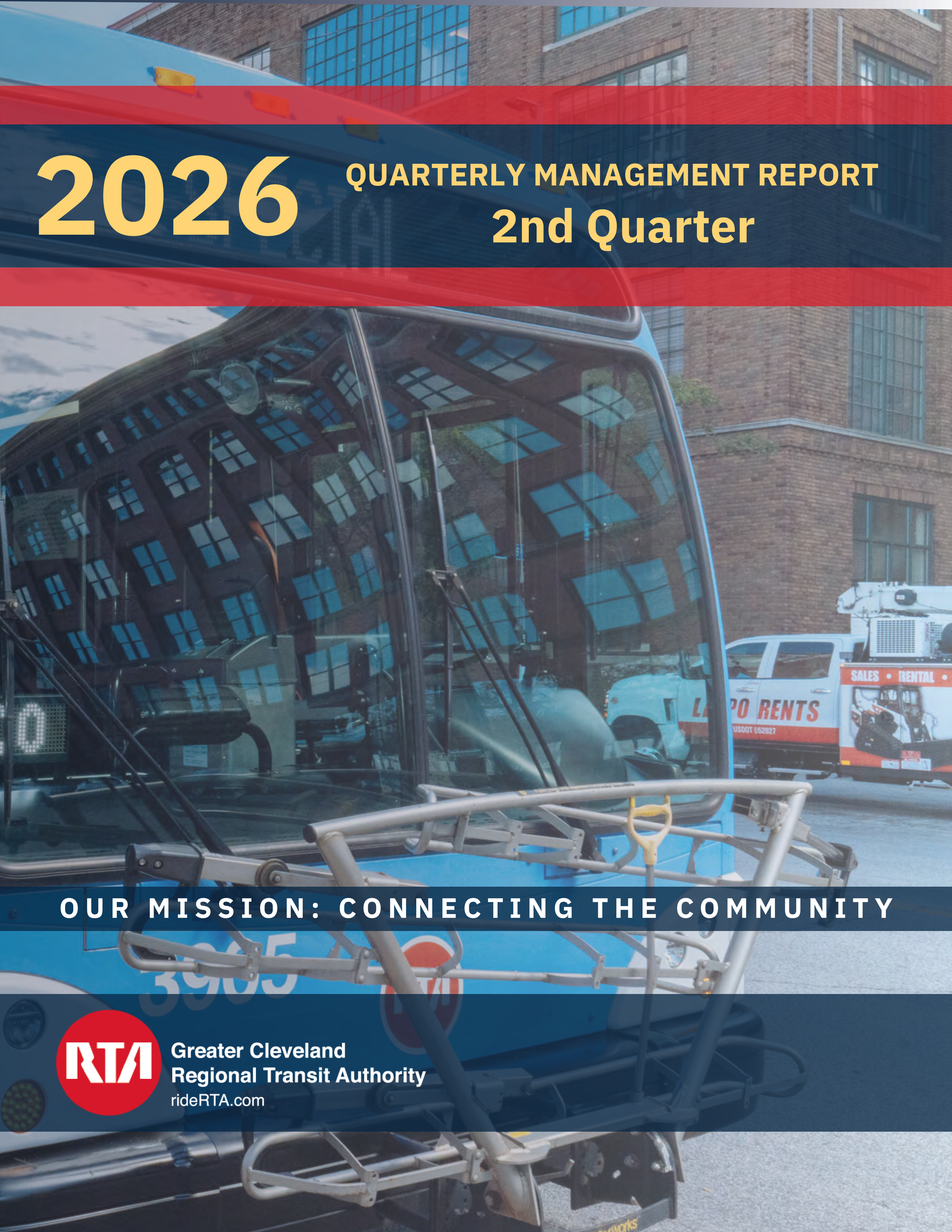


2026 QUARTERLY MANAGEMENT REPORT

2nd Quarter

OUR MISSION: CONNECTING THE COMMUNITY

Greater Cleveland
Regional Transit Authority
rideRTA.com

Contents

From the General Manager

The second quarter of 2026 reflected GCRTA's continued commitment to innovation, operational excellence, and service to our customers and community. Throughout the quarter, we advanced initiatives that enhance the rider experience, strengthen workforce development, recognize employee contributions, and reinforce effective governance.

From launching a new fare payment system and sharing best practices with industry partners to celebrating the dedicated professionals who support our operations every day, these efforts demonstrate our focus on continuous improvement and our commitment to meeting the evolving needs of those we serve. The accomplishments highlighted in this report reflect the collaboration, expertise, and dedication of employees across the organization as we work together to move GCRTA forward.

Celebrating our Transit Dispatchers

During National Public Safety Telecommunicators Week (April 12-18, 2026), we recognized our Transit Police Dispatchers for their critical role in supporting public safety across our system. These dedicated professionals serve as the vital communication link between the public and emergency responders, working around the clock to support Transit Police operations and ensure calls for assistance are handled quickly, efficiently, and effectively.

Workforce Development – Low-No Grant

As part of GCRTA's Low -No Emission Grant workforce development efforts, we hosted representatives from NEORide, CALSTART, and ZEB Tech for a behind-the scenes tour of our bus, paratransit, and rail operations. The visit highlighted GCRTA's agility in responding to community needs, commitment to workforce development, and culture of innovation and continuous improvement.

Engagements like these strengthen industry partnerships, encourage knowledge sharing, and showcase GCRTA's leadership in advancing the future of public transportation. The tour also provided a platform to share lessons learned and best practices from GCRTA's Low-No Emission Grant initiatives, including workforce development strategies that support the transition to emerging transportation technologies.

A New Way to Pay has Launched

On June 1, GCRTA launched Account-Based Ticketing (ABT), Fare Capping, and Smartcards, providing riders with a simpler, more convenient way to pay and automatically receive the lowest fare available.

To celebrate the launch, GCRTA hosted events at three rail stations where riders could learn about the new fare system, receive free smartcards, enter to win tickets to the Tri-C JazzFest, and discover how ABT and Fare Capping can help them save money while traveling throughout the system.

A Year in Review: Customer Experience & Performance Management

Over the past year, the Customer Experience & Performance Management Department has strengthened collaboration across the Authority to improve the rider experience and foster a customer-first culture.

Through initiatives such as Gemba feedback, site visits, customer listening posts, and the Employee Riders Council, employees across the organization have helped identify opportunities to improve safety, communication and infrastructure, technology, and service delivery. Since its launch in 2025, the department has received nearly 3,000 employee Gemba submissions and generated more than 600 action items through visits conducted across the system.

As the department enters its second year, the focus remains on collaboration, visibility, and continuous improvement to enhance customer experience throughout GCRTA.

Board Updates

At the April 21, 2026, Board of Trustees meeting, Anastasia A. Elder and Jeffrey W. Sleasman were reappointed to the Board.

On May 11, 2026, Emily L. Harper was sworn in as the newest member of the GCRTA Board of Trustees.

As we look ahead, we remain focused on delivering safe, reliable, and accessible transportation while continuing to invest in our people, technology, and infrastructure. The progress achieved this quarter reinforces our commitment to enhancing customer experience, fostering innovation, and building strong partnerships that support the future of public transit. I extend my appreciation to our Board of Trustees, employees, community partners, and customers for their continued support and collaboration. Together, we are strengthening GCRTA's ability to serve Northeast Ohio today while preparing for the opportunities and challenges of tomorrow.

Sincerely,

India L. Birdsong Terry

General Manager, Chief Executive Officer

FINANCIAL ANALYSIS

General Fund Balance Analysis

	2026 Annual Budget	Budget 3 months ended 30-Jun-26	Actual 3 months ended 30-Jun-26	Budget YTD 30-Jun-26	Actual YTD 30-Jun-26	B vs. A YTD Variance	B vs. A YTD % Variance
Revenues							
Operating Revenues							
Passenger Fares	$ 31,500,000	$ 7,875,000	$ 7,115,101	$ 15,750,009	$ 13,646,898	$ (2,103,111)	-13.4%
Advertising & Concessions	1,848,585	462,147	134,020	924,290	711,393	(212,897)	-23.0%
Investment Income	1,000,000	249,999	201,098	500,002	442,256	(57,746)	-11.5%
Other Revenue	1,500,000	375,000	117,369	750,000	325,163	(424,837)	-56.6%
Total Operating Revenues	**35,848,585**	**8,962,146**	**7,567,588**	**17,924,301**	**15,125,710**	**(2,798,591)**	**-15.6%**
Non-Operating Revenues							
Sales & Use Tax	278,699,400	69,674,850	66,419,857	139,349,700	140,597,397	1,247,697	0.9%
Reimbursed Expenditures	5,300,000	1,615,537	446,897	2,231,074	787,182	(1,443,892)	-64.7%
Other Non-Operating Revenues	-	-	276,972	-	770,121	770,121	0.0%
Transfer from Revenue Stabilization Sub-Fund	44,000,000	10,000,000	4,000,000	10,000,000	4,000,000	(6,000,000)	-60.0%
Total Non-Operating Revenues	**327,999,400**	**81,290,387**	**71,143,726**	**151,580,774**	**146,154,700**	**(5,426,074)**	**-3.6%**
Total Revenues	**363,847,985**	**90,252,533**	**78,711,314**	**169,505,075**	**161,280,410**	**(8,224,665)**	**-4.9%**
Expenditures							
Operating Expenditures							
Salaries & Overtime	184,596,400	44,452,404	41,044,368	87,051,572	82,665,022	(4,386,550)	-5.0%
Payroll Taxes & Fringes	86,609,300	20,896,574	15,053,343	40,890,851	31,248,269	(9,642,582)	-23.6%
Fuel (Diesel, CNG, Prop. Pwr., Propane, Gas)	9,731,100	2,432,778	2,504,315	4,865,544	4,790,975	(74,569)	-1.5%
Utilities	4,498,800	1,124,700	1,095,781	2,249,400	2,416,080	166,680	7.4%
Inventory	13,000,000	3,249,999	3,806,540	6,500,002	7,460,979	960,977	14.8%
Services & Materials & Supplies	22,314,650	5,578,668	4,224,175	11,157,314	11,513,844	356,530	3.2%
Purchased Transportation	16,300,000	4,074,999	4,029,266	8,150,002	7,742,780	(407,222)	-5.0%
Other Expenditures	5,485,600	859,328	785,322	3,598,294	3,199,720	(398,574)	-11.1%
Total Operating Expenditures	**342,535,850**	**82,669,450**	**72,543,111**	**164,462,979**	**151,037,669**	**(13,425,310)**	**-8.2%**
Revenues less Operating Expenditures	**21,312,135**	**7,583,083**	**6,168,203**	**5,042,096**	**10,242,741**	**5,200,645**	**103.1%**
Transfers to Other Funds							
Transfer to/from Insurance Fund	2,000,000	-	-	2,000,000	2,000,000	-	0.0%
Transfer to Reserve Fund	800,000	-	-	800,000	800,000	-	0.0%
Transfers to Capital							
Transfer to/from Bond Retirement Fund	6,804,800	1,701,201	1,920,000	3,402,403	3,840,000	437,597	12.9%
Transfer to/from Capital Improvement Fund	21,065,140	5,266,275	-	10,532,590	7,000,000	(3,532,590)	-33.5%
Total Transfers to Capital	**27,869,940**	**6,967,476**	**1,920,000**	**13,934,993**	**10,840,000**	**(3,094,993)**	**-22.2%**
Total Transfers to Other Funds	**30,669,940**	**6,967,476**	**1,920,000**	**16,734,993**	**13,640,000**	**(3,094,993)**	**-18.5%**
Total Expenditures	**373,205,790**	**89,636,926**	**74,463,111**	**181,197,972**	**164,677,669**	**(16,520,303)**	**-9.1%**
Excess (Deficiency): Total Revenues over Total Expenditures	**$ (9,357,805)**	**$ 615,607**	**$ 4,248,203**	**$ (11,692,897)**	**$ (3,397,259)**	**$ 8,295,638**	**-70.9%**
Beginning Balance	**33,798,834**				**33,798,834**		
Quarter End Projected Available Ending Balance	**$ 24,441,029**				**$ 30,401,575**		
# Months Reserves - Quarter End Projected	0.9				1.2		

(differences due to rounding)

Figure 1: General Fund Balance Analysis

General Fund Balance Analysis

Total revenues ended the 3-month quarter at $78.7 million, 12.8% below budget. Passenger Fares ended the quarter at $7.1 million, or 9.6% below budget. The transfer from the Revenue Stabilization Fund was budgeted at $10 million for the 2nd Quarter and only $4 million was transferred. Operating Expenses ended the quarter at $72.5 million, or 12.2% below budgeted levels. Total expenditures, which includes transfers to other funds, ended the Quarter at $74.5 million, or 16.9% below budget.

