

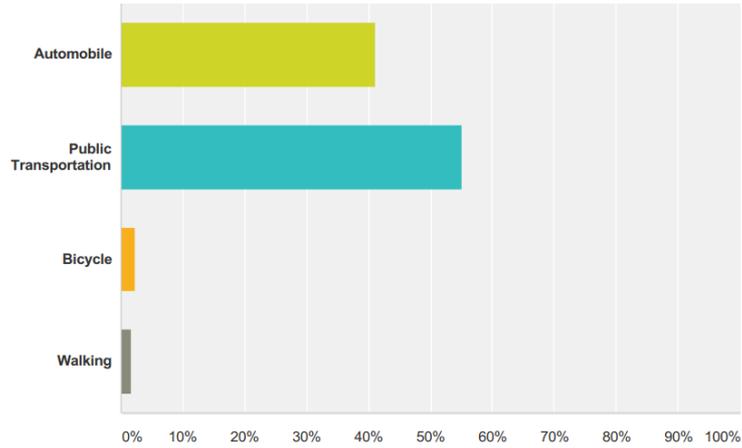
Appendix I: Public Survey Results

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q1 What is your main source of transportation?

Answered: 628 Skipped: 0



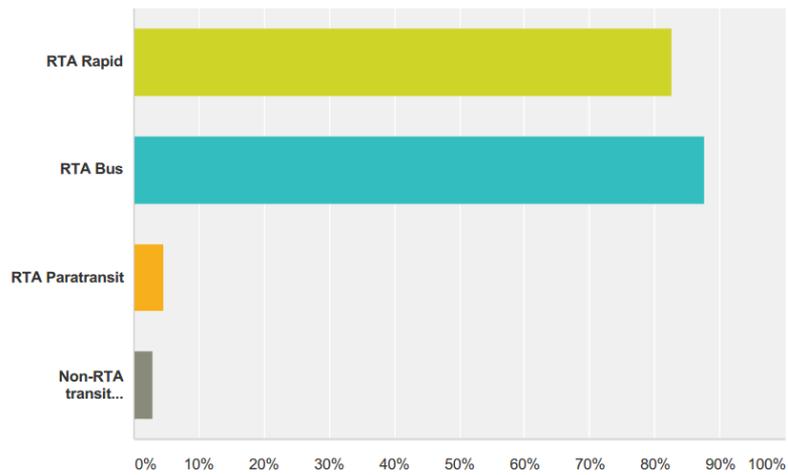
Answer Choices	Responses	Count
Automobile	41.08%	258
Public Transportation	55.10%	346
Bicycle	2.23%	14
Walking	1.59%	10
Total		628

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q2 Which services do you use? (Check all that apply.)

Answered: 342 Skipped: 286



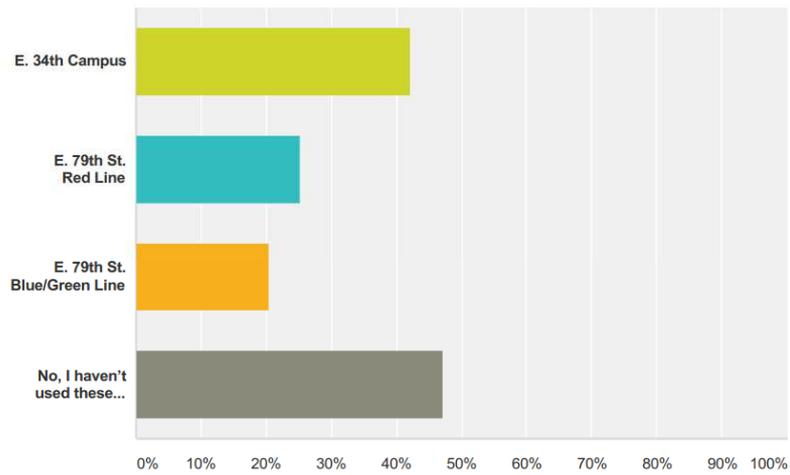
Answer Choices	Responses	Count
RTA Rapid	82.75%	283
RTA Bus	87.72%	300
RTA Paratransit	4.68%	16
Non-RTA transit services	2.92%	10
Total Respondents: 342		

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q3 Have you ever used one or more of these Rapid stations for your transportation needs? (Check all that apply.)

Answered: 618 Skipped: 10



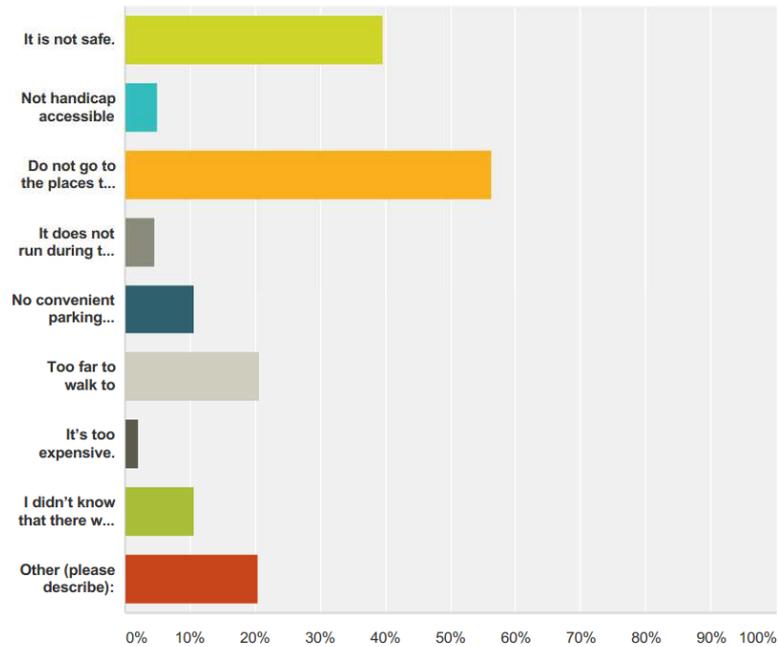
Answer Choices	Responses
E. 34th Campus	42.23% 261
E. 79th St. Red Line	25.24% 156
E. 79th St. Blue/Green Line	20.55% 127
No, I haven't used these stations.	47.09% 291
Total Respondents: 618	

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q4 What are the reasons you don't use these Rapid stations? (Check all that apply.)

Answered: 280 Skipped: 348



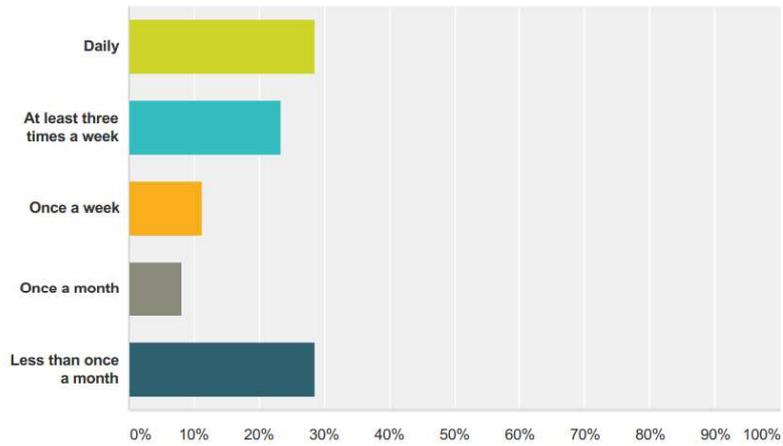
Answer Choices	Responses
It is not safe.	39.64% 111
Not handicap accessible	5.00% 14
Do not go to the places that I usually travel	56.43% 158
It does not run during the times that I would need to ride it.	4.64% 13
No convenient parking drop-off	10.71% 30
Too far to walk to	20.71% 58
It's too expensive.	2.14% 6
I didn't know that there was a station nearby.	10.71% 30
Other (please describe):	20.36% 57
Total Respondents: 280	

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q5 How frequently do you use these stations for your transportation needs?

Answered: 311 Skipped: 317



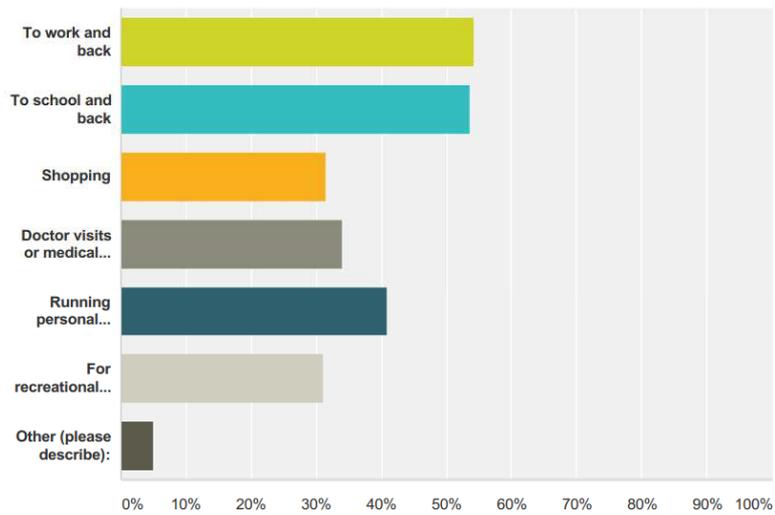
Answer Choices	Responses	
Daily	28.62%	89
At least three times a week	23.47%	73
Once a week	11.25%	35
Once a month	8.04%	25
Less than once a month	28.62%	89
Total		311

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q6 Where is your destination when using the Rapid? (Check all that apply.)

