



# Greater Cleveland Regional Transit Authority Application for ADA Paratransit Service

## What is Paratransit Service?

The Americans with Disabilities Act of 1990 ensures that nondiscriminatory accessible transportation service is available for persons with disabilities. The law contains provisions for the acquisition of accessible vehicles by public and private entities, requirements for ADA complementary paratransit service by public entities operating a fixed-route transit system, and nondiscriminatory accessible transportation service.

Federal regulations define the ADA paratransit service area as being within 3/4 mile of a local fixed route when that route is in operation. If you have a disability that prevents you from using the regular fixed-route service, you may be eligible for Paratransit.

Greater Cleveland Regional Transit Authority (“GCRTA”) Paratransit is a “shared-ride”, origin-to-destination service available for those who, due to a functional disability or condition, are unable to use the fixed-route system. Eligibility may be unconditional, temporary, or under certain conditions.

## To Apply:

1. You or your designee must fill out **PART I COMPLETELY**. Your Licensed Medical Health Professional must complete **PART II**. Please complete this application as thoroughly as possible and to the best of your ability. If there are questions that you cannot answer, or if you need assistance to complete this form, please call **ADA Registration Office at (216) 566-5124**. To be considered complete, every question on the application must be answered. If not, it will be returned to you for completion.
2. **Mail** your original application to:  
GCRTA-ADA Eligibility  
1240 West 6th Street  
Cleveland, Ohio 44113-1331  
**Fax:** 216-350-5284  
**Email:** [customerservice@gcrt.org](mailto:customerservice@gcrt.org)
3. Once your completed application has been received, you may be scheduled for an “Eligibility & Assessment” interview. GCRTA will contact you to schedule the appointment.
4. After the completion of the “Eligibility Interview & Assessment” process, you will be notified of your ADA eligibility status within 21 calendar days; if determined eligible, you will be provided with instructions on obtaining your ADA Paratransit ID Card.



## SECTION II: Current Travel Information

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1. Do you currently use the fixed regular bus/rail service?  Yes  No

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2. Can you get to and from the bus/rail stop nearest to your home by yourself?

Yes  No If no, explain why not?

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3. Are there sidewalks in your neighborhood?  Yes  No

4. Are there sidewalks at the closest bus stop?  Yes  No

5. How many blocks are from your residence to the nearest bus stop?

Less than 2 blocks  2 to 4 blocks  Not sure

5 to 7 blocks  More than 7 blocks

## SECTION III: Disability and Health Condition Information

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1. Why are you applying for Paratransit Services?

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2. What disability have you been diagnosed with?

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3. Does your disability prevent you from using the regular bus or rail service?

Yes, explain below  No

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4. Is your disability considered permanent?  Yes  No

If no, how long do you expect to have this disability?

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5. Do you require a personal care attendant?  Yes  No

6. Do you currently use any mobility aids or specialized equipment?  Yes  No

If yes, please select all that apply:

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Manual Wheelchair | <input type="checkbox"/> Oversize Wheelchair           | <input type="checkbox"/> Power Wheelchair |
| <input type="checkbox"/> Scooter           | <input type="checkbox"/> Service Animal                | <input type="checkbox"/> Cane             |
| <input type="checkbox"/> Crutches          | <input type="checkbox"/> Portable Oxygen               | <input type="checkbox"/> Walker           |
| <input type="checkbox"/> White Cane        | <input type="checkbox"/> Communication Board           | <input type="checkbox"/> Prosthesis       |
| <input type="checkbox"/> Brace(s)          | <input type="checkbox"/> Other (please specify): _____ |   |

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## SECTION IV: Applicant Certification

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By signing this application, I certify that I have been truthful in answering this form and that the information that I have provided is correct to the best of my knowledge. Legal Guardians must provide documentation.

\_\_\_\_\_  
Applicant Signature or Legal Guardian

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Date

OR, if applicant is unable to sign:

\_\_\_\_\_  
Authorized Representative Printed Name

\_\_\_\_\_  
Relationship to Applicant

\_\_\_\_\_  
Authorized Representative Signature

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Date

***(Attach proof of guardianship if applicable)***

# PART II: MEDICAL VERIFICATION

To be completed by your licensed Physician or Psychiatrist

## SECTION I: Patient Information

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Patient Name \_\_\_\_\_ DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

## SECTION II: Professional Information

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First Name \_\_\_\_\_ Last Name \_\_\_\_\_ Title (MD, NP, PA) \_\_\_\_\_

License/certification number: \_\_\_\_\_

Hospital/Agency Affiliation: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Office phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Medical diagnosis of disability or impairment (Do not use codes):

\_\_\_\_\_  
\_\_\_\_\_

How this disability or impairment does limits one or more major life activities affecting their ability to use fixed-route bus/rail service:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Is disability/condition permanent? • Yes • No, anticipated return date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Does/Can the applicant:**

- Give addresses and phone numbers?  Yes  No
- Recognize a destination or landmark?  Yes  No
- Walk 200 feet without assistance  Yes  No
- Walk more than one (1) city block  Yes  No If Yes, how many \_\_\_\_\_
- Sign his/her name?  Yes  No
- Be left alone on a transit vehicle?  Yes  No
- Require a personal care assistant  Yes  No
- History of getting lost/wondering off  Yes  No If Yes, how often \_\_\_\_\_

Does the applicant require use of a mobility device(s)? Please explain:

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### **SECTION III: Certification**

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THIS CERTIFICATION HAS BEEN COMPLETED BY A LICENSED MEDICAL PROFESSIONAL:

I certify that the information contained in this application is true and correct to the best of my knowledge and ability. I hereby verify that the diagnosis of disability listed has been reviewed by me, is accurate and true, and represents the current physical and/or mental condition of the applicant named in this form.

Signature \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

For assistance completing this form, please call the  
GCRTA ADA Registration Office at (216) 566-5124.