Year-to-date through June, revenues totaled $161.3 million, 4.9% below budget. Operating expenses totaled $151.0 million, 8.2% below budget. Total expenditures, through June, were $164.7 million, or 9.1% below budgeted levels. The efforts we have put in place to reduce expenses are paying off. The funding we save in 2026 will help to financially stabilize the Authority through 2028.

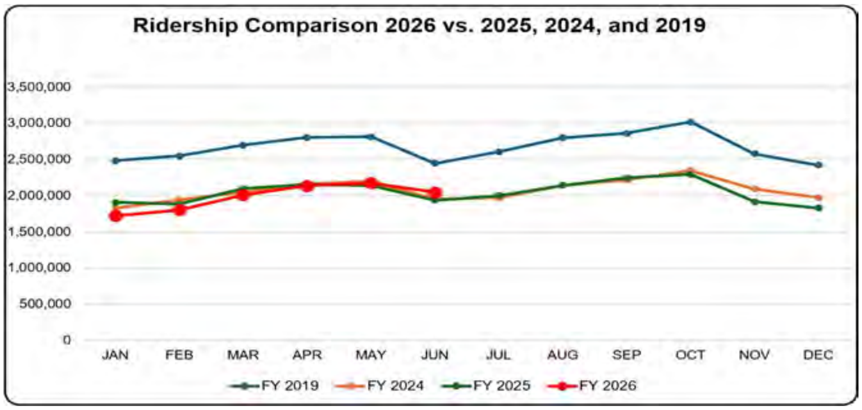


Figure 2: Ridership

Ridership through June totaled 11.9 million, 1.9% below 2025 levels. Paratransit increased by 5.5%, compared to 2025. Fixed Route Bus, HealthLine, Light Rail and Heavy Rail were all below 2025 levels, at -0.7%, -4.7%, -7.2%, and -7.0%, respectively.

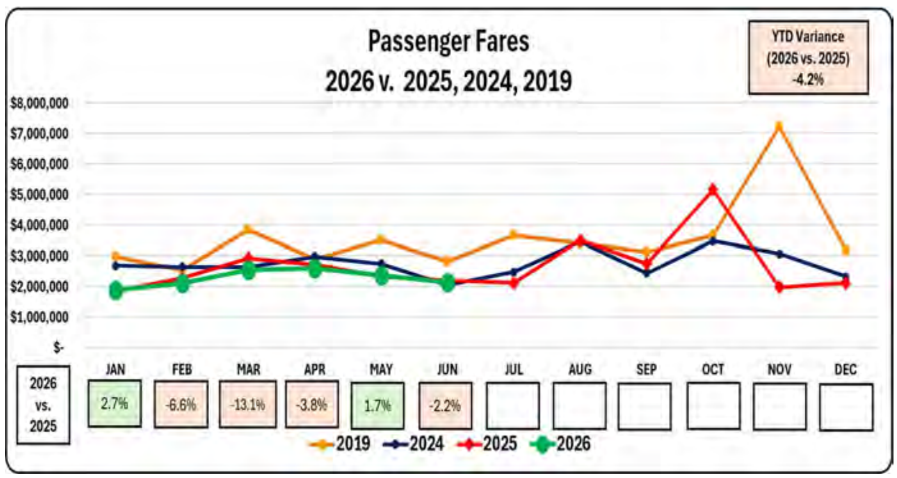


Figure 3: Passenger Fares

Passenger Fare revenue through June 2026 totaled $13.6 million. This is 13.4%, or $2.1 million, below budget and 4.2%, or $0.6 million, below 2025.

Mobile Ticketing increased, compared to budget, by 12.5%.

Cash Fares, Pass/Ticket Sales, Student Farecard, and U Pass sales were below budgeted levels and below 2025 levels.

The agreement with CMSD changed for the 2025-2026 school year, where most of the funding was received at the beginning of the school year (September 2025), whereas in prior years it was received monthly.

Sales & Use Tax through June totaled $140.6 million, nearly 1% above budgeted levels and 4.3% above 2025. When compared to 2025, 12 of the categories were above 2025 levels. On-Line Sales, Motor Vehicles and Watercraft, and Regular & Statewide Sales were 11.8%, 1.0%, and 4.5% above 2025 levels, respectively.

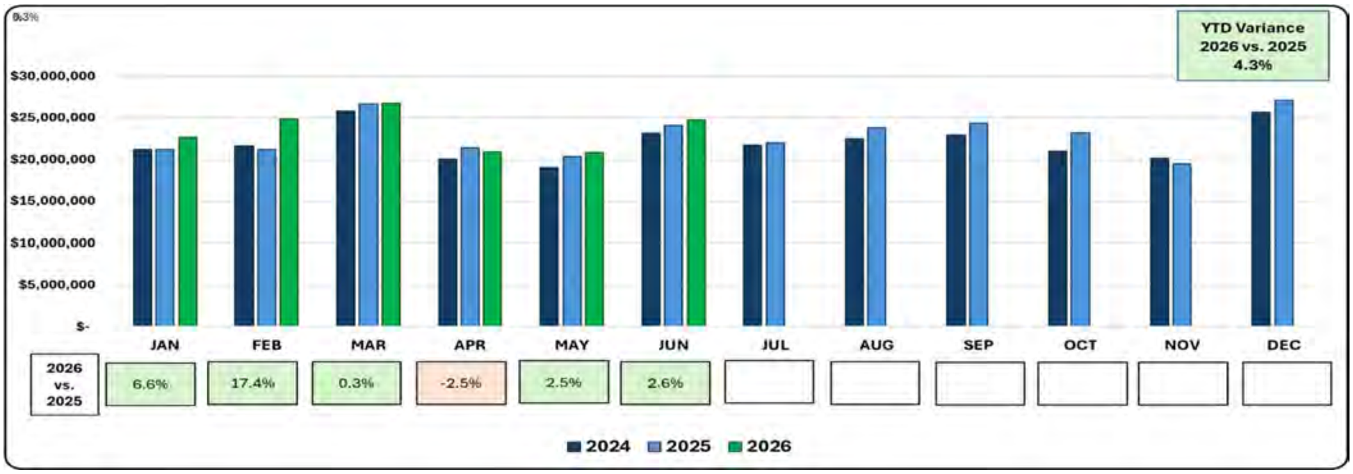


Figure 4: Sales & Use Tax

Operating expenses through June were $151.0 million, 8.2%, or $13.4 million, below budgeted levels. Personnel expenses, which include salaries, overtime, payroll taxes, and fringe benefits, were 11.0% below budget. Fuel and Utilities were 1.3% above budget, mainly due to an increase in usage. Inventory, Services, and Materials were 7.5% above budget, due to increases in costs and many annual contracts and services require annual payments at the beginning of the year.

Transfers to other funds are to support the expected expenditures and to maintain the recommended fund balances for the Bond Retirement, Insurance, Supplemental Pension, Capital Improvement, and Reserve Funds. Transfers to Insurance and Reserve Funds were completed. For the transfers to capital, $3.8 million was transferred to the Bond Retirement Fund and $7 million was transferred to the Capital Improvement Fund.

BOARD POLICY GOALS

Board Policy Goals

	KPI	Definition	Goal	YTD
Operating Efficiency	**Operating Ratio**	% of Operating Expenses are covered by Operating Revenues (Passenger Fares, Advertising, Investment Income)	**≥ 25%**	10.0%
	Cost/Hour of Service	Dividing total Operating Expenses by total Service Hours	**Calculated at Year-End**	
	Growth per Year	Cost of delivering a unit of service complared to prior year	**≤ Rate of Inflation 2.5% - 2.7%**	
	Operating Reserve (months)	Available ending balance is equal to cash equivalent of one-month's Operating Expenses	**≥ 1 month (1.0)**	1.2
Capital Efficiency	**Debt Service Coverage**	Authority's ability to meet annual interest and principal payments on debt	**≥ 1.5**	4.6
	Sales Tax Contribution to Capital	Transfers to fund the Authority's bond retirement payments and local funding for capital projects	**≥ 5%**	7.7%
	Capital Maintenance to Expansion	Ratio of focus between State of Good Repair (SOGR) vs. service expansion	**79% - 90%**	100%

Figure 5: Board Financial Policy Goals

Operating Efficiency

The policy goal is to maintain an **Operating Ratio** of at least 25%. This ratio shows the efficiency of management by comparing operating expenses to operating revenues (Passenger Fares, Advertising & Concessions, Investment Income, and Other Operating Revenues). The Operating Ratio ended the quarter at 10.0%, which does not meet the policy goal. (Figure 5)

The target of the **Cost per Hour of Service** indicator is service to be maintained at or below the rate of inflation. The inflation rate was 2.7% at the end of 2025 and the cost per service hour was $193.24. The calculation for 2026 will be completed at the end of the year.

Operating Reserve is targeted for a period of 30 Days or 1 Month, which requires the available unrestricted cash and cash equivalents to be one month of operating expenses to cover any unforeseen or extraordinary fluctuations in revenues or expenses. The Operating Reserve at the end of the 2nd Quarter was 1.2. This policy goal has been met.

Capital Efficiency

The **Debt Service Coverage** ratio is the measure of the Authority's ability to meet annual interest and principal payments on its outstanding debt. The goal is for the debt service coverage to be 1.5 or above and compares total resources (net of operating costs and transfers to the Insurance, Capital, and Pension Funds) with the Authority's debt service needs. The Debt Service Coverage ended the 2nd Quarter at 4.6, exceeding the policy goal.

The **Sales Tax Contribution to Capital** is a measure of the level of commitment to longer-term capital needs by determining the percentage of the sales tax revenues that is to be allocated directly to the Capital Improvement Fund to support budgeted projects or to the Bond Retirement Fund to support debt service payments. In May the Board of Trustees reduced the transfer from 10% to 5% for 2026, 2027, and 2028. This indicator ended the quarter at 7.7%, which exceeds the policy goal of five percent. A $7.0 million transfer to capital was made in the 1st Quarter. Transfers totaling $3.8 million were made to pay the debt service levels. By year-end the total transfers to capital will balance to the 5% goal.

The **Capital Maintenance Outlay to Capital Expansion Outlay** ratio shows the Authority's focus remains on the maintenance, or State of Good Repair, of its current assets rather than on the expansion of service levels. This continues to remain the focus as the Authority continues its bus replacement program, equipment upgrades, and plans for rail vehicle replacement and rail infrastructure improvements.

Capital Commitments and Expenditures

Capital Revenues

Under the Federal Grants program there are 39 active grant awards, 23 of those grants are within the Formula Grant awards category, and the remaining 16 are either highly competitive or discretionary grants.