Answered: 315 Skipped: 313



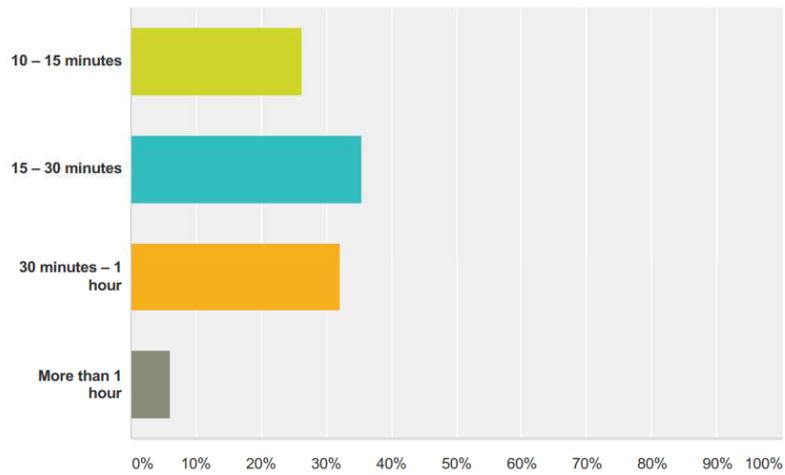
Answer Choices	Responses	Count
To work and back	54.29%	171
To school and back	53.65%	169
Shopping	31.43%	99
Doctor visits or medical treatment	33.97%	107
Running personal errands	40.95%	129
For recreational purposes	31.11%	98
Other (please describe):	5.08%	16
Total Respondents: 315		

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q7 How long does it typically take you to reach the destination to which you travel the most frequently from the station?

Answered: 312 Skipped: 316



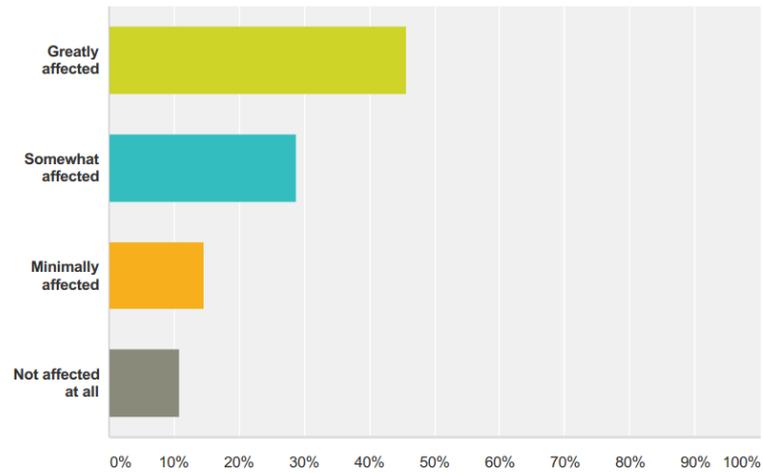
Answer Choices	Responses
10 - 15 minutes	26.28% 82
15 - 30 minutes	35.58% 111
30 minutes - 1 hour	32.05% 100
More than 1 hour	6.09% 19
Total	312

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q8 If the station were closed, to what degree would you be affected?

Answered: 315 Skipped: 313



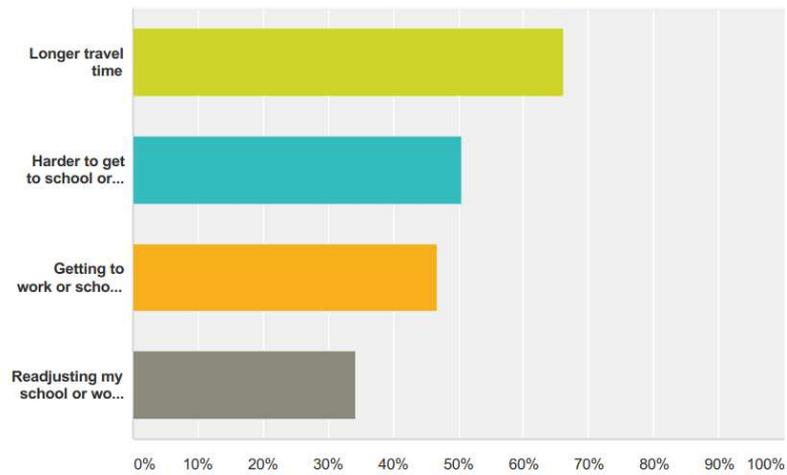
Answer Choices	Responses	
Greatly affected	45.71%	144
Somewhat affected	28.89%	91
Minimally affected	14.60%	46
Not affected at all	10.79%	34
Total		315

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q9 Please select how you would be affected.

Answered: 257 Skipped: 371



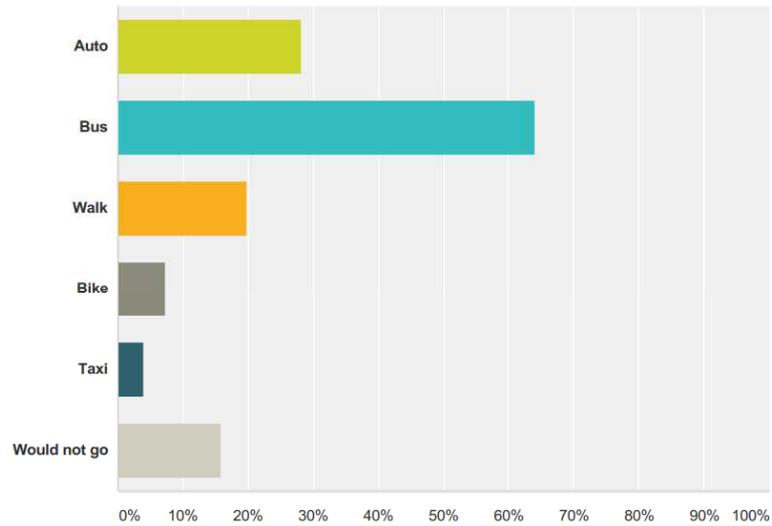
Answer Choices	Responses
Longer travel time	66.15% 170
Harder to get to school or work	50.58% 130
Getting to work or school on time	46.69% 120
Readjusting my school or work schedule	34.24% 88
Total Respondents: 257	

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q10 If the station were closed, how would you reach your destination?

Answered: 301 Skipped: 327



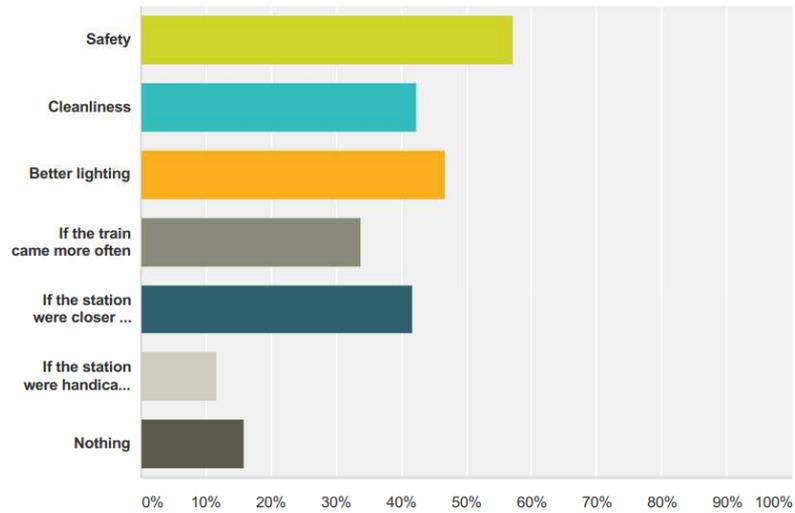
Answer Choices	Responses	Count
Auto	28.24%	85
Bus	64.12%	193
Walk	19.93%	60
Bike	7.31%	22
Taxi	3.99%	12
Would not go	15.95%	48
Total Respondents: 301		

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q11 What would make you use these Rapid stations more often? (Check all that apply.)

Answered: 548 Skipped: 80



Answer Choices	Responses
Safety	57.30% 314
Cleanliness	42.34% 232
Better lighting	46.72% 256
If the train came more often	33.76% 185
If the station were closer to my destination	41.79% 229
If the station were handicap accessible	11.68% 64
Nothing	15.88% 87
Total Respondents: 548	

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

Q12 Please state what RTA could do to make public transportation your preferred mode of travelling to work/school. If nothing would make a difference, please state so.

