General Manager, CEO Report

India L. Birdsong Terry
October 20, 2026

Greater Cleveland Regional Transit Authority

Connecting the Community

Ohio Auditor of State Award

October 2026

- Ohio Auditor of State Award with Distinction for the year ended 2025
    - Presented for excellence in financial reporting related to our Annual Comprehensive Financial Report and compliance with applicable laws


THE STATE OF OHIO

KEITH FABER
OHIO AUDITOR OF STATE

OHIO AUDITOR OF STATE
AWARD WITH DISTINCTION

Presented to

Greater Cleveland Regional Transit Authority

John Togher, Director of Accounting

This award is presented for excellence in financial reporting related to your Annual Comprehensive Financial Report and compliance with applicable laws for the fiscal year ended in 2025.

Your exemplary reporting serves as the standard for clean, accountable government, representing the highest level of service to Ohioans.

Keith Faber, Auditor of State

Greater Cleveland Regional Transit Authority
2026 Employer of the Year Award

September 22, 2026 |Huntington Bank Field, Cleveland, OH

Celebrating workforce collaboration and job readiness efforts servicing diverse populations:

- Women in crisis
- People with disabilities
- People with limited work experience/education
- Unemployed or underemployed
- Veterans
- Reentry
- Goodwill serves over 22,000 residents annually across 10-counties



Goodwill
Industries of Greater Cleveland & East Central Ohio, Inc.

Greater Cleveland Regional Transit Authority

Connecting the Community

GCRTA Awarded $620K For Public Workforce Transportation Projects

September 25, 2026 | Governor's Office, Columbus, OH



This is the third year for GCRTA to be awarded funds from the Ohio Workforce Mobility Partnership Program. The grants will be used towards the following projects

- **Light Rail Wayfinding & Signage ($224,000):** Installing high-visibility, digital transit signage to deliver accurate real-time schedule information, track-level wayfinding, and service alerts to workers and daily transit riders

- **Raised Modular Bus Platforms ($396,000):** Allows buses to stay in the travel lane instead of pulling to the curb between parked cars or through a bike lane. Eliminating the need to wait for the opportunity to merge back into the travel lane. Thus, reducing travel time and improving traffic safety

Greater Cleveland Regional Transit Authority

Connecting the Community

American Public Transportation Foundation (APTF) and American Public Transportation Association (APTA)

October 4, 2026 | Chicago, Illinois

- APTA 2026 TRANSform & EXPO
  - Event designed to advance the public transportation industry and provide a platform for the exchange of ideas and information on Innovation & Tech, Infrastructure, and Public Transportation
- APTF Board of Directors Meeting & Workforce Development Committee
  - India L. Birdsong Terry currently serves as APTF Chair

Greater Cleveland Regional Transit Authority

Connecting the Community

Customer Experience Day

October 6, 2026

Locations included:
Cedar-University, Tower City, West Park,
West 25, Louis Stokes-Windermere Rapid Stations, and
Downtown Cleveland Public Square

- 48 volunteers reached out to our customers to say thank you for riding our service
- Internal employees submitted Gemba forms showing that they rode that day