The Formula Grants include $53.8 million in funding under the following:

- Section 5307 - Urbanized Area Formula Grant
- Section 5337 - State of Good Repair (SOGR) Grant
- Section 5339 - Bus & Bus Facilities Grant

Competitive grants that have been approved and received (earned) are as follows:

- ODOT (Ohio Department of Transportation):
    - UTP (Urban Transit Program)
    - OTP2 (Ohio Transit Partnership Program)
    - OWMP (Ohio Workforce Mobility Partnership)
- OEPA (Ohio Environmental Protection Agency):
    - DERG (Diesel Emission Reduction Grant)
- NOACA (Northeast Ohio Areawide Coordinating Agency):
    - Section 5310 - Enhanced Mobility of Seniors and Individuals with Disabilities
    - CMAQ (Congestion Mitigation and Air Quality)
    - STBG (Surface Transportation Block Grant)
    - CRP (Carbon Reduction Program)
- FTA (Federal Transit Administration)
    - Transit Infrastructure Grant – Community Project Funding
    - Railcar Replacement Program - IIJA (Infrastructure Investment and Jobs Act, 2022)
    - ASAP (All Stations Accessibility Program)

For 2026, the Strategic Plan initiative is to apply for, and successfully obtain, at least $35 million of competitive grant awards which would enable the Authority to focus on its SOGR projects. The following competitive funds totaling a little over $27 million were awarded in 2026:

- NOACA CMAQ: $16,740,000 million (multi-year award)
- Ohio Dept of Development – Tech Cred Round 35: $30,000
- FFY 2026 Congressionally Directed Spending: $250,000
- ODOT Transportation Advisory Council $10,000,000
- NOACA Transportation for Livable Communities Initiative $125,000

Commitments by Capital Category

The capital program is based on a multi-year, or an Inception-to-Date (ITD), approach. The total capital budget of $982.8 million includes FY 2026 appropriations of $167.8 million, and $815.0 million of prior year carryovers. Projects within the capital program are placed in nine categories. Table 1 displays the budget, commitments, and the year-end projections for each of the nine categories.

At the end of the second quarter of 2026, current commitments totaled $631.9 million, including $281.2 million of ITD expenditures and $350.7 million of current encumbrances. The ITD budget less current commitments, results in $350.8 million, or 35.7%, of available funding. Most capital activities during the second quarter were continuing projects that began in prior fiscal years or were planned FY 2026 construction projects. These projects focused on the SOGR of the Authority's capital assets and replacing RTA's rail and bus fleet, which will be discussed below in greater detail

Categories	(ITD) Budget A	Current Commitments B	Budget vs Current Commitments A-B	% Remaining (A-B)/A	Projected Commitments @ End of 2026 C	Projected Commintments vs. Current Budget A-C	
Bus Garages	$ 12,260,500	$ 6,198,431	$ 6,062,069	49.4%	$ 8,905,431	$ 3,355,069	**27.4%**
Bus Improvement Program	103,161,698	73,231,924	$ 29,929,774	29.0%	99,436,924	3,724,774	**3.6%**
Equipment & Vehicles	38,362,581	19,191,944	$ 19,170,637	50.0%	21,662,053	16,700,528	**43.5%**
Facilities Improvements	119,624,947	45,426,266	$ 74,198,681	62.0%	55,266,616	64,358,331	**53.8%**
Other Projects	72,980,157	4,665,201	$ 68,314,956	93.6%	5,591,201	67,388,956	**92.3%**
Preventive Maint./Operating Reimb.	8,288,913	0	$ 8,288,913	100.0%	8,288,913	0	**0.0%**
Rail Projects	192,779,273	99,497,653	$ 93,281,620	48.4%	163,569,154	29,210,119	**15.2%**
Railcar Replacement Program	434,029,546	383,730,860	$ 50,298,686	11.6%	394,335,860	39,693,686	**9.1%**
Transit Centers	1,300,135	0	1,300,135	100.0%	1,100,000	200,135	**15.4%**
Sub-Total: RTA Capital	**$ 982,787,750**	**$ 631,942,279**	**$ 350,845,471**	**35.7%**	**$ 758,156,152**	**$ 224,631,598**	**22.9%**

Figure: 6

2026 Expenditures by Capital Category

The graph below compares expenditures for each category year-to-year at the same point in time. Most capital expenditures through the second quarter of 2026 occurred in three major categories: Bus Improvement Program ($31.5 million), the Railcar Replacement Program ($23.6 million), and Rail Projects ($10.2 million). These three categories total $65.3 million, or 88.0%, of capital expenditure in the second quarter of 2026.

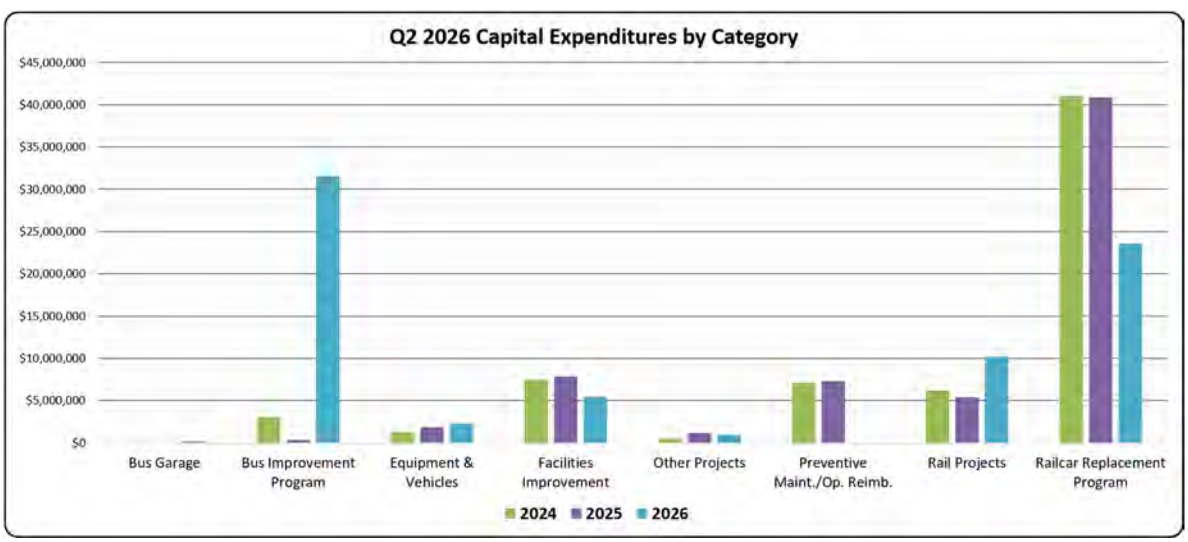


Figure: 7

Bus Garages

This category includes capital projects focused on maintaining and upgrading bus garage facilities that support bus operations. Projects include the replacement of lifts at the Hayden and Paratransit garages, the bus wash systems at the Hayden and Triskett garages, and replacement of the Hayden Garage pivot gates.

At the end of the second quarter of 2026, commitments in this category totaled $6.2 million out of total appropriations of $12.3 million, resulting in a positive variance of $6.1 million, or 49.4%. The activity in this category for the quarter was mostly preparatory for bids and mobilization of projects occurring later in the year. The anticipated EOY commitments are $8.9 million with a positive variance of $3.4 million or 27.4% of current appropriations.

Bus Improvement Program

The Bus Improvement Program enables the Authority to retire older vehicles and invest in newer, more fuel-efficient buses. In the second quarter of 2026, the Authority executed an agreement to acquire 26 new paratransit vehicles and began negotiations for the next 40’ CNG bus contract.

At the end of the second quarter of 2026, total commitments in this category were $73.2 million out of total appropriations of $103.1 million, resulting in a positive variance of $29.9 million, or 29.0%. The Authority is expected to execute a new 40’ Bus contract and plans to exercise the first option before the EOY. The anticipated EOY commitments are $99.4 million with a positive variance of $3.7 million or 3.6% of current appropriations.

Equipment & Vehicles

This category includes investments in operational equipment, support vehicles, and supporting technology systems. Projects include upgrades to maintenance equipment, fare collection equipment, and the implantation of updated cybersecurity, dispatching, and financial systems.

At the end of the second quarter of 2026, total commitments were $19.2 million out of a total budget of $38.4 million, resulting in a positive variance of $19.2 million, or 50.0%. Most activity in this category for 2026 will be related to the implementation and procurement of updated fare collection and IT systems. The anticipated EOY commitments are $21.7 million with a positive variance of $16.7 million or 43.5% of current appropriations.

Facilities Improvements

Facilities Improvements include major capital investments to preserve and modernize Authority-owned buildings and infrastructure. Ongoing projects include the Tower City East Portal Rehabilitation, Rail District Headquarter HVAC modernization, repairs to the Main Office roof and elevator, and other smaller facility enhancements.

At the end of the second quarter of 2026, total commitments in this category were $45.4 million out of a total budget of $119.6 million, resulting in a positive variance of $74.2 million, or 62.0%. As the category includes many programs, most of the appropriations represent multi-year pools that can be committed once enough funding is available for major projects. The anticipated EOY commitments are $55.3 million with a positive variance of $64.4 million or 53.8% of current appropriations.

Other Projects

The Other Projects category includes contingency budget and miscellaneous capital projects that do not fit into the other capital categories. The largest project in this category is the MetroHealth Line Bus Rapid Transit (BRT). Other projects in this category include transit study programs, Farnsleigh electric charger, and various TOD initiatives.

At the end of the second quarter of 2026, this category has combined project commitments of $4.7 million out of the budget of $73.0 million, resulting in a positive variance of $68.3 million or 93.6%. The majority of the uncommitted appropriations is pending construction commitments in the BRT corridor. The anticipated EOY commitments are $5.6 million with a positive variance of $67.4 million or 92.3% of current appropriations.

Preventive Maintenance/Operating Expense Reimbursements

This category includes reimbursements to the General Fund for various eligible activities. These include formula grant-funded preventive maintenance activities. Currently, the Authority is anticipating EOY commitments to total $8.3 million.

Rail Projects

Rail Projects focus primarily on SOGR investments across the Authority's rail system. Key projects include the Light Rail Track Rehabilitation Program, Overhead Catenary Replacement Program, Substation Improvement Program, reconstruction of stations, and the replacement of the Centralized Train Dispatching System (CTDS) and equipment used to maintain the Authority's tracks.

At the end of the second quarter of 2026, $99.5 million of the $192.8 million budgeted for this category was committed, resulting in a positive variance of $93.3 million, or 48.4%. Infrastructure improvements in this category include projects aligned with, but not a part of, the Rail Car Replacement Program such as improving the rail signals along the Blue and Green Lines from E 55th to Shaker Square and construction of ADA accessible infrastructure at Blue Line Stations.

The category also includes many programs. Most appropriations represent multi-year pools that can be committed once enough is available for major projects such as the reconstruction of the Blue Line's tracks which is planned to be committed this year. The anticipated EOY commitments are $163.6 million with a positive variance of $29.2 million or 15.2% of current appropriations.

Railcar Replacement Program

The Authority has contracted Siemens for 54 new rail cars that will service all the Authority's rail lines. The overall program includes the procurement of new rail cars and the related infrastructure modifications needed at the Authority's rail passenger and maintenance facilities.

At the end of the second quarter of 2026, $383.7 million of the $434.0 million of active budget were committed, resulting in a positive variance of $50.3 million, or 11.6%. In the second half of 2026, activity continues as the final major infrastructure project (Light Rail Station Modifications) is expected to be committed and the first rail cars are set to be delivered in the fall.