Answered: 385 Skipped: 243

#	Responses	Date
1	I do not have a car. If I do buy a car, I still would use RTA to go to and from work. Would not use it as often for other trips - evenings and weekends.	12/1/2014 8:36 AM
2	You should extend the red line to go up Mayfield. Expansion would make everyone use the rapid more	11/30/2014 3:22 PM
3	RTA could make their buses and rapid trains mesh together better. I've missed the last bus from Rapid stations due to delays on trains due to "situations" and buses that saw the train stopped right before the station and did not wait. RTA could also make their trains and buses easier to clean. All that new upholstery looks like when new, but gets nasty REALLY quickly when exposed to grime from shoes and boots, urine, spills, etc.	11/28/2014 11:08 AM
4	The only thing that could happen to get me to ride RTA all the time would be loss of driving license	11/26/2014 5:57 PM
5	Just making sure that the stops are safe with better lighting out since it does get drak early. Maybe have transit police close and watching. Making sure buses are close to being on time or let the drivers take a different route if traffic is backed up.	11/25/2014 4:31 PM
6	regular cleaning (preferably NON-cloth seats...ewww)..regular maintenance of vehicles to reduce breakdowns/delays	11/25/2014 3:41 PM
7	Run the busses and trains more frequently and perhaps for certain bus lines such as the #9, use larger busses such as those used by the Healthline to provide more space for riders during rush hour.	11/25/2014 3:30 PM
8	nothing	11/25/2014 10:45 AM
9	It is already my choice until I decide to get another car	11/25/2014 7:48 AM
10	I do not have any problems.	11/24/2014 11:29 PM
11	Extended to Lorain county	11/23/2014 11:30 PM
12	None	11/23/2014 6:10 PM
13	RTA is much better today than it was a decade ago. I feel safer when I ride and the stations are cleaner. Please continue adding to your success.	11/23/2014 8:47 AM
14	see question # 4	11/21/2014 11:32 PM
15	Extend/adjust more bus routes, if it was extended from the airport out to the north Olmsted area that would be ideal	11/21/2014 11:03 PM
16	I primarily drive everywhere but have recently started taking the Green/Waterfront line to work and I love it! Very easy and almost always on schedule. I work at the E&Y Building and I'm hoping that as more tenants move into the building and when the nearby apartment building is completed, there will be more waterfront lines added.	11/21/2014 4:35 PM
17	LATER SERVICE - I OFTEN START WORK AFTER 1 AM	11/21/2014 4:43 AM
18	I rode this week for the first time because of a disabled vehicle. Like the whole experience. Conveinent,reliable and fast.	11/21/2014 12:28 AM
19	Lower costs.	11/20/2014 5:27 PM
20	Do not shut down east 79 rapid station red line it is the only way i can get to my job faster	11/20/2014 5:18 PM
21	lower cost of fare.	11/20/2014 5:10 PM
22	Keeping 79open	11/20/2014 4:27 PM
23	More designated parking along the green line between Green Road and Shaker Square	11/19/2014 11:14 AM

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

24	I have to use the 5 bus, and it does not run frequently enough after dark. Retail and restaurant workers can be standing outside for an hour waiting for bus late at night. And, it should have one more trip and not end before midnight, especially during the holidays.	11/18/2014 7:13 PM
25	Young folks are adverse to riding buses. The current system forces users to ride buses. The biggest population that needs to be tapped into for public transit usage is the younger folks - College age, first job, bikers, etc.	11/18/2014 3:33 PM
26	Cleanliness	11/18/2014 1:41 PM
27	If you would make it on time to the stop on time, and get us to were we need to be. Thank you	11/18/2014 9:23 AM
28	On time performance improvement and outstanding customer service.	11/18/2014 8:48 AM
29	Start fixing your stations in poor neighborhoods	11/18/2014 7:48 AM
30	run more often	11/17/2014 10:28 PM
31	Please try and enforce rules better. I enjoy using the red line but i do not enjoy having to hear gangster rap music about killing white people.	11/17/2014 4:40 PM
32	I would use RTA if it took the same amount of time or less time than driving. I primarily travel between University Circle, Downtown, Ohio City, and Old Brooklyn. If the Healthline had priority at stoplights on Euclid and could get between downtown and university circle I would use it all the time. As it stands the time it takes to stop at every light AND every stop makes it way more convenient to drive. I understand that busses are subject to the same traffic issues as cars, but wasn't the reason we spent all that money on the Healthline to make it less bus-like? I will add that I enjoy taking the Red Line from E. 120 to Tower City or W. 25. Much safer than driving if I am going out for a few drinks on the weekend, and I look forward to the completion of the new stop on Mayfield.	11/17/2014 4:29 PM
33	I travel from Berea to University Circle each workday. It would be nice for RTA personnel to be friendly to those who use their service. I boarded a Windemere Train and it ended at downtown. I asked about the disparity and the Platform Supervisor told me that it would be to Windemere some time that day. The RTA is a service that can positively impact people's willingness to travel to work and downtown. It would be nice if RTA employees showed some respect to those who use this service. Daniel Hunt, University Hospitals, 216 844 5716	11/17/2014 3:50 PM
34	Have security or RTA personnel on site	11/17/2014 3:21 PM
35	Please run trains and buses more frequently. Do not give the excuse that funding is low. You are spending money in all the wrong places. Why do the red line stations need LCD TVs that tell you the station, time, and date? That is all information that is already available or could be made available by much cheaper means. Running the red line every 7-9 minutes at rush hour is hardly adequate, especially when drivers and conductors do not wait for more than 30 seconds. The maintenance on the red line is a headache for everyone. Why did you purchase such long trains? These trains literally tear apart the tracks just by driving them. All trains are subject to hunting oscillation. But these trains amplify the oscillation due to their length. So you bought trains that tear apart the tracks faster than normal. Please DO NOT divide bus routes (i.e. 22/75, 83/86, etc). How does this make any logical sense? Do not make your customers rely on transfers, as RTA has a very bad habit of running late or not following schedule. Do not make your customers wait any longer than they already do. Reinstate the community circulators. Those should have never been decommissioned. And finally: please fix the Brookpark rapid station. It has been a "temporary" station since 1996. 1996.18 years is hardly temporary. It takes far too long to walk from the large parking lot to the platform. Many people miss their trains because of this, or they have to allow additional time. Customers must cross the tracks at grade which leads to them waiting for the gates to go back up, which in turn leads to people missing their train even though they were on time to begin with. Stop punishing your customers for simply being customers. For those that are not 100% reliant on public transit, you offer little to no incentives for becoming customers. One more thing: can the traffic lights along Euclid Ave. favor the Health Line rather than vehicular traffic? Isn't the Health Line the reason millions of dollars were pumped into Euclid Ave? Then why would the bus sit and wait for over 60 seconds every block? This is particularly infuriating after 8:00 pm when car traffic drops significantly. There is no reason that bus should wait for no one to come. And if you are struggling for money? Stop giving out bonuses.	11/17/2014 1:16 PM
36	Cleaner trains/buses, better lighting, safer environments, better frequency, heated stations	11/17/2014 12:27 PM
37	If it had a more frequent time frame, and also handicapped accessible.	11/17/2014 10:51 AM
38	would like a dedicated shuttle bus from e. 34th station to the St. Vincent, CCC, CSU area	11/17/2014 10:14 AM
39	I just got rid of my car. Occasionally I have to travel to this neighborhood because my husband works there. I travel from the west side, so taking the bus would lengthen my journey dramatically and I don't know how practical it would be, honestly. I like to take the Rapid to the East 79th Street red line stop because then I don't have to transfer, even though it's a farther walk for me it just saves me time and hassle.	11/16/2014 6:34 PM

