement so creative feels relevant to everyday customers.
- Creates a consistent, welcoming GCRTA brand experience across stations, booths, and customer-facing environments.



Metal frame  
between  
windows is  
3" wide



**Tower City** curved booth windows (above) to introduce the brand and brighten the central Customer Service area, and inviting Walkway windows (left)

# GCRTA Special Events Operation

## May Events | Monster Truck Jam, Zach Bryan Concert, Cavaliers Playoff Games and Guardians Baseball Games

- Special Event policy is to provide rail service for 60-minutes after the conclusion of the event
- When necessary, the Red Line trains will have 3 car units to allow greater ridership capacity
- Saturday May 2<sup>nd</sup> and Saturday May 9<sup>th</sup> the Waterfront Line was running
- Additional staff are assigned to Tower City and W. 3<sup>rd</sup> Stations to assist customers during most special events
- On May 9<sup>th</sup>, due to the number of events and the crowd they brought into the city, trains were running well past the 60-minute post event threshold to ensure customers were served with the last train departing eastbound from Tower City at 2:15am. (Combined attendance for all 3 events was 117,662)



# New Board Member

## Emily L. Harper



Ms. Emily L. Harper

- Appointed by Cleveland Mayor Justin M. Bibb
- Project Management and Strategy professional
- Serving for a term ending in March 2028

# In Memoriam: Honorable William W. Patmon, Jr.

- GCRTA Board of Trustees Member (2009–2011) Appointed by Cuyahoga County Board of Commissioners
- Member, Finance and Planning & Development Committees
- Served on Cleveland City Council – Ward 8 and the Ohio House of Representatives – 10th District
- Dedicated public servant to the residents of Cleveland and Cuyahoga County