Major work at the Brookpark Rail Shop is complete in anticipation of the delivery, and the work on all Red Line Stations progresses in anticipation of the new rail car's entry into Red Line revenue service in August of 2027. The anticipated EOY commitments are $394.3 million with a positive variance of $39.7 million or 9.1% of current appropriations which represents contingency and future staff costs related to the program.

Transit Centers

The Transit Centers category is budgeted at $1.3 million and had no commitments at the end of the second quarter of 2026. The only major project in this category (rehabilitation of the Stephine Tubbs Jones Transit Center) is expected to be committed in 2026, which will result in EOY commitments at $1.1 million, leaving a positive variance of $0.2 million or 15.4% of current appropriations which represents funding for ADA enhancement in new or ongoing projects.

GCRTA 2026 Traction Scorecard

Success Outcome	Metric	Definition	Goal	Q1 Result	Q2 Result
Umbrella	Net Promoter Score (Quarterly)	Quarterly Output. On a 0-10 scale of how likely to recommend GCRTA. Promoters are 9-10; Detractors are 0-6. NPS = % promoters - % detractors	35	37	6
	Net Promoter Score (4-Quarter rolling average)	4-Quarter Rolling Average. On a 0-10 scale of how likely to recommend GCRTA. Promoters are 9-10; Detractors are 0-6. NPS = % promoters - % detractors	35	38	25
Customer Experience	Overall Customer Satisfaction	The percentage of customers who are satisfied or very satisfied with GCRTA, measured quarterly	76%	79.6%	65.1%
	Personal Safety/Security - Perception	The percent of customers who agree or strongly agree that they feel safe on board the vehicle and safe while waiting for the vehicle, measured quarterly	70%	64.2%	51.5%
	On-Time Performance - impression	The percent of customers who agree or strongly agree that service is on time, measured quarterly	76%	74.9%	61.7%
	On-Time Performance - Actual	The percent of actual on-time performance, measured quarterly	83%	82.6%	81.0%
	Vehicle Cleanliness - Perception	The percent of customer who agree or strongly agree that the vehicles are clean, measured quarterly	60%	54.3%	42.9%
Community Impact	Perception of Community Value	The percent of customer who agree or strongly agree that GCRTA provides value to the community, measured quarterly (*NOTE: from Customer Experience Surveys NOT Community Survey)	89%	87.5%	81.0%
	Transit Oriented Development (TOD) - Activation	The number of TOD projects taken through contract with a development partner and securing Board or General Manager approval authorizing the development partner to proceed within calendar year 2026. Cumulative goal.	4	0	0
	Transit Oriented Development (TOD) - Progress	The percent of active TOD project transactions that are completed (with handoff to developer) within a rolling 2-year period	80%	67.0%	67.0%
	CX Site Visit Closeout Compliance	The percent of tactical items identified through scheduled CX site visits that have been closed out within 45 days, measured quarterly.	70%	100.0%	76.3%
	Community Partnership Activities	The number of community engagement partership activities performed by GCRTA staff on an annual basis. Things that would qualify to be called out in the Annual Report. Cumulative goal	85	18	48
Employee Investment	First Year Retention Rate - Mission Critical Positions	The percent of Operators (Bus, Paratransit Rail), Mechanics, Transit Police retained through their first full year of service, measured quarterly	80%	65.0%	74.1%
	Cultivate Internal Talent Pipeline	The percent of internal promotions compared to external hires, measured quarterly	36%	36.4%	36.4%
	Professional Development Training Hours (Non-Bargaining)	The percent of non-bargaining employees who achieve 6 hours of professional development training per quarter, as defined through coordination with their supervisor in the annual performance appraisal (goal setting) process. Output to demonstrate supervisor invested in growth.	80%	48.4%	59.1%
	Wellness Incentive Participation	The percent of covered employees and their families who participate in the wllness incentive program. Measured quarterly with an increasing participation goal each quarter.	10%, 20%, 30%, 55% (increased goal each quarter)	0.4%	2.0%
Financial Health	Competitive Grants	Competitive Grant dollars awarded in calendar year 2026. Cumulative goal. (in millions)	$35M Annually	$17.0	$27.1
	Transfer from Revenue Stabilzation Fund	Stretch goal to transfer under $34M from the Revenue Stabilization Fund ($10M less than budgeted) to cover operating expenses in calendar year 2026. Cumulative goal. (in millions)	$34M Annually	$0.0	$4.0
	Expense Reduction	Reduce operating expenses by 3% vs. 2026 budget, measured quarterly.	3%	4.2%	8.2%

Transit Performance Metrics						
Metric Category	Metric	Definition	2025 Q1 Result	2026 Q1 Result	2025 Q2 Result	2026 Q2 Result
Productivity / Reliability	Unlinked Passenger Trips per Revenue Hour	Number of passengers carried by a transit vehicle during a single hour of revenue service	13.64	**13.32**	14.42	**14.16**
	Ridership	Total number of unlinked passenger trips	5,861,293	**5,532,937**	12,025,172	**11,877,870**
	Operating Cost per Revenue Mile	Measures the expense incurred for each mile of transit service	$14.61	**$ 11.17**	$14.69	**$ 13.41**
	Operating Cost per Revenue Hour	Measures the expense incurred for each hour of transit service	$186.36	**$ 149.00**	$195.64	**$ 180.11**
	Miles between Service Interruptions	Measures the mechanical reliability of a transit fleet	11,589	**10,373**	10,372	**11,403**
	Complaints per 100,000 passenger trips	Measures the number of service complaints per 100,000 unlinked passenger trips	14.67	**13.72**	14.88	**14.68**
Safety / Security	Preventable Collision Rate	Incidents where accidents are considered avoidable, per total vehicle revenue miles	1.84	**1.70**	2.06	**1.80**
	Total Collision Rate	Total number of collisions per total vehicle revenue miles	3.54	**4.20**	3.87	**4.41**
	On the Job Injury Rate	Total number of injuries per total hours worked	5.36	**11.13**	5.84	**8.40**

Greater Cleveland Regional Transit Authority
Ridership Report, Quarter 2, 2026

Summary

- Total ridership in Q2 2026 was 6.4M, which is a 2% increase compared to Q2 2025
  - Avg. fixed-route weekday increased 1%
  - Avg. fixed-route weekend increased 4%

Motor Bus (MB)

- Bus ridership in Q2 2026 was 4.7M, which is a 2% increase compared to Q2 2025
  - Average weekday increased 2%
  - Average weekend increased 3%

Red Line/Heavy Rail (HR)

- Red Line ridership in Q2 2026 was 799K, which is a 5% increase compared to Q2 2025
  - Average weekday increased 3%
  - Average weekend increased 12%

HealthLine/Bus Rapid Transit (RB)

- HealthLine ridership in Q2 2026 was 496K, which is a 3% decrease compared to Q2 2025
  - Average weekday decreased 3%
  - Average weekend decreased 3%

Light Rail (LR)*

- Light Rail ridership in Q2 2026 was 192K, which is a 9% decrease compared to Q2 2025
  - Average weekday decreased 13%
  - Average weekend increased 2%

Paratransit (DR)

- Paratransit ridership in Q2 2026 was 193K, which is a 5% increase compared to Q2 2025

Special Events

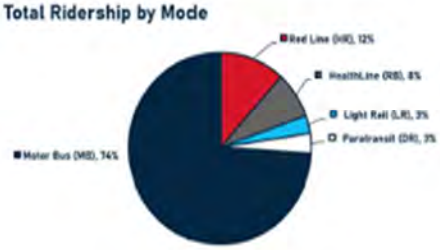
- **Pride Parade & FIFA Friendly:** Rail ridership on June 6, 2026 (Pride Parade and FIFA Friendly) was 21.6K, which was the second highest rail ridership day since 2020
- **Zach Bryan Concert (5/9/26):** 18.6K rail ridership
- **Guardians Home Opener (4/3/26):** 17.4K rail ridership, 16% increase compared to 2025

Total Ridership by Month

Avg. Daily Ridership by Day Type

Avg. Daily Ridership by Day Type

Total Ridership by Mode



*Note: A Light Rail shutdown began on June 21, 2026, contributing to lower ridership numbers

Administration & External Affairs Division

COMMUNITY ADVISORY COMMITTEE

- Community Advisory Committee (CAC) convened April 10, 2026
- ADA Subcommittees of the CAC convened on April 24, 2026
- Advocacy & Education Subcommittee of the CAC convened on June 12, 2026
- Rules Subcommittee of the CAC convened on June 26, 2026

COMMUNITY ENGAGEMENT

- April 2, 2026 – Euclid Beach Villa Resource Fair
- April 3, 2026 – Cleveland Guardians Home Opener, ICC, Tower City
- April 9, 2026 – Alliant Resource Fair and Expungement
- April 21, 2026 - Young Adult Entrepreneurship Summit, Tri-C Metro Campus
- April 22, 2026 - Earth Fest, Cleveland State University
- April 23, 2026 - Career Day, Castle High School
- April 24, 2026 - Woodland Branch Cleveland Public Library Resource Fair, Woodland Branch Library
- April 27, 2026 - Collinwood Men's Health Fair, Collinwood Rec Center
- April 28, 2026 - Workforce Development Job Fair, Tri-C Corporate College
- April 30, 2026 - Community & Housing Resource Fair, Maple Heights
- May 1, 2026 - Cleveland State University CarniVike, Cleveland State University
- May 4, 2026 - Neighborhood Resource Fair, Cleveland Public Library (Glenville)
- May 11, 2026 - ADA & Paratransit Presentation, Euclid Beach
- May 11, 2026 - Metro Teen Summit, Metro Campus, Shaker Heights
- May 15, 2026 - Cleveland Marathon Health & Fitness Expo, Huntington Convention Center
- May 16, 2026 - 5th Annual Bolton Community Health Fair, Bolton Elementary School
- May 16–17, 2026 - Cleveland Marathon Weekend, Downtown Cleveland
- May 20, 2026 - Cleveland Senior Day, Cleveland
- May 22, 2026 - Careers on Wheels Day, Parma Heights
- May 25, 2026 - National Public Works Event, Cleveland
- May 30, 2026 - Seven Hills Memorial Day Parade, Seven Hills
- June 2, 2026 - Careers on Wheels Day, Adrian Elementary School
- June 5, 2026 - Positive Education Program, East End Neighborhood House
- June 6, 2026 - Pride in CLE, ICC, Downtown Cleveland
- June 8, 2026 - 8th Annual MetroHealth Resiliency Run, Cleveland Metroparks Zoo
- June 14, 2026 - Crocker Park Block Party, Crocker Park
- June 12, 2026 - 18th Annual Cuyahoga County Fatherhood Conference, Cuyahoga County
- June 20, 2026 - Shaker Square Safety Fair, Shaker Square
- June 24, 2026 - Summer Youth Employment Fair (Y.O.U), Cleveland Public Auditorium
- June 26, 2026 - Men's Health & Health Disparities Brown Bag Lunch, 5550 Venture Dr., Parma
- June 27, 2026 - Summer Community Festival, Neighborhood Park
- June 29, 2026 - Health & Safety Fair, Neighborhood Pets

Commuter Advantage Presentations

- April 3, 2026 - College Now Greater Cleveland, Commuter Advantage Program Overview, HR & Leadership
- April 8, 2026 - Nuovo Pasta Productions, Employee Transit Benefit Enrollment, Human Resources
- April 15, 2026 - YWCA Greater Cleveland, Employee Transit Benefits, Executive & HR Staff
- April 22, 2026 – DigitalC, Commuter Advantage Presentation

Human Resources

- April 29, 2026 - United States Committee for Refugees and Immigrants (USCRI), Employee Transit Benefits, Program Leadership
- May 6, 2026 - Greater Cleveland Partnership, Commuter Advantage Information Session, Member Employers
- May 18, 2026
- Sherwin-Williams - Commuter Advantage Overview, Benefits & HR Team
- May 21, 2026 - Cleveland Clinic (Employer Outreach), Employee Transit Benefits, HR/Benefits Staff
- May 29, 2026 - Downtown Cleveland Alliance, Transit Benefits for Downtown Employers, Employer Partners
- June 10, 2026 - University Hospitals, Employee Transit Benefit Program, Benefits Department
- June 17, 2026 - Cuyahoga Community College (Tri-C), Transit Benefits for Employees, HR & Administration
- June 25, 2026 - City of Cleveland (Greater Cleveland Credit Union), Employee Commuter Benefits, Human Resources

MOBILITY & COMMUNITY & FUNCTIONAL ASSESSMENTS

School Presentation/Training:
The three-day mobility school presentation/training was conducted for 120 students in three schools throughout Northeast Ohio in Q2. The school districts are listed below:

- Richmond Heights High School - 447 Richmond Rd, Richmond Heights, OH 44143
- Euclid Memorial Options Center - 22800 Fox Ave, Euclid, OH 44123
- North Olmsted High School - 27301 Butternut Ridge Rd, North Olmsted, OH 44070

ADA Functional Assessments:
From April 1, 2026, to June 30, 2026

- 86 scheduled, 65 approved 16 denied, 10 no shows.