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

40	Extended hours after 5pm. Have trains run more frequently until 8pm	11/16/2014 6:33 PM
41	all around better service when there problems learn who to short tun a bus so as not to leave people stranded	11/16/2014 5:22 PM
42	Quicker/ less stops less dangerous feeling nicer more suburban accrss	11/16/2014 4:22 PM
43	Safer. It's ridiculous they don't have cops on the trains and buses. Pure laziness.	11/16/2014 3:06 PM
44	Im suprised you build new Little Italy exit. Why didnt you fix Euclid & E 120??? Its long steps and not safe. One guy fell and hit on the cement steps and bleeding on his forehead!!! Also west blvd ALWAYS not working escalator!!! I wish there are more lines on west & South side. The bus #51 is longest and an hour schedule to run.	11/16/2014 8:07 AM
45	All the east-west and north-south lines run along the same time tables. So if a rider needs to change direction they have to wait about 1/2 hour to go the new direction. RTA should alternate the routes os one north-south runs on the hour and ha, f-hour, then the north-south lines to the east and west run on 15-45. Example, Warrensville on the hour and half, green road and lee road on the quarter hours. It take so long to use the bus system that it's not practical.	11/15/2014 7:34 PM
46	Longer hours of service	11/15/2014 3:16 PM
47	We need more rapid stations, or bus routes going to them. The nearest bus stop is about .75 miles from me and does not even go to the nearest rapid. I would take public transit if it were more accessible in Cleveland and it's inner ring suburbs.	11/15/2014 2:55 PM
48	Some bus routes frequency should be changed to every half hour or 35 minutes because an hour is too long. Ex.86 as a student at Baldwin Wallace it would be convenient if there was a bus that went down Bagley Street between Front and Engle because the distance between the 68 & 86 is too far and with the 68 only running Monday through Friday there is no way to get to any store or restaurant. From that area there should also be an easier route if someone is traveling to South Park Mall. The 51 is a long route as it is in having to ride in a circle for an hour and a half is kind of ridiculous for something that's only 15 minutes away. Hopefully you can take these options into consideration this will give employees at the mall and students like myself or even people in the area another alternative to use public transportation. Thanks	11/15/2014 2:51 PM
49	if RTA could hire more police officers, to help throughout the whole entire day. this would help me and my two year old daughter by knowing we would have that added safety	11/14/2014 3:29 PM
50	I often use RTA on weekdays on the 9 Mayfield route, which is alright to get to University Circle. However, RTA should do the following to make it more inviting to riders: -have a debit-like farecard system, such as New York and Chicago, which makes carrying a farecard much easier -prioritize use of the Rapid, and ensure that bus schedules line up with the three Rapid lines -make the Rapid and its stations more inviting and have a safer feel - clean up Rapid trains and buses, and make them feel more inviting	11/14/2014 2:51 PM
51	More frequent buses/trains on the routes that I need. Better lighting and more safety.	11/14/2014 10:42 AM
52	They should extend the rapids to Westlake or Bay Village to the west and to Solon to the east. I love the rapid but often hear friend that live in these locations complain that the rapid doesn't go far enough for them.	11/14/2014 9:05 AM
53	more trains more often and ADA accessible	11/13/2014 7:57 PM
54	Make it easier for riders to ride the rapid from the west to east sides and vice versa. A rider shouldn't have to buy 2 tickets, or an all day pass, to just ride from say West 117th to Shaker Square.	11/13/2014 5:31 PM
55	safety cleanliness	11/13/2014 5:13 PM
56	Visible presence of staff/security	11/13/2014 5:08 PM
57	Kinder and nicer drivers. On time trains. Trains that stop at the same spot at each stop, now they stop at different spots depending on the driver.	11/13/2014 2:26 PM
58	RTA rapids and trains are not safe. Where are the RTA police? Plus the stops look like dumping grounds for trash.	11/13/2014 1:56 PM
59	nothing	11/13/2014 1:35 PM
60	More Frequent trains during rush hour and get rid of the e34/e79 stations to get the Red line from University Circle to Downtown faster. If this was done it would be much more competitive with driving and I would take it more often.	11/13/2014 1:29 PM
61	Already doing it, adding a rapid stop on Mayfield.	11/13/2014 1:22 PM

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

E.34th/E. 79th Stations Transit Services Alternatives Analysis Rapid Station Survey

62	There should be a connection n to the Blue line rapid for students going from Metro Campus to East Campus. The trip on the	11/13/2014 1:02 PM
63	More Stations, more convenience, more technology (i.e. wifi service, etc.)	11/13/2014 12:57 PM
64	Run more frequently to the places I need to go.	11/13/2014 10:34 AM
65	I use RTA daily, just not the stations in question. I would love it if the schedules could be a little more dependable -- it seems like every other day there's SOMETHING that throws the schedule off. I understand that some thing can't be controlled, but trains constantly breaking down can be.	11/13/2014 10:25 AM
66	I'd like to see more buses during the day. Some routes only come once an hour and that makes transferring to another line almost impossible.	11/13/2014 10:16 AM
67	More frequent departures, increased safety,	11/12/2014 12:22 PM
68	Make a train stop that is actually safe and close to my place of employment. Change the pay mechanism to pay before you get on the train rather than after (I've lived in several cities and I've never seen it happen this way). And make ticket machines available at every stop. It's so weird that I have to go to a super market customer service counter to get a bus ticket or wander around at a train stop for a ticket machine just so I can "leave." The current process makes no logical sense whatsoever.	11/11/2014 4:39 PM
69	Nothing, I use RTA as my mode of transportation to work downtown	11/11/2014 4:29 PM
70	More frequency of trains, better stations, easier ticket purchasing, and consistency within the different services. Modernizing the payment with a swipe card would be awesome. For example, the Clipper card in San Francisco. Transfers given to those riding without passes or pre-purchased ride tickets would be beneficial, especially since transfers are necessary to get to my destinations. More ticket vending boxes at stations that are easier to use would be great.	11/11/2014 3:51 PM
71	I think I would take the train more if the connection time to my bus were more consistent. If I get off at 34th St, I prefer to wait for the #15 bus to take me up to Tri-C's Metro campus. Sometimes the connection is within a couple minutes, but other times it would be faster for me to walk (but I don't think the walk is safe, with all the vehicle traffic and the highway entrance ramp). I realize that sometimes the train is late, and I appreciate the Next Bus service that I can use on my smartphone, but in general it feels like a risk to get off at that station. For sake of example, I used to live in New York City and San Francisco, and relied on public transportation every day. Perhaps a partnership with Tri-C to create a shuttle that met rush hour trains would work. Another wish is that the bus stop at the top of the station's stairs include a shelter - it can be very windy on that bridge, and I would be more likely to wait for the bus if I was somewhat protected from the weather.	11/11/2014 3:50 PM
72	Increase the frequency of service. For example, mid-day service on 32 and 94 is hourly. This makes connections difficult.	11/11/2014 10:26 AM
73	Increase the frequency on schedules and add more lines going out to the Lakeshore area especially after dark	11/11/2014 1:29 AM
74	None.	11/10/2014 7:22 PM
75	More open contact with RTA.. For example a service line, operated whenever trains and buses are running, where people could report delays and call or text for updated info. Also, MAKE AN APP! i	11/10/2014 11:11 AM
76	RTA has stated publicly that it does not intend to plan future extensions of the existing rapid transit system. While I don't agree with that policy, the least RTA can do right now is to improve its existing network by rethinking station locations and encouraging redevelopment of both stations and the land around stations (something they have been doing and I applaud their efforts). Station and right-of-way cleanliness and maintenance are also critical; areas where RTA needs to improve dramatically. I do not appreciate riding through "tunnels of trash" as I travel on the Rapid. Finally, RTA needs to improve how it communicates train and bus arrival times, particularly when shuttles replace trains or there are delays during normal service. "NextConnect" does a poor job in this department; the website also needs improvement. Despite the Rider Alert claims that shuttle bus replacements follow the same schedule as trains, they don't. RTA should make the effort to understand the schedule of the shuttle bus replacements and post that schedule as part of the Rider Alert message.	11/10/2014 9:12 AM
77	Make the east side buses run more rapidly like the west side buses or provide double buses on the eastside like the #22 & 26 on the westside	11/9/2014 5:23 PM
78	greater frequency, esp. on weekends and off-peak hours. Bring back the community circulators.	11/9/2014 2:26 PM
79	Every problem was addressed in the survey	11/9/2014 12:31 PM
80	RTA should educate the operators on the relevance of keeping to transit schedules	11/9/2014 8:43 AM

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

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81	Already my preferred mode from the 79th St blue/green line Station.	11/9/2014 6:38 AM
82	On certain bus routes, run buses every 25 or 30 min. Makes travel easier	11/9/2014 4:05 AM
83	Nothing will make difference	11/8/2014 3:14 PM
84	My teenagers catch the rapid/bus more than I..many bus stops do not have shelters. In the summer on 2 bike racks are available. After the incident at the new Rapid on Buckeye, I wonder how the camera help with safety.	11/8/2014 12:49 PM
85	nothing	11/8/2014 8:21 AM
86	It would be nice if the 3 area transit systems (GCRTA, SARTA, and METRO) were better coordinated. It's possible to get to Cleveland from Canton via SARTA and METRO, but it's a lot of transferring, and the connections are not well timed. Perhaps run a Canton -Akron- Cleveland bus funded by all three transit systems, which would actually connect with SARTA 81, METRO Cleveland express and 101, etc. at convenient times?	11/7/2014 2:05 PM
87	Try looking at other big cities like Denver, which has a underground transit center at both ends of their downtown area. They have 100 million riders a year compared to our 48-50 million riders which has been dropping since 1994 when we had almost 75 million riders a year we're not even a top 20 ranked system anymore, Salt Lake City of all places have a bigger and better system then us.	11/7/2014 8:07 AM
88	Get new Rapids so they stop breaking down every other week and making me late - they need to work and run on time	11/7/2014 7:48 AM
89	more frequent service on some routes then run only once an hour	11/6/2014 6:47 PM
90	nothing	11/6/2014 6:36 PM
91	Move 34th RTS to a more use-able location. Bring back weekend service to routes that were reduced during the downturn. The 79 Street Stations are served by the 2/16 routes. I think the 34th street station could be more useful if moved closer "To the campus".	11/6/2014 6:17 PM
92	it already is but cleanliness is an issue on all buses and trains	11/6/2014 2:07 PM
93	PLEASE REMODEL THE 34 RAPID STATION	11/6/2014 11:49 AM
94	Nothing, but keep the 34th Campus station open for people who work and live in the community around the station.	11/6/2014 10:10 AM
95	More frequent service, cleaner vehicles, better weekend service.	11/6/2014 10:09 AM
96	Offer more Park N Ride at Rapid stops, i.e. Little Italy	11/6/2014 10:03 AM
97	Frequent rail service, better bus connections, better station locations	11/6/2014 10:02 AM
98	It must be an option and opportunity, not an obligation.	11/6/2014 9:58 AM
99	Improve the frequency of service and better coordination between transfers of routes.	11/6/2014 9:56 AM
100	Better safety and cleanliness.	11/6/2014 9:51 AM
101	Let them have police that are kinder to the public.	11/6/2014 9:49 AM
102	Expand the route of the E-Line to Tri-C.	11/6/2014 9:47 AM
103	Stations need to be better lit. The safety issue needs to be solved.	11/6/2014 9:46 AM
104	safe	11/6/2014 9:44 AM
105	RTA suits all of my work related transortation needs.	11/6/2014 8:27 AM
106	On bus routes that more people travel by, there should be more frequent buses	11/5/2014 11:36 PM
107	You need to make things safe for your drivers. especially those working early morning hours and late after dark.	11/5/2014 10:25 PM
108	Increase safety	11/5/2014 9:29 PM
109	Nothing; it's the way of the neighboring communities.	11/5/2014 6:01 PM
110	Address the concerns I have given you already for starters.	11/5/2014 4:47 PM
111	More frequent buses, easier to understand grid system, greater access to places and nieghborhoods of interest	11/5/2014 4:26 PM