Greater Cleveland Regional Transit Authority

Connecting the Community

Cuyahoga Transit-Oriented Development (TOD) Launch

October 8, 2026

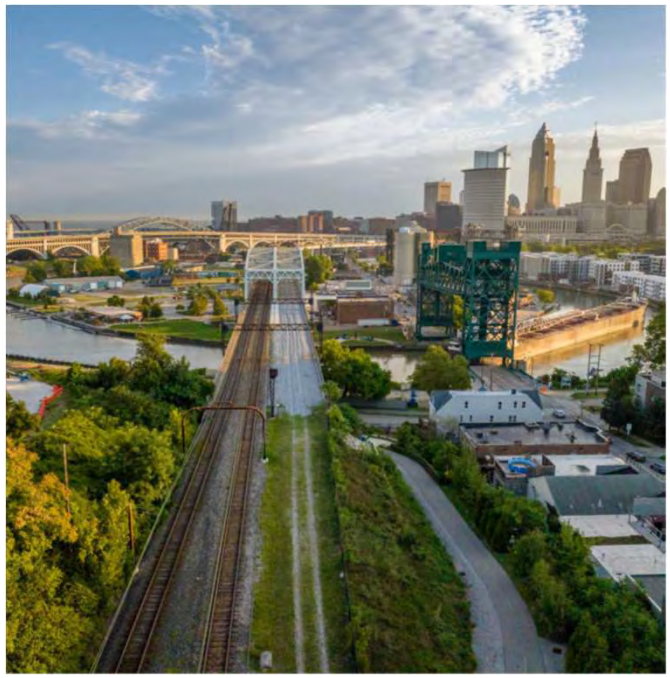
- Collaborative effort to advance TOD in Cuyahoga County communities
- Consists of five regional organizations – Cuyahoga County Planning Commission, Greater Cleveland RTA, City of Cleveland, Cleveland Port Authority, and Cuyahoga County
- Cuyahoga TOD empowers people, communities, and partners to grow vibrant, connected neighborhoods along key transit corridors in Cuyahoga County
- New Partnership, Brand, and Website

CUYAHOGA TOD
We're Growing Places

Greater Cleveland Regional Transit Authority

Connecting the Community

Columbus Road Transit-Oriented Development (TOD) and Request for Qualifications (RFQ)



October 19, 2026 | Cleveland, OH

- The Columbus Rd. development site represents a significant TOD opportunity located between Ohio City, Tremont, Downtown Cleveland, the West Side Market, and Irishtown Bend
- 1.36-acre site between Abbey Avenue and West 25th Street
- First collaborative project for the CUYAHOGA TOD team
- www.CuyahogaTOD.org

Greater Cleveland Regional Transit Authority

Connecting the Community

Transit Police Promotional Ceremony



October 13, 2026 | Main Office

Promoted to Sergeant:

Alex McKinley

Jeremy Hlavaty

Travis Simoncic

Appointed to Patrol Officer:

Daniel Herschberger

Greater Cleveland Regional Transit Authority

Connecting the Community

Northeast Ohio Area Coordinating Agency (NOACA) 2026 Annual Meeting

October 16, 2026 | Cleveland OH

NOACA
Northeast Ohio Areawide Coordinating Agency

- Opening remarks by U.S. Congresswoman Shontel Brown
- Awards presentation for NOACA's annual:
  - Walter F. Ehrnfelt, Jr. Award for Outstanding Regional Contribution – Awarded to GCRTA Deputy General Manager Operations, Dr. Floun'say Caver
  - Frank G. Jackson Leadership Award
- Waterfront Development Panel Discussion

Greater Cleveland Regional Transit Authority

Connecting the Community

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Greater Cleveland Regional Transit Authority

Connecting the Community

Baltimore Delegation Toured GCRTA's HealthLine

October 16, 2026 | Cleveland

- Delegation of over 40 elected officials and influential stakeholders from the Baltimore region visited Cleveland to tour our nationally recognized HealthLine Bus Rapid Transit (BRT)
- Delegates experienced the HealthLine corridor firsthand, met representatives from organizations that supported the corridor's transformation, and observed how transportation investments have shaped the surrounding communities over time.
- Cuyahoga County Executive Chris Ronayne, Calley Mersmann, Cleveland, Director of City Planning, Greater Cleveland Partnership, Cleveland Foundation, University Circle, Inc., and GCRTA presented to the delegation



MDOT MARYLAND DEPARTMENT OF TRANSPORTATION
MARYLAND TRANSIT ADMINISTRATION

Connecting the Community

GCRTA Achieves Toastmasters International Select Distinguished Club Designation

- The Toastmasters International Board of Directors congratulated GCRTA's Power & Way Team for achieving the Select Distinguished Club Designation for the 2025-2026 program year
- Distinguished clubs foster a supportive and positive learning environment that guides members to success
- GCRTA's Power & Way Toastmasters club members worked together to meet and exceed the objectives of the Distinguished Club Program