GOVERNMENT AFFAIRS

- April 16 – Met with Cleveland City Council Member Austin Davis (Ward 7) to discuss GCRTA priorities.
- April 20 – Met with Jenna Thomas of CPT to discuss public transit issues and opportunities for continued dialogue.
- April 23 – Attended the ODOT Transportation Review Advisory Council (TRAC) meeting, where funding for GCRTA's Light Rail Track Reconstruction Program was approved.
- April 27 – Met with Cleveland City Council Member Deborah Gray (Ward 3) to discuss the Broadway Transit-Oriented Development (TOD) Plan.
- April 30 – Participated in the OPTA Education Committee meeting to plan the 2026 OPTA Conference.
- May 05 – Participated in the OPTA Legislative Committee meeting.
- May 06 – Attended the Northeast Ohio First Suburbs Consortium quarterly meeting.
- May 07 – Met with Katie Mabry (APTA) regarding property acquisition.
- May 12 – Attended the Greater Cleveland Partnership All in Annual Event.
- May 14 – Participated in Team NEO's NEO Rising event.
- May 18 – Attended GCP Morning Conversations featuring State Senator Bill Reineke.
- May 19 – Met with Carlyn Candisky, Executive Director of Government Affairs at Cleveland State University, to discuss partnership opportunities.
- June 01 – Participated in GCRTA's public launch of Account-Based Ticketing (ABT) and Fare Capping at Stokes-Windermere Station.
- June 02 – Met with COTA Deputy CEO Garth Weithman to discuss shared transit priorities.
- June 05 – Participated in NOACA's Business, Community, Rural & Emerging Leaders Advisory Councils meeting.
- June 11 – Met with Dani Carlson, Federal Reserve Bank of Cleveland, to discuss partnership opportunities.
- June 16 – Met with Cleveland City Council Member Tanmay Shah (Ward 12) to discuss GCRTA priorities.
- June 16 – Presented GCRTA's newly launched Account-Based Ticketing (ABT) and Fare Capping program to the Cuyahoga County Council Operations, Information, Technology & Public Transportation Committee.
- June 22 – Met with Megan Willson, Senior Director of Government Advocacy, Greater Cleveland Partnership, to discuss regional legislative priorities.
- June 26 – Attended the City Club of Cleveland forum featuring Matt Dolan, President & CEO of Team NEO.
- June 30 – Supported GCRTA's Federal Transit Administration (FTA) Triennial Review during the in-person site visit.

INTEGRATED COMMUNICATIONS (MARKETING)

Overview: During Q2 2026, the Marketing Department advanced a wide range of customer-facing communications, internal communications, strategic storytelling, branding, and operational support. The quarter centered on ABT/Fare Capping launch execution, continued service and rider information support, employee engagement, and preparation for high-visibility initiatives moving into Q3.

Major Launch & Customer Communications

- Completed final preparation and public launch support for ABT/Fare Capping, including employee/customer education materials, station activation, social, web, digital screen, brochure, decal, car card, audio, and accessibility-related support.

- Supported public hearings, June service change communications, Blue/Green Line shutdown information, Waterfront Line event-service messaging, Paratransit/Trapeze planning, rider etiquette content, and customer-facing notice improvements.

Strategic Priority & Capital Program Support

- Advanced Railcar Replacement Program communications planning, including public information updates, FAQ development, storytelling concepts, Siemens coordination, rail audio support, and early planning for stakeholder/media engagement around the first new railcar arrival.

- Prepared and refined messaging tied to GCRTA priorities, including service reliability, safety, infrastructure, fare capping, Paratransit growth, ridership trends, financial stewardship, and the value of transit to the regional economy.

Campaigns, Branding & Community Engagement

- Supported Q2 campaigns and events, including Summer Soundtrack, Diversity Walk, Pride Month, Senior Day, Corporate Challenge, Muck Run, Bike Month, Tri-C JazzFest, FreshFest evaluation, Labor Day parade planning, high-ridership event messaging, and community ABT outreach.

- Continued development and installation coordination for the 2026 “Moving Greater Cleveland Forward” brand campaign, including Tower City, Stephanie Tubbs Jones Transit Center, district signage, display cases, booth/window graphics, and other visual assets.

Internal Communications & Employee Engagement

- Supported Spring Town Hall execution and follow-up, Annual Report distribution and promotion, ICC/CenComm campaign launch, GM Update content coordination and newsletter distribution, Wellness communications, Employee Resource Roadshow materials, and Employee Ridership Survey review.

- Advanced internal initiatives including TRACTION, RAVE, ICARE/customer first messaging, operational accountability, internal webpage updates, email analytics evaluation, accessibility considerations, and audit-related process improvements.

Department Operations & Risk Awareness: Strengthened preparedness for sensitive and high-interest communications, including service reductions, budget challenges, political advertising, leadership transition topics, public questions, and media/social response needs.

Quarterly Emphasis: Major launch execution, customer education, strategic storytelling, brand visibility, employee engagement, operational coordination, and proactive preparation for Q3 public communications needs.

OFFICE OF EQUAL OPPORTUNITY

This report provides an overview of the initial quarter's activities, highlighting our ongoing commitment to addressing concerns, ensuring compliance, and fostering an inclusive workplace environment.

FTA Triennial Review Update

This process reflects our ongoing dedication to maintaining compliance with federal civil rights requirements and ensuring equitable service delivery across all community segments.
The FTA Triennial Review consisted of audits around multiple departments receiving FTA funding. For our area, this audit consisted of reviews in Title VI and ADA compliance. After review, this audit showed zero deficiencies in our areas.

EEO Update Report: Second Quarter Summary

During the second quarter, our Equal Employment Opportunity (EEO) office received and processed various inquiries and cases related to Title VI and Title VII. Specifically, the following activities were documented:

April • 1 ADA Accommodations • 1 Religious Accommodation	**May** • 1 ADA Accommodation • 2 Employee Complaints • 1 Customer Complaint • 1 Mediation
June • 3 ADA Accommodations • 1 Pregnancy Accommodation • 2 Employee Complaints	**Q2 Total** • 5 ADA Accommodations – 1 Pregnancy • 4 Employee Complaints • 1 Religious Accommodation • 1 Mediation

This report provides an overview of the initial quarter's activities, highlighting our ongoing commitment to addressing concerns, ensuring compliance, and fostering an inclusive workplace environment.

Civil Rights and Accommodation Training Update

During this reporting period, targeted training sessions on Civil Rights and Accommodation were successfully conducted for supervisors, managers, and directors. The training programs included the following modules:

Road Instructor Training: Focused on educating instructors on Civil Rights policies, legal compliance, and best practices for fostering an inclusive environment.

Civil Rights Training: Designed to equip supervisors with the knowledge and skills necessary to address Civil Rights policies, legal compliance, and best practices for fostering an inclusive environment, accommodate requests, and promote equitable treatment.

Harassment Training: Concentrated on understanding harassment laws, legal requirements, and effective communication strategies to support a respectful environment.
These training initiatives are part of our ongoing commitment to ensuring all operators understand the importance of avoiding, reporting, and understanding what harassment is.

ONERTA ORGANIZATIONAL CULTURE AND EMPLOYEE RESOURCES GROUPS UPDATE

April

Organizational Culture, ERGs, and Engagement

- On April 8, 2026, the Veterans ERG had its members' meeting.
- On April 8, 2026, Latinos Unidos had their members' meeting.
- On April 14, 2026. EWT had an EWT Leadership Planning Meeting.
- On April 28, 2026, EWT had an EWT Leadership Planning Meeting.
- On April 21, 2026, from 1:00 pm to 2:00 pm and 2:00 pm to 3:00 pm did training for the Reservationist team at Paratransit. **(7 participants)**
- On April 23, 2026, from 1:00 pm to 2:00 pm and 2:00 pm to 3:00 pm did training for the Reservationist team at Paratransit. **(8 participants)**

The next OneRTA Learning Series will be conducted in April and is titled: Cultural Norms and Cultural Humility.

Monday, April 13, 2026	11 am – 12 pm	**Hayden**
Tuesday, April 14, 2026	9 am – 10 am	**Rail/P&W/TP**
Tuesday, April 14, 2026	11 am—12 pm	**MOB**
Tuesday, April 14, 2026	1 pm—2 pm	**Paratransit**
Friday, April 17, 2026	11 am – 12 pm	**Triskett**
Friday, April 17, 2026	1 pm – 2 pm	**CBMF**

May

Organizational Culture, ERGs, and Engagement

On May 9, 2026, the Organizational Culture Department and the OEO Program Engagement Administrator coordinated a group of GCRTA employees to walk in the Diversity Center Community Festival and Walk. **There were 13 attendees.**

- On May 12, 2026, EWT had a Leadership Meeting
- May 13, 2026, Latinos Unidos had their ERG meeting.
- On May 18, 2026, EWT had Road Tours that went to CBMF and Paratransit.
- On May 19, 2026, presented the “How to Hug a Porcupine” to the Reservationist team at Paratransit from 1:00 pm to 2:00 pm and from 2:00 pm to 3:00 pm. **(7 participants)**
- Senior Day on May 20, 2026, where the OEO Program Engagement Administrator will volunteer their services to help Community Engagement with this event.
- On May 21, 2026, presented the “How to Hug a Porcupine” to the Reservationist team at Paratransit from 1:00 pm to 2:00 pm and from 2:00 pm to 3:00 pm. **(8 participants)**
- On May 27, 2026, EWT had an EWT Leadership meeting.
- On May 29, 2026, EWT had Road Tours that went to Hayden and Rail to recruit more members and to promote the series they are planning to have with Wendy.
- The Ruck was held on May 31, 2026, where the Veterans ERG planned to walk, and several GCRTA participants had signed up to walk with the different troops here at GCRTA.