E. 34th Street Campus/E. 79th Stations Transit Services Alternatives Analysis

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112	Text for late buses, at Tri-C the buses run 1/2 hr behind schedule in the evening sometimes.	11/5/2014 4:15 PM
113	Upgrade the quality of the station and/or provide shuttle bus service to the Campus District	11/5/2014 3:11 PM
114	Train comes more on weekends.	11/5/2014 12:51 PM
115	Safety; drop fare; put #12-Woodland back on line.	11/5/2014 12:50 PM
116	Extend paratransit services.	11/5/2014 12:48 PM
117	SAFETY & CLEANLINESS	11/5/2014 10:11 AM
118	Make it safe.	11/5/2014 9:27 AM
119	Safety and improved scheduling of trips.	11/5/2014 9:11 AM
120	Please review either moving the 34th St location or providing better lighting and improve cleanliness. This is a much needed location. It impacts several businesses, employees, and families.	11/5/2014 9:00 AM
121	Make it safer, add an attendant. Somehow deter people from getting on the Rapid without paying. Those who do not pay hop off before reaching Tower City and are usually the ones causing trouble.	11/5/2014 8:45 AM
122	If RTA closes these stations, I think they should focus on creating new West Side stations in neighborhoods that do not have many bus lines and that the rapid does not reach, such as Old Brooklyn, Clark, Brooklyn Centre, and Tremont. There is no easy way for someone from the upper westside neighborhoods like Westown, West Park, and Cudell to get to the southwest area. For example, for me to get to my school without driving, I would have to take two buses and the rapid, and leave at 5 in the morning.	11/4/2014 11:51 PM
123	Put in a machine that accepts credit cards for fares.	11/4/2014 9:25 PM
124	R. T. A. could have more buses on the line during morning rush and early evening more seating for bikes and strollers.	11/4/2014 4:02 PM
125	What would help me and several fellow bus riders, is if RTA buses would stay on schedule. I time these buses according to the schedule RTA has set, yet I always miss the bus! I go out 10-15 minutes early the bus already left, or right on time and I'm waiting 20 minutes because guess what, I've missed the bus. More buses during peak times means less riders per bus, less incidents, and way more room, especially for the elderly and the handicapped! The connections are good as in the route that I take but the schedules NEVER MATCH! (not even close)	11/3/2014 4:29 PM
126	Nothing	11/3/2014 3:49 PM
127	It would be nice to know exactly what time I'd be arriving.	11/3/2014 3:19 PM
128	nothing	11/3/2014 1:30 PM
129	just the above mentioned	11/3/2014 1:08 PM
130	more buses to avoid crowding. Better cross over times One bus to another, rapid to bus	11/3/2014 11:10 AM
131	I would need a rapid train station very close to campus.	11/3/2014 8:42 AM
132	I use RTA for a lot more than traveling to work. I use it for going to the doctor, my day-to-day grocery and other shopping, entertainment (going to the movies at Tower City, Shaker Square, and W. 65th Street,) visiting friends, etc. RTA provides excellent commuting service. It's the off-peak service that could use tweaking and improvement.	11/2/2014 9:53 PM
133	Stop all the fighting and disrespectful ness. Please make it safe thru out the whole Day	11/2/2014 7:43 PM
134	In the winter time RTA could make the areas around the bus shelters cleaner from the snow. Sometimes the snow is so high that it is hard to get on and of the buses at certain stops. I really feel bad for people in wheelchairs and those with walkers and canes.	11/2/2014 6:07 PM
135	It would be much better if the buses ran more often because they can become very packed sometimes and if one misses their bus they may have to wait up to an hour for the next one.	11/2/2014 5:01 PM
136	polices on the buses and rapids for safety	11/1/2014 9:58 PM
137	Some 8 years ago I gave up my car. I made a commitment to not use private autos for my transportation. So far, I perhaps ride in a car once or twice a year, and then only for special reasons. The bike racks on RTA make it possible for me to combine public transport and biking even during inclement weather. Over all RTA is a progressive and far sighted organization.	11/1/2014 4:03 PM

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138	A stop @ 24th & Prospect Ave going to Tri-C	11/1/2014 2:39 PM
139	I used to work downtown and I did use the Rapid or RTA Bus to get to work, but I don't work downtown anymore so I have no reason to take the Rapid.	11/1/2014 1:22 PM
140	The 16, and 15.	11/1/2014 1:03 PM
141	More reliable. For example the 90th does not always comes on time, and the schedule does not fit all commuters	11/1/2014 8:33 AM
142	To have the green and blue line go to the airport, this is a big part of missing buses and being late and making the commute so long. For me it would be just the rapid and 1 bus instead of 2 rapid rides and 1 bus and walk.	11/1/2014 6:16 AM
143	RTA can improve by the workers arriving on the time listed on the arrival schedules. That would be more so helpful, so that I wouldn't have to stand and wait on the bus for a longer time than needed. -Thank you.	11/1/2014 3:37 AM
144	There's nothing RTA could do to make public transportation my preferred mode of traveling to work/school because I no longer attend school or work.	11/1/2014 12:15 AM
145	more rapid stops farther west and east	10/31/2014 8:15 PM
146	If service to Chagrin Falls were reinstated, I wouldn't have to drive to and from the Shaker Rapid.	10/31/2014 1:19 PM
147	RTA decision-makers could invite a friend along for a ride. Exit at 34th Street, and walk to Tri-C. How many RTA decision-makers would feel comfortable taking children, spouses, or friends for a stroll around the 34th Street Station?	10/31/2014 1:16 PM
148	More buses in the suburbs and making sure handicap accessibility at rapid stations is in working order- escalators, elevators, etc. This was a real problem last year.	10/31/2014 1:07 PM
149	I am a home health aide and never know when I might need to use my car to transport a client so at this time public transportation not an option for me. When I was a student I took 2 buses to get to school but had to drive to clinicals because I did not feel comfortable taking a bus from Windermere after dark.	10/31/2014 12:49 PM
150	They need to have Transit Police riding the buses more often.	10/31/2014 12:09 PM
151	Keep the stations cleaner. Especially the platform on Triskett, which is always covered in pigeon poop! It's disgusting and unhealthy.	10/31/2014 12:04 PM
152	Provide more frequent rapids and buses during peak hours.	10/31/2014 11:39 AM
153	Difficult to use since I cannot stand at length as needed to wait for buses.	10/31/2014 11:16 AM
154	I think overall RTA does a great job. I do think there should be a way to make buses more accessible for people with personal shopping carts	10/31/2014 10:36 AM
155	Satisfied with service on the West side thus far	10/31/2014 1:00 AM
156	the way I go is okay	10/30/2014 10:02 PM
157	Expressed ideas in Additional Comments section in question #10...	10/30/2014 4:09 PM
158	Make sure jumpers pay for there ride more officers uninformed or not just know we are safe	10/30/2014 2:52 PM
159	nothing	10/30/2014 1:52 PM
160	It is already my preferred mode. But making the E 34th St station safer and more accessible would be a big plus.	10/30/2014 11:16 AM
161	hire responsible people, and stop letting a rapist work for rta, I don't feel safe on the bus	10/30/2014 9:20 AM
162	Make transportation more convenient -more routes, clean and safe shelters and train stations, enforce rules on buses and trains	10/30/2014 6:51 AM
163	Better (Nicer/cleaner more plentiful) RTA stops/stations-) A monorail from Lakewood area , wrapping around Lake shore areas, then to downtown would be spectacular. Need stops at Edgewater, of course)	10/29/2014 6:55 PM
164	nothing	10/29/2014 6:45 PM
165	RTA could stand to have their rapid stations constantly occupied by employees, instead of those machines. They might sell more passes that way, too. Especially if they were to set up turnstiles at every rapid station again.	10/29/2014 6:23 PM
166	safety and shorter wait times	10/29/2014 5:07 PM
167	your drivers need to get to the stops on time	10/29/2014 4:47 PM

