

General Manager, CEO Report

India L. Birdsong Terry

July 21, 2026

Ohio Department of Transportation

- **10 million for Construction in State Fiscal Year of 2027**
 - Awarded for GCRTA 2024-25 LightRail Track Rehab Project, supporting infrastructure investment in Northeast Ohio



Waterfront Line Rail Service for Concerts at Huntington Bank Field



June 25, 2026 | Post Malone & Jelly Roll

July 7, 2026 | Usher & Chris Brown

- 33,000 fans attended the Post Malone & Jelly Roll Concert
- 40,000 fans attended the Usher & Chris Brown Concert
- Regular bus service provided
- Red and Waterfront Lines service provided
- #67R bus service provided for Blue Line
- #68R bus service provided for Green Line
- No GCRTA transit issues except for bus delays due to heavy traffic in the downtown area



GCRTA Community Advisory Committee (CAC) Paratransit District Visit

July 10, 2026 | Cleveland, OH

CAC members participated in a site visit of GCRTA's Paratransit District to gain a firsthand understanding of their daily operations and services

The visit included:

- Overview of Paratransit operations
- Staff engagement
- Discussions on service delivery and customer experience
- Trustee Emily Garr Pacetti attended to support the site visit from the GCRTA Board of Trustees



GCRTA Podcast – Driving Connections



July 27, 2026 | Episode One

Host Mr. Ron Allen interviews GCRTA's General Manager and CEO, India L. Birdsong Terry about her career, the future of transit in Greater Cleveland, and introduces how the podcast showcases the importance of public transportation throughout Northeast Ohio

Listeners can visit www.rideRTA.com/Podcast to access episodes or find them on any of the following platforms:

- Spotify
- Apple Podcasts
- YouTube

Michael Schipper-Thank you for your service!



July 2001 – August 2026

- 25 years of service
- Deputy General Manager, Engineering & Project Management