The next OneRTA Learning Series will be conducted in May and is titled: AAPI Heritage Month

Monday, May 11, 2026	11 am – 12 pm	**Hayden**
Tuesday, May 12, 2026	9 am – 10 am	**Rail/P&W/TP**
Tuesday, May 12, 2026	11 am—12 pm	**MOB**
Tuesday, May 12, 2026	1 pm—2 pm	**Paratransit**
Friday, May 15, 2026	11 am – 12 pm	**Triskett**
Friday, May 15, 2026	1 pm – 2 pm	**CBMF**

June

Organizational Culture, ERGs, and Engagement

- June 6, 2026, Pride ERG marched in the Pride CLEV.
- June 10, 2026, Latinos Unidos had a members’ meeting to discuss events for the 2026 fiscal year.
- June 11, 2026, the Veterans had a members’ meeting to talk about Flag Day and other upcoming events
- June 9, 2026, EWT had a Leadership Meeting from 3:00 pm to 4:00 pm.
- June 15, 2026, EWT had a Leadership Meeting to go over the agenda for the EWT Members Meeting from 12:00 pm to 1:00 pm.
- June 16, 2026, the OEO Program Engagement Administrator appeared at the Paratransit Appeal Committee.
- June 17, 2026, EWT had their Members Meeting from 12:00 pm to 1:00 pm
- June 17, 2026, the OEO Program Engagement Administrator and OEO/ADA Program Administrator did a presentation on Harassment Training to Power and Way. A total of **43 employees** attended
- June 22, 2026, the OEO Program Engagement Administrator did a presentation on Harassment Training to Power and Way, where **30 employees** attended.
- June 23, 2026, EWT had a Leadership Planning meeting to go over what they are going to be doing for the rest of the fiscal year 2026.

- June 23, 2026, presented the "Phone Etiquette" to the Reservationist team at Paratransit from 1:00 pm to 2:00 pm and from 2:00 pm to 3:00 pm. **(7 participants)**
- June 25, 2026, presented the "Phone Etiquette" to the Reservationist team at Paratransit from 1:00 pm to 2:00 pm and from 2:00 pm to 3:00 pm. **(8 participants)**
- June 25, 2026, Pride ERG met with Marketing to go over the Pride ERG Webinar that they want to start piloting.
- June 29, 2026, the OEO Program Engagement Administrator is having an ERG Leaders Meeting to talk about any events that the ERGs are currently working on and to talk about the ERG Retreat.

The next OneRTA Learning Series will be conducted in June and is titled: The History of Juneteenth

Monday, June 8, 2026	11 am – 12 pm	**Hayden**
Tuesday, June 9, 2026	9 am – 10 am	**Rail/P&W/TP**
Tuesday, June 9, 2026	11 am - 12 pm	**MOB**
Tuesday, June 9, 2026	1 pm - 2 pm	**Paratransit**
Thursday, June 11, 2026	1 pm - 2 pm	**Paratransit**
Thursday, June 11, 2026	2 pm - 3 pm	**Paratransit**
Friday, June 12, 2026	11 am - 12 pm	**Paratransit**
Friday, June 12, 2026	1 pm - 2 pm	**CBMF**

PUBLIC INFORMATION MEDIA

In the News:

- Press releases: 10
- Media Public Records Requests: 10
- Riders' Alerts: 12

Radio Interviews/Mentions:

- WTAM 1100 AM – 58 mentions
- WCPN 90.3 FM (Ideastream) – 49 mentions

TV Interviews/Mentions:

- WOIO 19 News – 54 mentions
- WJW Fox 8 News – 47 mentions
- WKYC 3 News – 35 mentions
- WEWS News 5 – 39 mentions
- SPECTRUM News – 9 mentions

Publication mentions (Digital/Print):

- Cleveland.com/The Plain Dealer – 11 mentions
- NEOtrans – 9 mentions
- Mass Transit Magazine – 3 mentions
- Signal Cleveland – 6 mentions
- AXIOS Cleveland – 6 mentions
- Scene Magazine – 3 mentions
- Hoodline Cleveland – 3 mentions
- The Land – 1 mention
- CRAIN'S Cleveland Business – 2 mentions
- Cleveland Magazine – 2 mentions
- Progressive Railroading – 1 mention
- Construction Equipment Guide.com – 1 mention
- METRO Magazine – 1 mention
- Railway Age – 1 mention
- Railway Gazette International – 1 mention
- INDEXBOX (A.I. driven market intelligence and data analysis platform) – 1 mention

Small Business Enterprise (SBE) Participation

KEY PERFORMANCE MEASURES

SBE Participation

- On October 3, 2025, the U.S. Department of Transportation issued an interim final rule requiring immediate changes to the Disadvantaged Business Enterprise (DBE) program regulations. This rule mandates an immediate suspension of DBE goals from projects.
- Under the IFR, recipients are not required to report on the overall DBE triennial goals until the recipient has established a new overall annual DBE goal following completion of the re-evaluation process.
- The performance period of April 1, 2026 – June 30, 2026, represents the second quarter. Federal dollars awarded to Small Businesses during the second quarter totaled **$13,689,698.**
- The performance period of April 1, 2026 – June 30, 2026, represents the second quarter. Federal Dollars awarded on Small Purchase contracts during the second quarter and FFY to-date totaled **$561,377.**
- Total performance period of April 1, 2026 – June 30, 2026, on all Federal Dollars awarded was **$14,251,075.**

SBE PERFORMANCE BY QUARTER
(April 1, 2026 – June 30, 2026)
Small Business Participation Federal Dollars Awarded

	Total Small Business Contracts	Total Small Purchase Contract	Total on Federal Dollars
1st Qtr.	$21,407,396	$399,838	$21,807,234
2nd Qtr.	$13,689,698	$561,377	$14,251,075
3rd Qtr.			
4th Qtr.			
TOTAL	$35,097,094	$961,215	$36,058,309

Figure: 8

Office of Business Development Activities

Outlined below are selected efforts undertaken during the second quarter of 2026

Selected Contract Compliance Activities during the quarter include:

- Auditing files for closeout: 9
- Projects completed: 9
- Review Certified Payroll: 24
- Monitoring: 2 projects

Selected Outreach Efforts during the quarter include:

- Attended Congresswoman Shontel Brown – 4th Annual OH-11 Small Business Expo at Corporate College
- Attended Multi-Agency Expo: Small Business Finance 101 at Corporate College
- Attended City of Cleveland: 2026 OEO Summit & Community Impact Awards
- Attended 54th Annual James H. Walker/Turner School of Construction Management Graduation
- Attended Speaker St. Leo the Great Graduation Ceremony
- Attended Ohio Economic Development Association Core Training in Columbus
- Participated on Ohio Minority Supplier Development Council – AI Fundamentals: What Every Business Leader Needs to Know
- Participated on B2Gnow Vendor Management System Multi-Module Demonstrations Training
- Participated on National Coalition of 100 Black Women, Inc., Greater Cleveland
- As Chair of the DBE/SBE subcommittee for APTA, participated in monthly meetings

Quarterly Performance Report

Division/Department: Office of Equal Opportunity (OEO) **Date:** April 6, 2026
Report completed by: Office of Equal Opportunity and Employment & Recruitment **Phone #:** Ext. 3094

Affirmative Action

The Affirmative Action Goals for the employment of women and minorities in all categories for the years (2024-2027).

KEY PERFORMANCE MEASURES

	2026 Quarterly Performance Report																							
	Male								Female															
EEO Job Category	Hispanic or Latino Males Goal	Total Placements Hispanic or Latino Males Q1	Black Male Goal	Total Placements Black Male Q1	Asian Male Goal	Total Placements Asian Males Q1	Two or More Races Male Goal	Total Placements Two or More Races Males Q1	White Females Goal	Total Placements White Females Q1	American Indian or Alaska Native Female Goal	Total Placements American Indian or Alaska Native Q1	Black Females Goal	Total Placements Black Females Q1	Hispanic or Latino Females Goal	Total Placements Hispanic or Latino Females Q1	Asian Females Goal	Total Placements Asian Females Q4	Two or More Races Females Goal	Total Placements Two or More Races Females Goal Q1	Total Placements for 2025 Q4	Total Placements for 2026 Q1
Officials & Administrators	---		---		---		---		2		---		---		---		---		---		1	
Professionals	---		---		3		---		55		---		---		1		1		---			
Technicians	---		---		---		---		20		---		---		2		---		---			
Protective Service	---		8		---		---		2		---		---		---		---		---			
Admin Support	---		---		---		---		45		---		---		---		1		---			
Skilled Craft	12		---		2		3		18	1	---		8		1		2		---			1
Service Maintenance	25		---		9		8		229		1		--		24		10		1			
TOTAL	37		8		14		11		371		1		8		28		14		1		1	1

Quarterly Performance Report

EEO Job Category	Remaining to Reach Parity Males	Remaining to Reach Parity Females
Officials & Administrators	0	1 White Female
Professionals	3 Asian Males	34 White Females
Technicians	0	20 White Females, 2 Hispanic or Latino Females
Protective Service	0	1 White Females
Administrative Support	0	37 White Females
Skilled Craft	8 Hispanic or Latino Males, 1 Asian Males, 3 Two or More Races Males	17 White Females, 8 Black Females, 1 Hispanic or Latino Female, 2 Asian Females
Service Maintenance	9 Hispanic or Latino Males, 6 Asian Males	220 White Females, 1 American Indian/ Alaska Native Female,16 Hispanic or Latino Females, 10 Asian Females

*The Total Placements reported include new hires, rehires, and promotions in each designated category. Goals met are highlighted in green.

*The Employment Recruitment Department (ERD) and OEO collaborate to ensure the recruitment and selection/offer process is conducted with the Affirmative Action goals in mind. The following recruitment efforts were conducted to put forth a good faith effort to increase our applicant pool of candidates to meet our goals.

April – June 2026 | COMMUNITY CONNECTIONS

The Talent Acquisition department and OEO collaborate to ensure the recruitment and selection/offer process is conducted with fairness and equity for all candidates and the diverse communities we serve. The following are agencies we partner with regularly to share our needs and host hiring events.

April

- Garfield Heights Community Resource Fair
- Classroom to Internship – GCRTA host with Greater Cleveland Works
- Ohio Technical College Career Fair
- Ohio Means Jobs – Lorain County
- Remington College Cleveland Campus Job Fair
- Towards Employment Hiring Event
- Ohio Means Jobs Application Session – Cuyahoga County
- Cuyahoga County Public Library Parma Snow Road Branch Application Session

May

- Mechanics Hiring Event
- Part Time Bus Operator Hiring Event
- East Cleveland Library Application Session
- City of Solon Job Fair
- CMSD Job Fair
- The 4th Annual Career & Trade Fair
- Ohio Means Jobs Application Session – Cuyahoga County
- Step Forward Career Fair
- 2026 Armed Forces Day

May Cont.

- Cleveland Public Library Addison Branch Application Session
- South Euclid Library Application Session

June

- Part Time Bus Operator Hiring Event
- City Mission
- 20th Annual Fatherhood Conference

OUTCOMES

April to June 2026
2nd Qtr. Total Number of Hires = 62

Location Name	Count
40 - Main Office	4
32 - Transit Police	0
25 - Central Svc Bl	0
24 - Central Bus Mnt	0
22 Rail Operators	6
20 - Central Rail Mt F	0
09 Triskett Operator	2
09 - Triskett	1
05 Paratranait Operator	10
05 - Paratransit	0
04 Hayden Operators	39
04 - Hayden	0
Grand Total	62

National Origin	Count
Asian	
Black or African American	47
American Indian or Alaskan Native	1
Hispanic	
White	9
Two or More Race	3
Did Not Disclose	2
Grand Total	62

Job Category
58 = ATU
4 = Non-Bargaining
0 = FOP

Gender	Count
Women	33
Men	29
Grand Total	62

Lead Referral Sources
6 = Advertisement
2 = Agency
8 = Indeed
6 = Job Fairs
1 = OH. Dept. of Jobs & Family Services
12 = Other
2 = Referrals
24 = Did Not Disclose
1 = Fairfax Renaissance

Greater Cleveland Regional Transit Authority

Succession Planning and Employee Development

GCRTA continues to advance its People Strategy by enhancing the skills of its leaders, challenging all non-bargaining employees to complete 24 hours of professional development by yearend, and for all employees to foster a culture of learning and belonging.