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168	Increased frequency, especially on weekends. Better real time arrival/departure data on an easy to use smartphone app.	10/29/2014 4:11 PM
169	They do everything already.	10/29/2014 3:17 PM
170	The E. 34 street station is not in a safe area and it is not handicapped accessible. I usually go to Tower City and transfer to the 14 or 15 bus which drops you off right out in front of the school. Even though the E. 34 station is closer I do not feel safe going there to catch the rapid. If the station had security and an elevator it might make me change my mind. However, it still does not help that the station is under a bridge and that getting to the station can be quite dangerous because of the intersection that it is located at is always dangerous and busy and crossing the street is like trying to dodge busses, cars, and trucks that don't want to stop because they always turn right on red and don't give anyone the chance to get across the street.	10/29/2014 2:14 PM
171	decrease wait times for trains	10/29/2014 2:10 PM
172	Treat all stations the same. If one rapid station has been remodeled, all rapid stations should be remodeled. Especially if it is in great need of remodeling. Safety. There should always be something in place to ensure our safety, especially if it is an area like 79th st. station and 34th st. station.	10/29/2014 2:00 PM
173	Nothing. My schedule is more time and location demanded than RTA's	10/29/2014 1:31 PM
174	Nothing would make a difference.	10/29/2014 12:59 PM
175	If the trains ran later than they do.	10/29/2014 12:56 PM
176	Nothing really. Nothing like being in a car. More convenient, and more private.	10/29/2014 12:44 PM
177	Have more buses when needed.	10/29/2014 12:38 PM
178	If I had to ever take the public transportation, I would definitely want safety first, and cleanliness second, and more stations or routes.	10/29/2014 12:20 PM
179	They could add trolley services from Public Square that drop off at the campus	10/29/2014 11:58 AM
180	I wish there were more trains going more places around the city. Taking the bus is a drag, and if that is my only other option then I drive. If I can take the train I take public transportation	10/29/2014 11:01 AM
181	A bus that would transport students from station to campus instead of having to catch the crowded number 15	10/29/2014 10:32 AM
182	nothing	10/29/2014 9:58 AM
183	Last semester I did use the RTA rapid located on Trisket on the near Westside. Occasionally, I would use the WestPark rapid station and the problem was riding the rapids the hours that I would be there. No officers could be found if something was to happen. It was during 5 am-6 am and it was scary.	10/29/2014 9:24 AM
184	discounts for college students and safety	10/29/2014 9:24 AM
185	Making sure it is safe	10/29/2014 9:05 AM
186	I don't think RTA could possibly change it for the better. It's not that RTA has the inability to change it. It's the disgusting and ignorant people who ride it that make me never want to ride it again.	10/28/2014 9:46 PM
187	i believe better safety precautions, brighter lighting and maybe a transit officer at the location.	10/28/2014 9:32 PM
188	safety	10/28/2014 8:54 PM
189	its fine so far.	10/28/2014 8:07 PM
190	nothing	10/28/2014 7:22 PM
191	safety, I hate having to ride the bus with groups of misbehaving teenage kids	10/28/2014 6:58 PM
192	I like riding RTA bus is more convenient for me and the places I go. I have taken the rapid when I am going to the airport. I don't mind riding it, but it is not necessary right now for school purposes.	10/28/2014 5:59 PM
193	I would absolutely use the E. 34th Station to get to Tri-C Metro if the walk to campus seemed less dangerous. Shuttle buses running to campus every 15 minutes would be a good option.	10/28/2014 4:21 PM
194	It is already my preferred mode.	10/28/2014 4:05 PM
195	Just better user friendly for passengers and users. Security, cleanliness, etc.	10/28/2014 4:03 PM
196	Often running back to back.	10/28/2014 4:02 PM

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197	More Sucruity and Safety	10/28/2014 4:01 PM
198	Better security at E. 79th.	10/28/2014 4:01 PM
199	I like RTA just the way it is.	10/28/2014 4:01 PM
200	Just stay on schedule.	10/28/2014 4:00 PM
201	Faster departing times.	10/28/2014 3:58 PM
202	Nothing.	10/28/2014 3:57 PM
203	All good.	10/28/2014 3:56 PM
204	Nothing preferred.	10/28/2014 3:55 PM
205	If my car was being repaired, RTA is a fine transit system, I've observed that they do a good job for the community	10/28/2014 3:54 PM
206	Keep doing the good job.	10/28/2014 3:54 PM
207	Just get to work safe and back.	10/28/2014 3:53 PM
208	Make it safe.	10/28/2014 3:52 PM
209	More clean and safety.	10/28/2014 3:51 PM
210	Good job I love RTA.	10/28/2014 3:49 PM
211	I believe more lighting and ma more sense of security.	10/28/2014 3:48 PM
212	New trains.	10/28/2014 3:47 PM
213	More times for all routes. Routes that are 40-60 minutes between buses should have no longer than 15-30 minutes between buses.	10/28/2014 3:45 PM
214	Trains and buses could run more frequently.	10/28/2014 3:27 PM
215	Safety is everything, and if I don't feel safe riding public transportation then I won't use it at all.	10/28/2014 3:23 PM
216	If you guys were more prompt about letting me know about possible route changes. Maybe you can set up an email list that people can addthe busses they take and they can check weekday or weekend and then set up the emailing list to email these people of changes in the busses they say they take. Also if you had QR codes on the buss stop signs for each buss so all you would have to do is scan the QR code and you can get information on the bus that you need to take.	10/28/2014 3:22 PM
217	More lighting at night	10/28/2014 2:58 PM
218	Stop allowing your drivers to pull off when they see people standing right across the street just getting off the bus that is blowing their horn at them. HORRIBLE CUSTOMER SERVICE... INCONSIDERATE AND SELFISH EMPLOYEES...	10/28/2014 2:56 PM
219	more safety dealing with the teenagers in their big groups, more police at the rapid and RTA stations.	10/28/2014 2:43 PM
220	Move the E 34th station to Tri-C metro campus. If this is unfeasible, provide a security guard and bus service that synchs up with the trains.	10/28/2014 1:48 PM
221	I don't understand the routes. I have a stop by my apt. #77 Brecksville & I want to use it, but I don't quite understand the routes & times. Very confusing since I've never used RTA or anything like it before. Also the RTA stops in front of Metro Campus (reason I want to use RTA) are not well lit & that scares me.	10/28/2014 1:31 PM
222	If the rapid station was more of an enclosed space, especially in harsh weather, would be wonderful.	10/28/2014 1:08 PM
223	More frequent evening buses would be lovely, as some classes are not over until after 8 or 9 at night.	10/28/2014 1:07 PM
224	nothing	10/28/2014 1:02 PM
225	Better security	10/28/2014 12:59 PM
226	Security is a major issue. I do understand I have contribute to my part and report dangerous issues.	10/28/2014 12:23 PM

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227	Police must check "Bus Pass" on every health line buses always. Thanks!	10/28/2014 12:07 PM
228	Car	10/28/2014 11:55 AM
229	I've never depended on the RTA, but I'm not opposed to using it. However, using my own vehicle is just more convenient overall.	10/28/2014 11:48 AM
230	More stations at more locations.	10/28/2014 11:37 AM
231	I think RTA is doing a great job. I am already thankful for RTA being there when I need it.	10/28/2014 11:34 AM
232	At this time nothing would make a difference	10/28/2014 11:30 AM
233	have a bus go down East 30th street from st.clair to woodland	10/28/2014 11:03 AM
234	Make it safer	10/28/2014 10:34 AM
235	more routes closer to where I live and want to go and more frequent running of certain lines.	10/28/2014 10:29 AM
236	Its best to keep the E.34th Station! Many people rely on that bus station!	10/28/2014 10:23 AM
237	maybe increase the bus running by 2 buses during that time frame	10/28/2014 10:18 AM
238	Reduced rate for daily commuters	10/28/2014 10:08 AM
239	The times that I ride on RTA, I would like to see more security because of the amount of crime that is taking place at bus stops and train stations.	10/28/2014 9:58 AM
240	its great	10/28/2014 9:58 AM
241	Nothing. I do enjoy taking the rapid when I am able to.	10/28/2014 9:52 AM
242	more security	10/28/2014 9:33 AM
243	Improve the service for the rapid transit lines. No delays, shuttle buses. Must have clean trains and improved safety. There are a lot of people who commute from the suburbs and the city using the blue, green and red lines. RTA should make this mode of transportation more of a priority.	10/28/2014 9:25 AM
244	don't stop at every stop	10/28/2014 9:24 AM
245	the 15 tri-c east could run more, or a bus that goes to the Windermere from tri-c east helps.	10/28/2014 9:16 AM
246	nothing would make a difference, I dont need to come to tri-c campus ever	10/28/2014 9:13 AM
247	I already use public transportation only	10/28/2014 9:11 AM
248	I already use use RTA to get to where I need to go to.	10/28/2014 9:09 AM
249	Nothing would really make a difference because the only time my husband lets me take public transportation is when he can not drive me or our car is broke down because he is concerned about the safety issues.	10/28/2014 9:06 AM
250	nothing	10/28/2014 8:55 AM
251	RTA can make public transportation more routinely accessible.	10/28/2014 8:54 AM
252	Have the free trolley come to Tri-C	10/28/2014 8:48 AM
253	- If RTA's would stop passing me up when I'm standing there. - If the RTA' come on time. - If the RTA's would not be closed.	10/28/2014 8:40 AM
254	I need the 55 to run on the weekend!	10/28/2014 8:37 AM
255	nothing	10/28/2014 8:15 AM
256	Nothing, RTA is a scam of the system. I will never use the RTA since they force CSU student to pay an extra 20 dollars in tuition fee	10/28/2014 8:02 AM
257	I use the RTA daily to commute to work. I take a bus.	10/28/2014 5:32 AM
258	I already use this method but will not often get off the red line at west blvd because of safty issues I take train to 117 and walk	10/28/2014 3:05 AM