RTA and Tri-C Community Training & Development Job Hub Partnership

The Community Training and Development Job Hub partnership model between Cuyahoga Community College and Greater Cleveland Regional Transit Authority aligns with Tri-C's current Access Center framework, which provides pathways out of poverty for underserved populations by connecting them to education, training, and jobs through community and business partnerships. Job Hub programming attracts new employees and upskills current employees for GCRTA career opportunities. Current Tri-C Access Centers include Esperanza, Olivet Housing and Community Development Corporation, and MetroHealth Medical Center.

- Contract negotiations are underway to schedule one session of Frontline Leader (Q3) Training, partnering with the Ohio Turnpike. We are also scheduling one session of Frontline Supervisor (Q4) training.

Internal Training & Development Events and Activities

- **Career Counseling** – Nine (9) employees scheduled for visits with Training & Talent Development Department at their districts to engage in career coaching, exploration of development opportunities, tuition reimbursement, training, and/or career pathways.

- **TRACTION Tactic - Non-Bargaining Professional Development** goal of 24 hours of professional development for all non-bargaining employees.

- **Auditor of State Fraud Awareness (AOS) Training** – To date, 1,600 employees successfully completed (AOS) training. The Training and Talent Development department continues to work toward achieving 100% completion of the AOS training by December 31, 2026.

External Leadership Development Programs

- ***LeadDiversity*** – Three (3) employees graduated from LeadDiversity run by The Diversity Center of Northeast Ohio focused on diversity, equity, inclusion, and belonging. It connects emerging professionals with civic and corporate leaders across an 11-county region.

- **Leadership Academy** – Two (2) recent graduates of Public Management Academy, hosted by Cleveland State University – Levin College of Public Affairs, enrolled in Leadership Academy to complete the public managers certification.

- **American Public Transportation Association (APTA) Emerging Leaders** – One (1) employee was selected for Emerging Leaders professional development experience hosted by American Public Transportation Association (APTA), which is a yearlong opportunity to engage with public transportation professionals through the kickoff workshop in Baltimore, mid-year sessions in Chicago, and small-group national mentorship.

Technical Skills Building, Leadership, and Professional Development

- **New Operator Training -** Sixteen (16) Rail, twenty-two (22) Bus, six (6) Paratransit Part-Time Operators are engaged in training. New operators are required to spend 10-12 weeks in training which includes hands-on defensive driving, safety, Americans with Disabilities Act (ADA) compliance and skills development.

- **Biennial Operator Training** – Each Bus, Rail, and Paratransit district is required to complete biennial training (Bus Operators-13). This periodic training reinforces essential skills, safety procedures, and regulatory compliance for transit bus and rail operators. Topics include defensive driving, customer service, emergency response, ADA compliance, and updated transit policies.

- **Road Instructor Certification** – Six (6) bus operators were certified in the program, which identifies and upskills excellent operators, and prepares them to be road instructors to assist newer operators in succeeding during training.
- **Healthline Smith System Training**– Fifteen (15) new bus operators attended a week of Healthline Training, which was established to help decrease accidents and increase awareness on our highest accident and ridership route.
- **Mechanic Training Program** – Two (2) newly hired mechanics are engaged in 6-months of hands-on training, mentorship, and theoretical lessons to equip them with essential skills.
- **Hostler and Mechanic Refresher** – Six (6) incumbent hostlers received additional training on the Healthline Route. This includes how to maneuver the coach through the garages at CBM, Triskett and Hayden. The program was established to help decrease accidents and increase awareness within each garage.
- **Hostler Forklift Recertification** – Four (4) hostlers were recertified on Forklift procedures. The recertification process includes a review of safety regulations, a refresher course on forklift operation, and a practical evaluation to assess the operator's performance.
- **TechCred** (state funded workforce grant) is not accepting applications for 2026. We will continue checking the website regularly for updates on future application rounds. In total, GCRTA was approved for over $120,000 state grant dollars through TechCred in 2025.
- **Technology Advancement** – A new Learning Management and Employee Performance Management System was approved by the board of trustees in June 2026. This system is targeted to start implementation beginning in July 2026.
- **Account-Based Ticketing/Fare Capping Training -** 1,000 employees attended this one (1) hour in-person training. Instructors began training in April and beat the training deadline by 7 days.

- **Contractor Right of Way Worker Protection** – Three-hundred and twenty-one (321) contractor employees received training from GCRTA's Power & Way instructor.

- **New Rail Car Training** – Video capture and editing training was delivered to our Rail Equipment and Rail Operator Instructors.

- **Railway Education Bureau** – Forty (40) track employees are attending sessions covering Basic Principles of Track Maintenance.

Promotions & Employee Development

We continue to track progress for advancing our employee development efforts by measuring our percentage of promotions in relation to new hires (See Figure 1). This metric shows GCRTA's continued efforts and commitment to developing employees for promotion opportunities within all work segments, and particularly for key leadership positions.

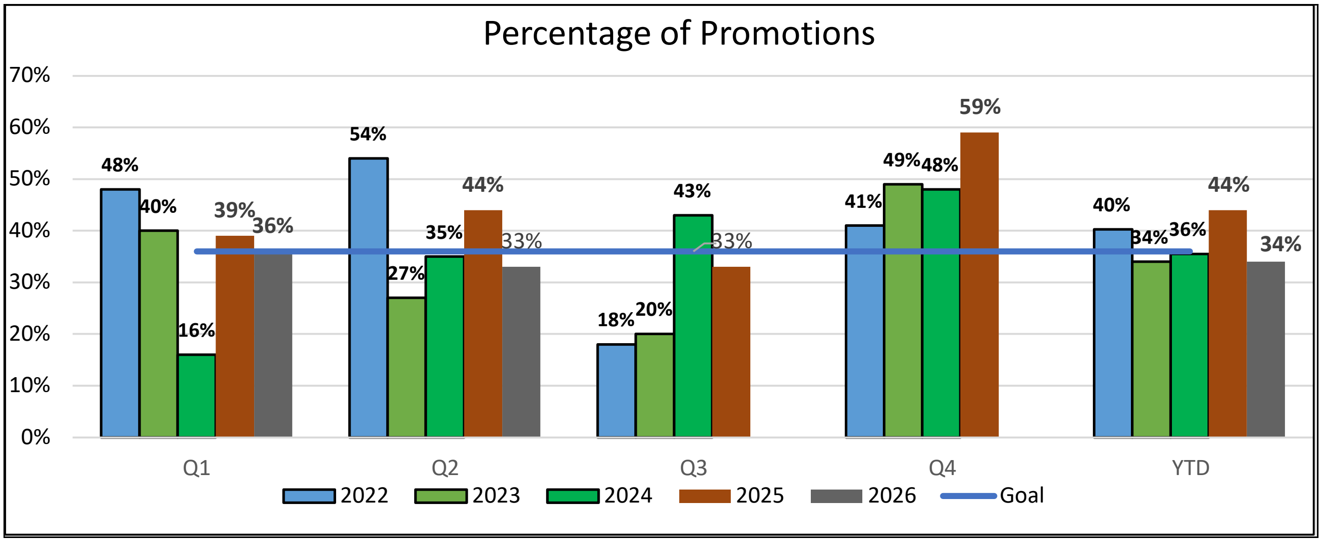


Figure 9: Percentage of Promotions

Technical, Supervisory, Managerial Succession

- Ibrahim Masoud promoted from Financial Accountant I to Financial Accountant II, Finance Division
- Keith Flagg promoted from Equipment Repair Leader to Assistant Supervisor – Equipment, Operations Division
- Kenneth Green promoted from Talent Acquisition Coordinator to Executive Assistant, Administration & External Affairs Division
- Michael Gomez promoted from Maintenance Technician to Facilities Maintenance Crew Leader – Operations Division

Engineering/Construction Program

This section provides information on the status of the Authority's engineering and construction activities. Projects are reported on by major program categories as follows:

- Bridges
- Track & Signal
- Passenger Facilities
- System Expansions
- Maintenance Facilities
- Planning

Other categories may be added on occasion depending upon activity in the Authority's capital program.

PROJECT	DESCRIPTION	STATUS
Bridges		
Tower City East Portal Rehabilitation (52N)	Design of repairs to Tower City East Portal including track, power and signal. Designer: E.L. Robinson Cost: $989,942	Contract awarded by Board on February 19, 2019. Notice to Proceed issued on April 4, 2019. Track 8 duck-under to remain. Plans complete. Project issued for bids March 28, 2022. No bids were received. Estimate updated. Procurement readvertised for 60 days, due December 11, 2023. One bid received. January 2024 Board awards NTP February 20, 2024. Kick-off meeting March 7, 2024. Field work began June 24, 2024. Consultant support limited.
Tower City East Portal Rehabilitation (52N)	Construction Contractor: Great Lakes Construction Company Cost: $18,682,790	Board awarded January 23, 2024. Notice to Proceed issued February 20, 2024. Project kick-off on March 7, 2024. Field work began June 24, 2024. Demolition and patching work continuing. Repair work Phase 3B began December 15, 2025 and is continuing. Track and Signal work nearing completion. Track 7 replaced on an emergency basis.
Red Line Flyover West of stokes (62C)	Design Estimate: $540,000	Project to repair or remove bridge over abandoned industrial track. Preliminary design underway. Drainage investigation and soil borings completed as part of preliminary design. Preliminary design received December 15, 2023. Summary of design alternatives prepared. Preferred alternative selected 2B. Ongoing scope discussion. Project RFP to be issued as funding permits.

Track, Signal & Power

Trunk Line Signal Replacement – Construction (12D)	Construction Contractor: Bison Rail Services Construction Cost: $5,689,010	Project submitted September 30, 2022 for fourth Procurement effort. Bungalow foundations submitted as separate Project. 12D(a). Bids opened November 30, 2022 for 12D(a) and December 15, 2022 for 12D. Both 12D Bison Rail Services and 12D(a) Northeast Ohio Trenching contracts awarded at January 31, 2023 Board meeting. NTP 12D(a) issued March 2, 2023. NTP 12D issued April 3, 2023. Major change order ($1,133,578) to vane-relay based track circuits approved. Fiber optic communication between bungalows is necessary. Fiber is being installed separately under 59D. Installation of signal system re-scheduled for Summer 2026. Change order executed for emergency repair of hi-voltage 34.5kv power line and pole supply Buckeye-Woodhill Substation. Pole line repairs completed during August 2025 shutdown.
(12D(a))	Northeast Ohio Trenching Construction Cost: $721,540	Bison has not provided required professional engineer and signed and sealed 100% design documents and has not been able to participate in the ’26 Summer Shutdown without proper staffing and completed designs. Four foundations constructed during Summer 2025 shutdown. Three remaining bungalow foundations installed at street level along Shaker Boulevard during ’26 Summer Shutdown.

Red Line 515 Turnout Return to Service (12F)	Designer: Mott MacDonald Design Cost: $266,060 Construction Contractor: Hatzel & Buehler Construction Cost: $2,979,153	Return to service turnout 515 at west end of Brookpark Yard. Includes signal, track and CTDS work. Project will include work to add CAB loop to yard siding to support new railcar testing. Project awarded February 16, 2021 Board. 90% design received review completed in November 2021. First bidding no responsive bids received. Readvertised April 17, 2023. Bids opened on May 17, 2023. Awarded at the July 25, 2023 Board Meeting to Hatzel & Buehler. Notice to Proceed issued August 14, 2023. Backup 480V power supply completed to new relay case installation. Track completed Summer 2025. Program cutover complete. Project schedule anticipates completion during planed Red Line shutdown July 13-July 17.
Consolidated Train Dispatch System (CTDS) Upgrade (12H)	Furnish and Install: B&C Transit Cost: $4,255,977	Replacement, testing and commissioning of new front end and back-office equipment including programming. RFP issued and pre-proposal held March 16, 2022. Proposals received on May 5, 2022. Selected proposal awarded at September 20, 2022 Board. Contract completed and NTP issued March 6, 2023. Preliminary project schedule received. Conceptual design received on September 1, 2023. Comments returned to B&C for action. Final design received February 2024. Design evaluation complete April 2024. Design comments addressed and Final Approval issued. System assembly in progress. Factory Acceptance Test successfully completed in California. February 24-28, 2025. Servers installed at GCRTA. Work on network connectivity at Puritas and W.117th complete. Site Integration Test completed 1st Quarter 2026. Cutover to begin in Summer 2026. Change Order #7 completed to add Trunk Line to project. Change Order #8 completed to add 515 Switch. Cut-over to new CTDS planned for August 2026.

CRMF-Track 3 (52Y(a)) (52Y(b))	Track 3 and four Transfer Table Crossings Repair Designer: Parsons Design Cost: $79,577 52Y(a) Construction Contractor: Delta Railroad Services Construction Cost: $1,093,055.	Task Order to On-Call for Transfer Table modifications June 5, 2024. Modifications will allow continuous operation of table to and from Track 3 without halting. Design at 100%. Proof on concept rail head welding Project 52Y(b) had to be abandoned as rail sealant wouldn't tolerate weld temperature. 52Y(a) Project awarded on January 20, 2026 and Notice to Proceed issued on February 2, 2026. Material ordered and installation planned for Winter 2027 because of long-lead delivery for rail.
W. 117th Substation Rehabilitation (60C)	Contractor: Lake Erie Electric Construction Cost: $2,365,963	Replacement of transformer/rectifier and switchgear. Existing building to be reused. Board awarded contract March 23, 2021. Notice to Proceed issued May 14, 2021 and kick-off meeting held. Submittals completed and equipment manufactured. Delivery and construction began on October 24, 2022. Installation of new equipment complete. PC breaker panel and House AC Service panels added. Final feeder installed. Missing relays installed. Station energized; testing and training completed. Closeout underway. Contractor awaits arc-flash labels. Project will remain open until labels are installed. Working with Power & Way to resolve several issues. Follow-on project being developed to address.
E. 120th Substation Replacement (60E)	Construction Contractor: Fowler Electric Construction Cost: $7,144,378	Replacement of existing under-bridge substation in its entirety by installation of modular unit similar to Puritas (60A). Design in-house supplemented by On-Call for specific tasks such as foundation design. City Planning approved the project. Environmental re-approval required for project that now include driveway parcel purchase in lieu of easement. Phase II report completed. Additional information requested by FTA provided. FTA Environmental approval granted. Contract awarded on January 21, 2025 Board. NTP issued March 17, 2025. Submittals received, equipment ordered. Property transfer and easement(s) completed. Construction of site work began November 2025. Working on driveway and foundation. Site work continues in 2026. Will work with Power & Way to resolve concerns.

Passenger Facilities

Rail Stations

Warrensville- Van Aken Station (24W)	Reconstruction of Warrensville- Van Aken Station In-House design Contractor: Mike Coates Construction Cost: $6,802,676	In-house design for new station includes platforms, track replacement/realignment, power modifications in connection with Project 60B and new comfort station/waiting area service building. Project also coordinates with Shaker Public Realm Improvements. ODOT TRAC funding will help complete track, power, and signal replacement under Project 24W(a). Scope reviewed and cost estimated including 10% bid and 10% construction contingencies. Set IFB in circulation. Project failed to bid within 110% of estimate. Project rebid and contract awarded at the March 19, 2025 Board. Construction Notice to Proceed issued April 12, 2025. Demolition completed. Foundation work underway. The Illuminating Company removed overhead wire. Busway retaining wall complete. Project overall 36% complete; foundations 60% complete; comfort station CMU 95% complete.
Warrensville-Van Aken Track, Signal, Catenary and Power Infrastructure (24W(a))	Reconstruction of Warrensville-Van Aken Rail Infrastructure Contractor: Railworks Track Services, LLC Construction Cost: $11,185,852	Track, Catenary and Signal design completed. Catenary shop drawings to be provided by contractor. Project bids were received December 6, 2024. No acceptable bids received. Second bid was in May 2025. No acceptable bids received. Third bid advertised on July 21, 2025 and contract awarded at September 23, 2025 Board meeting. Notice to Proceed issued November 10, 2025. Reviewing submittals.

E.79th Light Rail Station (24X)	Reconstruction of E.79th Light Rail Station Designer: Bowen+ Design Cost: $1,001,737	Consultant is incorporating GCRTA's 60% comments and progressing the package to 90%. NEPA documents have been approved by FTA. Public Art proposals have been received and are under review. Project design is 100% complete. Bids received on February 20, 2025. Award scheduled for April Board. Kick-off May 27, 2025. Station closed on June 30, 2025. Platform and other sitework canopies complete. Reviewing project submittals and RFI's.
E. 79th Light Rail Station (24X)	Contractor: RL Hill + Platform Joint Venture Construction Cost: $10,774,029	Contract awarded at April 15, 2025 Board meeting. Notice to Proceed issued May 27, 2025. Construction started on June 9, 2025. Groundbreaking ceremony held on July 11, 2025. Demolition foundation, platform and street level bridge support work underway. Electrical account number assigned. Soldier piles completely installed. Comfort station foundations and structural steel installed. Underground duct bank complete. Micropiles complete. Platforms placed. Canopies underway. Project has made excellent use of shutdown to make up lost time.

Planning

Update of Strategic Plan (20.43)	Update of GCRTA Strategic Plan Contractor: AECOM Cost: $465,000	Project to update GCRTA Strategic Plan revising it through 2030. It will incorporate GCRTA The Board of Trustees approved the Contract to AECOM on January 20, 2026. The project is approximately 50% completed. The Consultant attended the Board of Trustees Retreat on February 27, 2026, held a meeting with Executive Management on May 6, 2026, presented to the Board of Trustee on June 2 and is planning the stakeholder meeting on July 27, 2026. The project is achieving its aggressive completion schedule.

Lorain Avenue TOD Plan (70-B)	TOD Plan for Lorain Avenue Contractor: TBA Budget: $700,000	GCRTA was awarded funds through the FTA TOD Pilot Planning Program to evaluate the development of a Transportation Improvement Project along the 15.7 mile Lorain Avenue Corridor from the Detroit= Superior Bridge to the Cuyahoga County line encompassing the City of Cleveland, Fairview Park, and North Olmsted. GCRTA has already begun to engage the communities and the County Planning Commission on this important project. The RFP package was advertised and proposals reviewed. The evaluation process is underway. The Contract award will be ready for Board Approval at the August 18, 2026.
Shaker Shelter Replacement Program (18.82 a-c)	Replacement of shelters Along the Blue and Green Lines Contractors: Tolar $945,805 (a) Northeast Ohio Trenching $293,000(b) Connect Point $477,665 (c)	CMAQ funded this project to replace and enhance light rail stations on Shaker Lines. A Section 106 Consultant was hired first and has completed the approval by FTA and OHPO. The public planning and design process has concluded resulting in a shelter design and amenity package that met the approval of GCRTA customers, Shaker Heights Planning Department, and residents. It also included architectural support from a shelter manufacturer and resident GCRTA architect. Three contracts were awarded in January 2025 to Tolar Manufacturing for shelters, Connect Point for real time signage, and Northeast Ohio Trenching for concrete and sitework. Notice to Proceed has been issued for (a) on March 3, 2025, (b) on March 17, 2025 and (c) on May 4, 2025. 18.82(b) is substantially completed. The shelter and sign delivery has been delayed accommodating a change in the grounding plan. A new production schedule is being prepared. New schedule indicates October 2026 delivery followed by installation.

Broadway Corridor TOD Plan (71)	TOD plan for Broadway Contractor: City Architecture Cost: $484,426.59	TOD Plan Funded by FTA TOD Planning Funds to evaluate transportation improvements on Broadway Avenue from the E. 34th Rapid Transit Station to E. 93rd Street. This plan includes transportation, TOD, Affordable Housing, pedestrian/bike connections in the corridor. It is being coordinated with the Slavic Village Development Corporation. The plan will take 12 months to complete. The contract to be awarded by the Board of Trustees on November 19, 2024. The kickoff meeting with City Architecture was held on January 22, 2025. The first Steering Committee was held on March 3. Initial Focus Group meetings and additional engagement completed. Stakeholder and other engagement meetings continue. Second community meeting scheduled in November 2025. The project was presented to the Executive Management Committee in October. The project is completed and working its way through the City of Cleveland adoption process. The plan was adopted by the City of Cleveland on June 5, 2026. 2026. The project is now completed. **FINAL REPORT**.
Maintenance Facilities		
Brookpark Maintenance Facility Modifications (15583 Brookpark (19.60)	Contractor: SONA Construction Construction cost: $1,589,571	Project to convert former industrial building at 15583 Brookpark Road into Facilities Maintenance (FM) base. Included are offices for Transit Police. Building will allow Brookpark Rail Shop to be freed up for new railcar commissioning. Project complete. Move-in underway. Substantial completion issued and Certificate of Occupancy obtained. **FINAL REPORT**.
(20.75) 15583 Brookpark Industrial Hygiene Abatement	Estimated Cost: $1,000,000	However, discovery of asbestos and other environmental hazards will require further abatement to resolve. Project in Procurement.

Bus Rapid Transit

MetroHealth Line BRT (70)	Consultant: Michael Baker International Contract Amount: $2,505,320	Project will complete NEPA, Section 106 and construction documents for four-mile BRT from Detroit/Superior Bridge to Broadview/State/Pearl intersections. Continuation of W25th TOD plan. Project included in list of projects eligible as FTA Small Starts. Readvertised September 6, 2022, and proposals received October 6, 2022. Procurement canceled. Third version of RFP advertised on June 26, 2023, with proposals due July 27, 2023. Station and associated signage design to be done in-house. Proposals received. Board awarded on January 23, 2024. Notice to Proceed issued on February 14, 2024. Kick-off meeting for project office and stakeholders held. Bi-weekly progress meetings being held. APE information turned into FTA May 7, 2024. First Community Engagement Meeting held June 27, 2024. Second community engagement meeting held November 20, 2024. Comments from Public Engagement are being reviewed to inform design as it proceeds from 30% to 60%. Comments being evaluated from all stakeholders as the design proceeding to 60%. 60% plans and estimate received April 18, 2025. Comments received with dispositions completed in August 2025. Considerable discussion about Ohio City design. On-street parking removal versus bus/bicycle-only lanes. FTA is reviewing the final NEPA documents. Small Starts grant was submitted to FTA on August 22, 2025, with additional materials submitted on September 17, 2025. FTA will be rating the project in 2026. NEPA documents approved by FTA on November 17, 2025. 90% submittal plans, specifications and estimate received November 24, 2025. Ohio City design contested by some business. City supports 90% design. Comments being collected on 90% design. Focus group meetings being held regarding Ohio City. PMP turned into FTA for review and comment. Risk register developed and risk workshop held on May 13, 2026. Risk workshop held, awaiting rating. 100% design submitted June 17, 2026.

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