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259	I am a full time student at tri c metro. The reason I don't use the rapid station to east 34th is the fact that its too far from the school for starters, the 34th stop is down the stairs, and just doesn't seem to b safe to exit off the train nor walk that far from the school	10/28/2014 2:48 AM
260	not sure, I will have to see how far 34th rapid station is from the school	10/28/2014 1:45 AM
261	more security that actually deals with the teenage rowdiness	10/28/2014 1:15 AM
262	More buses on the routes.	10/28/2014 12:41 AM
263	Make the routes faster by eliminating excess stops on route. Is it required a bus stop must be every other block? Have Flyer buses in the morning for Tri C west rout #83. Police better the trains and busses by having officers Randomly ride during day and night. Just making the routes faster would allow me to ride more. I can not have a 1 to 2 hour ride to campus in the morning.	10/28/2014 12:18 AM
264	Safety	10/28/2014 12:10 AM
265	more police presence	10/28/2014 12:06 AM
266	nothing	10/27/2014 11:22 PM
267	RTA	10/27/2014 11:18 PM
268	Nothing	10/27/2014 11:17 PM
269	It was nice and clean ,safe ,and no homeless people sleeping on the train.	10/27/2014 11:15 PM
270	More safe	10/27/2014 11:10 PM
271	safety	10/27/2014 11:05 PM
272	if the buses actually operated off the schedules. Its like they run when they want, whether early or late.	10/27/2014 10:57 PM
273	I would gladly take the rapid to the metro campus if it wasn't as far of a walk as it is.	10/27/2014 10:45 PM
274	Put the school kids back on school buses	10/27/2014 10:33 PM
275	The busses don't have good springs. When they hit potholes, it hurts my back. The old busses had springs and softer seats. These seats are hard plastic.	10/27/2014 10:17 PM
276	my scheule and no available parking at my destination	10/27/2014 10:02 PM
277	Pls do not close the Campus station. I utilize to go to Tri-C, CSU and to church at Trinity Cathedral.	10/27/2014 9:52 PM
278	The time schedule	10/27/2014 9:45 PM
279	Public Transportation is fine as far as I can tell. I just run on a tight schedule and buslines are not always predictable or convenient to my locations.	10/27/2014 9:32 PM
280	Nothing	10/27/2014 9:26 PM
281	Bring back circulators	10/27/2014 9:24 PM
282	Nothing	10/27/2014 9:15 PM
283	There have been several robberies at the bus shelter ocated on the corner across the street from the METRO campus. Since security sits in the middle of campus, I don't understand why RTA doesn't move the bus shelter down a few feet to cut down on the robberies. That way the campus security can see the people in the shelter.	10/27/2014 9:11 PM
284	I currently use the rapid once a week from Warrensville station to Tower City.	10/27/2014 8:58 PM
285	I don't know	10/27/2014 8:55 PM
286	more rapid transit stations like in new york	10/27/2014 8:51 PM
287	It would be nice if it was safe.	10/27/2014 8:50 PM
288	Nothing would make a difference; I don't need to take those street routes. They have nothing to do with where I go & need to be.	10/27/2014 8:48 PM
289	Safety:from crazy people.	10/27/2014 8:41 PM
290	Better lighting and have rta officers on campus at night	10/27/2014 8:34 PM

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291	I usually drive, but when driving is not an option I catch the rapid and the bus. There is nothing that RTA can do to make use their service, it's a convenience when there is no other option. Thank You!	10/27/2014 8:27 PM
292	more police on to keep the stupid people in line.	10/27/2014 8:17 PM
293	Safer	10/27/2014 8:06 PM
294	Having the RTA arrived on time. I waited for the 21 bus this morning and it never show up the 9:03 am, waited for an hour and twenty- five minutes.	10/27/2014 8:01 PM
295	A direct bus route or closer rapid station would motivate me to use public transportation (used it when at CSU). If healthline or equivalent went to tri-c I would consider it. Taking the 45 or 26 to catch another bus at Public Square takes an incredible amount of time.	10/27/2014 7:51 PM
296	Ohio	10/27/2014 7:49 PM
297	frequent times, employees that care, better buses, cleaner buses, quicker ways of paying fare,(do research on Atlanta public transportation fare.)	10/27/2014 7:43 PM
298	The calls to paratransit can be answered in a more timely manner for scheduling and dispatch.	10/27/2014 7:30 PM
299	Nothing would make a difference, but I have some suggestions, I think that security should ride the bus instead of in cars, them maybe just maybe it can help with the current trend of crime on the bus. Also it should be some kind of xray detector that can show a gun or a certain length of a knife as riders get on the bus then security could take it and then they would have to pick it up at the station and give the a receipt for the item. We need more park and ride service on the eastside of town. We need lighting at the bus shelters, they are all dark. If I was a visitor I would be scare to stand in a dark bus shelter. And give drivers people skills, knowledge of their areas when asked directions. If a preson is new in town then how would they get around if the drive do know were nothing at.	10/27/2014 7:28 PM
300	Have the busses on the east side of Cleveland run on time most of the time.	10/27/2014 7:26 PM
301	more trains and buses during peak class hours especially in the morning.	10/27/2014 7:18 PM
302	I do take public transportation some time	10/27/2014 7:18 PM
303	School	10/27/2014 7:05 PM
304	place an escalator and elevator at E.34th and E.79th stations to make it easier for me to travel to school at Tri C at the E.34th station and to connect with the 2 bus at E.79th station being the fact that I have a severe case of scoliosis and spinal stenosis in the lumbar section of my back. thank you. from Elizabeth Mitchell. I can be reached at lizmitchell2010@yahoo.com. Thank you	10/27/2014 7:04 PM
305	Add more routes, extend schedule hours to later in the day, give transfers for trips requiring multiple bus/trains.	10/27/2014 6:54 PM
306	If there was a rapid station near my area	10/27/2014 6:49 PM
307	Safety and better looking stations both 79th stations, e. 105th and 34th stations are really creepy and destitute	10/27/2014 6:44 PM
308	at this point, nothing. i won't walk solo through those neighborhoods.	10/27/2014 6:40 PM
309	RTA does a fine job already. I have no complaints!	10/27/2014 6:33 PM
310	more direct routes to and from tri-c campuses	10/27/2014 6:31 PM
311	Cleaner buses!	10/27/2014 6:27 PM
312	Make public transportation nicer and clean and payments easier. In Seattle they have a Orca card that you scan. RTA has time consuming way of paying for a one way ticket. There are RTA and Healthline close to me but I avoid using them because of the hassle. If you want to grow the city put some money into the public transit system.	10/27/2014 6:22 PM
313	Most of the morning class times start at 8:45am so if the bus could pick me up around 7:00am and take me straight there, that would be perfect.	10/27/2014 6:22 PM
314	It's been good so far	10/27/2014 6:21 PM
315	Nothing.	10/27/2014 6:18 PM
316	I would be more inclined to use it if I had to pay to park at work. Right now it doesn't make sense for me to pay \$5.00 a day or get a monthly pass to drive 14 miles round trip to work which only costs me \$1.50 in gas.	10/27/2014 3:30 PM

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317	Better buses and bus conditions, more buses on the lines reducing over crowding, working heat/air condition on buses, working windows that open and close	10/27/2014 3:17 PM
318	rta would make a big difference if the bus and train would be more convience to school travelling.	10/27/2014 3:12 PM
319	Need better campaign/ideas from suburbs to ohio city/tremont/flats/downtown restaurants that's not the usual 9-5 work/school rapid. If you get people taking the rapid to nightlife they will take the rapid for work too. Maybe a restaurant rapid/bus on the weekends that goes to central locations in tremont/ohio city/flats with pickups every 20 minutes until 2am. Wish it was more like Chicago L systems. Need lot more direct stops to cooler spots.	10/27/2014 3:04 PM
320	more stops and more often	10/27/2014 2:44 PM
321	Well lit; higher use, better placed near the college campus	10/27/2014 8:09 AM
322	on time service, less breakdowns, courteous operators would really help in making the decision to ride the rail service.	10/25/2014 7:18 PM
323	Lower the fare.	10/25/2014 9:38 AM
324	Nothing would make a difference.	10/23/2014 11:38 AM
325	We often use the RTA to get to work and school. We will continue to use it often if it is still available.	10/23/2014 9:45 AM
326	Please don't close East 34. St Rapid station this will delay my education.	10/23/2014 9:29 AM
327	lower the rates	10/23/2014 9:18 AM
328	better scheduling especially at crosstown transfer stops	10/21/2014 9:29 AM
329	Nothing would make a difference.	10/20/2014 7:00 PM
330	Cleanliness is the biggest attractor to using public transportation. After spending time in Europe, our transportation system is filthy- thus uninviting.	10/20/2014 11:30 AM
331	More frequent trains on non-peak times.	10/20/2014 10:49 AM
332	more direct route, more often	10/20/2014 10:35 AM
333	Here are a few ideas: 1) RTA often feels like a system of 'last-resort', meaning that I would only take it if I can't find any other option. 2) Be more rider friendly: increased bus frequency during high rider times (before and after work rush, for special events); also a better mobile app (with real time bus locations and better trip planning options) would go a long way;	10/20/2014 10:04 AM
334	Make your security more visible.	10/20/2014 9:21 AM
335	clean the stations - I use Cudell station most often and it is really dirty and unpleasant have safety officers at stations	10/19/2014 1:02 PM
336	RTA already goes to where I need to go (or if it doesn't, it gets me close enough and I walk to my destination). For now, (at the second temp/seasonal job I have) I live close enough to work (17 blocks) and I just walk there. For the first seasonal job, RTA takes me to Westgate Transit and then I just walk the 10-15 minutes to work. (I could take the 49 but a) I like the short walk; b) I usually just miss the 49. No fault of RTA, it's just when I arrive on the 55. One suggestion I would like to make is pleas have the 55 run on weekends! It would be so much more beneficial to me (the stops are very close to where I live) and the 26 on weekends is usually way crowded (and people shop and have the grocery buggies, wheelchairs, no one wants to move over, etc).	10/19/2014 9:48 AM
337	Police visibility	10/18/2014 8:50 PM
338	Post information regarding the routes on campus.	10/18/2014 5:02 AM
339	I start and end at the E. 55th street station. Parking could be improved. There is not enough room and parking across E. 55th Street is dangerous.	10/17/2014 9:41 AM
340	More frequent service, less crowded busses and for travel between Tri-C campuses, dedicated busses with a shorter travel time (use the highway)	10/16/2014 4:01 PM
341	Better direct transport from the E34 stop to Tri-C and CSU	10/16/2014 12:12 PM
342	From my house, it is a long walk to the bus that gets me to the rapid. Without the Campus Station, I would have to go all the way downtown and then catch another bus back to Tri-C. To make public transportation my preferred route, the E 34th/Campus station needs to be greatly improved!	10/16/2014 9:39 AM

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343	I have taken RTA to work in University Circle for over 35 years and enjoy the service very much.	10/16/2014 9:25 AM
344	•Run more fucking often!!!! •more light rail •Add a station where Cornell crosses the tracks. Yes, the new Mayfield/Little Italy stop will be great, but with Univ Cir booming, adding a stop in the heart of the Univ Hosp/Case campus makes total sense. The new U Cir station faces a bleak and busy street, and while it is useful (I hope!) as a bus hub, the stop at Cornell would be far more pedestrian friendly.	10/16/2014 9:16 AM
345	In nearly 7 years, I've only driven to work twice and taken the Green line Rapid every other day. My only recommendation is to implement a smart card system like Washington DC's Metro on the Green line.	10/16/2014 9:00 AM
346	Have the busses and trains run more frequently to cut the waiting time between the scheduled times and if a bus or train has broke down or running late let the passengers no approximately what time the next one is due instead of having them wait and when the bus does arrive it isn't crowded.	10/16/2014 5:50 AM
347	Higher quality stations. Give auto users better choice to use transit.	10/15/2014 8:26 PM
348	N/A	10/15/2014 3:57 PM
349	work	10/15/2014 3:43 PM
350	Extend the Red line East past East Cleveland, into Euclid.	10/15/2014 3:32 PM
351	Extend it out to suburbs like S Euclid/Lyndhurst/Solon and Berea/Strongsville, and QUIT TALKING ABOUT CHANGES AND JUST DO THEM!!! Also, put bathrooms and drinking fountains in every Rapid station- like seriously that's just gross that you dont have them already!	10/15/2014 3:22 PM
352	Clean up the buses and have Transit Police on most routes	10/15/2014 3:03 PM
353	Convenient free parking nearby so I can take a bus within the downtown area for meetings etc. Currently, I don't know where I can park and what bus would take me to where I need to go.	10/15/2014 2:52 PM
354	Job location. I currently work outside GCRTA trritory, but would switch if I worked in the city or core suburbs.	10/15/2014 2:31 PM
355	More rapid transit stations. A station right on Tri-C's campus would be preferable.	10/15/2014 2:26 PM
356	More train lines! Add a train line along the lake. Add a train line through Cleveland Heights. Add a train line south along the cuyahoga river.	10/15/2014 1:57 PM
357	Cleaner stations, and most importantly rapids that run every 15 minutes all day.	10/15/2014 1:55 PM
358	Bicycling is my most convenient and affordable mode, but I find linking bike/transit trips to be very efficient as well, especially during inclement weather or when a meeting necessitates a "sweat free" arrival. Supporting more trips like this through the addition of bike share to key stations would increase my ridership.	10/15/2014 1:40 PM
359	Work with development corporations around these stations and help them contribute to RTA services around these vital rail stations. This could include weekend service for the #2 bus route along E. 79th or better access to campuses from E. 34th station.	10/15/2014 1:33 PM
360	The bicycle racks on buses already help me to use RTA more often	10/15/2014 1:31 PM
361	I would love to see Red Line trains just as often on the East Side as on the West Side. Every 7-8 minutes would be great!	10/15/2014 1:00 PM
362	I would need less busses/walking distance to get to my destination.	10/15/2014 12:49 PM
363	A healthy, frequent Rail system with sensible connecting buses that runs for the majority of the day and has stations and stops in sensible places.	10/15/2014 12:45 PM
364	The Rapid is my preferred mode of transportation for traveling to work, school. I avoid it at times due to poor lighting and a lack of security.	10/15/2014 12:27 PM
365	More frequent buses that are on time. Use of larger healthline on more routes, buses are too crowded to be comfortable.	10/15/2014 12:17 PM
366	More frequent buses and trains	10/15/2014 12:11 PM
367	I have taken the rapid from the airport to public square (which is about a mile from where I live). I loved it and would definitely ride more if there were more stops.	10/15/2014 11:40 AM
368	it would be great to have free transit in one direction (i.e, heading east) and only paying if heading west.	10/15/2014 11:34 AM
369	A bus to ride from Cleveland Heights to downtown ALL day with no transfers.	10/15/2014 11:25 AM

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370	More light rail lines where people live and work. Building such lines next to railroad tracks is for your convenience, not riders.	10/15/2014 11:24 AM
371	I will, on occasion, take the bus to CSU or the rapid to tower city then walk to CSU. Nothing would make a difference as I have obligations after work that require my car.	10/15/2014 11:15 AM
372	I already use RTA as my preferred mode of travel to work.	10/15/2014 11:12 AM
373	Locate stations where people actually live/work/play aka TOD.	10/15/2014 11:11 AM
374	More station-area development that is transit/pedestrian-friendly with enough residents/jobs to produce meaningful ridership. The types of development existing/planned at these existing station sites don't justify the expenditure of rebuilding them in-place. Move the stations and incentivize dense/mixed use around them or close them until we as a community better appreciate transit as a city-builder.	10/15/2014 11:05 AM
375	Convince the state of Ohio to invest in transit as a better option to driving by continuing to reinvest in Rapid Stations. RTA can't make this decision alone. Transit can be the spine for reinvesting in the east side of Cleveland. If it closes the stations between Tower City and University Circle, the region should get behind a new investment in a streetcar that runs through the east side and creates economic development opportunity from the Campus District up to Fairfax	10/15/2014 10:58 AM
376	More frequent buses and free transfers.	10/15/2014 10:55 AM
377	Enforce the Code of Conduct on all RTA trains and buses. This should be the main priority of the transit cops-not checking to see if riders have paid the \$2.50 fee to ride. Totally ridiculous waste of money. RTA allows riders to act up in public, and I hate using public transportation because of it. I blame RTA for not riding happy. What ever happened to customer service? Do you not train your employees in it anymore?	10/15/2014 10:54 AM
378	If the train came more often and was synched with the bus schedules at the University Circle and Tower City drop-offs.	10/15/2014 10:51 AM
379	It is my preferred mode of traveling everywhere during the winter. However, it's faster to ride my bike when the weather is nice. Reliable bus service (bus comes when it's scheduled) would make me ride RTA significantly more often.	10/15/2014 10:47 AM
380	I think RTA provides wonderful service and that the East 34th Street and East 79th Stations provide a very needed service to the citizens of Greater Cleveland. I support RTA completely.	10/15/2014 10:39 AM
381	It would be great if the Green Line were extended to State Route 91 & State Route 322 in Mayfield Village. I would ride the train to work every day. This would be a huge and expensive civil engineering project, but I would only think that rider attendance and profits would increase exponentially for RTA. A Park-N-Ride option in this area would be huge!!!	10/15/2014 10:36 AM
382	Safety, more security officers and cameras.	10/15/2014 10:35 AM
383	Transit oriented development.	10/15/2014 10:32 AM
384	I use RTA for so much more than just traveling to work, but more frequent service and better station placement would be helpful.	10/15/2014 10:22 AM
385	An increase of number of stops at a station as well as the ammeties around the station	10/14/2014 9:17 AM